

# Cody Cherrington

1415 Craddock Ave. Unit 5134  
San Marcos, TX 78666

cic36@txstate.edu  
(936) 827-6762

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## OBJECTIVE

Apple Support College Program – At Home Advisor, Apple

## EDUCATION

### Bachelor of Science in Applied Mathematics

Expected Graduation, May 2023

Minor in Computer Science

Texas State University

## SKILLS

### *Customer Service*

- Demonstrated quick and effective communication to customers for multiple problems
- Assisted customers of all temperament in a friendly and professional manner
- Provided a comfortable and welcoming environment to maintain customer retainment
- Allowed customer to participate in problem solving to increase engagement
- Adapted service to create a personal and intimate service experience

### *Multi-Tasking*

- Handled multiple problems in a high stress environment
- Solved issues in an efficient manner while helping customers
- Maintained a welcoming and clean environment while providing friendly customer service

### *Technical*

- 10+ years of experience working with Apple products
- Efficient problem-solving skills with smartphones and computers
- Intuitive understanding of how to operate Apple software and hardware
- Maintained an organized workspace with Apple products of all types

## Computer Skills

Apple Pages

Apple Numbers

Apple Keynote

Microsoft Word

Microsoft Excel

Microsoft PowerPoint

## Work History

**Server**, Infernos Wood-Fire Oven and Spirits, Gruene, TX, July 2021 – Present

- Greet and sit customers
- Provide a welcoming environment
- Serve food and maintain a clean restaurant while helping customers with their needs

**Cashier**, HEB, Wimberley, TX, May 2018 – July 2021

- Greet customers
- Check their groceries
- Provide friendly service

**Barista**, Sip! On the Square, Wimberley, TX, April 2020 – April 2021

- Greet customers
- Make and serve coffee
- Take phone and online orders

**Kitchen Hand/Cashier**, Miss Maes BBQ, Wimberley, TX, May 2016 – August 2017

- Make and serve food
- Maintain restaurant