

## Erste Digital Developer Portal

[Home](#)[Getting Started](#)[Our APIs](#)[Applications](#)[Services](#)[Analytics](#)[Support](#)

## Welcome

The Erste Developer Portal provides one-stop access to the APIs from the banks of Erste Group. It has more than 16 million customers across Central and Eastern Europe (CEE).

[Check our APIs](#)

## How does it work?

### Your API Journey

[Sign In](#)[Check and subscribe an API](#)[Create and start testing your Application](#)

### Stages of Environment

[Sandbox](#)[Development](#)[Staging](#)[Production](#)

### Your feedback matters!

Help us to help you more.

Let us know on how you liked our Developer Portal experience.  
We promise to deliver better.

Subject :

Feedback :

[Submit](#)

# Erste Digital Developer Portal

- Home
- Getting Started
- Our APIs
- Applications
- Services
- Analytics
- Support

## Support Categories



### FAQs

Get your queries answered with our informative FAQ section



### NEWS

Be updated with all important news related to Erste Digital Consumers and Providers



### Maintenance

Information on downtime and unavailability of APIs are available here



### Community

Know & share information with other users working with Developer Portal

## Looking for something else? Contact us now!

We would be happy to provide you a perfect solution for your query.  
Kindly help to provide the below details.  
Note: Note: The request should be preferably in English.  
The processing might take longer in case it is in local language.

Contacting for :

Your query :

☒ This is a security threat?

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## Support Categories



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Get your queries answered with our informative FAQ section



### NEWS

Be updated with all important news related to Erste Digital Consumers and Providers



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Information on downtime and unavailability of APIs are available here



### Community

Know & share information with other users working with Developer Portal



Request saved successfully !!!

You will soon hear from us.

Okay



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## Frequently Asked Questions

Where Can I see my Applications?
What is the security used in Erste Digital?
Where can I find details on maintenance?
How to subscribe to an API?
Go to the API details page you want to subscribe, scroll down towards the end of the page and subscribe to the API. Alternatively, go to Services page and subscribe to an API.
Is there an rate limit for my API?





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## News that matters!

Update on new Terms and conditions



Update on new Terms and conditions



Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Update on new Privacy Policy





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## Maintenance Activities

### Maintenance Activity Details

Activity Name	Date of Activity
<a href="#">Unavailability of Services</a>	11/02/2022
<a href="#">Possible server slowness</a>	05/02/2022
<a href="#">Periodic maintenance</a>	17/10/2021
<a href="#">normaler Inhalt</a>	normaler Inhalt





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## Maintenance Activities

### Unavailibility of Services

Due to periodic check up and verification of overall system to eliminate any future threat, our servers will be down from 12 AM Austria time till 2 AM Austria time.

Thank you for your understanding and apologies for the



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### Community that matters!

How does it work?

[Search](#)[Start a discussion](#)

#### Popular Questions

How do I see my API Usage?

How do I see my API Usage?

To Check your API usage, kindly visit the Analytics/Dashboard page and check the usage of a particular Application. You also can see the count of successfull, failed and error transactions.



How and whom do I reach out for a specific API query ?

### Liked our Developer Portal?

Help us to help you better.  
Kindly answer these questions:

#### Questions

[Agree](#)[Neutral](#)[Disagree](#)

I use my Applications frequently



Portal Documentation is really helpful



I am good with API response time



The try-it-out feature is a charm



I am good with Analytics Dashboard



Something else in mind? Put your thoughts here . . .

[Submit](#)



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## Community that matters!

### How does it work?

[Search](#)[Start a discussion](#)

#### Popular Questions

#### Recent Questions

How do I see my API Usage?



How do I see my API Usage?

To Check your API usage, kindly visit the Analytics/Dashboard page and check the usage of a particular Application. You also can see the count of successful, failed and error transactions.



How and whom do I reach out for a specific API query ?



Request saved successfully !!!

