

- x. **Payment Page:** Users can proceed with the checkout process, select payment methods (Card, UPI, Net banking), and receive email notifications for order status updates.
- xi. **My Account:** Users can view and manage their profile, personal details, and password.
- xii. **My Recharge History:** Users can view the history of wallet recharges they have made.
- xiii. **My Call History:** Users can view the history of calls they've made to astrologers.
- xiv. **My Chats:** Users can view the history of chat sessions they've had with astrologers.
- xv. **My Wallet:** Users can view and add balance to their wallet for making payments.
- xvi. **My Bookings:** Users can access and review their bookings allowing them to participate in calls or chats at the scheduled date and time. For participating in call/chat user should have decent amount of credit in their wallet
- xvii. **Notifications:** Users can view and enable/disable push notifications for various activities on the app.
- xviii. **Help & Support:** Users can contact the support team via email for any queries or complaints. xix. **Feedback:** Users can provide ratings and reviews for astrologers they have consulted in the past.

b. Hybrid application for astrologers

- i. **Registration Module:** This module allows new astrologers to register on the by filling out a registration form. Details in the registration form include Full Name, Contact Number, Email, Password, Astrology Certifications (if any), Specialization (Palm Reading, Numerology, Tarot Card Reading), Language Proficiency (English, Hindi), Address, City, State, and Gender. Upon successful registration, astrologers can add more details to build their profiles.
- ii. **Home Screen:** The home screen serves as the main interface for the astrologers. It includes navigation to other modules, such as the Dashboard, My Account, and more. It also displays a dynamic banner and an advanced search bar for finding user requests.
- iii. **Login:** Astrologers can log in to the app using their registered mobile number and receive an OTP for authentication.
- iv. **Header Section:** This section contains quick access to important features like the search bar, notifications, and messages.
- v. **Notifications:** Astrologers can manage their notifications for new user requests, scheduled calls, and product purchases. Push notifications are sent for these activities.

- vi. **Home Action Navigators:** This section presents various types of user requests: New Requests, Accepted Requests, Requests Under Process, and Past Requests. Each request includes details like the date, time, and status.
- vii. **Calls Details:** Astrologers can view details of their calls, including payment information and user details.
- viii. **Bottom Navigation:** It offers quick navigation options to the Home, Dashboard, and My Account sections.
- ix. **Dashboard:** Provides analytics for the astrologers, such as the total number of calls, messages, and earnings over different time frames.
- x. **My Account:** Astrologers can manage their personal details, professional information, and bank details here. They can add their date of birth, birthplace, location, education, specialization, chat and call charges, and a brief description. Time availability and location for services can also be added here.
- xi. **My Bookings:** Astrologer will be able to view their bookings scheduled by the users. Astrologer will also be able to mark their availability on the calendar
- xii. **My Call History:** Displays the history of calls made by the astrologer, including details like call date, session ID, call log ID, per minute earnings, call duration, and amount credited.
- xiii. **My Chats:** Shows the history of chat interactions the astrologer has had with users. Details include chat date, session ID, chat ID, per minute income, chat duration, and amount credited.
- xiv. **Payment History:** Allows astrologers to view the payments they have received for both calls and chats. Includes details like the user's name, payment type (call/chat), date and time of payment, amount received, and transaction ID. Sorting options and date range selection are available.
- xv. **Notifications:** Astrologers can view various app-related notifications, including account-related messages, new messages, incoming calls, payments received, and updates/announcements. The option to enable/disable notifications is available.
- xvi. **Contact:** Enables astrologers to get in touch with the support team via email or phone for any queries or concerns.
- xvii. **Ratings and Reviews:** Astrologers can view ratings and reviews from users for the services they provided. Login and registration are required to access this information.
- xviii. **Logout:** Allows astrologers to terminate their session and log out from the app.

c. Admin Panel

- i. **Login:** This module allows the admin to log in to the admin panel using a username and password. It also provides a reset password option in case the admin forgets the password.
- ii. **Dashboard:** The dashboard module provides an overview of important statistics, including the total number of active and inactive registered buyers, the total number of astrologers boarded on the application, and the total revenue for today and this month.
- iii. **Banner Management:** This module enables the admin to view and manage banners available on the application. Admin can add, edit, or remove banners as needed.
- iv. **User Management:** The user management module allows the admin to manage user accounts. Admin can search for users using keywords, view user details such as Name, Mobile Number, Email ID, Date of Joining, Total number of calls completed, Total chats completed, and Status (Active/Inactive). Admin can also perform actions like blocking, unblocking, and deleting users.

