



GenAl Secure Dynamic Queries for Bank-Scale Data (experiment)

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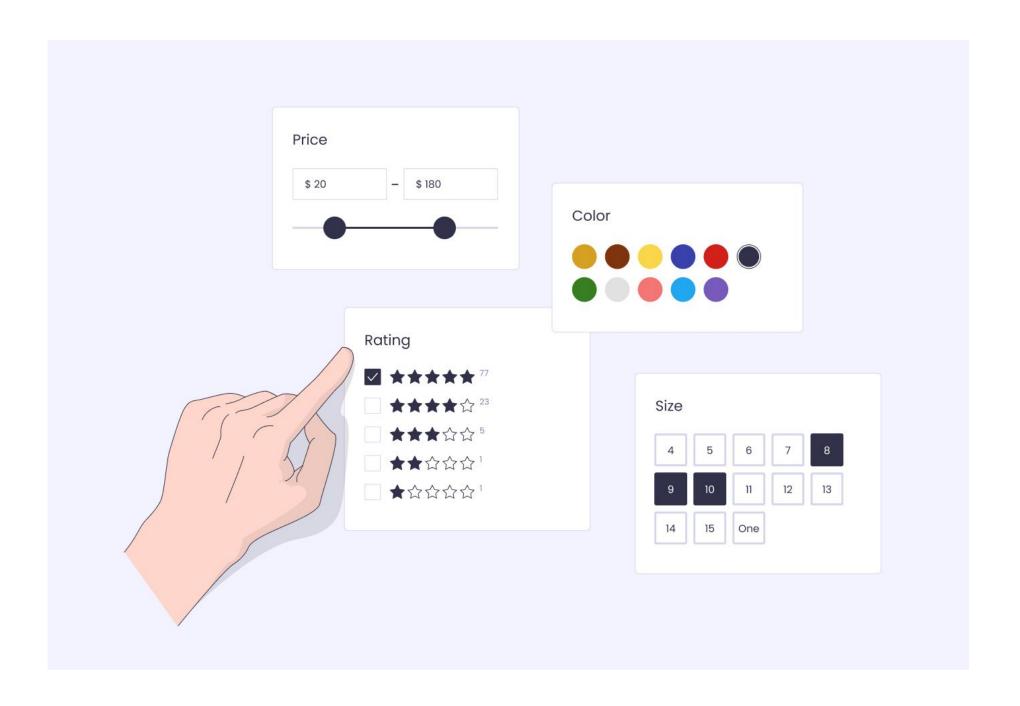
The problem!

Imagine a 16 years old customer, Sarah wants to see her average spendings...



Traditional Search – The Problem

Converting complex financial queries into structured database queries is challenging and often lacks intuitive user experience



The problem!

She is too young to use spreadsheets!

I am old but she is not



Is it safe?

How safely we can help her?

Sarah: I want to see the average spending for this account number IBAN.....





How much did I spend in the last 3 months for groceries? What's my monthly average for dining out?





Outline



Rabobank

Size of transaction data



Modern Search with Elastic and GenAl Integrate LLMs with Elastic Templates



Solution for Secure, Al-Driven Queries
How we use templates



Data Scale – How Much Data Do We Have?

