

Rania Riyad Al-Hassi

Amman, Jordan • +962772382250 • raniahasi@gmail.com • [LinkedIn Profile](#)

Full Stack Web Developer

CAREER OBJECTIVE

I am a versatile professional with a unique blend of skills in Fullstack web development and customer service. As a web developer, I have experience building and maintaining responsive web applications using HTML, CSS, JavaScript, C#, TypeScript, Angular, and ASP.NET Core Web API. My technical expertise includes creating user-friendly interfaces, implementing APIs for data exchange, and managing databases using SQL Server. In addition to my development experience, I have a strong background in customer service and product management, where I excelled at resolving customer inquiries, providing technical support, and ensuring customer satisfaction. This dual expertise allows me to approach web development with a customer-centric mindset, ensuring that the solutions I build not only function smoothly but also enhance user experience and meet business needs effectively.

Technical Skills

Programming Languages:

-Front-end: HTML/CSS , Angular, Bootstrap

-Back-end C#, JavaScript, MVC, ASP.NET Core web API

Database:

SQL, SQL Server

Operating Systems:

Windows.

Software Development Practices (SDLC):

Waterfall, Agile, Scrum.

Object-Oriented Programming (OOP)

Tools: Github, Visual Studio, Visual Studio Code ,Canva, Trello, Figma.

Soft Skills

Software Development Leadership Multitasking Decision-Making Customer service	Critical Thinking Project Management Creativity and Innovation E-commerce SEO	Time Management Problem-Solving Ability Attention to Detail Team Collaboration Product management
---	---	---

Experience

-Orange Coding Academy, Irbid

May 2024 -Nov2024

Full-Stack Web Development Trainee

Work Experiences:

- Completed intensive training in full-stack development, including both front-end and back-end technologies.
- Developed and maintained web applications using HTML/CSS, JavaScript, C#, TypeScript, and Angular.
- Implemented responsive designs and user interfaces using Bootstrap and Angular.
- Built and consumed APIs using ASP.NET Core Web API, enhancing application functionality and data exchange.
- Worked with SQL and SQL Server for database management and querying.

-Datcart, Dubai

2022 -2024

Data Entry, Customer Service and Product Management

Work Experiences:

Data Entry Specialist

Accurately entered and maintained customer and product data in the company's

- database.
- Ensured data integrity and consistency across various platforms.
- Conducted regular data audits to identify and correct discrepancies.

Customer Service Representative

- Provided exceptional customer service via phone, email, and chat.
- Resolved customer inquiries and issues promptly, maintaining high customer satisfaction.
- Collaborated with departments to ensure customer needs were met efficiently.

Consulted with customers to understand needs and preferences for custom-built PCs.

Product Management Experience

- Assisted in the development and launch of new products by working with marketing, design, and engineering teams.
- Monitored product performance and gathered customer feedback to identify areas for improvement. Conducted market research to analyze competitors and customer preferences, shaping product strategies.

Projects

1) HR Management System ([GitHub Link](#))

Descripon: HR system designed to facilitate various HR-related tasks and processes using HTML, CSS, Bootstrap and JavaScript.

2) Feedback System ([GitHub Link](#)) Descripon: Feedback System includes funconalies such as user authencaon, course management, dynamic feedback submission, and result visualizaon using HTML, CSS, Bootstrap, JavaScript, and C# ASP.NET Web Forms.

3) Parliamentary Jordanian Elecon System ([GitHub Link](#))

Descripon: This system has been developed to facilitate online vong, applicaon submission, adversemement management, and elecon result display. The primary objecve is to create a comprehensive plaorm for managing elecons within Jordan, ulizing ASP.NET MVC5 with C# for its core funconalies.

4) Mini E-Commerce System ([GitHub Link](#)) Descripon: development of a fully funconal ecommerce website using modern web technologies, including HTML, CSS, JavaScript, SQL Server, C#, and ASP.NET MVC.

5) Portfolio ([GitHub Link](#)) : you can check more about my projects in my portfolio [here](#)

Education

-Full-Stack Development Bootcamp – Orange Coding Academy (May2024 - Nov2024) Intensive course in Full Stack Web Development in collaboraon with Simplon.co and Princess Sumaya University for Technology (PSUT) .

Jordan University of Science and Technology, Jordan 2018-2022

Bachelor's in Applied Science

Grade: 3.3 out of 4

Courses and Certificates

- HTML
 - CSS
 - JavaScript
-