- v. **Manage Astrologer Users:** In this module, the admin can view and manage astrologer users. Admin can activate, deactivate, update account information, and delete astrologer users. The module also allows adding or editing details of astrologer users and managing astrologer agents.
- vi. **CMS Management:** This module allows the admin to view and manage static content on the application. Admin can add, edit, or delete content for CMS pages such as Privacy Policy, Manage Banner Images, Contact Us, and Terms of Use.
- vii. **Payment Management:** Admin can view payments received for chats and calls in this module. The module provides details like Payment IDs, User names, Payment type (Chat/Call), Date & Time, Amount Received, and Transaction ID.
- viii. **Commission Management:** This module empowers the admin to manage the commission for respective astrologers. Admin can define commission metrics and update them as required.
- ix. **Ratings & Reviews Management:** Admin can approve or reject ratings and reviews posted by buyers for services given by astrologers.
- x. **View Reports:** The admin can access various reports in this module, such as User Report, Astrologer User Report, Chat/Calls Report, and Kundli Requests Report.
- xi. **Notifications:** Admin can send various service-related messages to users, including new requests, user registration, payment received, and updates.
- xii. **Logout:** This module allows the admin to sign out from the system, terminating the session.

3. API Dependencies

- Payment Gateway
- Mail Integration
- SMS Integration
- Horoscope API
- Compatibility API
- Chat API
- Video Call API
- Call API

4. Next Steps

- a. BRD DISCUSSION (Scope has to be locked before moving ahead)
- b. PARTNER AGENCY SHORTLISTING & MEETINGS (The partner agency will be finalised basis of the client selection)
- c. CONTRACT PREPARATION & SIGNING
- d. PROJECT KICK-OFF CALL WITH THE DELIVERY MANAGER (After contract signing and Initial Payment Confirmation)

5. Annexure

a. Customer Application

Customer Interface (Website and Hybrid Application)	
Splash Screen	The Splash Screen will be the landing Screen and will display for 3-5 seconds. Splash screens usually appear while a program is launching or after installation. It particularly informs the user that the program is in the process of loading. The splash will usually contain Logo and the processing bar.
Allow Location Access	This section will allow users to enable their location so that their location will be identified and nearby astrologers will be visible. Additionally, users will have the flexibility to manually adjust their location settings if they require services in a different region.

<p>Home Screen</p>	<p>Customer Registration</p>	<ul style="list-style-type: none"> ● This section will allow users to create their account on the application so that they can view the features available on the platform. Users will submit following details in order to create their account. <ul style="list-style-type: none"> ○ Step 1: Create Your Account <ul style="list-style-type: none"> ■ Via Contact Number ■ Enter Contact Number (Textbox) ● Done(Button) <ul style="list-style-type: none"> ○ Step 2: OTP Verification - After filling the contact number, users will receive an OTP on their contact number and they need to fill in the code to get in the application. <ul style="list-style-type: none"> ■ Enter OTP (Textbox) ■ Resend OTP (Link) <ul style="list-style-type: none"> ● Submit ○ Step 3: Complete Profile <ul style="list-style-type: none"> ■ Enter Name(Textbox) ■ Enter Email Address (Textbox) ■ Select Gender (Drop down) ■ Select Zodiac sign(Drop down) ■ Others related to profile creation will be added ■ Create password(Textbox) <ul style="list-style-type: none"> ● Save(Button) <p>NOTE: Users will also get a verification link on their email address in order to verify their email address. After clicking on the link, the email address provided by the user will be verified and the user will start receiving email notification as well.</p>
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Home Screen	Login/Sign-up	<ul style="list-style-type: none"> • This section will facilitate users to login to their account once they have completed their registration process. Users will require submitting the following information in order to login to the application- • Login <ul style="list-style-type: none"> o Via Contact Number <ul style="list-style-type: none"> ▪ Enter Contact Number (Textbox) ▪ Enter Password (Textbox) ▪ Forgot Password (Link) ▪ Log in (Button) ▪ Forgot Password >> will allow users to reset their forgotten password. o Via Email id and password o Via email id and OTP • Forgot Password: This section will allow users to retrieve their forgotten password. Users will have to submit their registered email address so as to get a password reset link. Users will click on that link and set up a new password.
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Home Screen	<ul style="list-style-type: none"> • Once user will gain access to their account, they will be redirected to the home screen where they can view or manage following sections: <ul style="list-style-type: none"> o Browse Daily Horoscopes for astrological signs o Get Your Birth Chart[Kundali] o Compatibility test o Choghadiya o Face and Palm reading o Blogs o Popular Services o Thumbnails Images related to Astrology o Side Menu <ul style="list-style-type: none"> ■ My Profile ■ My Recharge History ■ My Call History ■ My Chat history ■ My Wallet ■ Notifications ■ Settings ■ Log Out
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Browse Astrological Signs Categories	<ul style="list-style-type: none"> • This section will allow users to browse for various astrological signs categories available on the platform. <ul style="list-style-type: none"> ○ Browse Categories ○ Category 1 2 3... ○ Sub Category 1 ○ Sub Category 2.... So on <p>NOTE: Users can select any category or sub-category in order to view the zodiac signs listed under them.</p>
View Daily Horoscopes	<ul style="list-style-type: none"> • After viewing the astrological signs, selecting any astrological sign from the list will redirect the user to the page where they will view the following details- <ul style="list-style-type: none"> ○ Select zodiac sign ○ Select Day for which user want to view their horoscope (Today Tomorrow...and many options) <ul style="list-style-type: none"> ■ View Read Horoscope

