**Steve Miller**

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**Professional Profile**

Dedicated and driven professional transitioning out of HVAC repair and maintenance and into a role in software development. Exceptionally dedicated professional with keen interpersonal, communication, and organizational skills, as well as expertise in troubleshooting and resolving issues and leading the creation and delivery of exceptional digital experiences.

**Technical Proficiencies:** C#, .NET MAUI, Blazor, React, React Native, JavaScript, HTML5, CSS, SQL, Bootstrap, Tailwind, Node.js, Express.js, Next.js, GoLang Git/GitHub, Visual Sudio, VSCode, DBeaver, Azure Data Studio, MongoDB, Reaper DAW, DaVinci Resolve Studio, Linux, Windows, Excel

Member of *Tampa Devs*, Software Development Community in Tampa Bay

Founded and maintain Slack workspace for Junior developers and career switchers with over 100 members.

**Projects**

Personal Site, stevemillertime.com, January 2024 to Present

* Handled all aspects of the design and development of this personal website through employment of .NET Blazor and Bootstrap, and deployed on Azure.
* Perform the ongoing updating and improvement of the website to institute significant improvements in development expertise.

Spiffy (working title), spiffy.azurewebsites.net , May 2024 to Present

* Conceptualized, designed, and implemented the idea for a free commission and flat rate tracker for small to medium sized companies with technicians and sales people in the field, who may not be able to afford more expensive sales tracking software, but wish to modernize their workflow.
* Utilized the MongoDB for database, Node.js and Express.js for the backend, and React with Tailwind.css for designing the front end.

HVAC Application, November 2023 to Present

* Handled the creation, design, and development of this cross-platform .NET MAUI application for HVAC field technicians, including various tools and features to enable them to perform their job in a more efficient manner.
* Lead the development of numerous features from ideation, including a calculator for testing a start capacitor under load, a duct sizing calculator, a form for estimating complete duct system change out, and a sub cool/superheat calculator.

**Professional Experience**

American Power & Gas, St. Petersburg, FL, august 2024 to september 2024  
**PRODUCTION SUPPORT ANALYST**

* Worked between multiple departments to ensure speedy and accurate energy enrollment for homes and businesses in deregulated states.
* Worked with multiple electricity and gas utilities to determine and meet requirements for accurate customer and supplier enrollment.

Freelance, St. Petersburg, FL, October 2023 to Present  
**WEB & MOBILE DEVELOPER**

* Operate with a strong and ongoing focus on leading the creation of cutting-edge and high-quality digital experiences across web and mobile landscapes.
* Effectively utilize a diverse tech stack that includes React, .NET MAUI, and Blazor, among many others, across web and mobile development activities.
* Clearly and effectively communicate with clients to obtain a strong understanding of their needs and visions and lead the delivery of completed projects to achieve maximum satisfaction.
* Spearhead all aspects of web and mobile development projects from inception through to completion in a timely and effective manner.
* Carry out the clear and accurate translation of client requirements into technical specifications and project plans to achieve project success.
* Play a key role by leading the design and development of user interfaces (UI) and user experiences (UX) to deliver a top-quality user experience.
* Conduct the troubleshooting, diagnosis, and resolution of a wide variety of complex technical bugs and issues in a swift manner.

The AC Guy of Tampa Bay, Clearwater, FL, August 2021 to June 2023  
**HEATING AND AIR SERVICE TECHNICIAN**

* Conducted the troubleshooting, diagnosis, and repair of a wide variety of issues with air conditioning systems while maximizing customer satisfaction.
* Placed a strong and continuous emphasis on meeting and exceeding revenue and profit goals for the company across sales and services as measured by weekly updates and sales contests.
* Interacted clearly and directly with office staff on a regular basis to ensure the efficient and effective completion of all activities.
* Provided information and updates to customers on the status of their repair and system replacement via email, phone, and text.
* Cooperated effectively with office personnel and distributors to address and resolve issues related to the delivery of service and product to the customer.

Cox Heating and Air, Clearwater, FL, January to August 2021  
**HEATING AND AIRCONDITIONING SERVICE TECHNICIAN**

* Oversaw the ongoing maintenance and repair of a wide variety of residential and commercial HVAC systems.
* Leveraged extensive expertise and experience to effectively maintain high-end and complex communicating and automated HVAC systems.

Bayside Heating and Air, Clearwater, FL, March 2016 to January 2021  
**HEATING AND AIR SERVICE TECHNICIAN**

* Directly reported to and closely collaborated with the owner across all matters related to the HVAC maintenance to achieve maximum customer satisfaction.
* Effectively operated between different departments to ensure the consistent meeting of productivity goals and achieve smooth operation.

**Additional Information**

Interests:Playing and recording music, photography and videography, video games, computer programming, app development