Zaid AL-Sabbagh

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Software Engineer | Full-Stack | Back-end | Laravel | React.js

CAREER OBJECTIVE

A passionate full-stack developer with strong expertise in Laravel, I am driven by a commitment to build dynamic and efficient web applications. My journey in programming has been fueled by hands-on experience and a deep curiosity for solving complex problems through code. Alongside my technical skills, I also bring a solid foundation in accounting and business studies, complemented by a knack for business strategy and data analysis. While financial constraints shaped my educational path, I prioritized gaining practical, real-world experience in software development.

My commitment to continuous learning led me to enroll in a 7-month intensive Bootcamp at Orange Academy, starting in April 2024, where I honed my skills in full-stack development. During this period, I gained hands-on experience with PHP, MySQL, Laravel, Trello, Figma, HTML, CSS, and JavaScript. This rigorous training equipped me with the technical skills to build dynamic and responsive web applications.

Core Competencies

Wordpress	Critical Thinking	Time Management
Figma	Problem-Solving Ability	Problem-Solving Ability
Laravel	Trello	Effective Communication
OOP	SQL Database Management	Attention to Detail Team
ReactJs	Jira	Collaboration

Technical Knowledge

Programming Languages: Python, PHP, JavaScript, HTML/CSS
Database: SQL, MySQL, SQL Server
Operating Systems: Windows, Linux/Unix
Software Development Practices (SDLC): Scrum, Agile
Other Tools: MS Office (Word, Excel, PowerPoint), Git (Version Control Systems)

Experience

CsMena, Jordan, Operations Department, Team leader   **Apr 2022 - Now**

Work Experiences:

- Led a team of 90 content moderation agents, ensuring quality and compliance with company standards.

- Developed and implemented efficient workflows and Standard Operating Procedures (SOPs) to improve team productivity and response times.

- Conducted regular performance reviews, coaching sessions, and training programs to enhance team skills and overall performance.

- Collaborated with cross-functional teams to ensure alignment on content guidelines and customer service protocols.

- Analyzed team performance data to identify KPIs, trends, set improvement goals, and implement corrective actions.

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Academic Projects

1) E-commerce project (MacStore) Description: MacStore is a dynamic e-commerce web application designed to provide a seamless online shopping experience for users interested in purchasing the latest tech gadgets, including watches, mobile phones, and gaming consoles. Developed using PHP, MySQL, JavaScript, HTML, and CSS, MacStore offers a full-fledged shopping platform with features such as user registration, product browsing, a shopping cart, and a secure checkout process.

The platform supports both cash and credit payment methods and allows users to apply discount coupons for additional savings. With a user-friendly interface and robust backend functionality, MacStore combines a clean, intuitive design with efficient database management to deliver a smooth and secure online shopping experience.

2) Programming learning website (QuizQuest) Description: QuizQuest is an interactive web-based quiz platform designed to test and enhance users' knowledge in key web development areas: HTML, CSS, and JavaScript. Built to provide a fun and engaging learning experience, QuizQuest challenges users with a variety of questions and quizzes tailored to different skill levels. Upon achieving perfect scores in all three quizzes, users unlock a special advanced quiz that further tests their expertise. The platform is dynamically driven by data fetched from a JSON file, ensuring flexibility and ease of content updates.

QuizQuest is perfect for anyone looking to sharpen their web development skills or prepare for technical interviews in a challenging yet enjoyable way.

3) Portfolio website Description: This portfolio website is a showcase of my journey as a Full-Stack Web Developer, built using HTML, CSS, and Vanilla JavaScript. Designed to be clean, modern, and fully responsive, the website highlights my skills, projects, and experience in web development.

The site features:

A dynamic homepage with a smooth introduction and navigation to different sections.

An About section that provides insight into my background and passion for web development.

A Projects section showcasing a variety of projects, each demonstrating different aspects of my expertise, such as Python programming, web design, and full-stack development.

A Contact section for potential collaborations or inquiries.

From creating interactive UI components to optimizing performance, this portfolio is crafted to reflect my dedication to clean code, user-friendly design, and a seamless browsing experience.

Education & Personal Information

Philadelphia University, Jordan

Bachelor's in Accounting

Grade: 79 out of 100

Nationality: Jordanian
Date of Birth: 16 Sep 1996
Marital Status: Single
Languages: Arabic, English and Russian
Driving License: Yes

Bootcamp and Training Attended: Apr 2024 - Dec 2024

Orange Coding Academy

At Orange Coding Academy, I completed an intensive 7-month bootcamp focused on full-stack web development. The program provided me with hands-on experience in modern web technologies such as PHP, MySQL, Laravel, Trello, Figma, HTML, CSS, and JavaScript. Through this comprehensive training, I engaged in project-based learning, developing dynamic and responsive web applications while collaborating with peers and industry experts. This experience allowed me to build a solid foundation in both front-end and back-end development, equipping me with the practical skills necessary for a career in software development.