KINGA MIŚKIEWICZ





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Portfolio (III)

881 - 913 - 087



PROFILE

I'm a dedicated problem solver and perfectionist committed to self-improvement with a desire to learn and grow in a collaborative team environment. Skilled in HTML, CSS, and JavaScript. I completed all SheCodes Workshops and looking for my first job in tech.

EXPERIENCES

mBank SA 2019-2023 Senior Customer Service Specialist

- Customer service via phone and chat in both Polish and English
- 3-month internship in the quality control department
- · Active sale of banking products
- Participation in additional project aimed at developing the bank's strategy
- Participation in a project focusing on the development of ecological solutions offered by mBank

Maxi Zoo 2017-2019 Shift Coordinator

- Organising and coordinating the work of Customer Advisors during the shift
- Working on the implementation of sales indicators
- Training of new employees
- Advising clients on the offered products
- Operating the cash register

EDUCATION

SheCodes Coding Workshops

2022-2023

University of Humanities and Economics in Lodz - Psychology

2021-2022

GKJ Highschool in Łódź

2014-2017

SKILLS

- HTML + CSS
- Java Script
- React
- Responsive Web Development
- Bootstrap
- Node.js
- MS Office
- Customer Service
- Time management
- Punctuality
- Organisation

LANGUAGES

native language Polish

English fluent

Swedish intermediate

basic Spanish

HOBBIES

Reading, digital painting & illustration, photography, yoga, self-growth, learning languages