coffeege.

Experienced Gaming Industry Professional | UI/UX Designer | Community Manager | Content Creator

EDUCATION

Currently Pursuing
Bachelors of Arts

2023 - 2023
Web Development Certificate - University of Texas at Austin

2017
High School Diploma - Plano West Senior High School

LANGUAGES

- English
- Spanish
- Russian
- ASL

SKILLS

- Figma
- React
- node.js
- Java
- MySQL
- Docker

CONTACT

- coffeegeee@gmail.com

WORK EXPERIENCE

Web Developer / UX UI designer - FIGMA | Advent AI
2023-2024

Brand Identity Development: Contributed to the creation of compelling logos for clients across various industries internationally.

Unique Brand Representation: Delivered distinctive and memorable brand visuals that effectively communicated core values.

Prototyping: Used Figma to create prototypes that assisted with user engagement, reduction and bounce rate.

Creative Collaboration: Worked closely with international teams and clients to conduct user research that best understands their visions and translates them into impactful visual designs.

Global Reach: Provided design services that resonated with diverse audiences, enhancing brand recognition on an international scale.

Dev Ops / Server Management | ESL Faceit Group
2024

Provided real-time live chat support: Assisted players with account issues, match disputes, and technical problems, ensuring high levels of user satisfaction.

DDoS Mitigation: Collaborated with the security team to identify and prevent DDoS attacks on servers, enhancing the overall stability and security of the platform.

Incident Management: Responded swiftly to server-related incidents, working under pressure to restore service and mitigate impact on users.

Player Communication: Acted as a liaison between the technical team and players, effectively communicating complex technical issues in a user-friendly manner.

System Monitoring: Utilized monitoring tools such as splunk and grafana to proactively identify potential threats and vulnerabilities in the system.

Website Designer | Talent Threads
2023-2024

Design Software Expertise: Utilized Adobe Creative Suite and Figma to design and create user-friendly templates for an AI-powered resume-building platform.

Template Development: Developed visually appealing and functional templates that catered to various industries and professional levels.

User Experience Focus: Ensured templates were optimized for usability and ease of customization, enhancing the overall user experience.

Collaboration & Innovation: Worked with the development team to integrate design templates seamlessly into the AI platform, contributing to the product's success.

Server Admin | Fragadelphia
2024
Bot Development: Managed and contributed to the coding of a custom bot designed to streamline map picks and bans during major LAN competitions.
Technical Issue Resolution: Utilized the bot to address and resolve server and technical issues efficiently, ensuring smooth operation throughout the competition.
High-Stakes Environment: Operated in one of the largest North American LAN competitions, demonstrating the ability to perform under pressure and deliver reliable solutions.
Process Optimization: Enhanced the competition workflow by automating complex tasks, reducing downtime and improving overall tournament efficiency.

Content Manager / Creator | Twitch / Youtube / Twitter
2017 - 2022
Community Growth: Built and nurtured a close-knit community of 1,500 subscribers and 5,000 followers across multiple platforms.
Brand Collaboration: Successfully collaborated with brands such as StreamElements, integrating their products and services into content to enhance user engagement.
Consistent Engagement: Maintained and entertained an active audience for over 6 hours a day, demonstrating strong content creation and engagement skills.
Cross-Platform Strategy: Developed and executed a cross-platform content strategy that boosted visibility and engagement across Twitch, Twitter, Discord, and YouTube.

Manager | GameStop
2017 - 2020
Customer Service Excellence: Delivered outstanding customer service, addressing customer needs and ensuring a positive shopping experience in a dynamic retail environment.
Sales Achievement: Actively engaged with customers to promote and sell products, contributing to the store's overall sales performance.
Store Operations: Responsible for opening and closing the store, including securing the premises and ensuring all tasks were completed.
Cash Handling: Accurately counted and managed the register, balancing cash flow and ensuring financial accuracy at the end of each shift.
Team Collaboration: Worked closely with team members to maintain store standards and meet sales targets.