

Eclipse Private Flats SFC C/O Remus Property Manag Fisher House 84 Fisherton Street Bemerton Heath Salisbury SP2 7QY

### Get in touch with us

eonnext.com/contact

hellobusiness@eonnext.com

**©** 0808 501 5699

#### **Account number**

₽ A-365078EB

#### **Tax Invoice number**

■ KI-365078EB-0027

#### **Date issued**



# Invoice

for Eclipse Private Flats SFC C/O Remus Property Manag for the supply at Ll Flats 1 - 36 No 13 Hoffmans Road, 11 - 12 Eclipse, Hookers Road, Walthamstow, E17 6DP.

1st July 2023 - 31st July 2023

# Your charges

	Net charges	CCL	VAT	Total
Electricity	£531.14	£0.00	£26.56	£557.70
Total charges fo	or this invoice			£557.70

On 7th Aug 2023 your new balance was £8,348.75 DR

Please pay this invoice by 21 Aug 2023. If your outstanding account balance is less than the total of this invoice, you only need to pay the outstanding balance.

Setting up a Direct Debit is the simplest way to pay - just email us at hellobusiness@eonnext.com or call us on 0808 501 5699 to set one up. Other ways to pay are shown on the last page of this invoice.

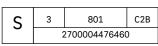
Your new balance includes any payments you've made and you can see these in your online account.



# The details

Electricity

Supply number



Supply Address: Ll Flats 1 - 36 No 13 Hoffmans Road, 11 - 12 Eclipse, Hookers Road, Walthamstow, E17 6DP

Postcode area alpha identifier: S

Deemed

Energy Charges for Meter K18W001889

1st Jul 2023 26350.0 Estimated reading

1st Aug 2023 27252.2 Estimated reading

Energy Used 902.2 kWh @ 52.00p/kWh £469.14

Standing Charge 31 days @ 200.00p/day

Government Climate Change Levy @ 0.000 £/kWh on 902.2 kWh

Subtotal of charges before VAT £531.14

VAT @ 5% on £531.14

Total Electricity Charges £557.70

Total charges before VAT £531.14

Total VAT £26.56

Total charges for bill £557.70

# **About your tariff**

Electricity

£62.00

£0.00

£26.56

Tariff Name Deemed

Payment Method Direct Debit Monthly
Agreement End Date Not applicable
Estimated Annual Usage 12804.6 kWh

# **Contacting us**

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone.

Email: hellobusiness@eonnext.com

Facebook: m.me/eonnext Phone: 0808 501 5699

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no

extra cost.

Please don't hesitate to contact us if you've any questions, comments, or complaints.

# **Complaints**

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at www.energyombudsman.org. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

# Fuel mix

Our fuel mix shows the fuel sources of the electricity we supply for both our residential and business customers.

100% of the electricity used by our residential customers is backed by 100% renewable sources.

Go to eonnext.com/about/fuel-mix to take a look.

# Ways to pay

#### **Direct Debit**

Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up – just have your bank account details ready when you contact us and we'll sort it out.

### Bank transfer

Pay us directly from your bank account. Our bank details:

Your account number reference	A-365078EB
E.ON Next bank account number	70257647
Sort code	60 80 09

#### Credit or debit card

Make a one off payment online 24/7 at eonnext.com or pay by card over the phone weekdays 9am to 5pm. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.

## Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show this barcode, so we know to add the money to your account. Please don't send us cash through the post.



#### Cheque

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-365078EB) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG1 9NJ.