## Big Mountain Resort Pricing Strategy Model

#### CONTEXT

- Big Mountain Resort's current Adult Weekend ticket price is \$81
- Big Mountain currently sets prices based on a premium above market average
- Big Mountain's pricing strategy does not consider how its specific offerings compare with competitors
  - Lost revenue?
  - Pricing misalignment with customer expectations?

### PROBLEM STATEMENT SUMMARY

Can adjusting Big Mountain Resort's ticket pricing based on high-impact facility — rather than using the regional average — increase revenue?

Developed an interpretable model using features and ticket price data from 330 US based ski resorts to evaluate Big Mountain's relative pricing position

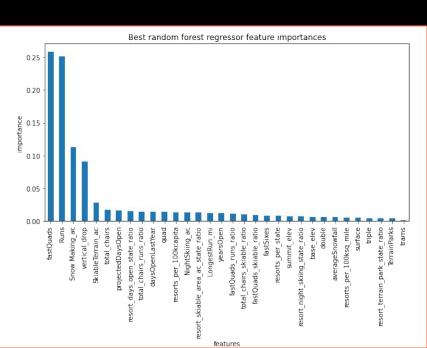
#### RECOMMENDATION

# Big Mountain resort can increase its ticket pricing to match the overall US market.\*

\*Should this increase be considered relative to the local market of Montana?

#### **MODEL SUMMARY**

- The model used is a Random Forest model: ensemble of decision trees, capturing non-linear relationships and feature interactions
  - Showed strong performance on test data
  - Surfaced key features to ticket pricing:
- The most important features are:
  - # fast quads
  - # runs
  - snow making acreage
  - vertical drop

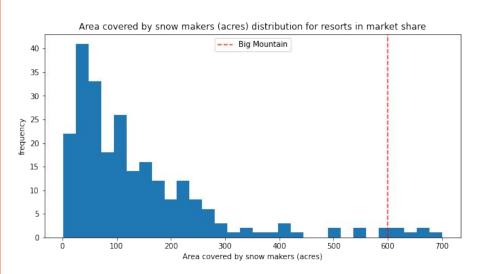


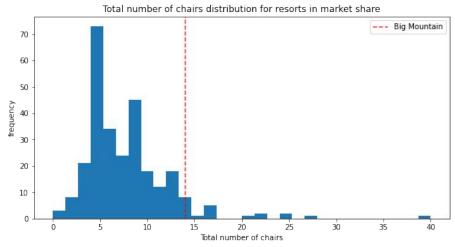
#### **MODEL RESULTS**

- ★ Our modeled suggests that Big Mountain Resort's Adult Weekend ticket price should be \$95.87 to match the US market
  - +\$14.87 > actual price
  - Larger than the mean absolute error of our model (\$10.39)
    - Suggests room for increase in price

#### WHY?

 Big Mountain's facility offerings are highly competitive relative to the US market





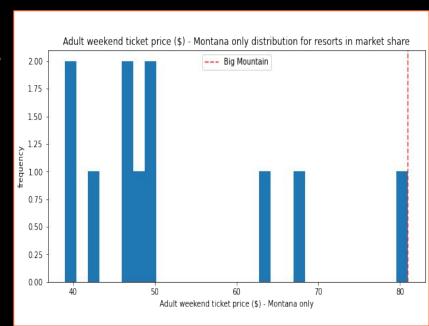
#### **MODEL LIMITATIONS**

- Pricing data limited to ticket prices, omitting:
  - Fixed costs
  - Variable costs
  - Seasonal adjustments
- Model does not consider customer purchasing behaviors

#### POTENTIAL GEOGRAPHICAL LIMITATION

- Big Mountain's location in Montana may be limiting ability to raise price:
  - Competition in the area
  - Community price agreements
  - Local socioeconomic factors

Big Mountain already has some of the highest ticket prices in the state of Montana



#### Summary and Conclusion

- ★ Big Mountain Resort can increase its Adult Weekend ticket prices to match the US market, but must consider:
  - Model limitations
  - Geographical limitations