

ckimball11@gmail.com

1132 West 36th St. Erie, PA 16508

814-490-6405

EDUCATION

GPA 3.97

CERTIFICATIONS

BA Mercyhurst University	(May 2015)
MAJOR Graphic Design	

Human Factors International		
Cua Certified Usability Analyst		

CXA Certified Experience Analyst

Skills&Tools	DESIGN	PROTOYPING	DEVELOPMENT	SKILLS
	Sketch	inVision	HTML	Leadership
	Illustrator	Axure	CSS	Communication
	Photoshop		LESS/Sass	Teamwork
	InDesign		JavaScript	

EXPERIENCE



Erie Insurance Group

100 Erie Insurance Place Erie, PA 16530

User Experience Designer/IT Analyst (2016 - Present)

- Delivered sketches, wireframes, and prototypes web application designs as User Experience design lead.
- Collaborated with software engineers and provide system design specifications.
- Conducted user research, analysis, and usability testing for web application projects.
- Designed and developed reusable components using CSS/LESS and JavaScript to create Erie Insurance's Pattern Library/Style Guide.
- Mentored IT interns and apprentices during rotations on User Experience team.

IT Apprentice (2015 - 2016)

- Learned how a professional IT organization operates through rotations across the IT department.
- Developed front-end applications using HTML, CSS, LESS, Bootstrap, and JavaScript.
- Worked with business partners to map 'as-is' business processes to seek efficiencies.
- Wrote and executed test scripts for commercial insurance quoting application.

User Experience Design Intern (2014 - 2015)

- Created mockups and wireframes for billing application currently in production
- Learned skills in the User Experience through user analysis, design, and usability testing

