### **Dublin City University**



# School of Computing ETHICS COMMITTEE (SEC)

# NOTIFICATION FORM FOR LOW-RISK PROJECTS AT UNDERGRADUATE OR TAUGHT MASTERS LEVELS

Please read the following information carefully before completing your application. Failure to adhere to these guidelines will make your submission ineligible for review.

- 1. Download this form, complete the appropriate fields, attach additional pages (e.g. plain language statement) as appropriate and save as a PDF file
- 2. Completed applications must be uploaded to your School of Computing GitLab repo, and must be located in "docs/ethics.pdf".
- 3. Your SUPERVISOR will then be notified automatically and must approve your approach initially.
- 4. Your application should consist of <u>one electronic file (PDF) only</u>. The completed application must include this form and also must incorporate all supplementary documentation, especially that being given to the proposed participants e.g consent forms, plain English language statement. It must be proofread and spell-checked before submission.
- 5. All sections of the application form must be answered as instructed and within the word limits given.
- 6. Your ethics approval submission will be circulated to the School's Research Ethics Committee and you will be notified if/when it is approved
- 7. All projects must have either a derogation from an ethics approval requirement (as determined by your supervisor) OR must have an approved ethics submission (this form), before work with human subjects commences.

Applications which do not adhere to these requirements will not be accepted for review and will require resubmission

Applications must be completed on this form; answers in the form of attachments will not be accepted, except where indicated. No hard copy applications will be accepted. The project <u>must not</u> commence work with human subjects until written approval has been received from the School of Computing Ethics Committee (SEC).

PROJECT TITLE	DCU xDrive
PROJECT SUPERVISOR(S)	Stephen Blott

#### START AND END DATE

28th September 2019 - 18th May 2020

Please ensure that <u>all</u> supplementary information is included in your application (in one electronic copy). If questionnaire or interview questions are submitted in draft form, please indicate this by putting (draft) after YES. A copy of the final documentation must be submitted for final approval when available.

My application has been collated as one electronic file which includes the following documentation:	INCLUDED (mark as YES)	NOT APPLICABLE (mark as N/A)
Bibliography		N/A
Recruitment advertisement (How are you getting volunteers?)		N/A
Plain language statement/Information statement	YES	
Informed consent form	YES	
Personal Data Security Schedule <a href="https://www.dcu.ie/sites/default/files/info/3.blank_data_security_schedule.xls">https://www.dcu.ie/sites/default/files/info/3.blank_data_security_schedule.xls</a>		N/A
Evidence of external approvals related to the research		N/A
Questionnaire/Survey	YES	
Interview/Focus Group Questions		N/A
Debriefing material		N/A
Other (e.g. local government approval)		N/A

#### Please note:

- 1. Any amendments to the original approved proposal must receive prior SCEC approval.
- 2. As a condition of approval investigators are required to document and report immediately to SCEC any adverse events, any issues which might negatively impact on the conduct of the research and/or any complaint from a participant relating to their participation in the study

#### 1. ADMINISTRATIVE DETAILS

Project Type (select one): Undergraduate Project – Final Year	Yes
Undergraduate Project – non-final Year	
Taught Masters (Practicum)	

(projects at other levels, e.g. PhD or research Masters, should be approved by the University's REC if necessary)

#### 1.1 INVESTIGATOR CONTACT DETAILS

SUPERVISOR(S): Your supervisor and other academic staff who are assisting, it should be clear who is the person who is carrying out the research procedures.

NAME	SCHOOL/UNIT	EMAIL
Stephen Blott	School of Computing	stephen.blott@dcu.ie

## STUDENT(S):

NAME	SCHOOL/UNIT	EMAIL
Ikenna Festus Ejike	School of Computing	ikenna.ejike2@mail.dcu.ie
Michael Collins	School of Computing	michael.collins38@mail.d cu.ie

#### **DECLARATION BY SUPERVISOR(S)**

The information contained herein is, to the best of my knowledge and belief, accurate. I have read the University's current research ethics guidelines, and accept responsibility for the conduct of the procedures set out in the attached application in accordance with the form guidelines, the SCEC guidelines (https://www.dcu.ie/researchsupport/researchethics.shtml), the University's policy on Conflict of Interest, Code of Good Research Practice and any other condition laid down by the Dublin City University Research Ethics Committee. I have attempted to identify all risks related to the research that may arise in conducting this research and acknowledge my obligations and the rights of the participants.

