

# Courtney Evins

[koinuevins@gmail.com](mailto:koinuevins@gmail.com) | San Antonio, TX |

LinkedIn: <https://www.linkedin.com/in/courtney-evins-dev/> | GitHub:

<https://github.com/coevpen> |

Portfolio: <https://coevpen.github.io/my-react-portfolio/>

Software Engineer leveraging customer service and logistical background to provide a more intuitive user experience. An effective communicator and team player demonstrated throughout Coding Bootcamp and current undergraduate studies in Computer Science, maintaining open and regular communication with teammates and setting up meeting times with an intended course of action.

## Technical Skills

---

Languages: Java, C, JavaScript, Bash, AWK, SQL

Front End: HTML5, CSS, JQuery, JavaScript, Bootstrap, Bulma, React, Tailwind

Back End: MySQL, Express, NodeJS, Handlebars.js, REST API, MongoDB, NoSQL

## Projects

---

**Poke-Teams** | <https://github.com/fmills89/poke-teams-builder> | <https://evening-mountain-59213.herokuapp.com/>

- Overview: A website where you can create a login and build the Pokemon team of your dreams.
- Responsibilities: Worked on server side schemas and models using MongoDB and GraphQL. Created the typedefs and resolvers, and assisted with client side mutations and queries.
- Tools Used: JavaScript, Mongoose, MongoDB, GraphQL, Apollo, React, Express, Node, Poke API

**We Rate Pets** | <https://github.com/coevpen/we-rate-pets> | <https://infinite-sea-93313.herokuapp.com>

- Overview: A website that allows the user to post and comment on photos of pets.
- Responsibilities: Wrote the frontend HTML, CSS, JavaScript, and wrote the backend Post model as well as debugged other backend issues with the API and other models.
- Tools Used: JavaScript, HTML, CSS, Handlebars, MySQL, Nodejs, Sequelize

## Professional Experience

---

### Office Depot

January 2021 - Current

*Services Advisor*

San Antonio, Tx

- Advise customers on services provided as well as with questions and concerns via phone and in person, providing a high level of customer service.
- Assists colleagues in other areas of the store and where needed.
- Ensures accuracy of inventory counts in the system as well as product facing and stocking shelves to maintain compliance.

### USAA

December 2015 - December 2019

*Member Relations Advisor*

San Antonio, Tx

- Communicated with all levels of management via multiple channels, identifies root causes and trends, collaboration skills when interacting with internal/external customers.
- Produced written responses to consumers and regulatory agencies over multiple lines of business while ensuring accuracy, compliance and consistent execution of internal processes and regulations to mitigate risk.
- Adapted quickly to switching between roles in accordance with business needs while driving consistency.

## Education

---

Bachelor's Degree in Computer Science  
University of Texas at San Antonio

May 2024

Certificate in Full Stack Web Development  
University of Texas at San Antonio

April 2022

Bachelor's Degree in Asian Cultures and Languages: Japanese  
University of Texas at Austin

May 2012