



SINGAPORE ARMED FORCES TESTIMONIAL

Rank/Name : LCP DU HAIWEI
NRIC No. : T0005804H

LCP Du Haiwei served as the Operations I/C of PTMC (Pulau Tekong Medical Center) from September 2019 to July 2020. He fulfilled his duties admirably, overseeing the daily processes of the medical center's staff and workflows.

PTMC is one of the largest medical centers, serving a force of over 8000 servicemen, recruits and regulars. High patient turnover rates necessitate a quick and accurate response to incidents and a close monitoring of the daily situation. Among his roles as the Operations IC, LCP Haiwei ensures that the skills of the healthcare workers in PTMC remain current. He has done so through numerous Continual Medical Education (CME) lessons that he has organized, facilitated and conducted. Administratively, he ensures that every medic in PTMC had valid certification through close monitoring of their medic licenses. Where necessary, LCP Haiwei has stepped forward to coach his juniors for the Annual Medic Proficiency Test (AMPT), ensuring a 100% pass rate for the medical center across his term.

His administrative work has produced excellent results, as seen by the recertification of PTMC's ISO 45001:2018 operating standards. This was further evidenced during the 2019's Excellence in Medical Services Award internal audit, when his supervision enabled the medical centre in attaining zero non-compliances in Category A and B (Clinical Competency, Operational Readiness and Administration and Safety).

As an individual medic, Haiwei's medic skills have also been commendable. Through his two years in PTMC, Haiwei has performed many medical covers as a solo medic without faults, earning the trust of the soldiers he covers. When needed, he is also responsible for ambulance runs to the mainland – having brought over 50 casualties by sea to Changi General Hospital in his time here. Haiwei's character and good work ethic has earned the trust of his superiors and juniors in the medical center. We are thankful for his commitment and leadership-by-example to our junior medics.

Finally, I am happy to commend Haiwei on his performance during the 2020 COVID-19 outbreak. During this period, Haiwei oversaw many changes in the medical center, from screening criteria to swabbing of patients and their disposition. His command of the Chinese language was also helpful in creating patient education posters and signs on COVID-19.

In summary, LCP Haiwei has contributed much to our organisation and nation through his 2 years of national service. He too has gained precious knowledge and experience and has matured as an outstanding individual of value. We wish him all the best in his future endeavours!

Signature

Rank / Name : ME3 HO QUICK CHAN

Appointment : PTMC SENIOR MEDIC Date : 26/06/2020



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Rank / Name : LTA(DR) QUEK XIN ERN, NATHANIEL

Appointment : PTMC MO2IC Date : 24/06/2020