If there exists any affiliation or financial interest for researcher(s) in this research or its outcomes or any other circumstances which might represent a perceived, potential or actual conflict of interest this should be declared in accordance with Dublin City University policy on Conflicts of Interest.

I and my co-investigators or supporting staff have the appropriate qualifications, experience and facilities to conduct the research set out in the attached application and to deal with any emergencies and contingencies related to the research that may arise.

Electronic Signature(s):	
Supervisor(s):Stephen Blott	
Print Name(s) here:STEPHEN BLOTT	
Date: 02/05/2020	

#### 2. PROJECT OUTLINE

#### 2.1 SIMPLE DESCRIPTION (Max. 300 words)

Please outline, in terms that any non-expert would understand, what your research project is about, including what participants will be required to do. Please explain any technical terms or discipline-specific phrases.

Our Project is a file storage/hosting application that will enable users to store their files on a cloud platform. The participants will be required to test the user interface and record replies on a survey form, such as their opinion on design, accessibility etc.

#### 2.2 AIMS OF AND JUSTIFICATION FOR THE RESEARCH (Max. 400 words)

State the aims and significance of the project. Where relevant, state the specific hypothesis to be tested. Please provide a brief description of background research, a justification as to why this research project should proceed in that context and an explanation of any expected benefits to the community. NB – all references cited should be listed in an attached bibliography.

The aim of the project to learn as much as we can about web application development and user interface systems.

#### 2.3 DESCRIBE THE METHODOLOGY BEING USED TO ACHIEVE YOUR STATED AIMS

Provide an outline of the proposed method and state who is doing which task – include details of data collection techniques, the tasks participants will be asked to do, the estimated time commitment involved, and how data will be analysed. If the project includes any procedure which is beyond already established and accepted techniques please include a description of it. There should be enough detail provided to facilitate ethical review, but applicants are encouraged to keep it as succinct as possible.

We will have participant observations of the participants utilising the user interface and testing all the features included in the application. Participants will be over 18 years of age. Ikenna and Michael will participate in the analysis of participants' responses.

Participants will be asked to login with a set of pre-generated login credentials created generically (by Ikenna and Michael) and give a score on the user experience, user interface design, accessibility and other user related questions in the feedback form.

This data will be analysed by both students for improvements to be made to the web application. We will get participant feedback. We will then incorporate that feedback into the application design.

#### 2.4 PARTICIPANT PROFILE

Provide the number, age range and source of participants. Please provide a justification of your proposed sample size. Please provide a justification for selecting a specific gender, age, or any other group if this is done in your project.

Participan	ts can b	e anyone.
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#### 2.4(a) PARTICIPANT VULNERABILITY

Are some or all of participants vulnerable in any way? (e.g by virtue of the group they belong to, people who have undergone traumatic or adverse emotional events, people with diminished cognitive ability, power relations between researchers and participants etc.)? If they are, state what this vulnerability (or vulnerabilities) is and justify why this research is being done with such participants.

detailed in "Keepi	s include children, you must confirm that you are in compliance with the research spe ing Children Safe - Policies and Procedures supporting Child Protection at DCU" - av es/default/files/policy/157%20-%20child_protection_handbook_rev1%282%29%2	vailable at: <mark>I</mark>
Please indicat	te your compliance with the following guidelines:	Mark he
	nat we have read and agree to act in accordance with the DCU Child icy and procedures	N/A
We confirm th research	at we have put in place safeguards for the children participating in the	N/A
	nat we have supports in place for children who may disclose current or se (whether or not this is the focus of the research)	N/A
doing this resean phoning people, p to be used, please We will use cl	pecific details as to how you will be recruiting participants. How will people be inforch? How will they be approached and asked if they are willing to participate? If yolease explain how you have obtained their names and contact details. If a recruitment e ensure you attach a copy to this application.  assmates for user testing.	vou are ma nt advertise
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#### 3. RISK AND RISK MANAGEMENT

#### 3.1 JUSTIFICATION OF STATED LEVEL OF RISK TO RESEARCH PARTICIPANTS

You must provide a justification for the stated level of risk, as indicated on the cover page of your application. Note that the level of risk may be influenced by the vulnerability of the research group, the methods employed and the nature of the research itself. For further information on risk levels, please refer to the Levels of Review information on the website: https://www.dcu.ie/researchsupport/researchethics.shtml

Our project will be of low-level risk. There will be no storage of personal data, Anonymous surveys will be utilised whereby the project itself is not likely to elicit significant difficulties for the participants. As well as this, our research will be carrying no risks beyond testing the user interface and receiving replies via survey.

