

FINANCIAL COMPLAINTS OVERVIEW

Date Received

01/12/2011

Media

All

75074

Total Complaints

98.05%

Timely Response %

280

In Progress

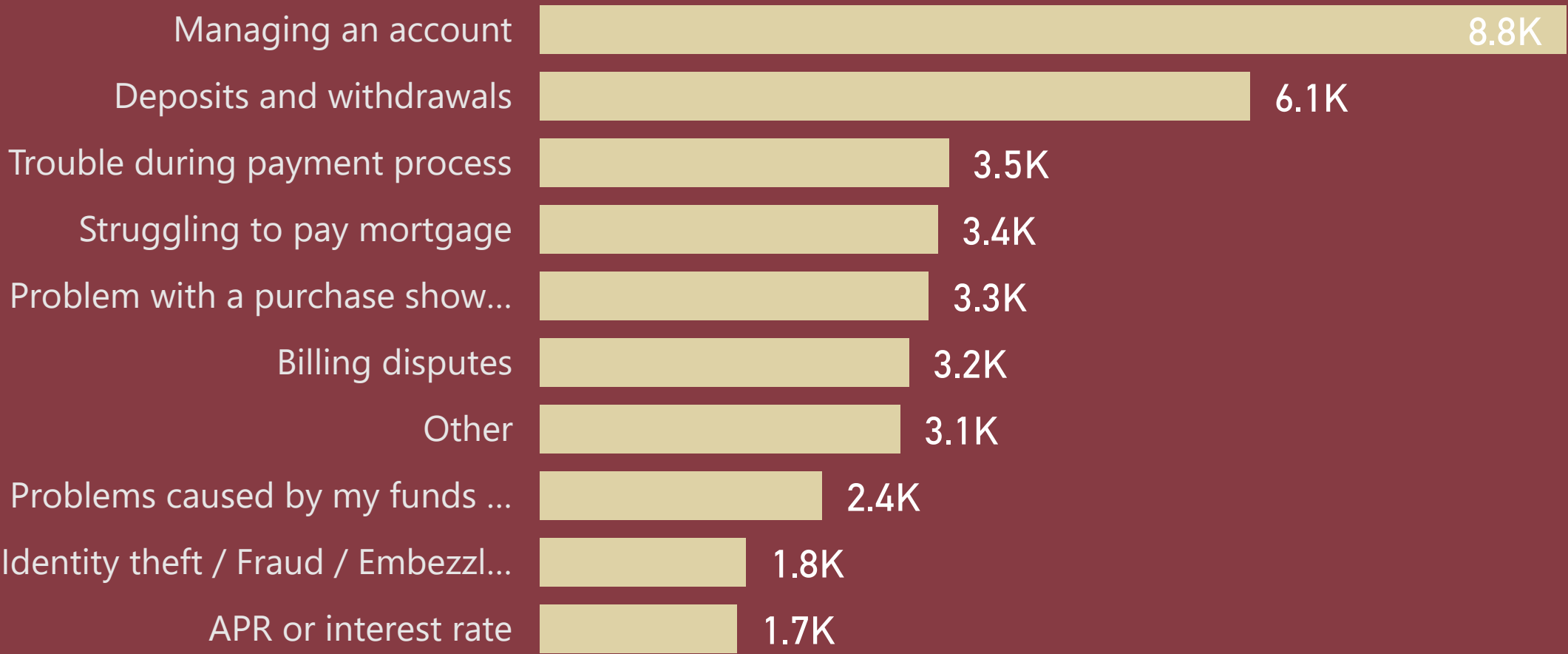
9.71%

Disputed Rate

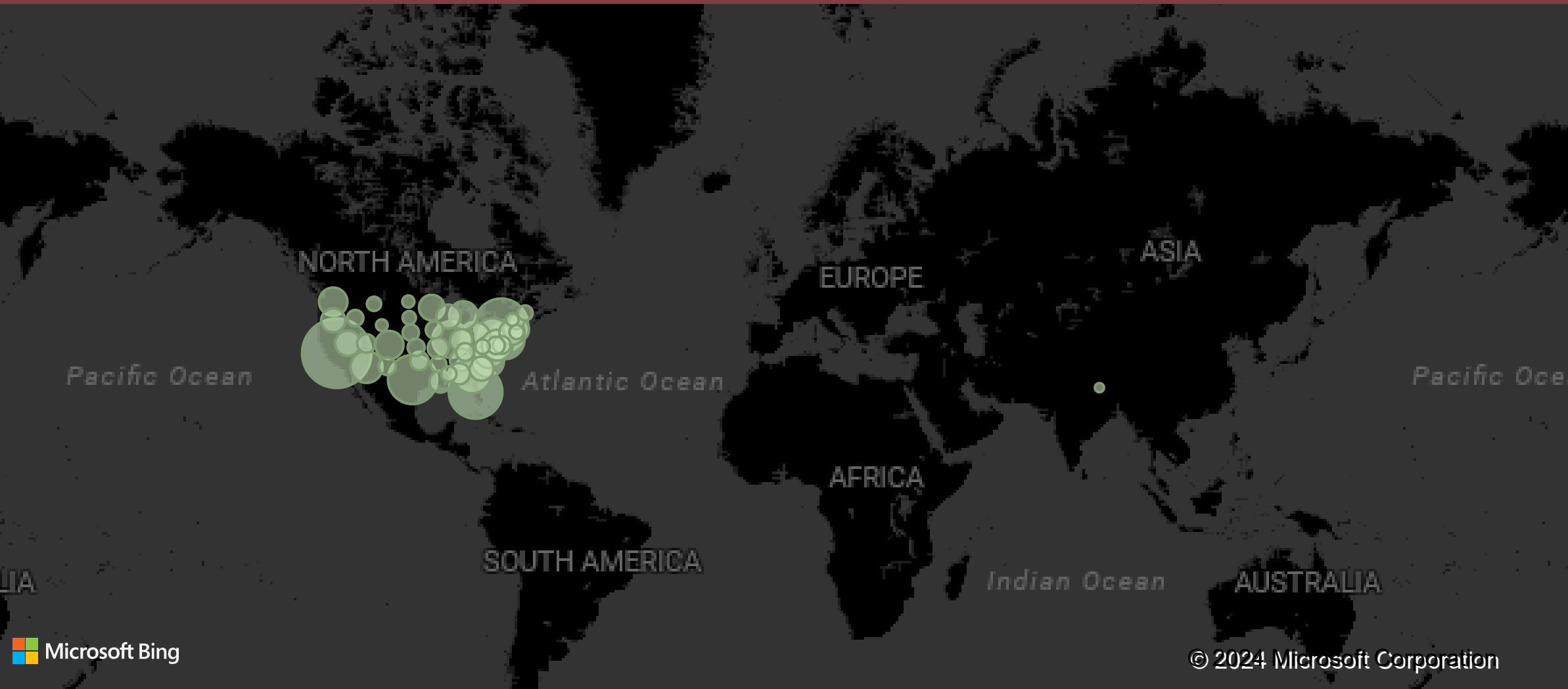
84.50%

Resolved at No Cost

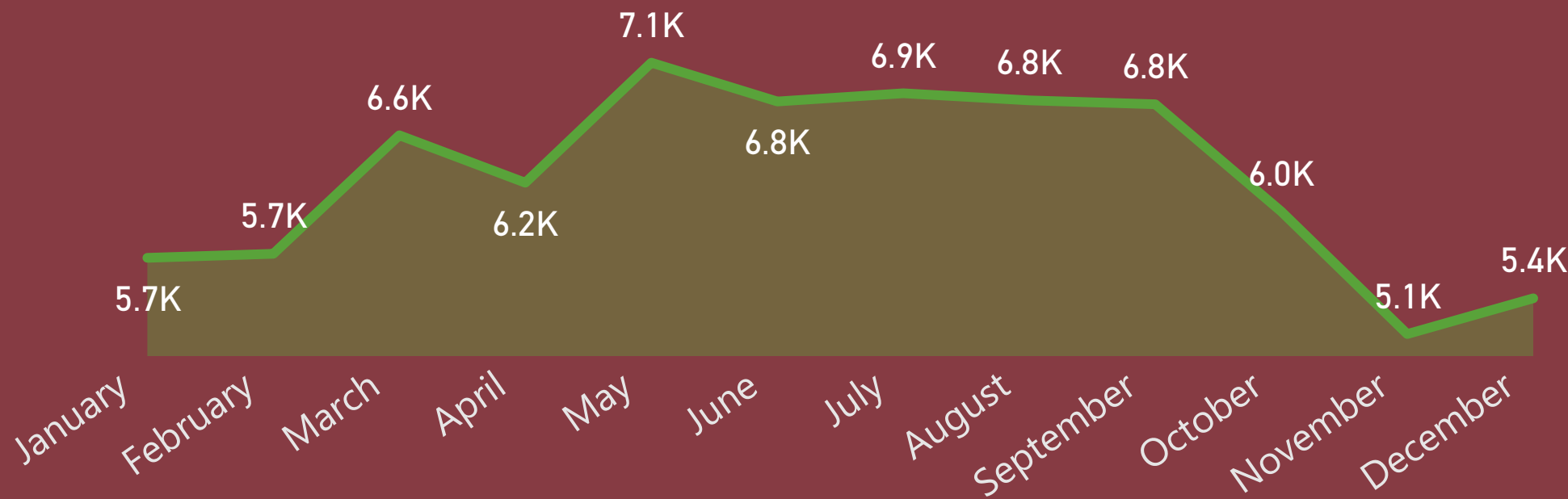
