# **COLE POPPSINGER**

Edmonds, WA colepopp@gmail.com 206.913.8833

A data scientist with twenty years of customer-facing leadership experience.

Trained in high-intensity environments and passionate about reducing barriers for sustainable solutions with dynamic teams.

Organization, analysis, and continuous improvement are my happy-place.

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#### **EXPERIENCE**

#### General Assembly. Remote - Fellow

Jan 2022 - Apr 2022

Developed a portfolio of independent and collaborative full-scope projects for everything data: including sourcing, managing, modeling, visualizing, and presenting to stakeholders

**Natural Language Processing (NLP)** to compare language, evaluate keywords, and conduct sentiment analysis in different subreddits using web-scraping and APIs

**Regression modeling** to predict wine yield in California based on climate factors, used Tableau to provide time-elapsed wine-yield visualizations

**Recommender system** built in Python with corresponding Streamlit app to deliver user-based collaborative movie recommendations and their Bechdel scores for filtering

Additional skills used:

SQL, Data Visualization, Machine Learning, NumPy, Algorithms, Pandas, regression testing, pipelines

**Starbucks Coffee Co**, WA, OR, MA — *Multiple Roles (barista to multi-unit manager and trainer)* Apr 2002 - Nov 2021

### Store Manager Trainer 2008-2018

- -Hosted immersion trainings for corporate partners from coordinator to executive
- -Trained and developed 10 store managers

## Multi-unit Manager 2012-2014

- -Managed 2-12 stores over period of 2 years
- -Supported development in-role of store manager peers
- -Regular stand-in for District Managers during vacation coverage and operations meetings

## Test Store Manager 2013-2016

- -Managed store as testing environment for new products, processes, and technologies
- -Observed, recorded, and reported customer and employee interactions with tested items
- -Communicated daily with project stakeholders to implement changes and track progress

## **EDUCATION**

## **General Assembly**, Remote — Certificate in Data Science

Jan 2022 - Apr 2022

Twelve-week ~500 hour immersive Data Science course covering full-cycle data management, multiple programming languages, cloud computing, natural language processing, and machine learning

## Out In Front Leadership Program, Seattle, WA - Certificate of Completion

Sept 2019 - May 2020

Nine-month professional development program for LGBTQIA-identified leaders Skills developed include: conflict resolution, team-building, public policy, diversity, equity, and inclusion

## University of Massachusetts, Amherst, MA – BA, French Language and Cultural Studies

2017-2018 Degree Completion: Leadership and Organizational Studies 1998-2002 French Language and Cultural Studies, Film

## University of Paris VII, Paris, France - Study Abroad (Film, History, Sociology)

Aug 2000 - July 2001

## **SKILLS**

Machine Learning

Deep Learning

Data Visualization

Data Wrangling

Programming

Statistics

**Cloud Computing** 

Problem-solving

Natural Language Processing

**Group Facilitation** 

**Project Management** 

Talent Development

Merchandising

Cross-functional Relationships

P+L MGMT

**Business Planning/Forecasting** 

## **PLATFORMS**

Adobe Suite

Microsoft Office Suite

Taleo, Kronos

POS systems

Tableau

Streamlit

## **LANGUAGES**

Python

Html

SQL

Javascript

English

French