#### 3.2 DOES THE RESEARCH INVOLVE:

	YES or NO
use of a questionnaire? (attach copy)?	YES
interviews (attach interview questions)?	NO
observation of participants without their knowledge?	NO
participant observation (provide details in section 2)?	YES
audio- or video-taping interviewees or events?	NO
<ul> <li>access to personal and/or confidential data (including student, patient or client data) without the participant's specific consent?</li> </ul>	NO
<ul> <li>administration of any stimuli, tasks, investigations or procedures which may be experienced by participants as physically or mentally painful, stressful or unpleasant during or after the research process?</li> </ul>	NO
<ul> <li>performance of any acts which might diminish the self-esteem of participants or cause them to experience embarrassment, regret or depression?</li> </ul>	NO
investigation of participants involved in illegal activities?	NO
procedures that involve deception of participants?	NO
administration of any substance or agent?	NO
use of non-treatment of placebo control conditions?	NO
collection of body tissues or fluid samples?	NO
collection and/or testing of DNA samples?	NO
participation in a clinical trial?	NO
administration of ionising radiation to participants?	NO

#### 3.3 POTENTIAL RISKS TO PARTICIPANTS AND RISK MANAGEMENT PROCEDURES

Identify, as far as possible, all potential risks to participants (physical, psychological, social, legal, economic, etc.), associated with the proposed research. Please explain what risk management procedures will be put in place to minimise these risks.

N/A			

3.4	ARE THERE LIKELY TO BE ANY BENEFITS (DIRECT OR INDIRECT) TO PARTICIPANTS FROM THIS RESEARCH?  YES or NO  (If YES, provide details.)
3.5	ARE THERE ANY SPECIFIC RISKS TO RESEARCHERS?
0.0	Examples include use of dangerous materials, asking certain types of questions, research being undertaken in certain locations, researchers working alone in isolated areas, etc.
	YES or NO
	NO
3.6	(If YES, please describe and explain what risk management procedures will be put in place to minimise these risks.)  DEALING WITH ADVERSE/UNEXPECTED OUTCOMES  Please describe what measures/protocols you have put in place in the event that there are any unexpected outcomes or adverse effects to participants arising from involvement in the project.
	No.
3.7	HOW WILL THE CONDUCT OF THE PROJECT BE MONITORED?  Please explain how the supervisor will monitor the conduct of the project (especially where several people are involved in recruiting or interviewing, administering procedures, etc.) to ensure that it conforms with the procedures set out in this application  Participants will be asked to connect to the web application, where they will be provided with generically created login credentials (By Ikenna and Michael) in order to protect their identity.  This will aid in testing the functionality of our login/registration system. Upon Login, participants
	This will aid in testing the functionality of our login/registration system. Upon Login, participants will then be asked to test the user interface and all the components in the web application. Due to the covid-19 pandemic, participants will be asked to access our web application remotely and fill out our survey which will be sent via google forms.

#### 3.8 SUPPORT FOR PARTICIPANTS

Depending on risks to participants you may need to consider having additional support for participants during/after the study. Consider whether your project would require additional support, e.g., external counselling available to participants. Please advise what support will be available.

	POSE TO OFFER PAYMENTS OR INCENTIVES TO PARTICIPANTS?
YES or NO	
No	
(If YES, please p	provide further details.)
FINANCIAL O	HE RESEARCHERS ON THIS PROJECT HAVE A PERSONAL, PHILOSOPHICAL, R COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT INFLUENCE THE F THE RESEARCH, OR BIAS THE CONDUCT OR REPORTING OF THE RESEARCH, O
YES or NO	AY OR OTHERWISE AFFECT THEIR PUBLICATION?
12001110	
No	
No	
	specify how this conflict of interest will be addressed.)
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(If YES, please s	IALITY/ANONYMITY
CONFIDENT WILL THE IDE	IALITY/ANONYMITY
CONFIDENT WILL THE IDE YES or NO	IALITY/ANONYMITY ENTITY OF THE PARTICIPANTS BE PROTECTED?

As our project is low risk, it will require no additional support during/after the study.

HOW WILL THE ANONYMITY OF THE PARTICIPANTS BE RESPECTED?