NOTE- We will integrate Horoscope API in order to view the daily horoscope as per the astrological signs. The API will be provided and suggested by the client.

Browse Online Active Astrologers	<ul style="list-style-type: none"> • Users can browse for various online astrologers available on the platform. <ul style="list-style-type: none"> ○ Browse Astrologers <ul style="list-style-type: none"> ■ Astrologer 1 ■ Astrologer 2 ■ Astrologer 3...and so on. • Users will be able to apply sorting and filter options based on: <ul style="list-style-type: none"> ○ Specialization ○ Years of experience ○ Language ○ Rating and reviews ○ Charges <ul style="list-style-type: none"> ■ Hight to Low ■ Low to High <p>Users will view the active astrologers under this category on the home screen</p>
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List of Active Astrologers	<ul style="list-style-type: none"> ● On the home screen of the app, users will be able to view the list of the active astrologers available on the platform. <ul style="list-style-type: none"> ○ View Astrologer List <ul style="list-style-type: none"> ■ Astrologer Name ■ Image ■ Specialization (Vedic Technology, Tarot Card Reading and many more) ■ Brief Info ■ Call Charges per minute ■ Chat charges per minute ■ Years of Experience ■ Preferred Languages ■ Rating & Review ■ Call Chat Video call (button) ● User will be able to book video and voice calls with the astrologers from its available slots
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	<ul style="list-style-type: none"> ● Selecting any active astrologer from the list will direct the user to its detail page.
Details of Active Astrologers	<p>any astrologer user from the list will redirect the user to their page where they will view the following info-</p> <p>Astrologer Details</p> <ul style="list-style-type: none"> ■ Astrologer Name ■ Image ■ Specialization (Vedic Technology, Tarot Card Reading and many more) ■ Brief Info ■ Call Charges per minute ■ Chat charges per minute ■ Years of Experience ■ Preferred Languages ■ Location ■ Time Availability ■ Rating and Reviews <ul style="list-style-type: none"> ● User Name – who has submitted the rating ● Review submitted date ■ Call Chat Video call (button) <p>○ User will be able to book video and voice calls with the astrologers</p>

	<ul style="list-style-type: none"> ○ For calling or chatting with any astrologer, users will have to add credits to their wallet.
Wallet Recharge	<ul style="list-style-type: none"> ● When the user will select the call or chat option, they will be redirected to the page where they will have to add money to their wallet in order to contact the astrologer. <ul style="list-style-type: none"> ○ Wallet Recharge <ul style="list-style-type: none"> ■ Package 1 2 3... ■ Package Name ■ Amount ■ Add to Wallet (Button) <p>Note: After the user will select the package, they will be redirected to the payment page.</p>

