

Stephen Cody Williamson

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Hazel Green, AL 35750
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OBJECTIVE

Customer service professional seeking to break into the tech industry. Technology passionate, dedicated learner, and devoted to the job.

EXPERIENCE

Customer Service Staff, Publix Supermarkets, LLC., Meridianville, AL

June 2013 - Present

- Handling customer requests and complaints while providing excellent customer service.
- Following correct guidelines and procedures when conducting money service transactions such as money transfers/payouts, selling money orders, and cashing checks.
- Cashiering, cash handling, store level bookkeeping, expert knowledge of software Retailix
- Providing affirmative leadership skills in an often busy, chaotic environment
- Balancing the safe, making cash/check deposits, register balancing, store closing/opening responsibilities, ensuring bottom line accuracy, appropriately handling all discrepancies
- Answering phone calls to ensure satisfaction of varying customer needs such as complaints, requests, and questions.
- Ensuring smooth front end operations as job role Front End Coordinator – making out the cashier schedule, ensuring associates take lunches/shift end on time, and ensuring lines are low, carryout is being performed, and providing cashiers with assistance when needed.
- Ordering supplies in a timely manner
- Ensuring customer satisfaction in all situations

EDUCATION

Bachelors, Computer Science – University of Alabama in Huntsville

August 2015 – Present

UAH Transient Student -- Calhoun Community College, Huntsville, AL

August 2017 – Present

PROJECTS

Isbell Lawn Care business website (Launched March 2019): <https://isbelllawncare.com/>

SKILLS

Front End:

- HTML/CSS/JavaScript
- Git/GitHub
- Responsive Web Design (CSS Flexbox, CSS Grid)
- CSS Frameworks (Bootstrap, Bulma)

Relevant Links:

- GitHub: <https://github.com/codywilliamson>
- CodePen: <https://codepen.io/codecody/>
- FreeCodeCamp Responsive Web Design Certification Link
: <https://www.freecodecamp.org/certification/cody/responsive-web-design>