# Harsh Nainesh Pandya

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#### **Professional Summary**

DevOps & Software Engineer with 3+ years of experience developing Java web applications, architecting DevOps workflows, and leading financial system migrations. Achieved \$1 million in annual savings and reduced manual effort by 80% through inhouse development and automation.

#### **Skills**

Programming Languages: Java, Python, JavaScript, SOL, Shell Scripting, HTML, CSS, Thymeleaf, JSP, JSF

Frameworks: Spring Boot, Spring, Hibernate, Jersey RESTful APIs, Microservices

Tools: PrimeFaces, Oracle SQL Developer, SSMS, Maven, Apache Kafka, SVN, Git, GitHub, Jenkins, Docker, Linux, CodeQL

Microsoft Tools: Word, Excel, PowerPoint, Teams, Power BI, Power Automate, Power Virtual Agents

#### **Work Experience**

# RBL Bank | Mumbai | DevOps & Software Engineer

July 2021 - Present

## **Zentivize System**

- Developed the in-house Zentivize system for Financial Inclusion, Loan Against Property, Home Loan, and Vehicle Loans, automating vendor commission payouts (~400-500 million monthly), cutting manual effort by 95%.
- Reduced processing time for ~4 million FI records from 15-20 days of manual work to just 10-15 minutes through automation. Similarly, reduced processing time for HL, LAP, and vehicle loans (~100,000 records) from 3-4 days to less than a minute.
- Replaced a costly SaaS vendor solution model, achieving significant cost savings (~1 million annually) and mitigating RBI audit.

## **DevOps Transformation**

- **Architected DevOps workflows**, migrated from SVN to GitHub Enterprise. Enhanced GitHub pre-receive hooks to enforce code compliance and scripted **CI/CD pipeline using Jenkins** for **21** Java-based web applications.
- Eliminated a manual deployment process that previously took 1-2 days by automating it, reducing deployment time to just 3-5 minutes.
- Constructed shell scripts that automated repository migration, **reducing the estimation** of manual migration from **3-4 months to ~1 month**.
- Resolved loopholes in the release management process by transitioning from SVN to GitHub.

## **PDF Generator API**

- Created a **high-performance Java REST API** using Jersey and iText to replace PDF placeholders, replacing the existing iReport tool (Jasper JRXML files).
- Accelerated document creation for customers, with requests now typically completed in ~300-400 milliseconds.

#### **Security and UI Enhancements**

• Implemented complex PrimeFaces UI components and **resolved 150+ security vulnerabilities using CodeQL** in critical applications, thus delivering high-quality software solutions on time.

# Chatbot Development & Power BI Dashboard

- Constructed the 'Query Buddy' chatbot, enabling **automated responses for 50+ FAQs daily**, leading to a substantial reduction in virtual interactions and enhancing operational efficiency for the support team.
- Facilitated communication between IT heads by creating **Power BI dashboards to track user and application onboarding metrics**, **resulting in a 75% improvement** in decision-making efficiency.

# **Education**

# Dwarkadas J. Sanghvi College of Engineering

August 2017 - June 2021

Bachelor of Engineering in Electronics and Telecommunications - GPA: 8.07/10

#### **Awards**

- Ripple Effect Award for Impact awarded for DevOps transformation.
- Sensei Award for Continued Learning awarded for Power BI dashboard and Chatbot development.
- Collaborate 360° Cross-Functional Impact Award awarded for the Zentivize system.