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# Coding it Forward NYC Demo Event

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nuc.gov/cto



# 66

A product manager is the person who identifies the customer need and the larger business objectives that a product or feature will fulfill, articulates what success looks like for a product, and rallies a team to turn that vision into a reality.

#### **Sherif Mansour**

Atlassian https://www.atlassian.com/agile/product-m anagement/product-manager

## Product Overviews

### 1 Feedback Module

MOCTO's Feedback Module aims to provide a way for visitors of city agencies' websites to send feedback to designated individuals.

### 2 LPaaS 2.0

MOCTO's Landing Page as a Service (LPaaS) 2.0 aims to build on top of version 1.0, making it easier for clients to spin up their own landing pages.



# Key Requirements



#### **Acceptance Criteria**

Maintain effective communication with clients, in order to establish key measurements of success for each product.



#### **Team Support**

Ensure team efficiency and progression by supporting team members in various ways.



#### **Security Process**

Begin the security process for each product, so they can be tested and undergo the necessary security checks.



## Process Highlights

### Process

## Weekly Team Sprint Planning

At the beginning of each week each team planned and discussed priorities for the week, time estimations, and task assignments.

#### **Weekly Team Retro**

At the conclusion of each weekeach team reflected on what went well, what needed improvement, and what to focus on for the upcoming sprint.



# Process Highlights

### Technical

#### **Weekly Show and Tells**

Every Friday, our team demoed and shared the progression of each product with our MOCTO colleagues.

### Code Reviews/Office Hours

Team members joined code review sessions and attended office hours with our supervisor, in order to address any blockers.



# Process Highlights

### Community



Informal/optional check-ins with each team member occurred throughout the summer.

#### **Team Lunches**

We were able to build community amongst our team through virtual lunches and an in-person lunch in NYC.



## Acknowledgements

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Corps

&

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Technology Officer (MOCTO)

### 🎉 Digital & Design Team:

Katherine Benjamin, Justin Isaf Man, Rapi Castillo, Mayo Nissen, Elyse Voegeli, Wayne Chang, Jose Buitrago, Marina Roos Guthmann

#### **1** The Dream Team:

Anya Dunaif, Kara Siegel, Michelle Liu, and Saiful Islam

#### 🎉 Brown Bag Series Hosts and Co-Organizers:

John Paul Farmer, Paul Arce, Katherine Benjamin, Kate Hohman, Oscar Romero, Anthony Sanford, Neal Parikh, Ayesha Issadeen, and Rapi Castillo