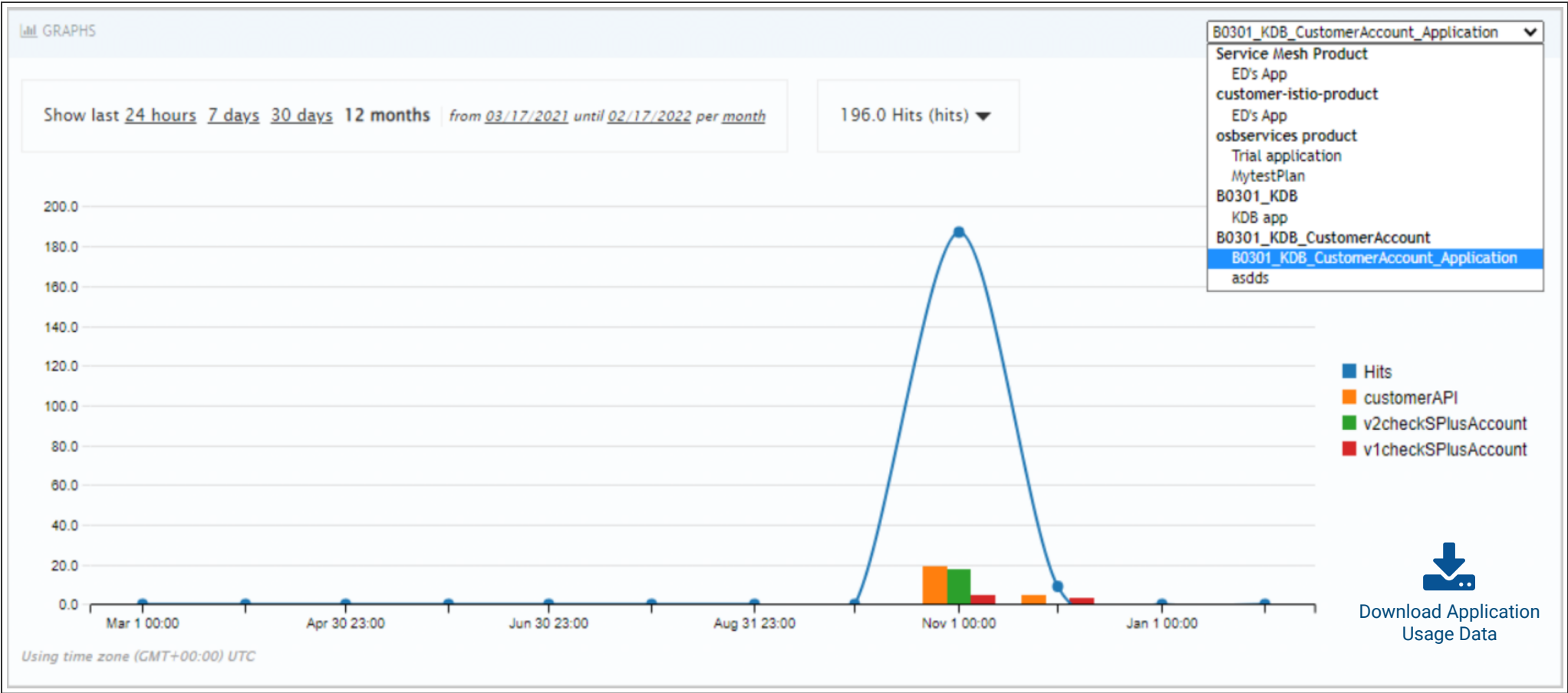
You will soon hear from us.

[Okay](#)

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Analytics Dashboard





## Erste Digital Developer Portal

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### Getting Started



#### Portal User Manual

Welcome to the Erste Developer Portal - place where you can find everything you might need to expose your service as an API. This guide will show you how to use Erste Developer portal step by step...

[Read more](#)

#### Getting Started as a consumer

This guide will show you how to get registered with Erste Developer portal and get started. The process will be demonstrated on an example of API. For all other APIs the approach will be same..

