

Codie Stover

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[Github.com/codiemaureen](https://github.com/codiemaureen) || [Linkedin.com/in/codiemaureen](https://www.linkedin.com/in/codiemaureen) || [Freecodecamp.org/codiemaureen](https://freecodecamp.org/codiemaureen)

SKILLS

NodeJS || MongoDB || JavaScript || HTML/CSS || VS Code || Postman

PROJECT EXPERIENCE

GRUB REVIEW API–(<https://grub-review-api.herokuapp.com/>) – In this application users search, geolocate, review and curate their favorite restaurants using MongoDB, Geolocation, AJAX REST API, and more Node.js fundamentals.

Code- (<https://github.com/codiemaureen/GrubReviewAPI>)

JOB TRACKING API – (<https://jobtracking-api.herokuapp.com/>) – In this application, users track potential career opportunities. The user creates listings for companies they have applied to. Users update, search and delete the listings they have added.

Code-(<https://github.com/codiemaureen/JobsAPI>)

TASK MANAGER API– (<https://task-list-api-ex.herokuapp.com/>) – This application allows users to quickly add and remove their daily tasks by connecting to MongoDB where their data is stored.

Code – (<https://github.com/codiemaureen/TaskManagerAPI>)

VERIFY LOGIN API – (<https://login-verify.herokuapp.com/>) – This application uses JWT to verify the user's login. Once the user is verified and logged in, they are given their secret lucky number.

Code – (<https://github.com/codiemaureen/JWTLoginAPI>)

CERTIFICATIONS

BOSTYPE, INC. - NodeJS || ES6 || JavaScript

FREECODECAMP.ORG - JavaScript Algorithms and Data Structures || Responsive Web Design

EXPERIENCE

Golden Dental Plans – *Warren, MI*

June 2018 – December 2020

Insurance Operations Representative

- Compiled and analyzed data to maintain accurate records of more than 5,000 accounts.
- Consulted with clients and dental providers daily to support optimal use of the insurance coverage.
- Documented all client's questions and concerns to help keep my fellow team members informed.
- Offered third-party grievance resolution for clients and care providers alike.

Dorian Ford Quick Lane – *Clinton Township, MI*

April 2016 – June 2018

Automotive Service Advisor

- Applied active listening while discussing the client's concerns to gain valuable information.
- Delivered detailed notes of the client's concerns to the technicians to establish an accurate diagnosis.
- Exercised clear communication with the client to meet their expectations.
- Maintained a 97% or greater client satisfaction rating.

Central Transport- *Warren, MI*

January 2014 – April 2016

Client Service's Team Lead

- Monitored and coached over 50 client service representatives for the top performance.
- Effectively resolved client complaints by analyzing their needs and implementing a solution strategy.
- Assisted an average of 100 clients daily with their transportation and status requests.
- Obtained relevant freight information to help contribute to a well-organized transportation service.

EDUCATION

Bachelor of Computer Science - Macomb Community College

12 Credits