20TB8+u

35 billion records

20 TB stored data and 35 billion of records in different indices

Transaction History

8+ years of transaction data

Writes & Queries

1000 writes and 1000 queries per sec

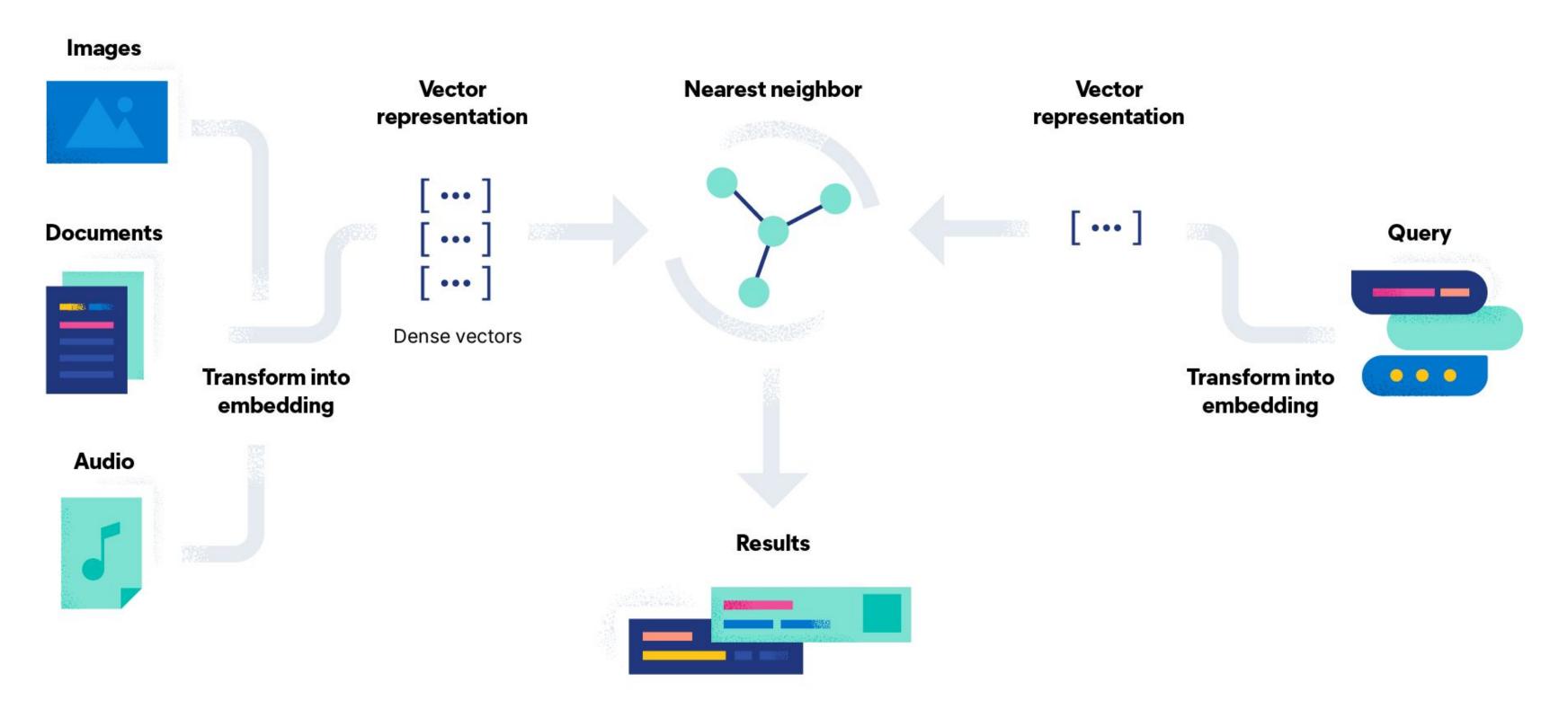




Modern Search...



Vector Search





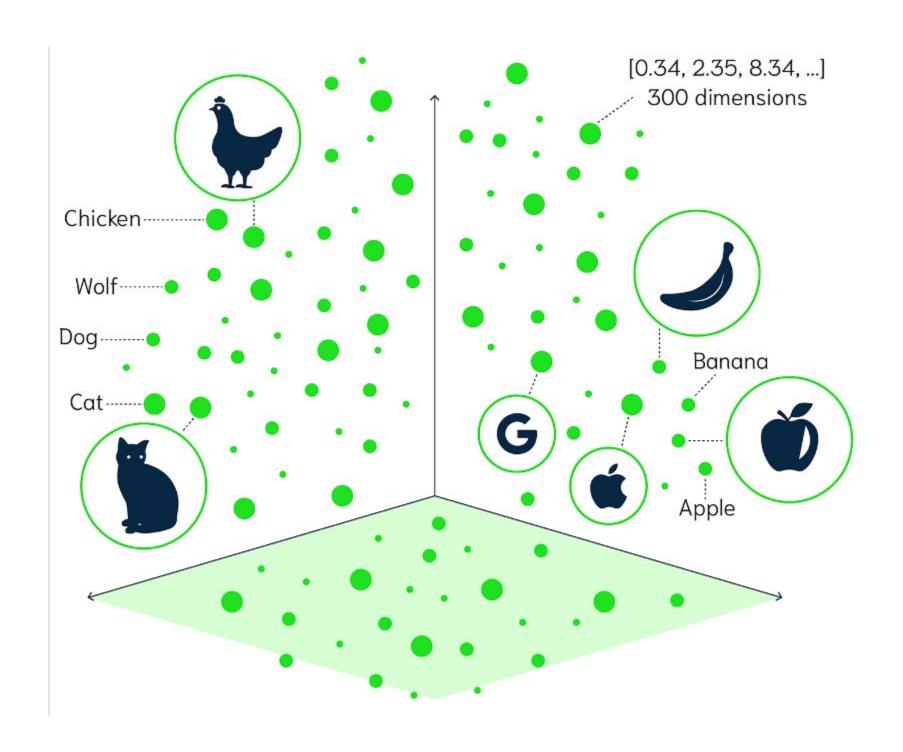
Introduction to Vectors!

