



MOHAMMED JAMAL

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Personal Summary

Full-Stack Developer | Data-Driven Strategist
Results-driven full-stack developer with expertise in web development, data analysis, and digital strategy. Skilled in JavaScript, PHP, Laravel, and React, bridging tech and business to drive growth through data-driven solutions and user-focused development.

Skills

- Client Relationship Management (CRM)
 - Microsoft Excel
 - Microsoft PowerPoint
 - Data analysis
 - Reporting
 - SQL
- Digital platforms
 - Content Coordination
 - Scheduling
 - Strong communication
 - Interpersonal skills
 - Excellent communication skills

Experience

- Bigo Live | Jordan
Account Manager
05/2023- Current

 - Cultivated strong client relationships, aimed at effective communication and satisfaction.
 - Identified upselling opportunities to maximize account revenue.
 - Supported new clients during the onboarding process.
 - Oversaw campaign execution aligned with client expectations.
 - Monitored account performance through detailed data analysis.
- CSMENA - Bigo Live Project | Jordan
Customer Experience Specialist
10/2021- 03/2023

 - Created forward-thinking training modules to boost the onboarding process.
 - Efficiently operated a high-volume live chat system, achieving timely resolutions to customer inquiries.
 - Designed comprehensive feedback system for gathering customer insights, enhancing services.

Education

- Orange | Amman, Jordan
Intensive Training in Full-Stack Web Development & Data Analysis
Expected in 05/2025
- **Web Development:** Gained practical experience in both **front-end (HTML, CSS, JavaScript)** and **back-end (Node.js, Express, Laravel)** technologies through hands-on projects.
 - **Data Analysis:** Developed proficiency in **data-driven decision-making** utilizing tools such as **Excel** for data analysis, **PowerPoint** for visualizing data insights, and **digital platforms** for tracking and reporting progress.
 - **Problem-Solving & Collaboration:** Strong ability to work in **fast-paced environments** collaborating effectively in teams, adapting quickly to new tools, and meeting tight deadlines.
 - **Communication & Reporting:** Demonstrated strong communication skills, presenting project results and technical findings to both technical and non-technical audiences.
- Faculty Of Engineering Technology | Amman, Jordan
Associate of Applied Science in Engineering
- Applied structured problem-solving skills, data interpretation, and analytical thinking in coursework and projects.
 - Built strong foundation in technical documentation and presenting technical content in clear, professional formats.

Projects

Blogging Platform (PHP, Laravel, Livewire, Tailwind CSS)

- Developed a blogging platform with user authentication, post management, and category filtering.
- Integrated Livewire for real-time updates and dynamic content rendering.
- Ensured a modern, responsive UI with Tailwind CSS for a seamless user experience.

Admin Dashboard CRUD (PHP, JavaScript, CSS)

- Built a feature-rich admin dashboard with CRUD functionalities.
- Designed an intuitive user interface for managing categories and records.
- Enhanced performance and usability with JavaScript-driven interactivity.

E-commerce Store - Eleca & Ecommerce (PHP, JavaScript)

- Contributed to an electronics e-commerce website with product listings, user authentication, and cart functionality.
- Implemented secure payment gateways and improved UI/UX for an enhanced shopping experience.
- Focused on performance optimization and maintaining scalability.

Movies App & JustWatch (HTML, CSS, JavaScript)

- Developed and improved a movie listing application with an engaging UI.
- Integrated APIs to fetch real-time movie data and display relevant information.
- Enhanced user experience with dynamic filtering and responsive layouts.

Portfolio Website (HTML, CSS, JavaScript)

- Created a personal portfolio website to showcase projects and skills.
- Designed a sleek and responsive layout with smooth animations.
- Implemented contact forms and interactive elements for better engagement.

Twitter Clone & ProShop (JavaScript, HTML, CSS)

- Built a Twitter-like social media interface with user authentication and posting functionality.
- Developed an e-commerce front end (ProShop) with product listings and cart features.
- Improved JavaScript functionality for better user interaction and performance.

Forkify & Natours (JavaScript)

- Implemented a recipe search and bookmarking feature using JavaScript.
- Developed a tourism-based website with dynamic features and a polished UI.
- Focused on best practices in modern JavaScript development.