

# Joseph Smith

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## Education

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### **Kenzie Academy – Associate Frontend Web Development**

May 2021- Nov 2021

• **COURSES:** OOP in Javascript, RESTapi, Unit Testing, Problem Solving

### **Washtenaw Community College – Graphic Design Certificate**

Dec 2014- Apr 2015

• **COURSES:** Learned Photoshop, illustrator, inDesign

## Skills

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### **Web Skills**

Proficient with: Javascript, Typescript, Git, React/Nextjs,

Familiar with: Firebase, Java, Python, Swift

### **Design Skills**

Proficient with: Photoshop, illustrator, Affinity Suite, Figma

## Professional Experience

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### **FULFILLMENT ASSOCIATE**

Caledonia, MI

### **AMAZON Fulfillment Center**

Mar 2020 – Present

I underwent training in stow, count, and other efficiency-enhancing techniques using Excel across various departments, thereby aiding managers in improving overall quality and performance.

- I become the employee of the month in the first 5 months working for the company.
- Trained new employees to better their workflow with less errors.
- Engaging with the management team to promptly address concerns on the AR floor.
- Was Promoted to L3 Process Associate, overseeing a team of approximately 26 associates responsible for analyzing and interpreting data related to customer shipments.

### **ORDER SELECTOR**

Kentwood, MI

### **SpartanNash**

Nov 2018–Feb 2020

- Responsible for picking frozen items for company demands and ship them out in a strict timely manner.
- Improved my skills on how to utilize an electric pallet jack.
- Actively providing easier ways to improve wrapping packages neatly and secure to get them ship off to the right places.

### **SALE ASSOCIATE / VISUAL**

Ann Arbor, MI

### **H&M**

Oct 2013 – Jul 2018

Charged with delivering exceptional customer service while fulfilling a range of responsibilities as a visual associate. In a training capacity, involved in tasks such as configuring mannequins for upcoming events or peak periods.

- Became a visual associate within two years of starting.
- Took initiative to learn management and other roles in the company.
- Increased my knowledge of the company goals and got the opportunity to design H&M Black Friday shirts for the associates at the store I worked at.

## Interest

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User Interface • 3D Animation • IOS Development • Linux Software • PC Building • Custom Keyboards