[Read more](#)

#### Provider User Manual

This guide will show you how to get registered with Erste Developer portal and get started. The process will be demonstrated on an example of API. For all other APIs the approach..

[Read more](#)

#### Getting Help

We have covered most of the Erste Developer Portal features for you in our Guides section..

[Read more](#)

#### APIs

Integration of your Application with APIs is the main aim of this portal. You can find a list of all available APIs on this page [(/docs/apis)]. You can also filter this list either by RedCode or solution name ..

[Read more](#)

#### Applications

Applications provides application plans which specify the limitation and subscription details of an API. It includes rate limits, methods, features etc. The end result is api-key...

[Read more](#)



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# Portal User Manual

## Portal User Manual

This document describes on how to use Erste developer Portal

### Table of contents

- Getting Started
  - As a user
  - As a Provider
- Applications
  - General description
  - Application workflow
  - Application Plan
  - Environment specific application
- Support
  - FAQs
  - Community
  - News
  - Feedback
  - Maintenance
- APIs

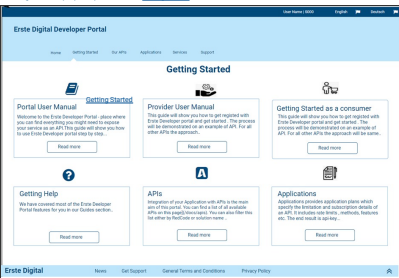


## Getting Help

### Guides

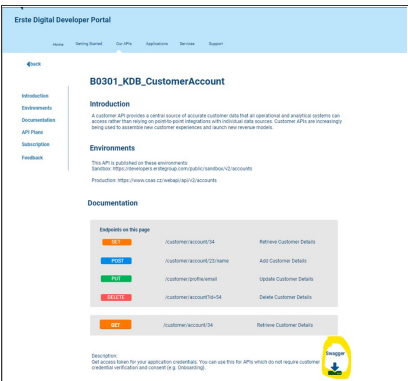
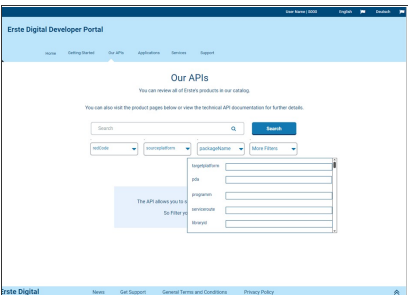
Most of the ErsteDigital Developer Portal features are covered in our Guides section. The Portal has its own category of Guides called General Guides (you are reading one right now), where you can find topics ranging from How to get started on the Portal to How to inform us for any security issue.

For using the developer portal please refer to [Getting Started](#).



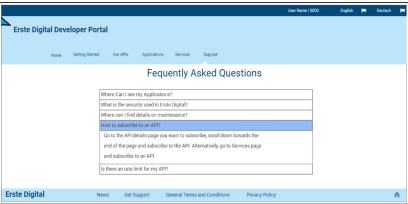
### API documentation

The Portal has API documentation for relevant APIs and has an option to download the open api specification. The APIs can be filter on categories like RedCode, Source platform, package name, target platform, pda, program, service route and library id. For exploring APIs, please refer to [APIs](#).



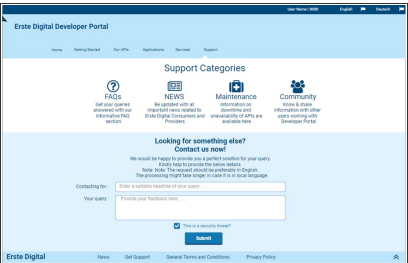
### FAQs

In the FAQs section you can find answers to questions frequently asked by our users. We are constantly adding new FAQs as more users are getting involved. Please refer [FAQs](#).



