

# COLE POPPSINGER

Edmonds, WA  
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206.913.8833

A data scientist with twenty years of customer-facing leadership experience. Trained in high-intensity environments, focused on reducing barriers and creating sustainable solutions while building dynamic teams. Organization, analysis, and continuous improvement are my happy-place

<https://www.linkedin.com/in/cole-popsinger/>  
<https://github.com/colepopsinger>  
<https://colepopsinger.github.io/>

## EXPERIENCE

**Starbucks Coffee Co**, WA, OR, MA — *Multiple Roles (barista to multi-unit manager and trainer)*  
Apr 2002 - Nov 2021

**Store Manager Trainer 2008-2018**  
Hosted immersion trainings for corporate partners from coordinator to executive  
Trained 10 store managers

**Multi-unit Manager 2012-2014**  
Managed 2-12 stores over period of 2 years  
Supported development in-role of store manager peers  
Regular stand-in for District Manager during vacation coverage and operations meetings

**Test Store Manager 2013-2016**  
Managed store as testing environment for new products, processes, and technologies  
Daily communication with project stakeholders to implement changes and track progress

**Coffee Master 2005-2021**  
Completed advanced training in coffee education, acted as 'coffee ambassador' at coffee expos

**Barista, Shift Supervisor, Assistant Manager 2002-2008**  
Managed daily store operations: cash handling, coaching and development of employees, safety and security measures, inventory management, customer service

## EDUCATION

**General Assembly**, Remote — *Certificate in Data Science*  
Jan 2022 - Apr 2022  
Twelve-week immersive Data Science course

**Out In Front Leadership Program**, Seattle, WA — *Certificate of Completion*  
Sept 2019 - May 2020  
Nine-month professional development program for LGBTQIA-identified leaders

**University of Massachusetts**, Amherst, MA — *BA, French Language and Cultural Studies*  
2017-2018 Degree Completion: Leadership Studies  
1998-2002 French Language and Cultural Studies, Film

**University of Paris VII**, Paris, France - *Study Abroad (Film, History, Sociology)*  
Aug 2000 - July 2001

## VOLUNTEER

**Mainstay**, Seattle, WA 2013-2017  
Collaborated with employees with disabilities and their support staff to ensure a successful work environment through work routines (Weekly)  
Volunteered at annual fund-raising events and recruited additional volunteers

**Boys & Girls Club Youthforce**, Seattle, WA 2013-2017  
Held bi-quarterly events supporting at-risk youth seeking practice preparing for real-life job interviews

**Farestart**, Seattle, WA 2008-2014  
Matched store managers with graduates of "barista bootcamp" for practice interviews (Monthly)

**Center for Wooden Boats**, Seattle, WA 2008-2013  
Staffed model boat pond with volunteers who collected donations for the organization, and instructed public in basic sailing techniques (Weekly May-Sept)

## SKILLS

Machine Learning  
Deep Learning  
Data Visualization  
Data Wrangling  
Programming  
Statistics  
Problem-solving  
Group Facilitation  
Project Management  
Talent Development  
Merchandising  
Cross-functional Relationships  
P+L mgmt/business planning

## PLATFORMS

Adobe Suite  
Microsoft Office Suite  
Taleo, Kronos, POS  
Tableau  
Streamlit

## LANGUAGES

Python  
Html  
SQL  
Javascript  
English  
French

## AWARDS

'Peer of the Year' 2017  
'Store Manager of the Quarter' Q2 2015