Call Astrologer	<ul style="list-style-type: none"> ● After the user adds credits to their wallet, they can call or video call the astrologer. The user will view the following details <ul style="list-style-type: none"> ○ User will call the preferred astrologer ○ After completion of the call, the amount will be deducted from the user's wallet as per the minutes charges of the astrologer ○ Users can rate and review the astrologer after a call. <p>NOTE- We will integrate API for In-app calling/video calling functionality.</p>
Chat with Astrologer	<ul style="list-style-type: none"> ● After the amount will be added, the user can chat with the preferred astrologer. <ul style="list-style-type: none"> ○ Send Messages <ul style="list-style-type: none"> ■ Astrologer name ■ Profile Image ■ View Send Receive Message ■ Date and Time ■ View online Offline Status ■ Add rating & Review – After chatting with the astrologer, the user can rate and review the astrologer based on their experience. ■ After the user will chat with the astrologer, the chat charges will be deducted from the user's wallet. <p>NOTE- We will integrate API for In-app chatting functionality.</p>

Compatibility Test	<ul style="list-style-type: none"> Users can assess compatibility by entering their own details along with those of their partner. This enables them to gain insights into their astrological compatibility. 	
Payment Page	Payment	<ul style="list-style-type: none"> This section in the application allows the user to make payments related to the amount which they have added to their wallet. Make Payment (3rd party payment Integration) <ul style="list-style-type: none"> Select Payment Method <ul style="list-style-type: none"> Via Card <ul style="list-style-type: none"> Enter Card Number(Textbox) Enter card holder's name (Textbox) Select Expiry Date(Drop-down) Enter CVV Number(Textbox) Save cancel(Button) Via UPI Via Net banking <p>NOTE: After the amount will be added, the updated balance will be visible in their user's wallet.</p>

Home Screen	My Account	<ul style="list-style-type: none"> • This section will allow users to view or manage their profile related information. Users will be able to view or manage following information in this section <ul style="list-style-type: none"> ○ Edit Personal Details <ul style="list-style-type: none"> ■ Change Email address ■ View First Name ■ View Last Name ■ Gender ■ Change contact number • Save cancel(Button) ○ Edit Birth Details <ul style="list-style-type: none"> ■ Select Date of Birth ■ Birth Time ■ Birth location ■ Save (button) ■ Add Present Location ■ Password ■ Enter current password(textbox) ■ Enter new password(textbox) ■ Repeat new password(textbox) • Save cancel(Button)
My Account	My Recharge History	<ul style="list-style-type: none"> • The section in the application will allow the users to view the history of their wallet recharges done. The user will view the following details- <ul style="list-style-type: none"> ○ View History of Transactions <ul style="list-style-type: none"> ■ Transaction 1 2 3... • View Reference Number Order ID • View Amount • View Top-up Date • View Top-up Time • Amount Paid • Amount Credited <p>View Current Balance – User will view the remaining balance present in their wallet</p> <p>Recharge Now –User to the recharge page where they will select the package and proceed to make payment.</p>

My Account	My Call History	<p>Users will view the history of calls done by them.</p> <p>User will view the following details-</p> <ul style="list-style-type: none"> ○ Call History <ul style="list-style-type: none"> ■ Call 1 2 3... ● Call Date & Time <ul style="list-style-type: none"> ● Session ID ● Call Log ID ● Astrologer Name ● Per Minute Charges ● Call Duration ● Amount Charged
My Account	My Chats	<p>Users will view the history of calls done by them.</p> <p>User will view the following details-</p> <ul style="list-style-type: none"> ○ Chat History <ul style="list-style-type: none"> ■ Chat 1 2 3... ■ Chat Date & Time ■ Session ID ■ Chat ID ■ Astrologer Name ■ Per Minute Charges ■ Chat Duration ■ Amount Charged
My Account	My Wallet	<ul style="list-style-type: none"> ● The section will allow the user to maintain a wallet on the application. ● Wallet will be used as a payment mode for the astrologers and money will be automatically deducted for the same.
		<ul style="list-style-type: none"> ● The user can view as well as add balance in their wallet. from here; ADD BALANCE CTA. ● Trigger notification to add money to the wallet if it goes below threshold amount.