$$\begin{pmatrix} 2 \\ 3 \end{pmatrix} \begin{pmatrix} \hat{\mathbf{x}} \\ \hat{\mathbf{y}} \end{pmatrix} = \begin{pmatrix} -2 \\ -3 \end{pmatrix} \begin{pmatrix} \hat{\mathbf{x}}' \\ \hat{\mathbf{y}}' \end{pmatrix} = \boxed{ }$$



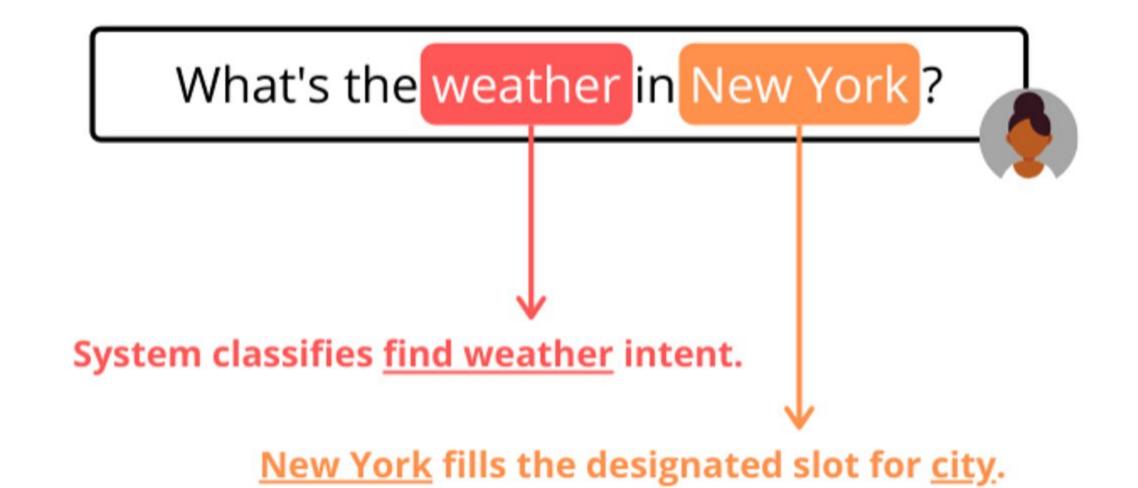


Vector Space





NLP techniques (Intent, Entity, ...)



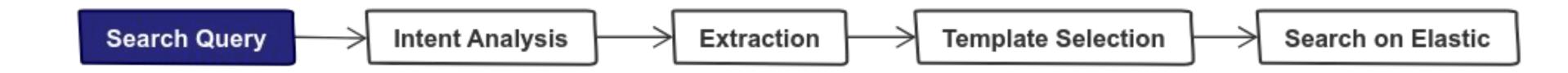


Solution...



Solution – Search Query

User provides a search query to the system





Solution – Intent

Analyze the query to identify intent





Solution – Extraction

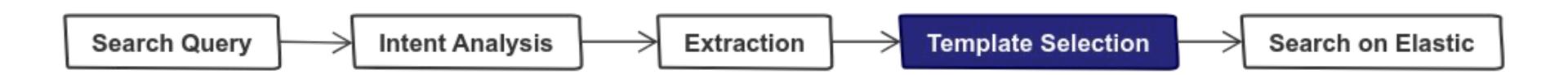
Extract relevant parameters (Data, Terms)





