

# COLIN M. AMICON

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## EDUCATION:

### COMPUTER SCIENCE AND ENGINEERING

THE OHIO STATE UNIVERSITY, 2023

### B.S. CONSUMER AND FAMILY FINANCIAL SERVICES

THE OHIO STATE UNIVERSITY 2012 – 2016

## EXPERIENCE:

### SOFTWARE ENGINEERING AND WEB DEVELOPMENT

COLUMBUS, OH JANUARY 2020 – PRESENT

- Java Enterprise Edition 7 (JEE) application developer; pursuing the Oracle Certified Professional via Oracle University
- ASP.NET MVC Web Applications; pursuing Microsoft Azure Developer Associate Certifications via Microsoft
- Developed portfolio and applications with Angular, TypeScript, RxJS, Unity, C# and NodeJS.
- Custom WordPress theming and custom design
- Experience with custom plugins, Advanced Custom Fields, Gravity Forms and PHP.
- Front-end design with HTML, CSS, and a strong knowledge of object-oriented programming with JavaScript.
- Responsive Web Design and Front-End Development Libraries Certification.
- JavaScript Algorithms and Data Structures Certification.

### IT / LOAN SPECIALIST, U.S. SMALL BUSINESS ADMINISTRATION (SBA)

REMOTE, SEPTEMBER 2020 – PRESENT

- Specialized in SBA's disaster loan programs and systems to respond to customers inquiries regarding troubleshooting end-user applications, loan terms and completion of their electronic loan closing documents.
- High-volume position with a strong focus around customer service and resolving technical issues related to the loan closing process.
- Analyzed service requests and tickets via Salesforce. Completed over 200 service requests per day.
- Responded to a variety of borrower inquiries via Microsoft Dynamics 365, ranging from routine to complex.
- Tested, documented, and reported problem resolutions per service ticket to prevent recurring system failures.
- Agency access to financial systems. Processed loan payments and researched internal systems to respond accurately to financial inquiries.

### MUSIC PRODUCTION AND ENGINEERING, LLC

COLUMBUS, OH SEPTEMBER 2014-2020

- Assistant Talent Buyer for local event production companies, Prime Social Group and Peerless Management Group.
- Founder of a non-profit organization producing live music events and donating proceeds to local charities.
- Audio and recording engineer specialized in music production with Ableton Live and Logic Pro X, recording, booking and promoting local artists.
- Implemented the transition to digital sales via Venmo, PayPal and Eventbrite. Consistently met monthly sales goals, totaling over \$900,000 in ticket sales over a four-year period.
- Contracted to promoters, agents and vendors specializing in event production while managing financial systems, show and agency settlements, and the ticketing platforms Eventbrite and Ticketmaster.
- Drafted and executed contracts between entertainment venues and performance agencies. Contracts established an agreement between the venue and agency regarding performance terms, logistics, payment, and show settlements.
- Responsible for maintaining communication and relationships at the executive level of artist and talent agencies such as CAA, Paradigm, and UTA.

## SKILLS

- Proficient in multiple programming languages with a deep understanding of modern frameworks.
- Working understanding of web design including functionality, architecture, and usability.
- Proficient and ability to code with HTML, CSS, and JavaScript.
- Excellent communication skills, attention to detail and eager to learn from and work with teams.
- Developed abilities to learn complex languages and applications as a self-taught computer programmer and producer.
- Eager to learn new skills and expand upon current skillsets. Passion for computer programming and creative design.
- Able to quickly grasp new concepts, incorporate innovations and remain current with industry and business standards.
- Proficient working and collaborating via Microsoft 365, Dynamics and Google Workspace.