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# MOHAMMED JAMAL

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## Personal Summary

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Full-Stack Developer | Data-Driven Strategist

Results-driven full-stack developer with expertise in web development, data analysis, and digital strategy. Skilled in JavaScript, PHP, Laravel, and React, bridging tech and business to drive growth through data-driven solutions and user-focused development.

## Skills

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- Client Relationship Management (CRM)
- Microsoft Excel
- Microsoft PowerPoint
- Data analysis
- Reporting
- SQL
- Digital platforms
- Content Coordination
- Scheduling
- Strong communication
- Interpersonal skills
- Excellent communication skills

## Experience

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Bigo Live | Jordan

**Account Manager**

05/2023- Current

- Cultivated strong client relationships, aimed at effective communication and satisfaction.
- Identified upselling opportunities to maximize account revenue.
- Supported new clients during the onboarding process.
- Oversaw campaign execution aligned with client expectations.
- Monitored account performance through detailed data analysis.

CSMENA - Bigo Live Project | Jordan

**Customer Experience Specialist**

10/2021- 03/2023

- Created forward-thinking training modules to boost the onboarding process.
- Efficiently operated a high-volume live chat system, achieving timely resolutions to customer inquiries.
- Designed comprehensive feedback system for gathering customer insights, enhancing services.

## Education

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Orange | Amman, Jordan

**Intensive Training in Full-Stack Web Development & Data Analysis**

Expected in 05/2025

- **Web Development:** Gained practical experience in both **front-end (HTML, CSS, JavaScript)** and **back-end (Node.js, Express, Laravel)** technologies through hands-on projects.
- **Data Analysis:** Developed proficiency in **data-driven decision-making** utilizing tools such as **Excel** for data analysis, **PowerPoint** for visualizing data insights, and **digital platforms** for tracking and reporting progress.
- **Problem-Solving & Collaboration:** Strong ability to work in **fast-paced environments**, collaborating effectively in teams, adapting quickly to new tools, and meeting tight deadlines.
- **Communication & Reporting:** Demonstrated strong communication skills, presenting project results and technical findings to both technical and non-technical audiences.

Faculty Of Engineering Technology | Amman, Jordan

**Associate of Applied Science** in Engineering

- Applied structured problem-solving skills, data interpretation, and analytical thinking in coursework and projects.
- Built strong foundation in technical documentation and presenting technical content in clear, professional formats.

## Projects

### Blogging Platform (PHP, Laravel, Livewire, Tailwind CSS)

- Developed a blogging platform with user authentication, post management, and category filtering.
- Integrated Livewire for real-time updates and dynamic content rendering.
- Ensured a modern, responsive UI with Tailwind CSS for a seamless user experience.

### Admin Dashboard CRUD (PHP, JavaScript, CSS)

- Built a feature-rich admin dashboard with CRUD functionalities.
- Designed an intuitive user interface for managing categories and records.
- Enhanced performance and usability with JavaScript-driven interactivity.

### E-commerce Store - Eleca & Ecommerce (PHP, JavaScript)

- Contributed to an electronics e-commerce website with product listings, user authentication, and cart functionality.
- Implemented secure payment gateways and improved UI/UX for an enhanced shopping experience.
- Focused on performance optimization and maintaining scalability.

### Movies App & JustWatch (HTML, CSS, JavaScript)

- Developed and improved a movie listing application with an engaging UI.
- Integrated APIs to fetch real-time movie data and display relevant information.
- Enhanced user experience with dynamic filtering and responsive layouts.

### Portfolio Website (HTML, CSS, JavaScript)

- Created a personal portfolio website to showcase projects and skills.
- Designed a sleek and responsive layout with smooth animations.
- Implemented contact forms and interactive elements for better engagement.

### Twitter Clone & ProShop (JavaScript, HTML, CSS)

- Built a Twitter-like social media interface with user authentication and posting functionality.
- Developed an e-commerce front end (ProShop) with product listings and cart features.
- Improved JavaScript functionality for better user interaction and performance.

### Forkify & Natours (JavaScript)

- Implemented a recipe search and bookmarking feature using JavaScript.
- Developed a tourism-based website with dynamic features and a polished UI.
- Focused on best practices in modern JavaScript development.