CV

Colm Heaney

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GENERAL PROFILE

I'm a full-stack web developer. I have experience in a range of programming languages and technologies including Ruby on Rails, HTML/CSS, Java and some C. I also have experience using Linux.

EMPLOYMENT HISTORY

Application Developer, *Voxbit*, Belfast (May 2014 – December 2015)
Startup in the field of VoIP solutions. [voxbit.io]

Responsibilities:
• Ruby on Rails developer, concerned with developing web based applications for internal use.

Work undertaken included:
• Designing & developing a Proposal generator for use by sales & management.
• Researching ways to incorporate digital signatures into the order process used by sales.
• Leading the design and development of the company's new website (not yet live).
• Researching possible applications of the emerging WebRTC technology and it's integration with the Asterisk communication platform.

Front-end Developer, *Etain software*, Belfast (June 2013 – May 2014)
A Microsoft house providing custom software and web development. [etain-software.com]

Responsibilities:
• I was one of a number of Etain employees on-site in the Ulsterbank headquarters, Belfast.
• Maintaining the Ulsterbank suite of websites including www.ulsterbank.com and www.ulsterbank.ie.
• Working with the business to ensure timely and accurate updates to the website while following the strict authorisation and update procedures in place.

Work undertaken included:
• Maintaining and updating the suite of sites (Primarily XML & XSLT).
• Development of a web based form for arranging Mortgage enquiry callbacks (VBScript and jQuery).
• Redesign of the Overdraft section of the site.
• Some image manipulation using GIMP.

Software Tester, *Kainos*, Belfast (January 2013 – June 2013)
An IT services company providing digital technology solutions and agile software development to enterprise customers . [kainos.com]

Responsibilities:
• Writing test cases and plans.
• Performing manual testing of applications under development.

Work undertaken included:
• Testing a large insurance application that was being developed on-top of Microsoft Dynamics.
• Testing a web based application that was being developed for NI Water.

Operations Representative, *Pramerica*, Letterkenny (September 2011 – September 2012)
A business technology operations subsidiary of U.S.- based Prudential Financial Inc. [www.pramerica.ie]

Responsibilities:
• Processing security requests from clients at Prudential for access to network resources (data shares, applications, internal websites).

Helpdesk Representative, *BT,* Derry (April 2010 – August 2011)

Responsibilities:
- Providing 1st line technical support for BT broadband and telephony customers, and dealing with customer complaints regarding these services.

Counter Assistant, *Sainburys,* Derry (December 2008 – April 2010)

Responsibilities:
- Providing customer service on the Hot food counter as well as food preparation and cleaning duties.

EDUCATION
- MSc High Power RF Science & Engineering 2:1 – University of Strathclyde, Glasgow (2008-2009)
- BSc (Hons) Physics 2:1 – University of Strathclyde, Glasgow (2003-2008)
- ISTQB – Software Testers Academy, SERC, Lisburn (September 2012 – January 2013)
- 3 A-levels – Maths (B), Physics (B), Technology & Design (B), St Columb's College, Derry (2001-2003)
- 10 GCSE's – Including Maths & English, St Columb's College, Derry (1999-2001)

Other:
- Full UK driving license

REFERENCES
References available upon request.

ADDENDUM – SKILLS MATRIX

Ruby on Rails	XML/XSLT
Java	Javascript/jQuery
Bash	HTML5
MySQL	CSS3
GNU / Linux	Test Driven Development (TDD)
Version Control (GIT)	