**CURRICULUM VITAE**

**Vaibhav Saini**

**Personal Details**

Date of Birth - 25-04-1999

Address - 71, Patel Nagar near Mahesh Nagar Jaipur

Father’s Name - Chandra Prakash Saini

Phone number - 9257450789

E-Mail - sainivaibhava619@gmail.com

Marital Status. - Unmarried

**Objective**

To work in a challenging environment where I can prove my self in developing field and get some real valuable experience that I can excel myself as a professional and as a individual.

**Education**

|  |  |  |
| --- | --- | --- |
| Course/ Class | University/College/School | Year of passing |
| 10th | State Board | 2017 |
| 12th | NIOS Board | 2019 |
| Bachelor of Arts | Rajasthan University | 2022 |

**Work Experience**

* Currently working in Groww as a Customer Success Executive.

**Job description**

* Assess customer's needs and provide assistance.
* Build productive trust relationships with customers.
* Analyzing customer information and needs to improve customer experience and relationships.
* Interacting with customers in person, over the phone, and through email.
* Remaining professional at all times, even in stressful situations.

**Computer Skills**

* Microsoft word
* Microsoft power point
* Microsoft outlook

**Typing Speed**

* 25 WPM in English

**Hobbies**

* Travelling
* Playing Chess

**Date** **Vaibhav Saini**