Total Complaints by Issue



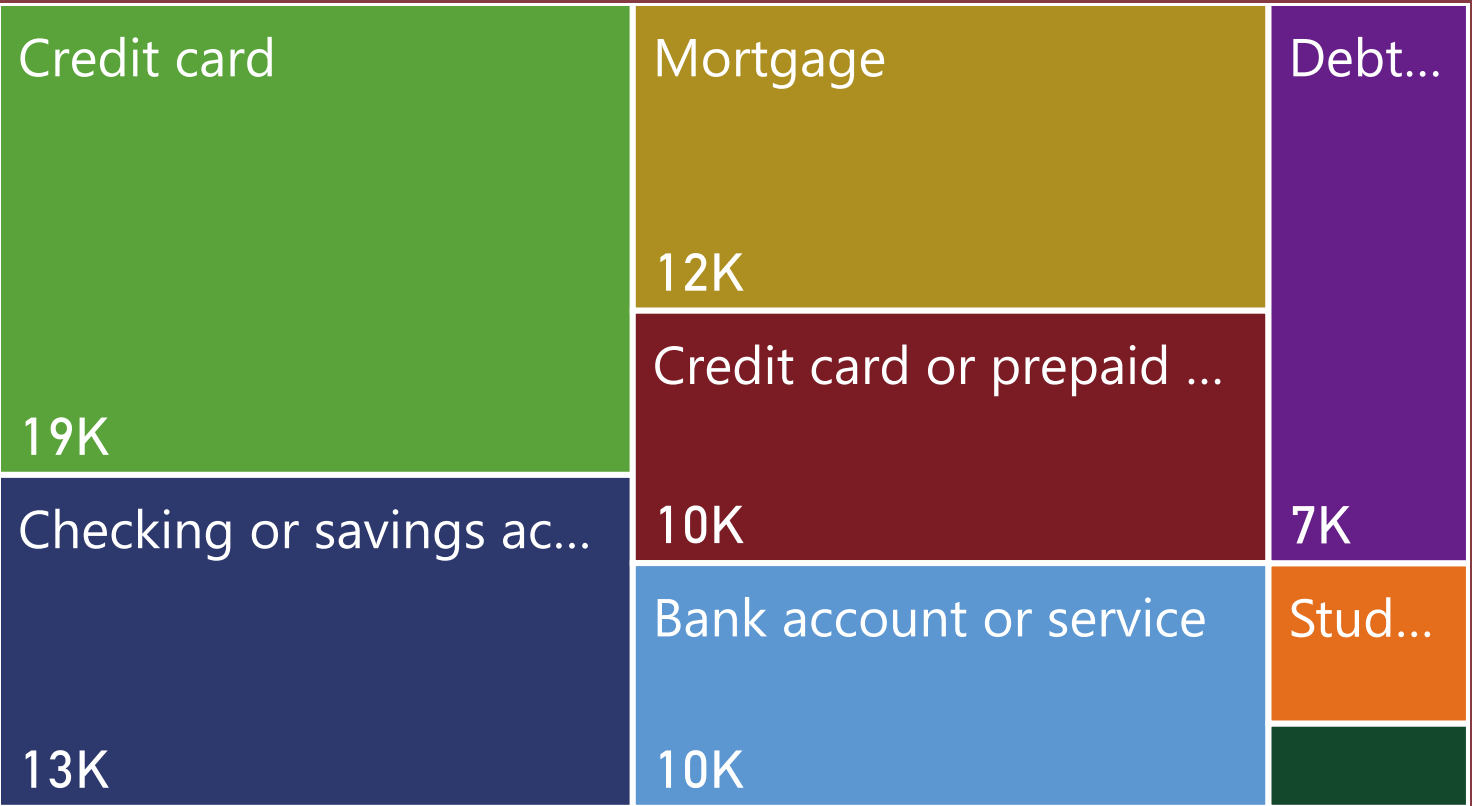
Total Complaints by State



Monthly Trend



Total Complaints by Product



% Consumer Disputed

