

Firas AbuMallooh

Location: Amman, Jordan

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FULL STACK DEVELOPER

A highly skilled Full Stack Web Developer with comprehensive training from Orange Coding Academy, proficient in JavaScript, SQL, C, MVC, ASP.NET Core Web API, and Angular. Successfully completed over 900 hours of technical training and 100+ hours of soft skills development. Experienced in conducting technical peer reviews and taking on leadership roles, including Scrum Master and Product Owner, within project teams. Passionate about problem-solving and hands-on project development, with a focus on building scalable, efficient, and user-friendly applications. Possesses strong interpersonal and team collaboration skills, and is eager to contribute full-stack expertise in a dynamic and innovative environment. Holds a Bachelor's degree in Software Engineering from Jordan University of Science and Technology.

TECHNICAL SKILLS

Front-End Technologies	:	JavaScript, TypeScript, HTML, CSS, Bootstrap, Angular
Back-End Technologies	:	C#, ASP.NET Core MVC, ASP.NET Web Forms, Core API
Database	:	SQL, SQL Server, MySQL
Software Development Practices	:	Agile
Web Technologies	:	RESTful APIs, HTTP, JSON, Swagger
Tools	:	Git, GitHub, Visual Studio, VS Code, Figma, Trello

EXPERIENCE

Full Stack Web Development Trainee

Orange Coding Academy

Dec 2024 - May 2025

Irbid - Jordan

- Completed intensive full-stack training, mastering both front-end and back-end technologies including HTML, CSS, Bootstrap, JavaScript, TypeScript, ASP.NET Core MVC, Angular, Core API, and SQL Server.
- Built and maintained dynamic, real-world web applications across 10 projects, including 5 individual and 5 group projects.
- Applied Agile practices, taking on roles such as Scrum Master and Developer to ensure smooth project execution.
- Contributed to code reviews, debugging, and performance tuning to enhance project quality and efficiency.

Customer Service Officer

Crystal

Aug 2023 - Dec 2024

Amman - Jordan

- Provided customer service and support at Irbid Electricity Company through Crystal Company, handling inquiries, applications, and emergency assistance.
- Collected and verified biometric data with high accuracy while maintaining strict confidentiality of personal information.
- Ensured customer satisfaction through efficient service delivery and adherence to company policies and procedures.

Internet Sales Representative

Mada

Oct 2022 - Jun 2023

- Promoted and sold internet services, achieving and exceeding sales targets.
- Provided excellent customer support, addressing inquiries and resolving complaints efficiently.
- Educated customers on available packages, promotions, and service benefits.
- Maintained accurate records of sales transactions and customer interactions.

Customer Service Representative

Extensya

Sep 2021 - Oct 2022

Irbid - Jordan

- Provided high-volume customer support at Careem (under Extensya), handling 150+ calls daily with a strong focus on professionalism, patience, and efficiency.
- Achieved a 5-star customer satisfaction rating through effective communication and problem-solving skills.
- Diagnosed and resolved technical issues while guiding customers through step-by-step solutions.
- Accurately documented customer insights and handled sensitive data with attention to detail and confidentiality.

PROJECTS

E-commerce Platform (Artify)	Source Code
An e-commerce web app for selling art supplies, developed using HTML, CSS, TypeScript, Bootstrap 5, and Angular. Integrated external APIs to dynamically fetch product data. Led the team as Scrum Master, ensuring Agile practices were followed and sprints were delivered smoothly.	
HR Management System	Source Code
As Scrum Master, I led a team of seven developers to build a robust HR Management System using ASP.NET Core MVC. The app streamlines attendance tracking, task assignments, and leave requests, enhancing communication among employees, managers, and HR. It improves workflow efficiency and organizational productivity.	
Library Management System	Source Code
I contributed to building a Library Management System that improves the experience for university students and administrators. The system enables study room reservations and real-time book availability for borrowing. It efficiently manages resources and study spaces, offering a seamless, user-friendly experience.	
Recruitment Quiz Platform	Source Code
Contributed to the development of a Quiz Website to assess candidates' knowledge through IQ, English, and Technical Tests. As Scrum Master, I facilitated team coordination and ensured smooth project delivery. Built with HTML, CSS, Bootstrap, and JavaScript, the website offers a responsive and engaging user experience.	

EDUCATION

Orange Coding Academy	Irbid, Jordan
An intensive Full Stack Web Development program conducted in collaboration with Simplon.co and Princess Sumaya University for Technology (PSUT) (<i>900 hours technical training + 100 hours soft skills training</i>)	Dec 2024 - May 2025
Jordan University of Science and Technology	Irbid, Jordan
<i>Bachelor's Degree in Software Engineering</i>	Sep 2013 - Sep 2018

COURSES AND CERTIFICATES

Technology Factory and Dare Academy	Amman, Jordan
<i>Web Design and Development</i>	2023
<ul style="list-style-type: none">- Developed a recruitment quiz platform to evaluate candidates' skills through categorized quizzes including IQ, English, and Technical assessments.- Successfully completed two professional-level training programs focused on website and web application design and development.- Gained hands-on experience through multiple projects, incorporating advanced features and modern technologies.- Trained at Dare Academy (on-site - Amman, near the Internal Circle) and Technology Factory (online programming platform).- Strengthened skills in front-end and back-end development, applying practical knowledge in real-world scenarios.	

SOFT SKILLS

- Problem-Solving Ability
- Critical Thinking
- Adaptability and Flexibility
- Creativity and Innovation
- Time Management
- Learning Agility
- Requirement Analysis
- Performance Review