

Yasmeen Almoumani *Back-End Developer*

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📍 Amman, Jordan

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🔗 <https://github.com/yalmoumani>

Summary

Results-oriented Back-End Web Developer with practical experience in web development using JavaScript, HTML, CSS, MySQL, PHP, and Laravel. Skilled in developing and maintaining responsive web applications to deliver optimal user experiences. Strong problem-solving and debugging skills, with a focus on efficient code implementation. Collaborative team player with effective communication and project management abilities. Committed to staying updated with the latest web development technologies and trends. Seeking a challenging position as a Back-End Web Developer to utilize my skills and contribute to the success of innovative web projects. Bachelor's Degree candidate in IT/Network and Security, with a passion for creating efficient and secure web solutions.

Professional Experience

2023/09 – 2023/12

Back-End Developer Trainee

Al-Balqa'a, Jordan

Orange Coding Academy

Gained practical experience in web development by working on various projects using JavaScript, HTML, CSS, MySQL, PHP, and Laravel.

Developed and maintained responsive web applications, ensuring optimal user experiences across different devices.

Collaborated with a team of trainees on group projects, effectively communicating ideas and implementing solutions.

Successfully met project deadlines and demonstrated adaptability in time-limited environments.

Implemented database structures and queries using MySQL for efficient data management.

Acquired strong troubleshooting and debugging skills through resolving technical issues during the development process.

2022/11 – 2023/07

Customer Experience Specialist

Amman, Jordan

Crystel

Interacted with customers to ensure a positive and satisfactory experience.

Conducted phone interviews to gather and document customer feedback.

Actively listened to customers, addressing their concerns and providing appropriate assistance.

Offered personalized recommendations and support based on customers' needs and preferences.

Collaborated with internal teams to resolve customer inquiries or issues promptly.

Maintained accurate records of customer interactions and feedback.

Contributed to process improvements based on customer feedback to enhance overall customer experience.

Demonstrated strong communication and interpersonal skills to build trust with customers.

Utilized CRM software for accurate record-keeping and analysis.

Education

2020 – 2024

Bachelor's Degree in IT/ Network and Security, Information Technology

Amman, Jordan

Arab Open University - Jordan Branch

Comprehensive curriculum covering IT fundamentals, network infrastructure, and security principles.

Hands-on experience configuring and managing network devices, including routers, switches, and firewalls.

Proficient in network protocols, routing, switching, and network design.
Knowledgeable in security measures such as encryption, authentication, access control, and vulnerability assessment.
Skilled in network troubleshooting, monitoring, and incident response.
Collaborated on secure network solution projects, ensuring data integrity and confidentiality.
Familiar with network security tools like IDS/IPS, VPN, and firewall systems.
Stay updated with the latest advancements in IT and network security.
Relevant coursework in ethical hacking, network defense, risk management, and information assurance

Skills

| | | |
|-----------|---------|-------|
| • Python | • Java | • PHP |
| • Laravel | • MySQL | • CSS |
| • HTML | • Git | • C++ |

Languages

| | | | |
|---------|-------------|--------|-------------|
| English | <div></div> | Arabic | <div></div> |
|---------|-------------|--------|-------------|