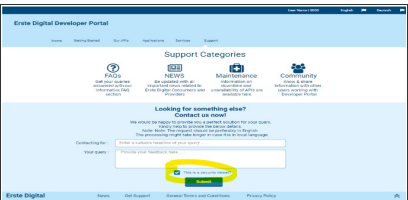
### Contact us

Someone is always there for you. You can contact portal support team anytime. Please refer to [Contact us](#).



### Normal or Security Issue

In the Contact form, take care to fill in the relevant topic as it may speed up processing your request. When you are signed in, you do not have to fill in your contact information as it has already been pre-filled. Apart from describing your issue in detail, you can also choose if the issue presents a security threat for the Portal, Organization or Application. Ticking the "Security" checkbox does not increase the priority of the issue; rather, it sends the ticket to the Security support team. Be aware that selecting "Security" issue while it is not in fact a matter of security might lengthen the process.



# APIs

- Description
- Search Criterias
- Download open api specification

## Description

Integration of your Application with APIs is the main aim of this portal.

From the list of APIs, you can also easily select any API and see all details like description of an API, associated application plans, try out feature, subscription and provide feedback.

You can refer [APIs](#)

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### B0301\_KDB\_CustomerAccount

#### Introduction

A customer API provides a central source of accurate customer data that all operational and analytical systems can access rather than relying on point-to-point integrations with individual data sources. Customer APIs are increasingly being used to assemble new customer experiences and launch new revenue models.

#### Environments

This API is published on these environments:  
Sandbox: <https://developers.erstgroup.com/public/sandbox/v2/accounts>  
Production: <https://www.csas.cz/webapi/api/v2/accounts>

#### Documentation

Endpoints on this page

GET	/customer/account/24	Retrieve Customer Details
POST	/customer/account/23/name	Add Customer Details
PUT	/customer/profile/email	Update Customer Details
DELETE	/customer/account?id=54	Delete Customer Details

GET/customer/account/34Retrieve Customer Details

[APIs](#)

## Search Criteria

The APIs can be filter on categories like RedCode, Source platform , package name, target platform, pda, program, service route and library id.

Erste Digital Developer Portal

User Name | 5000EnglishDeutsch

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Our APIs

You can review all of Erste's products in our catalog.

You can also visit the product pages below or view the technical API documentation for further details.

Search

Search

redCode

sourceplatform

packageName

More Filters

The API allows you to it

So Filter by

targetplatform

pda

program

serviceroute

libraryid

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## Download Open api specification

You can also download the API definition from the portal

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### B0301\_KDB\_CustomerAccount

#### Introduction

A customer API provides a central source of accurate customer data that all operational and analytical systems can access rather than relying on point-to-point integrations with individual data sources. Customer APIs are increasingly being used to assemble new customer experiences and launch new revenue models.

#### Environments

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Sandbox: <https://developers.erstgroup.com/public/sandbox/v2/accounts>  
Production: <https://www.csas.cz/webapi/api/v2/accounts>

#### Documentation

Endpoints on this page

GET	/customer/account/24	Retrieve Customer Details
POST	/customer/account/23/name	Add Customer Details
PUT	/customer/profile/email	Update Customer Details
DELETE	/customer/account?id=54	Delete Customer Details

GET/customer/account/34Retrieve Customer Details

Description:

Get access token for your application credentials. You can use this for APIs which do not require customer credential verification and consent (e.g. Onboarding).

Swagger



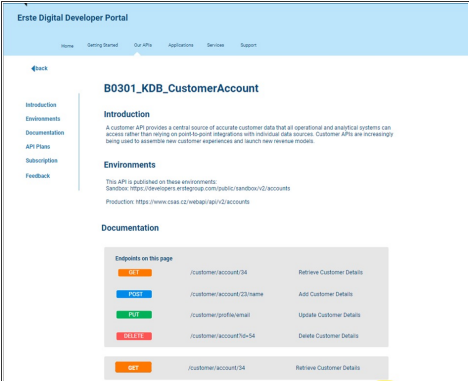
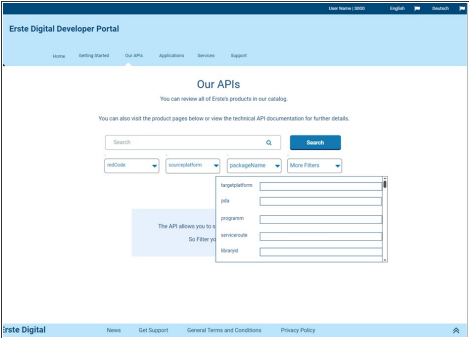
### Getting started as a consumer