My Account	Notifications	<ul style="list-style-type: none"> ● This section will allow users to view the notification about the various activities happening on the application. Users will receive notification for the below mentioned activitieso Push In-app Notification <ul style="list-style-type: none"> ○ Account related messages ○ New message received ○ Wallet balance related ○ Payment related ○ Updates Announcement <p>NOTE – User can enable disable push notifications.</p>
My Account	My Bookings	<ul style="list-style-type: none"> ● Users can access and review their bookings on this screen, allowing them to participate in calls or chats at the scheduled date and time. ● For participating in call/chat user should have decent amount of credit in their wallet
My Account	Help & Support	<ul style="list-style-type: none"> ● Users will be able to contact the support team via email regarding any queries. ● Admin will be able to receive an email regarding complaints posted by the user.
Home Screen	Ratings & Reviews	<ul style="list-style-type: none"> ● Users shall be able to give ratings and reviews to the astrologer which he has booked in the past/recently. ● Login and registration shall be mandatory for the user to post ratings and reviews.

b. Astrologer Application

Astrologer Interface (Same Hybrid Application)

Download the application from App Store/Play Store

Install the application in their device

		<p>New astrologers must be able to register on the application by the registration form. Once successfully registered, astrologers must be allowed to add their details to build their profiles. The form will include the following details:</p> <ul style="list-style-type: none">○ Enter Full Name○ Enter contact no.○ Enter email<ul style="list-style-type: none">■ Enter password○ Upload astrology certifications (if any)○ Upload photograph○ Enter aadhaar/pan number○ Choose specialization (Dropdown)<ul style="list-style-type: none">■ Palm reading■ Numerology■ Tarot card reading■ Others can also be added..○ Language proficiency<ul style="list-style-type: none">■ English■ Hindi■ Others can also be added..○ Enter Address<ul style="list-style-type: none">■ City■ State■ Pincode○ Select Gender<ul style="list-style-type: none">■ Register NOW Button
		<p>The astrologers will be asked to enter login credentials given by Admin.</p>

		Search bar Notifications Messages
		There should be a dynamic banner on the home screen.

Home Screen	Advanced Search Bar	<ul style="list-style-type: none"> • Astrologers should be able to search for requests using keywords.
Home Screen	Notifications	<ul style="list-style-type: none"> • In this section the astrologers can manage the notifications for every new request. • Astrologers will receive push notifications for every new request and also for every call scheduled from the user's end.
Home Screen	Home Action Navigators	<ul style="list-style-type: none"> • New Requests <ul style="list-style-type: none"> ○ Requests List (Card List) <ul style="list-style-type: none"> ■ Request Details CTA ■ Date of request ■ Time of request ■ Status <ul style="list-style-type: none"> • Accept • Unanswered • Accepted Request <ul style="list-style-type: none"> ○ Requests List (Card List) <ul style="list-style-type: none"> ■ Requests Details CTA ■ Date of Requests ■ Time of Requests ■ Status <ul style="list-style-type: none"> • Requests Answered • Past Request <ul style="list-style-type: none"> ○ Request List (Card List) <ul style="list-style-type: none"> ■ Request Id ■ Request Details CTA ■ Date of Request ■ Time of Request

		<ul style="list-style-type: none"> • Calls Details <ul style="list-style-type: none"> ○ Calling Id ○ All Details ○ Payment Details ○ Break up of Cost <ul style="list-style-type: none"> ■ Subtotal Amount ■ Discount
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		<ul style="list-style-type: none"> <ul style="list-style-type: none"> ■ Total Amount to be Paid ○ User Details ○ Order Date and Time ○ Contact Details ○ Change Status (Drop Down) <ul style="list-style-type: none"> ■ Report Under Process ■ Report Reviewed ■ Report Uploaded
Home Screen	Bottom Navigation	<ul style="list-style-type: none"> • Home • Dashboard • My Account
Bottom Navigation	Dashboard	<ul style="list-style-type: none"> • Analytics <ul style="list-style-type: none"> ○ Total number of calls till now (Daily Weekly monthly...and so on) ○ Total number of messages ○ Total Earnings(Weekly/ Monthly)
Home Screen	My Account	<ul style="list-style-type: none"> • Personal Details <ul style="list-style-type: none"> ○ Name (Auto fill) ○ Select Date of Birth (Calendar) ○ Add Birthplace ○ Current Location ○ Upload ID Proof (Browse)