Please bear in mind that where the sample size is very small, it may be impossible to guarantee anonymity/confidentiality of participant identity. Participants involved in such projects need to be advised of this limitation in the Plain Language Statement/Information Sheet. If you intend to fully anonymize the data, please provide details

IF YOU ANSWERED YES TO 4.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

4.2

	Participants will be anonymous.										
4.3	LEGAL LIMITATIONS TO DATA CONFIDENTIALITY  Participants need to be made aware that confidentiality of information provided cannot always be guaranteed by researchers and can only be protected within the limitations of the law - i.e., it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. This information should be included in your Plain Language Statement and Informed Consent Form. Depending on the research proposal and academic discipline, you may need to state additional specific limitations.  State how and where participants will be informed of these limitations										
	n/a										
from the DCU an	al data is data relatir e data in conjunction nd its constituent uni	DATA - COMPLIANCE WITH THE GENERAL DATA PROTECTION Ring to a living individual (i.e. the 'Data Subject') who is, or can be, identified either from the with other information that is in, or is likely to come into, the possession of the 'Data Cots e.g. research teams etc.). Further information on personal data is available from www.dcu.ie/ocoo/dp/guides.shtml	ne data itself or ontroller' (i.e.								
5.1	IS PERSONAL	DATA BEING PROCESSED AS PART OF THIS PROJECT?									
	YES or NO										
	No										
	If YES, Please	e indicate your compliance with the following guidelines:	Mark here								
		that we have read and agree to act in accordance with DCU Data it guidance and procedures regarding personal data									
		nat we have put in place a Personal Data Security Schedule (PDSS) for d have attached it to this application									
	Please see th guidance	e GDPR and the Research Ethics Process section of the SCEC main	<u>n webpage</u> for								
IF YOU	J ANSWERED YE	S TO 5.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:									
5.2	Note special cat	F PERSONAL DATA IS BEING PROCESSED?  egories of personal data include health data, genetic data and/or data relating to sex lives and/or sexual orientation	ethnicity/race of								
	participants, then	Sex investantation									
5.3	WILL ANONYMISATION/PSEUDONYMISATION OF THE PERSONAL DATA BE UNDERTAKEN?										
	YES or NO										
	(If NO, please explain why.)										

DATA (SAMPLE STORAGE SECURITY AND DISPOSAL
DATA/SAMPLE STORAGE, SECURITY AND DISPOSAL
purpose of this section, "Data" includes that in a raw or processed state (e.g. interview audiotape, transcript or analysis). les" include body fluids or tissue samples.
to moluce soay hards of accuse campion.
HOW AND WHERE WILL THE DATA/SAMPLES BE STORED?
Note that the SCEC recommends that all data be stored on campus – please justify any off-site storage.
On gitlab and on paper.
WHO WILL HAVE ACCESS TO DATA/SAMPLES?  If people other than the main researchers have access, please name who they are and explain for what purpose.
Only our team and supervisor
HOW LONG IS THE DATA TO BE HELD/RETAINED FOR?
Note that with very few exceptions <b>personal data</b> may not be retained indefinitely. It is up to the unit or research team to establish an upper retention limit for each category of personal data under its control.
establish all upper retention limit for each category of personal data differ its control.

# 6.4 IF DATA/SAMPLES ARE TO BE DISPOSED OF, PLEASE EXPLAIN <u>HOW, WHEN</u> AND <u>BY WHOM</u> THIS WILL BE DONE?

Note that simply deleting files is not sufficiently secure. The additional steps to be taken to maintain data security should be given. **Personal data** must be disposed of in a safe and secure manner at the end of its retention period. If the data is stored in a: a) paper based format then shredding or disposal via a secure bin is recommended; or b) if it is stored in an electronic based format then deletion of the record or full anonymization of the data is recommended. If data/samples are NOT being disposed of, please justify this decision.

The maintainer of the repo will erase all data from the gitlab repo on June 21st 2020. Any physical copies will be shredded by the same person also on June 21st 2020

#### 7. PLAIN LANGUAGE STATEMENT (Attach to this document. Approx. 400 words)

Only for the academic year until June 21st 2020.