#### General description

This guide will show you how to implement an application calling our APIs. The approach will be demonstrated on an example of APIs. For other banks of Erste Group the approach is similar

#### Select an API

You can explore all APIs and easily select any API to see all details like description of an API, associated application plans, try out feature , subscription and provide feedback.The APIs can be filter on categories like RedCode, Source platform, package name, target platform, pda, program, service route and library id.



#### Choose an application plan

Application plans specify the limitation and subscription details of an API. It includes rate limits, methods, features etc. We offer two types of application plans - Standard, custom. Standard is default plan with minimum feature. Custom plans are on request basis and a separate form is required to be filled for the same. Based on your requirement, select an application plan.

##### API Plans

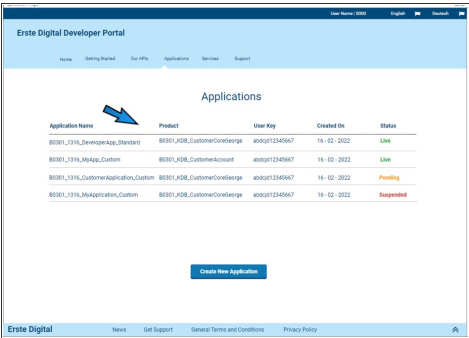
Standard Plan	Custom Plan
20 Calls / Min	Define required calls/day
24/5 Call Support	Define support needs
Email Support	
Dedicated Consultant	

#### Create an application

After selecting an application plan, you will be routed to create an application. Follow the instructions to create an application which will provide an API Key.

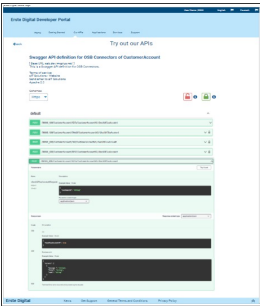
API Key - You have to include this in the web-api-key header of every call.

Note: API Key is not considered a security element. It is merely a configuration element that allows Erste digital to configure the infrastructure and identify your application in the monitoring "screenshot" of application page.



#### Call the API in sandbox

You can use try out feature of the API to call the API by including your Api Key in api-key header.







## Erste Digital Developer Portal

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# Provider User manual

[General description](#)[Automatic signup](#)[Provider Request Form](#)[Provider Request Form workflow](#)

### General description

This guide will show you how to get started as a provider of an API.

### Automatic signup

Erste internal users are automatically signed in and authenticated by alfa IDP. According to the role, you will be automatically redirected to appropriate interface where you can see a provider section in the top navigation bar.

### Provider Request form

For creating any new API, provider has to fill the form with all necessary details and artifacts(swagger file). The sample provider form is shown below.

### Provider Request form workflow

For creating any new API, provider has to fill the form with all necessary details and artifacts(swagger file). The sample provider form is shown below.



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## Our APIs

You can review all of Erste's products in our catalog.

You can also visit the product pages below or view the technical API documentation for further details.

Search

Q

Search

redCode

▼

sourceplatform

▼

packageName

▼

More Filters

▼

The API allows you to search and integrate your application.

So Filter your search and Integrate.


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You can also visit the product pages below or view the technical API documentation for further details.



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sourceplatform ▼

packageName ▼

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targetplatform

pda

programm

serviceroute

libraryid

The API allows you to s  
So Filter yo

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## Our APIs

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You can also visit the product pages below or view the technical API documentation for further details.