		<ul style="list-style-type: none"> ● Professional Details <ul style="list-style-type: none"> ○ Select Experience (Drop down) ○ Add Preferred Languages ○ Add Education ○ Add Specialization Domain (Tarot Reading Numerology and so on) ○ Select Chat charges per minute ○ Select Call Charges per minute ○ Add Brief Description (Textbox) ○ Add Time Availability ○ Add Location <ul style="list-style-type: none"> ■ Submit (Button) ● My availability <ul style="list-style-type: none"> ○ Astrologers can mark their availability on their calendar, and users can schedule calls or chats with them based on this information.
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		<ul style="list-style-type: none"> ● My Bookings <ul style="list-style-type: none"> ○ Astrologer will be able to view their bookings scheduled by the users ● Bank Details <ul style="list-style-type: none"> ○ Bank Name ○ Bank account number ○ Bank code ○ Bank Account Type
My Account	My Call History	<ul style="list-style-type: none"> ● Astrologer User will view the history of calls done by them. User will view the following details- <ul style="list-style-type: none"> ○ Call History <ul style="list-style-type: none"> ■ Call 1 2 3... ■ Call Date & Time ■ Session ID ■ Call Log ID ■ User Name ■ Per Minute Earnings ■ Call Duration ■ Amount Credited

My Account	My Chats	<ul style="list-style-type: none"> ● Astrologer User will view the history of calls done by them. User will view the following details <ul style="list-style-type: none"> ○ Chat History ○ Chat 1 2 3... ○ Chat Date & Time ○ Session ID ○ Chat ID ○ User Name ○ Per Minute Income ○ Chat Duration ○ Amount Credited
My Account	Payment History	<ul style="list-style-type: none"> ● This section will allow astrologers to view the payments they have received for the chats and calls. ● Payment 1 2 3 and so on... <ul style="list-style-type: none"> ○ User name ○ Payment done for (Call) ○ Date & Time

		<ul style="list-style-type: none"> ○ Amount Received ○ Transaction ID ○ <u>View Link</u>> clicking on this will allow the astrologer to view the detailed information about the transaction done. <p>NOTE: Astrologers will be able to view the detailed information of the payment transactions</p> <p>Payment Details</p> <ul style="list-style-type: none"> ▪ Transaction ID ▪ Amount ▪ Status ▪ Date <ul style="list-style-type: none"> ● User Details ○ <ul style="list-style-type: none"> Name ○ Email ○ Phone number ● Call Details ○ <ul style="list-style-type: none"> Call ID ○ Duration ○ Amount received ● Sort List ○ <ul style="list-style-type: none"> Users can sort the payment details based on the following field such as:- <ul style="list-style-type: none"> ▪ Daily ▪ Weekly ▪ Monthly ▪ Select Date Range (From To)
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My Account	Notifications	<ul style="list-style-type: none"> • This section will allow Astrologer users to view the notification about the various activities happening on the application. Astrologer users will receive notifications for the below-mentioned activities- <ul style="list-style-type: none"> ○ Push In-app Notifications <ul style="list-style-type: none"> ■ Account-related messages ■ New message received
		<ul style="list-style-type: none"> ■ Incoming calls ■ Payments received ■ Updates Announcement <p>NOTE – User can enable disable notifications.</p>
My Account	Help and support	<ul style="list-style-type: none"> • Astrologers will be able to contact the support team via email or phone regarding any queries. • Admin will be able to receive an email or phone regarding any orders concerned.
My Account	Ratings and Reviews	<ul style="list-style-type: none"> • Astrologers will be able to see ratings and reviews to the services that he/she has catered to for particular customer • Login and registration will be mandatory for the astrologer to view ratings and reviews.
My Account	Logout	<ul style="list-style-type: none"> • This will enable the astrologers to terminate the session.

c. Admin Panel

Admin Panel (Web-app/Web Panel)		
Admin Panel	Login	<ul style="list-style-type: none"> The admin will be able to login to the admin panel. The admin will be asked to enter the username and password in the given field. Reset password option for the admin to reset password in case of forgot password.
Admin Panel	Dashboard	<ul style="list-style-type: none"> Admin will be able to view following information on dashboard <ul style="list-style-type: none"> Total no. of active and inactive registered buyers Total no. of Astrologers onboarded on application Total Revenue: today/ this month
Admin Panel	Banner Management	<ul style="list-style-type: none"> This section will allow admin to view or manage the banner available on the application.
Admin Panel	Roles Management	<ul style="list-style-type: none"> Super admin will be able to create sub admin and assign roles to people in his organisation to have restricted
		<p>access to various features of the application</p> <ul style="list-style-type: none"> Super admin should receive notifications when the sub admin logs to the panel
Admin Panel	User Management	<ul style="list-style-type: none"> In this section, Admin will manage the user account. <ul style="list-style-type: none"> Search Admin can search the users by keyword; matched recommendations will appear down the search box for better experience. <i>**Recommendations will be fetched from the database with the help of queries</i>

