

Mohammad Al-Khatib

Data scientist and Civil Engineer

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 Al Jubeiha, Amman, Jordan

 0786584434

Contact

 Date of birth 11/24/1998

 Jordanian

 Driving licence

Work Experience

Data Science Internship Orange Coding Academy Amman

From May 2023 to July 2023

- Applied Python programming extensively to manipulate and analyze large datasets, enabling data-driven decision-making processes.
- Conducted data preprocessing and cleaning to ensure data quality and accuracy for downstream analysis and modeling.
- Leveraged statistical analysis techniques to validate hypotheses and draw conclusions from data experiments.
- Developed and implemented machine learning models using Python libraries, such as scikit-learn and TensorFlow, to solve real-world business problems.

Customer Service Executive ARAMEX Tla al-Ali

From March 2023 to June 2023

-Provided customer service to clients by answering questions, resolving issues, and addressing concerns in a timely and professional manner.
-Handled high volumes of inbound and outbound customer calls and emails, consistently meeting or exceeding established performance metrics.
-Documented customer interactions and feedback in company software to track and report on customer trends and issues.

Customer Service Associate UK AMAZON Al-Abdali

From August 2022 to December 2022

- Processed customer orders, refunds, and exchanges accurately and efficiently, ensuring customer satisfaction and timely delivery of products.
- Utilized customer service software and tools, such as Amazon's CRM system and ticketing systems, to provide efficient and effective customer support.
- Maintained a high level of product knowledge and familiarity with Amazon's policies and procedures to effectively communicate information to customers and resolve issues efficiently.

Site Engineer BAHÀ Consultant Engineering Smart parking system-600 car Project

From November 2021 to April 2022

- Gathering and submitting reports to management and/or higher-level managers
- Quantity Surveying
- Examining and analyzing products, activities, designs, and works-in-progress before approval
- Enforcing all safety regulations on the construction site to ensure that all activities are disseminated safely

Education

Bachelors in Civil Engineering Applied Science Private University

Amman, Jordan

From September 2016 to March 2021

General skills

Adaptability

Organizational Skills

Data Analysis

Data Visualization

Research

Teamwork

Technical Skills

SQL

Python

HTML

CSS

Power BI

Microsoft Office

AWS

Certificates

Orange Coding Academy - Data science Certificate

Python certificates (Multiple)

SQL

HTML

CSS

Languages

Arabic



English

