

Core - Bug # 56652

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|-----------------------|---|---------------------|-------------------|--|--|--|--|--|
| Status: | Closed | Priority: | Should have | | | | | |
| Author: | Torben Hansen | Category: | Extension Manager | | | | | |
| Created: | 2014-03-07 | Assigned To: | | | | | | |
| Updated: | 2014-12-08 | Due date: | | | | | | |
| TYPO3 Version: | 6.2 | | | | | | | |
| PHP Version: | 5.4 | | | | | | | |
| Complexity: | | | | | | | | |
| Is Regression: | No | | | | | | | |
| Sprint Focus: | | | | | | | | |
| Subject: | Unable to upgrade extensions with extension manager | | | | | | | |
| Description | | | | | | | | |
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I've migrated a small website from TYPO4 4.5 to TYPO3 6.2beta6 on a fully patched Debian Wheezy server.

When I come to the point where I upgrade existing extensions, I run into some strange problems. After performing an upgrade of the extension list, the extension manager shows, that I can update 3 extensions. So I'll go on and want to upgrade one extension.

1st attempt to upgrade an extension - RealURL 1.12.7 to 1.12.8

1. I click on the update-button for RealURL extension.
2. The extension manager shows a lightbox with update comments
3. I confirm the update
4. A spinner is shown
5. I refreshed the backend after 5 minutes of waiting
6. Extension is not upgraded

2nd attempt to upgrade an extension - RealURL 1.12.7 to 1.12.8

1. I switch to "Get extensions"
2. Search for RealURL
3. Import the version 1.12.8 of RealURL
4. A spinner is shown
5. I refreshed the backend after 5 minutes of waiting
6. Extension is not upgraded

3rd attempt to upgrade an extension - RealURL 1.12.7 to 1.12.8

1. I manually downloaded the t3x file for RealURL 1.12.8 from TER
2. Upload the extension with the extension manager and choose to overwrite the existing extension
3. Extension is upgraded

The problem is not related to RealURL. I can reproduce the same problems with other extensions.

I also faced the situation, that the TYPO3 backend totally breaks, after I clicked on the update-button and waited several minutes without something happening in the extension manager. In this case the webserver's error log shows the following message:

```
PHP Fatal error: Class 'TYPO3\Flow\Utility\Files' not found in /path-to-typo3/typo3_src-6.2.0beta6/typo3/sysex/core/Classes/Package/PackageFactory.php
```

In this case I manually had to clear typo3temp/* to get a working backend again.

I have also moved the TYPO 4.5 site to another server, repeated the TYPO3 6.2 migration and extension update process with the same results. The TYPO3 4.5 Extension Manager can update all extensions without any problems.

Related issues:

related to Core - Bug # 56978: Cannot update extension in EM

Resolved

2014-03-17

History

#1 - 2014-03-14 08:24 - Torben Hansen

I was now able to "resolve" the problem.

When I updated to TYP=3 6.2, the install tool suggested that I should install PHP APC. I used XCache as OPcache before, but replaced it with APC.

I now discovered on the same server, that extension installation also fails on TYPO3 6.1 installations. So I removed APC and installed XCache again and everything runs fine now.

Are there any known problems with APC and TYPO3? Reading this thread <http://forum.typo3.org/index.php/t/201356/> makes me think so.

Is anybody else experiencing the same problems on a fully patched Debian Wheezy server?

#2 - 2014-07-24 22:31 - Susanne Moog

- Status changed from New to Needs Feedback

Let's wait for some more feedback.

#3 - 2014-12-05 14:32 - Alexander Opitz

- Target version deleted (6.2.0)

Hi Torben,

does http://wiki.typo3.org/Opcode_Cache helps you?

Anyway, XCache and APC are supported both by TYPO3 CMS 6.2. With TYPO3 7.0 this will change, then APC isn't supported anymore and XCache only versions 3.1 or newer. So stay with XCache if you feel more comfortable then APC.

#4 - 2014-12-06 12:20 - Torben Hansen

This issue can be closed, since I in the meantime migrated several TYPO3 4.5 sites to TYPO3 6.2 without the same problem.

#5 - 2014-12-08 14:41 - Alexander Opitz

- Status changed from Needs Feedback to Closed

Thanks for your feedback.