

RAHUL DHIMAN

Dayanand Ashram Road, Rishikesh, Uttarakhand
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8006543301

Summary

- Capable of troubleshooting problem-prone scenarios and resolving any issues that arise in a timely manner
- Flexible technical support assistant with [1] years of experience assisting customers by answering phone calls and emails, maintaining a positive attitude, and providing exceptional service
- Highly effective systems administrator with 1 years of experience designing and implementing new systems
- IT support with [1] years of experience providing technical support to customers and maintaining client relationships.
- Skilled web developer able to create strong HTML/CSS/MySQL applications, with proficiency in core and HTML
Able to create FRONT-END scripts with interactive features

Experience

IT PERSON

BFSI Industries • Mumbai, Maharashtra

01/2022 - Present

- Worked with departments across the company, including marketing and project management, in developing new ideas, initiatives, products, and services
- Continually updated a leadership resume and honed skills by participating in various management trainings
- Executed company policies, procedures, and safety standards to ensure the proper cleanliness and safety of the office and equipment

Skills

Computer literacy, Leadership, Microsoft word, Documentation review, Microsoft excel, Communication skills, SQL Server Management Studio, Database Management, Design Controls

Education

BCA

H.N.B.G.U • Rishikesh, Uttarakhand

08/2021

- Graduated WITH 7.2 CGPA
- LEARN PROGRAMMING LANGUAGES AND ARCHITECTURE FOR CREATE A ROBUST SYSTEM.
- CREATE E-COMMERCE WEBSITE.
- DATABASE SYSTEM, MY SQL SERVER.

Languages

Hindi, English