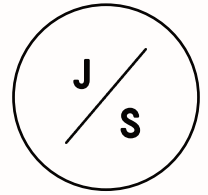


Joseph Smith



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EXPERIENCE

AMAZON | PROCESS ASSISTANT Mar 2020 - Present

Responsible for assisting in different departments I got trained such as stow, count, and tote running brings efficiency to the managers I'm working under.

- I become the employee of the month in the first 5 months of working.
- Shared some experienced knowledge to new employees to better their workflow.
- Collaborating with the management team to quickly resolve AR floor issues.
- Became an L3 PA and managed around 26 associates analyzing and interpreting data for customer shipments, items that fell on the AR floor, problem-solving solutions to run the floor smooth and efficiently.

SpartanNash | ORDER SELECTOR Nov 2018 - Feb 2020

- Responsible for picking frozen items for company demands and ship them out in a strict timely manner.
- Improved my skills on how to utilize an electric pallet jack.
- Actively providing easier ways to improve wrapping packages neatly and secure to get them ship off to the right places.

H&M | SALE ASSOCIATE / VISUAL Oct 2013 - July 2018

Responsible for providing quality customer service, doing various duties worked as a visual associate in training setting up mannequins for upcoming events or for peak.

- Became a visual associate within two years of starting.
- Took initiative to learn management and other roles in the company.
- Increased my knowledge of the company goals and got the opportunity to design H&M Black Friday shirts for the associates at the store I worked at.

EDUCATION

Web Development - Certificate

Kenzie Academy May 2021 - Nov 2021

Graph Design - Certificate

Washtenaw Community College
December 2014 - April 2015

PERSONAL PROJECT

TICKTACKTOE | GITHUB

May 2021

- Built small programming game in Java
- Implemented variable declarations, callbacks, loops, and if statements.

CHART | GITHUB

Oct 2021

- Built small Javascript application for visualizing graphs for a well known anime
- Implemented fetch tools from the API, matched colors on the anime.

SKILLS

TECHNICAL SKILLS

Proficient with:

Html • CSS • Git • Javascript • Reactjs

Familiar with:

REST API • Node.js • Java • Python

DESIGN SKILLS

Proficient with:

Figma • Affinity Design, Photo, Publisher • Adobe Suite

SOFT SKILLS

Strong:

Teamwork • Initiative • Resourcefulness • Problem-solving • Open-mindedness • Creative • Willing to learn

FUN FACTS

INTERESTS

Entrepreneurship • Investing • Crafting • Learning Japanese and Korean • 3D Modeling • IOS development • Machine Learning

HOBBIES

Gaming • Building Mechanical Keyboards • Binge Anime