(208) 585-7373

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coltongrainger.github.io

OBJECTIVE

To gain employment as a Receptionist/Clerk, with start date July 24, 2017.

SUMMARY OF QUALIFICATIONS

- 2 years' expertise in record keeping and data management.
- Working knowledge of medical billing, public benefits, and immigration law.
- Calm demeanour and experience answering multiple phone lines.
- Ability to priorize administrative tasks and handle competing demands.

EDUCATION

B.S. in Mathematics-Physics

May 2016

The College of Idaho, Caldwell, ID

• Minors: History, English Literature and German Language.

PROFESSIONAL EXPERIENCE

Clerk — Refugee Medical Care

September 2016 – July 2017

YMCA International Services, Houston, TX

- Supported 7 staff over 228 client cases (54 health, 174 social adjustment).
- Scheduled medical appointments and arranged client transportation.
- Catalogued medical records and filed public benefits applications.
- Maintained an online repository of safety-net services.

Grading Assistant

September 2015 – December 2015

The College of Idaho

- Corrected weekly assignments for 25 general physics students.
- Corresponded with faculty to ensure objective and accurate grading.

Dishwasher & Server

Summers 2012, 2013, Fall 2015

The Griddle, Meridian, ID

- Kept clean a 600 ft² commercial kitchen.
- Trained new staff for the front of house and kitchen.

COMMUNITY INVOLVEMENT

Service Corps Fellow

August 2016 - July 2017

Texas Episcopal Service Corps, Houston, TX

- Completed a year of service while living in community.
- Received training in non-violent communication.
- Attended colloquia on HIV outreach and refugee resettlement.

JOB RELATED COMPETENCIES

Document Preparation

Data Management

• Microsoft Word

• HTML5 & CSS

- LATEX Typesetting

- Microsoft Excel
- .git repositories
- Google Drive

AWARDS

Heritage Scholarship for academic merit.

2012 - 2016