Solution – Template Selection

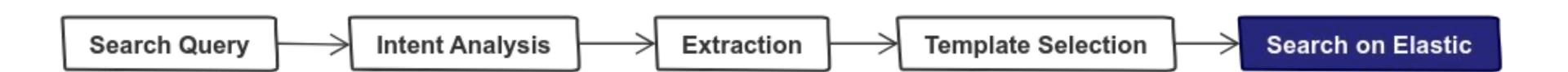
Match the query to the correct search template based on metadata





Solution – Search on Elastic

Populate the template with extracted parameters and perform the search





Elastic Templates (reusable with parameters)

```
PUT _scripts/my-search-template
  "script": {
   "lang": "mustache",
    "source": {
      "query": {
        "match": {
          "message": "{{query_string}}"
      "from": "{{from}}",
      "size": "{{size}}"
```



Demo Time...



Elastic & GenAI in Action

Enter your query:

how much did I spend in albert heijn last 2 months?

Submit

Streaming Response:

```
"query": {
    "query_id": "total_spending_by_category",
    "params": {
        "category": "groceries",
        "start_date": "2024-09-21",
        "end_date": "2024-11-21"
    }
},
"summary": "Total spending in groceries over the last two months.",
"following-queries": [
    "What was my total spending on groceries last month?",
    "How does my spending at Albert Heijn compare to other supermarkets?",
    "What is the average transaction amount at Albert Heijn?"
]
```

Parsed Response: Total spending in groceries over the last two months.

Total Spending: 1334.7500004768372



Recap

Extract intent from queries

Match the query with template

Execute template-based search



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Recap

Extract intent from queries

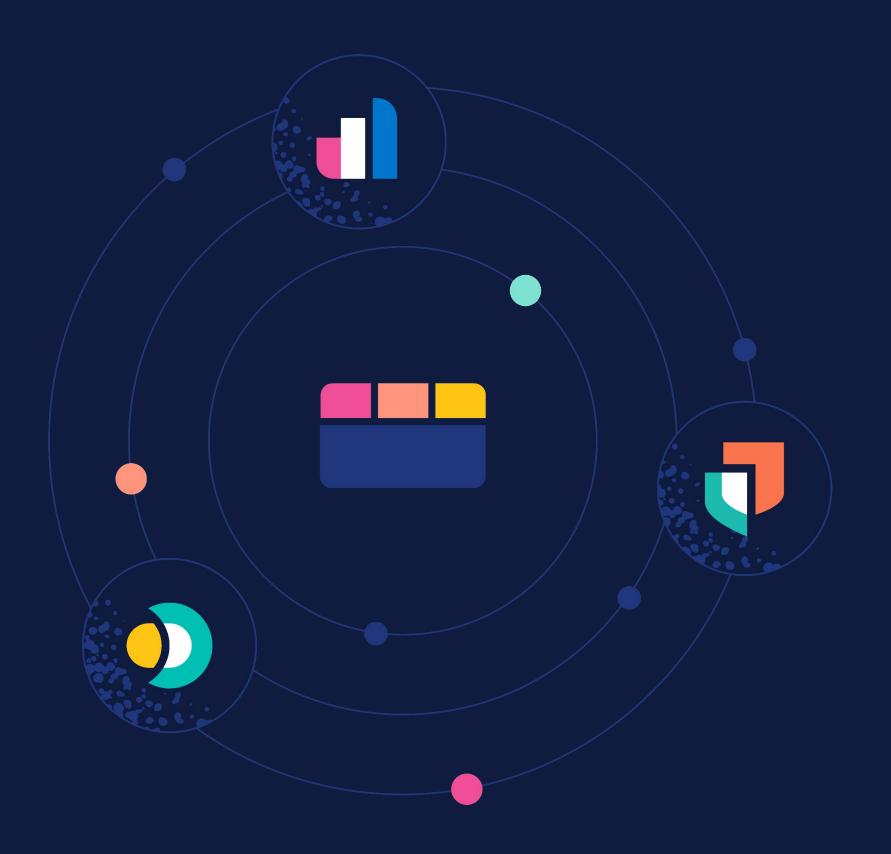
Match the query with template

Execute template-based search



Conclusion

Elastic templates enable secure, reusable queries for safe insights. Al does not have the upper hand!





Questions

Thank you all for your attention! Does anyone have any questions?

