

Suhaib Zyad Abuleil

Personal Information

Role: Full stack developer

Nationality: Jordanian

Education

Bachelor's degree in computer science | Yarmouk University (2017 - 2022)

Certificates

- Full Stack web-development bootcamp by Orange coding Academy from December 1 until now and can start working. The bootcamp is 900 hours of technical skills and 100 soft skills.

Experience

CUSTOMER SERVICE TEAM LEADER | 03/2024 until 06/2024

- Led and managed a team of customer service agents, overseeing performance, handling escalations, and ensuring high-quality service delivery.
- Conducted coaching sessions, performance evaluations, and quality audits to enhance efficiency, customer satisfaction, and team productivity.
- Streamlined workflows, optimized issue resolution processes, and implemented strategies that improved customer experience and service metrics.

FULL STACK DEVELOPER | 12/2024- now

- Currently enrolled in an intensive Full Stack Developer training program at Orange Coding Academy, verified by Simplon (France), Proparco, and Princess Sumaya University for Technology.
- Developed multiple full-stack web applications, applying technologies like JavaScript, C#, ASP.NET Core, SQL, and Angular in real-world projects.
- Worked in an Agile environment, following Scrum methodologies, participating in daily stand-ups, sprint planning, and retrospective meetings.
- Led and collaborated with teams on end-to-end development projects, integrating front-end and back-end solutions to build scalable applications.

Skills and Tools:

- Dot Net
- JavaScript, TypeScript
- Angular
- C#
- HTML, CSS, Bootstrap 5
- GIT and GITHUB
- ASP.NET Core MVC and ASP.NET Webforms
- ASP.NET CORE API
- UI/UX using Figma

Projects:

- **Library Website (Figma):** Designed an intuitive, professional prototype, enhancing the user experience and interface.
- **Portfolio (HTML & CSS):** Created an interactive, responsive exam platform with smooth functionality and a modern UI.
- **Library Management System (ASP.NET WebForms):** Developed a robust system for managing library operations with a responsive, user-friendly interface.
- **Library Database (SQL Server):** Built a scalable, efficient library database, ensuring reliable data management and quick access.
- **HR System ERP (ASP.NET Core MVC):** Automated HR functions like attendance and leave management, improving efficiency and streamlining HR operations.