'Samı

6.1

6.2

6.3

A Plain Language Statement (PLS) should be used in all cases. This is written information in plain language that you will be providing to participants, outlining the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. Please note that the language used must reflect the participant age group and corresponding comprehension level – if your participants have different comprehension levels (e.g. both adults and children) then separate forms should be prepared for each group. The PLS can be embedded in an email to which an online survey is attached, or handed/sent to individuals in advance of their consent being sought. See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

# PLEASE CONFIRM WHETHER THE FOLLOWING ISSUES HAVE BEEN ADDRESSED IN YOUR PLAIN LANGUAGE STATEMENT/ INFORMATION SHEET FOR PARTICIPANTS:

	YES or NO
Introductory Statement (Supervisor and student names, school, title of the research)	Yes

Yes Yes Yes
Yes
Yes

If any of these issues are marked NO, please justify their exclusion:

# Plain language statement.

Hi There.

This is a statement about the research project we are doing for our file storage/hosting web application. The project is being run by 2 students, Ikenna Ejike and Michael Collins from Dublin City University. It is being supervised by lecturer Stephen Blott .The title of the project is building a user friendly file storage system for private organisations or educational institutions, such as Dublin City University.

This project is about developing a web application which will host files by students or lecturers. All files will be uploaded to a private cloud and can be viewed on the web application. There will be no personal data stored from any user and all data will be deleted once the user logs out. In order to preserve the anonymity of participants, the data used for actions such as logging in or registration, will be premade. Participants will then log in using provided credentials. After logging in, they

will be able to see test files and folders, where they will have the ability to move or place how they wish, in order to test the user interface.

This research is being carried out to test the user interface in order to make improvements wherever we can.

There are no risks to taking part in this study. The user will test the user interface on a laptop or pc for a short period of time. No personal data will be taken.

Participants can change their mind at any time and withdraw.

#### Contact:

Ikenna Festus Ejike, ikenna.ejike2@mail.dcu.ie

Michael Collins, michael.collins38@mail.dcu.ie

#### 8. INFORMED CONSENT FORM (Attach to this document. Approx. 300 words)

In most cases where interviews or focus groups are taking place, an Informed Consent Form is required. This is an important document requiring participants to indicate their consent to participate in the study, and give their signature. If your participants are minors (under 18), it is best practice to provide them with an assent form, while their parents/guardians will be given the Informed Consent Form. In cases where an anonymous questionnaire is being used, it is enough to include a tick box in the questionnaire (underneath the information section for participant), where participants can indicate their consent.

See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

NB - IF	AN	<b>INFORME</b>	D CONSENT	FORM	IS NOT	BEING	USED,	THE	REASON	FOR	THIS	MUST	BE	<b>JUSTIFIEI</b>
HERE.														

# Private File Storage/Hosting Platform Informed Consent Form

# Consent to take part in research

- ......(name)...... voluntarily agree to participate in this research study.
- I understand that even if I agree to participate now, I can withdraw at any time or refuse to answer any question without any consequences of any kind.
- I understand that I can withdraw permission to use data from my survey responses within two weeks after the submission date of my response form, in which case the material will be deleted.
- I have had the purpose and nature of the study explained to me in writing and I
  have had the opportunity to ask questions about the study.
- I understand that participation involves using the user interface multiple times.
- I understand that I will not benefit directly from participating in this research.
- I understand that all information I provide for this study will be treated confidentially.
- I understand that in any report on the results of this research my identity will remain anonymous.
- This will be done by changing my name and disguising any details pertaining to my survey response, which may reveal my identity or the identity of people I speak about.
- I understand that if I inform the researcher that myself or someone else is at risk of harm they may have to report this to the relevant authorities they will discuss this with me first but may be required to report with or without my permission.
- I understand that under freedom of information legalisation I am entitled to access the information I have provided at any time while it is in storage as specified above.
- I understand that I am free to contact any of the people involved in the research to seek further clarification and information.

## • Researchers:

Ikenna Festus Ejike, ikenna.ejike2@mail.dcu.ie

Michael Collins, michael.collins38@mail.dcu.ie

# Survey:

	STRONGLY DISAGREE 1	2	3	4	STRONGLY AGREE 5
This website is easy to use.					
It is easy to navigate within the web application.					
I enjoy using the web application.					
I feel comfortable storing my files on this web application.					
I am able to find what I need quickly on this web application.					
I can count on the information I get on this web application.					
I found the web application to be attractive.					
This web application has a clean and simple presentation					
The web application keeps the promise it makes to me					
I will likely return to this web application in the future					
I recommend this web application to a friend					