



## Heuristic Evaluation

- Visibility of System Status 4/5
  - More loading symbols or pages between actions
- System/Real-World Matching 5/5
  - Vocab is understandable
- User Control and Freedom 3/5
  - Some actions are one-way processes
- Consistency and Standards 5/5
  - Task flow is as expected
- Error Prevention 5/5
  - Minimal inputs given at once
- Recognition over Recall 4/5
  - Email is hidden

- Flexibility and Efficiency 3/5
  - No shortcuts for well-established users
- Aesthetic and Minimalism 4/5
  - Consistency with accept/decline is missing
- Error recovery and prevention 4/5
  - 'Back button' changes locations
- Help and Documentation 4/5
  - Designed to not need help, however help unavailable