# 15. Reporting an Incident



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# TL;DR Reporting an Incident

- Know who to report an incident to
- Common places: platforms, law enforcement, other groups, community
- Know how to report an incident

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# Reporting

Types of escalations:

- Law Enforcement for imminent threats of harm/violence
- Platforms for takedowns for violations of Terms of Service

## **Inside the League**

If you know which organisation you need, use the /list\_orgs and /list\_contacts [org] slack command to find the person you need. More generally, look at the channels guide in the League handbook to see the right channel to report an incident or component to.

For law enforcement, inside the League, open an LE escalation ticket using the /lenew command.

#### Law enforcement

#### **Platforms**

Reporting to social media

- Reddit: <a href="https://www.reddit.com/r/redditsecurity/">https://www.reddit.com/r/redditsecurity/</a>
- Twitter: <u>report-twitter-impersonation</u> and <u>twitter-rules</u>
- Facebook: <u>How to Report Things on Facebook</u>
- Linkedin: Reporting Inaccurate Information on Another Member's Profile
- Instagram: https://help.instagram.com/1735798276553028
- YouTube: https://support.google.com/youtube/answer/2802027
- Google: is going to take some digging Avoid and report Google scams Google Help

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For example, these are the reporting routes for Pinterest:

- Fast: https://help.pinterest.com/en/article/report-something-on-pinterest
- Slower: report on <a href="https://help.pinterest.com/en/contact?page=about\_you\_page">https://help.pinterest.com/en/contact?page=about\_you\_page</a> you'll need a Pinterest account to do this from.
  - Choice is porn, violence, hate speech, self harm, harassment/ exposed
    private information, spam; currently going with either hate speech, violence
    or harassment as appropriate.
  - Has an image filesize limit of 2MB
- community guidelines are <a href="https://policy.pinterest.com/en-gb/community-guidelines">https://policy.pinterest.com/en-gb/community-guidelines</a>

### Reporting a website

If you've found a website or ring of websites, teams you can report it to include registrars, and the lists used by adtech and other sites to check the types of sites that they're passing money through.

- Global disinformation index
- Media bias fact check
- <u>Unreliable News</u> repo , <u>Cred Score</u> (hypothesis), <u>Fact-check Feed</u> (articles by US fact-checkers, 2016–present), <u>Fact Checkers</u> tool, <u>News Netrics</u> media site performance metrics.
- https://iffy.news/fact-check-search/