

# Courtney Evins

[koinuevins@gmail.com](mailto:koinuevins@gmail.com) | San Antonio, Tx |

LinkedIn: <https://www.linkedin.com/in/courtney-evins-dev/> | GitHub:

<https://github.com/coevpen> |

Portfolio: <https://coevpen.github.io/myportfolio/>

Software Engineer leveraging customer service and logistical background to provide a more intuitive user experience. An effective communicator and team player demonstrated throughout Coding Bootcamp and current undergraduate studies in Computer Science, maintaining open and regular communication with teammates and setting up meeting times with an intended course of action.

## Technical Skills

---

Languages: Java, C, JavaScript, Bash, AWK, SQL

Front-End: HTML5, CSS, JQuery, JavaScript, Bootstrap, Bulma, React

Back-End: MySQL, Express, NodeJS, Handlebars.js, API, MongoDB, NoSQL

## Projects

---

**Pick of the Day** | [https://github.com/jenellemillison/Pick\\_of\\_the\\_Day](https://github.com/jenellemillison/Pick_of_the_Day)

- Overview: A program that keeps a list in a saved file on, and presents to the user what books/movies/shows you were watching/reading or planning on watching/reading.
- Responsibilities: Set up team meetings, created UML, wrote code for main controller, random generator, and file handlers.
- Tools Used: Java 8, SceneBuilder 2.0

**We Rate Pets** | <https://github.com/jessebubble/we-rate-pets> | <https://infinite-sea-93313.herokuapp.com>

- Overview: A website that allows the user to post and comment on photos of pets.
- Responsibilities: Wrote the front end HTML, CSS, JavaScript, and wrote the backend Post model as well as debugged other backend issues with the API and other models.
- Tools Used: JavaScript, HTML, CSSm Handlebars, MySQL, Nodejs, Sequelize

## Professional Experience

---

**Office Depot**

January 2021 - Current

### *Services Advisor*

San Antonio, Tx

- Advise customers on services provided as well as with questions and concerns via phone and in person, providing a high level of customer service.
- Assists colleagues in other areas of the store and where needed.
- Ensures accuracy of inventory counts in the system as well as product facing and stocking shelves to maintain compliance.

### **USAA**

December 2015 - December

2019

### *Member Relations Advisor*

San Antonio, Tx

- Communicated with all levels of management, identifies root causes and trends, collaboration skills when interacting with internal/external customers
- Produced written responses to consumers and regulatory agencies over multiple lines of business while ensuring accuracy, compliance and consistent execution of internal processes and regulations to mitigate risk
- Adapted quickly to switching between roles in accordance with business needs while driving consistency

### **Education**

---

B.A., Computer Science University of Texas at San Antonio	May 2024
Certificate, Full Stack Web Development University of Texas at San Antonio	April 2022
B.A., Asian Cultures and Languages: Japanese University of Texas at Austin	May 2012