B0301\_KDB\_Customer

Q

Search

redCode

▼

sourceplatform

▼

packageName

▼

More Filters

▼



### [B0301\\_KDB\\_CustomerAccount](#)

Simple, and lightweight APIs for current and historical (up-to two years back) customer service information



### [B0301\\_KDB\\_CustomerContact](#)

Simple, and lightweight APIs for current and historical (up-to two years back) customer service information



### [B0301\\_KDB\\_CustomerCoreGeorge](#)

Simple, and lightweight APIs for current and historical (up-to two years back) customer service information



### [B0301\\_KDB\\_CustomerLoanAccount](#)

Simple, and lightweight APIs for current and historical (up-to two years back) customer service information



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B0301\_KDB\_CustomerAccount

Introduction

A customer API provides a central source of accurate customer data that all operational and analytical systems can access rather than relying on point-to-point integrations with individual data sources. Customer APIs are increasingly being used to assemble new customer experiences and launch new revenue models.

Environments

This API is published on these environments:  
Sandbox: <https://developers.erstegroup.com/public/sandbox/v2/accounts>  
Production: <https://www.csas.cz/webapi/apl/v2/accounts>

Documentation

Endpoints on this page		
GET	/customer/account/34	Retrieve Customer Details
POST	/customer/account/23/name	Add Customer Details
PUT	/customer/profile/email	Update Customer Details
DELETE	/customer/account?id=54	Delete Customer Details

GET	/customer/account/34	Retrieve Customer Details
-----	----------------------	---------------------------

Description:  
Get access token for your application credentials. You can use this for APIs which do not require customer credential verification and consent (e.g. Onboarding).

Swagger



Header Parameters

accept

string : required  
The Accept request HTTP header indicates which content types, expressed as MIME types, the client is able to understand.

EXAMPLE REQUEST

```
curl -request POST
--url
https://sandbox.apihub.citi.com/gcb/api/clientCredentials/oauth2/token/us/gcb
--header 'accept: application/json'
--header 'content-type: REPLACE_THIS_VALUE'
--data 'grant_type=vuzeb&scope=paup'
```

content-type

string : required  
The Content-Type header is used to indicate the media type of the resource. The media type is a string sent along with the file indicating the format of the file. For example, for json file its media type will be likeapplication/json

EXAMPLE RESPONSE (200 OK)

```
{
  "tags": [
    {
      "id": 23486,
      "category": {
        "id": 87,
        "name": "Waren"
      },
      "name": "Karen"
    },
    {
      "name": "Neo",
      "status": "active",
      "photoUrls": [
        "string"
      ]
    }
  ]
}
```

FormData Parameters

id

string : required  
Indicates the customer identification value that must be provided for retrieving data related to the customer.

EXAMPLE RESPONSE (400 Bad Request)

```
{
  "properties": {
    "error_description": {
      "description": "Human-readable ASCII [USASCII] text providing additional information, used to assist the client developer in understanding the error that occurred",
      "type": "string"
    }
  }
}
```

user\_key

string : required  
Indicates the 3Scale authorization code to identify an authorized user whose identity can be traced later.

EXAMPLE RESPONSE (401 Unauthorized)

```
{
  "properties": {
    "error_description": {
      "description": "The user is not authorized to make the request",
      "type": "string"
    }
  }
}
```

Try It Out.

API Plans

Standard Plan  
20 Calls / Min  
24/5 Call Support  
Email Support  
Dedicated Consultant

Custom Plan  
Define required calls/day  
Define support needs

Subscription

Subscribe and start using the available plans.  
Kindly follow our Getting Started page for more information.  
If you have any queries regarding the API Usage, support or plans, kindly contact us for further information.  
We are happy to help.

Subscribe Here

Feedback

Your opinion is very important to us! Don't forget to like and share our API.

Do let us know about what you think about our APIs...



