

# Colin McGovern

## *Software Engineer*

C | C++ | PHP | Linux | QT | SQL

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## WORK EXPERIENCE

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### SEPAX TECHNOLOGIES INC

*October 2018 - Present*

Newark, Delaware

Lead Software Engineer

- ❖ Developing vital software for an A1c analysis machine with our team in Suzhou, China
  - Both remote and in-person
  - C, C++, and QT
- ❖ Adding features and fixing bugs on our servers, including our intranet and website
  - LAMP stack: Linux, Apache, Mysql, PHP
- ❖ Delegating tasks, writing policies, and planning for the future to ensure business runs effectively

### Barclaycard US (Contracted by Entech)

*June 2018 - Sept 2018*

Wilmington, Delaware

Triage Analyst

- ❖ Evaluated incoming tickets made from call center agents to determine the severity of incidents.
- ❖ Using many tools to obtain information on incidents
  - Oracle SQL database, TSYS, IBM Tealeaf
- ❖ Applying problem solving, critical thinking, and communication with Barclays employees to determine how to go about fixing severe issues

### SEPAX TECHNOLOGIES INC

*May 2017 - February 2018*

Newark, Delaware

Assistant Software Engineer

- ❖ Created features features and fixed bugs on company intranet and website
  - LAMP stack: Linux, Apache, Mysql, PHP
- ❖ Maintained, upgraded, and added Linux-based servers
- ❖ Communicated with all employees to fix their computer and electronic problems.

## EDUCATION

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### UNIVERSITY OF DELAWARE

*August 2014 - May 2018*

Newark, Delaware

College of Engineering

- ❖ Bachelor of Science in Computer Science
- ❖ Minor in Cybersecurity