		<ul style="list-style-type: none"> ○ User List- Admin can view the user list with details. <ul style="list-style-type: none"> ■ Name ■ Mobile Number ■ Email ID ■ Date of Joining ■ Total number of calls completed ■ Total chats completed ■ Status (Active/Inactive) ○ Sort Admin can sort the list of users (alphabetically, city) ○ Filter- Admin can filter the users such as <ul style="list-style-type: none"> ■ Joining Date (From -To) ■ New User ■ Old Users ○ View Details Admin will see all the details of user such as: - <ul style="list-style-type: none"> ■ User Details (Name, Email ID, Contact Number, address) ○ Actions <ul style="list-style-type: none"> ■ The admin will be able to block/unblock or delete users. ■ Admin will be able to generate the record of
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		<p>the user (xls Format).</p> <ul style="list-style-type: none"> ■ The admin will have the ability to adjust the number of records they wish to view on a specific page.
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Admin Panel	Manage Astrologers	<ul style="list-style-type: none"> • View the list of astrologers. • Activate/deactivate astrologers • Update account information of any astrologers • Delete account of selected astrologers • Add/edit the astrologers details. • View/manage the astrologers • Add astrologer(Admin can create profile for astrologers) <ul style="list-style-type: none"> ○ View Astrologers <ul style="list-style-type: none"> ■ User Details ■ Name ■ Contact number ■ Email address ■ Service Types available ■ Date of joining ■ Actions ■ Add ■ Delete ■ Edit ■ Block
Admin Panel	CMS Management	<ul style="list-style-type: none"> • This section will allow the admin to view or manage the static content available on the application. • Admin will be able to add edit delete the content of the CMS pages. System will have following CMS <ul style="list-style-type: none"> Pages○ Privacy Policy ○ Manage Banner Images ○ Contact Us ○ Terms of Use
Admin Panel	Blog Management	<ul style="list-style-type: none"> • Admin users shall be able to manage blogs from the panel.
Admin Panel	Payment Management	<ul style="list-style-type: none"> • This section will allow admin to view the payments they have received for the chats and calls. <ul style="list-style-type: none"> ■ Payment 1 2 3 and so on...

		<ul style="list-style-type: none"> • Order ID • User name • Payment done for (Chat Call) • Date & Time • Amount Received • Transaction ID • <u>View Link></u> clicking on this will allow admin to view the detailed information about the transaction done. • Admin will be able to view the detailed information of the payment transactions <ul style="list-style-type: none"> ■ Payment Details <ul style="list-style-type: none"> • Transaction ID • Amount • Status • Date ■ User Details <ul style="list-style-type: none"> • Name • Email • Phone number ■ Astrologer Details <ul style="list-style-type: none"> • Name • Email • Phone number ■ Call Chat Details <ul style="list-style-type: none"> • Call Chat ID • Session ID • Duration • Amount received ■ Sort List <ul style="list-style-type: none"> • Users can sort the payment details based on the following field such as:- • Daily • Weekly • Monthly
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		<ul style="list-style-type: none"> Select Date Range (From To)
Admin Panel	Booking Management	<ul style="list-style-type: none"> Admins can manage bookings made on the platform, including viewing and editing booking details, such as service booked, date and time of the booking, and payment details.
Admin Panel	Payout/ Commission Management	<ul style="list-style-type: none"> The admin will be responsible for managing the commission to respective astrologers. The commission metrics will be defined by the admin. The payout to the astrologers will be done on a weekly basis.
Admin Panel	Ratings & Reviews Management	<ul style="list-style-type: none"> Admin shall be able to approve/ reject ratings and reviews posted by the buyers for services given by astrologers.