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B0301\_KDB\_CustomerAccount

Introduction

A customer API provides access rather than being used to assist critical systems can APIs are increasingly

Environments

This API is published in a Sandbox: https:// Production: https://

Documentation

Endpoints on this page

GET	/customer/account/34	Retrieve Customer Details
POST	/customer/account/23/name	Add Customer Details
PUT	/customer/profile/email	Update Customer Details
DELETE	/customer/account?id=54	Delete Customer Details

GET	/customer/account/34	Retrieve Customer Details
-----	----------------------	---------------------------

Description: Get access token for your application credentials. You can use this for APIs which do not require customer credential verification and consent (e.g. Onboarding).

Swagger



Header Parameters

accept

string : required The Accept request HTTP header indicates which content types, expressed as MIME types, the client is able to understand.

content-type

string : required The Content-Type header is used to indicate the media type of the resource. The media type is a string sent along with the file indicating the format of the file. For example, for json file its media type will be likeapplication/json

EXAMPLE REQUEST

```
curl --request POST
--url https://sandbox.apihub.citi.com/gcb/api/clientCredentials/oauth2/token/us/gcb
--header 'accept: application/json'
--header 'content-type: REPLACE_THIS_VALUE'
--data 'grant_type=refresh_token&scope=paup'
```

EXAMPLE RESPONSE (200 OK)

```
{
  "tags": [
    {
      "id": "23486",
      "category": {
        "id": "783566",
        "name": "Karen"
      },
      "name": "Neo",
      "photoUrls": [
        "string"
      ],
      "status": "active"
    }
  ]
}
```

FormData Parameters

id

string : required Indicates the customer identification value that must be provided for retrieving data related to the customer.

user\_key

string : required Indicates the 3Scale authorization code to identify an authorized user whose identity can be traced later.

EXAMPLE RESPONSE (400 Bad Request)

```
{
  "properties": {
    "error_description": {
      "description": "Human-readable ASCII [USASCII] text providing additional information, used to assist the client developer in understanding the error that occurred",
      "type": "string"
    }
  }
}
```

EXAMPLE RESPONSE (401 Unauthorized)

```
{
  "properties": {
    "error_description": {
      "description": "The user is not authorized to make the request",
      "type": "string"
    }
  }
}
```

Try it Out

API Plans

Standard Plan

- 20 Calls / Min
- 24/5 Call Support
- Email Support
- Dedicated Consultant

Custom Plan

- Define required calls/day
- Define support needs

Subscription

Subscribe and start using the available plans.

Kindly follow our Getting Started page for more information.

If you have any queries regarding the API Usage, support or plans, kindly contact us for further information.

We are happy to help.

Subscribe Here

Feedback

Your opinion is very important to us! Don't forget to like and share our API.

Do let us know about what you think about our APIs...



Submit



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## Try out our APIs

### Swagger API definition for OSB Connectors of CustomerAccount

[ Base URL: esb.dev.imcplus.net/ ]  
This is a Swagger API definition for OSB Connectors.

Terms of service  
sIT Solutions - Website  
Send email to sIT Solutions  
Apache 2.0

Schemes

Https



default



POST /B0301\_KDB/CustomerAccount/Alfa/CustomerAccountV1/checkSPlusAccount



POST /B0301\_KDB/CustomerAccount/OAuth/CustomerAccountV1/checkSPlusAccount



POST /B0301\_KDB/CustomerAccount/JWT/CustomerAccountV1/checkSPlusAccount



POST /B0301\_KDB/CustomerAccount/REST/CustomerAccountV2/checkSPlusAccount



POST /B0301\_KDB/CustomerAccount/Alfa/CustomerAccountV1/checkSPlusAccount



Parameters

Try it out

NameDescription

checkSPlusAccountRequest

Example Value | Model

object  
(body)

```
{
  "customerId": "string"
}
```

Parameter content type

application/json

Responses

Response content type application/json

CodeDescription

200

OK

Example Value | Model

```
{
  "hasSPlusAccountYN": true
}
```

400

Business error

Example Value | Model

```
{
  "errors": [
    {
      "message": "string",
      "field": "string",
      "code": "string"
    }
  ]
}
```

