

Zachary Colbert

(541) 264-0191 | zach.colbert20@gmail.com | zcolbert.com

WORK EXPERIENCE

IS Service Desk, Oregon State University

Student Technician

Nov 2016 – Nov 2017

Lead Student Technician

Nov 2017 – July 2020

- Provide high-quality remote, walk-up, and on-site desktop support for an enterprise customer base of tens of thousands of users.
- Mentor student staff by providing actionable feedback and teaching skills. Contribute articles to in-house knowledge base.
- Manage directory and email services with Active Directory and Microsoft Exchange 2010.
- Maintain and contribute to a private repository of PowerShell tools using Git and GitHub.
- Deploy software packages and configuration profiles to macOS endpoints with Jamf Pro.

Oregon Trail Council, Boy Scouts of America

Seasonal Staff

Jul 2013 – Aug 2018

Resident Camp Director

Jun 2019 – Present

- Interview, hire, and onboard seasonal staff members.
- Conduct one week of staff training and camp setup, including sessions on effective teaching & learning, crisis management, and child abuse prevention.
- Provide leadership to a team of 35 staff ranging in age from 14 to 75 years old.
- Set policies to ensure camp-wide compliance with National Camp Accreditation Program standards.

EDUCATION

Oregon State University

Bachelor of Science in Physics

- Major concentration: Computational Physics. Minor: Computer Science.
- Undergraduate thesis: *Development of a Visible-Light Photoluminescence Microspectrometer*
- Notable courses: Scientific Computing, Operating Systems, Cryptography, Open Source Software

ADDITIONAL SKILLS

- Experience writing object-oriented software in Python, C, and C++ languages.
- Proficient with command-line tools for administration of GNU+Linux systems.
- Understanding of network fundamentals including TCP/IP stack.
- Strong technical writer and public speaker.

AWARDS AND HONORS

- Eagle Scout, Boy Scouts of America (2015).
- Vigil Honor, Order of the Arrow, Boy Scouts of America (2017).