Admin Panel	View Reports	<ul style="list-style-type: none"> • This section will allow admin to view the following reports on their dashboard- • User Report <ul style="list-style-type: none"> ○ Total User registered on platform <ul style="list-style-type: none"> ○ Number of Active User on platform ○ Number of Inactive User on platform • Astrologer User Report <ul style="list-style-type: none"> ○ Total User registered on platform <ul style="list-style-type: none"> ○ Number of Active User on platform ○ Number of Inactive User on platform • Chat calls report on daily weekly monthly basis • Kundli Requests Report <ul style="list-style-type: none"> ○ Total forms requested on daily weekly monthly basis • Admin can filter the statistics as: - <ul style="list-style-type: none"> ○ Today <ul style="list-style-type: none"> ○ This Week ○ This Month ○ Select from Month <ul style="list-style-type: none"> ■ From ■ To
Admin Panel	Notifications	<ul style="list-style-type: none"> • This section will allow the admin to send several messages related to service to the user. <ul style="list-style-type: none"> ○ Receive notifications ○ New requests related ○ New User Registration ○ Payment received ○ Updates
Admin Panel	Discount & Offers Management	<ul style="list-style-type: none"> • This section will allow admin to view or manage the discounts and offers available on particular services on the website/application.

Admin Panel	Enquiry Management	<ul style="list-style-type: none"> Admin shall also be able to view and manage the enquiries submitted by the user along with their contact details
Admin Panel	Logout	<ul style="list-style-type: none"> This section will allow admin to sign out from the system in order to terminate the session.

d. Informative Website

Website User Interface		
Home Page:	Header Section	<ul style="list-style-type: none"> Once the user lands on the page, they will see the following details: <ul style="list-style-type: none"> Top-Left <ul style="list-style-type: none"> Company Name Logo Top-Right <ul style="list-style-type: none"> Email Contact Number
Home Page:	Category Ribbon	<ul style="list-style-type: none"> Users shall be able to easily navigate the website by clicking on the pages available on the category ribbon. <ul style="list-style-type: none"> Home

		<ul style="list-style-type: none"> About Us Products and Solutions Blogs Partner with us <ul style="list-style-type: none"> Enquiry form Contact Us
Home Page	Dynamic Banner	<ul style="list-style-type: none"> It's a dynamic banner which will drive traffic to the website, generate awareness, and overall product or service consideration.

Home Page	Body	<ul style="list-style-type: none"> ● The body of the website shall display the following details: <ul style="list-style-type: none"> ○ Overview & Vision of the company ○ Description of Products and solution ○ Featured stories ○ USP ○ User Testimonials
Home Page	Footer	<ul style="list-style-type: none"> ● The footer section of the website shall display the following details: <ul style="list-style-type: none"> ○ Logo ○ Social Media links ○ Address ○ SiteMap ○ Terms & conditions ○ Privacy Policy ○ FAQs
Note: Whenever the user will click any category from the ribbon, it will redirect to a different page containing particular information about that category		
About Us Page:	Company Profile	<ul style="list-style-type: none"> ● The About Us page of the website is an essential source of information for all who want to know more about your business. ● Company Profile <ul style="list-style-type: none"> ○ This page of about us will include the following sections: <ul style="list-style-type: none"> ■ Company History ■ Growth ■ Mission
		<ul style="list-style-type: none"> ■ Values ■ Testimonials ■ Others to be defined by the client

Services	Body	<ul style="list-style-type: none"> • Users would be able to view all service details on this page. <ul style="list-style-type: none"> ○ Service Thumbnail Image ○ Description ○ Key points
Blogs	Body	<ul style="list-style-type: none"> • User would be able to view blogs related to astrology
Contact Us	Body	<ul style="list-style-type: none"> • The contact us page should display the address and the contact details of the company. • The Contact Us page should allow the users to fill the form with the following fields: <ul style="list-style-type: none"> ○ Name ○ Email ○ Phone Number ○ Text Box- User can specify their query ■ Submit
Admin Panel		
Admin Panel	Login	<ul style="list-style-type: none"> • Admin shall be able to login using their email id and password. • Admin shall be able to change their password by clicking on the forgot password CTA.
Admin Panel	Content Management	<ul style="list-style-type: none"> • Admin shall be able to edit the content of the website.
Admin Panel	Product/Solution Management	<ul style="list-style-type: none"> • Admin will be able to Add/ Edit/Delete products/ solutions in the catalogue from this section. • Admin will also be able to manage the following information about the products: <ul style="list-style-type: none"> ○ Product/Solution name ○ Images ○ Description

Admin Panel	Query Management	<ul style="list-style-type: none">• Admin shall be able to view queries from the customers and manage them.
Admin Panel	Banner Management	<ul style="list-style-type: none">• Admin shall be able to manage banners from the panel.