500

Technical Error (error occurred while processing the request)

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Applications

Application Name	Product	User Key	Created On	Status
B0301_1316_DeveloperApp_Standard	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_MyApp_Custom	B0301_KDB_CustomerAccount	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_CustomerApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Pending
B0301_1316_MyApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Suspended

Create New Application





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Applications

Application Name	Product	User Key	Created On	Status
B0301_1316_DeveloperApp_Standard	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_MyApp_Custom	B0301_KDB_CustomerAccount	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_CustomerApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Pending
B0301_1316_MyApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Suspended

Application is active

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Applications

Application Name	Product	User Key	Created On	Status
B0301_1316_DeveloperApp_Standard	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_MyApp_Custom	B0301_KDB_CustomerAccount	abdcjd12345667	16 - 02 - 2022	Live
B0301_1316_CustomerApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Pending
B0301_1316_MyApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Suspended

Application is pending for approval

Create New Application







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## Create New Application from the subscribed services

### Select Service

In order to create an application, select one of the services you are subscribed to.

Service Name

B0301\_KDB\_CustomerAccount



B0301\_KDB\_CustomerCoreGeorge

OSB

Description

This service renders a customer data from backend ECP layer

Subscription Date

12-02-2022

Select Service





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## Create New Application

Please verify the Application Details

Service Name \* B0301\_KDB\_CustomerAccount Edit / Change Service

Description \* MyCustomerApp

Application Plan \* 

Standard

Custom

i

Usage Limit \* 20 Calls / Min

Support Features \* ☒ 24/5 Call Support

☒ Email Support

☐ Dedicated Consultant

Submit



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## Create New Application

Please verify the Application Details

Service Name \* B0301\_KDB\_CustomerAccount

[Edit / Change Service](#)

Description \* MyCustomerApp

Application Plan \*

Standard

Custom



Standard Plan  
20 Calls / Min  
24/5 Call Support  
Email Support  
Dedicated Consultant

Custom Plan  
User Defined required calls/day  
User Defined support needs

Usage Limit \* 20 Calls / Min

Support Features \* ☒ 24/5 Call Support☒ Email Support☐ Dedicated Consultant[Submit](#)

# Create New Application

Please verify the Application Details

Service Name \* B0301\_KDB\_CustomerAccount Edit / Change Service

Description \* MyCustomerApp

Application Plan \* 

Custom

Standard

i

Required Usage Limit \*  calls / Day  
 calls / Min  
 calls / Sec in peak hours

Required Support Features \* ☐ 24/5 Call Support  
☐ Email Support  
☐ Dedicated Consultant

Submit

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Create New Application

Please verify the Application Details

Service Name \*

Description \*

Application Plan \*

Required Usage Limit \*

calls / Day

calls / Min

calls / Sec in peak hours

Required Support Features \*

☐ 24/5 Call Support

☐ Email Support

☐ Dedicated Consultant

Submit



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B0301_1316_MyApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Suspended
B0301_1316_MyCustomerApp_Custom	B0301_KDB_CustomerAccount	abdcjd12345667	16 - 02 - 2022	Pending

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B0301_1316_MyApplication_Custom	B0301_KDB_CustomerCoreGeorge	abdcjd12345667	16 - 02 - 2022	Suspended
B0301_1316_MyCustomerApp_Standard	B0301_KDB_CustomerAccount	abdcjd12345667	16 - 02 - 2022	Live

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## Services

Service Name	Application Name	Service Description	Service Subscription
B0301_KDB_CustomerCoreGeorge	B0301_1316_CustomerApplication_Custom	B0301_KDB_CustomerCoreGeorge	Subscribed
B0301-KDB-CustomerAccount	B0301_1316_MyApplication_Custom	B0301-KDB-CustomerAccount	Subscribed
B0301_KDB_CustomerContact	B0301_1316_MyCustomerApp_Custom	B0301_KDB_CustomerContact	Subscribed

