

Car-O Terms of Service

Effective Date: 24-May-2025

Welcome to **Car-O**. These Terms of Service (“Terms”) govern your access to and use of the Car-O mobile application, website, and services (collectively, the “Service”). By using our Service, you agree to be bound by these Terms.

1. Service Overview

Car-O provides subscription-based and on-demand car cleaning services to individual vehicle owners. Services include:

- Daily exterior cleaning (for subscribers)
 - Weekly deep cleaning (for subscribers)
 - On-demand deep cleaning (charged per use)
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2. User Registration

To use our services, you must:

- Be at least 18 years old
- Provide accurate information during sign-up
- Maintain confidentiality of your login credentials

You are responsible for all activity under your account.

3. Membership & Payments

Subscription Plan

- ₹799/month
- Includes daily exterior and weekly deep cleaning

On-Demand Plan

- ₹199 per deep cleaning service
- Pay-as-you-go, no commitment

Auto-Renewal: Subscription renews automatically unless cancelled before the renewal date.

Price Changes: We may revise pricing with prior notice. Continued use after price changes constitutes agreement to the new prices.

4. Free Trial & Referral Program

- First month free upon ₹1 membership activation during the offer period.
 - One month of free service for referring two new subscribers.
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5. Cancellations & Refunds

You may cancel your subscription at any time via the app. No refunds will be issued for partial billing periods. On-demand service payments are non-refundable once a cleaning is performed.

6. Service Limitations

Car-O is not liable for:

- Pre-existing damage to vehicles
- Items left inside vehicles
- Missed cleanings due to unavailability of the car or access restrictions

We reserve the right to reschedule service due to weather or other external factors.

7. User Conduct

Users must not:

- Misuse the service
- Harass cleaners or staff
- Use fraudulent payment methods

Violation may result in account termination without refund.

8. Privacy

Your privacy is important to us. Please refer to our [Privacy Policy] for details on how we collect, use, and protect your information.

9. Limitation of Liability

To the maximum extent permitted by law, Car-O shall not be liable for any indirect, incidental, special, or consequential damages arising from the use or inability to use our services.

10. Governing Law

These Terms are governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of courts in [Your City, e.g., Lucknow].

11. Changes to Terms

We may update these Terms occasionally. Continued use of the service after updates means you accept the revised terms.

12. Contact Us

For any questions or support:

 Email: support@car-o.in