

Eclipse Private Flats SFC C/O Remus Property Manag Fisher House 84 Fisherton Street Bemerton Heath Salisbury SP2 7QÝ

Get in touch with us

eonnext.com/contact



Mellobusiness@eonnext.com



S 0808 501 5699

Account number

₽ A-365078EB

Tax Invoice number

■ KI-365078EB-0019

Date issued



15th Dec 2022

Invoice

for Eclipse Private Flats SFC C/O Remus Property Manag for the supply at LI Flats 1 - 36 No 13 Hoffmans Road, 11 - 12 Eclipse, Hookers Road, Walthamstow, E17 6DP.

16th Nov 2022 - 30th Nov 2022

Your charges

	Net charges	CCL	VAT	Total
Electricity	£2,388.42	£63.26	£490.34	£2,942.02
Electricity	£2,123.01	£38.70	£432.34	£2,594.05
Total charges fo	£5,536.07			

On 15th Dec 2022 your new balance was

£5,601.04 DR

Please pay this invoice by 29 Dec 2022. If your outstanding account balance is less than the total of this invoice, you only need to pay the outstanding balance.

Setting up a Direct Debit is the simplest way to pay - just email us at hellobusiness@eonnext.com or call us on 0808 501 5699 to set one up. Other ways to pay are shown on the last page of this invoice.

Your new balance includes any payments you've made and you can see these in your online account.



The details



Supply number

S	3	801	C2B	
•	2700004476460			

Supply Address: LI Flats 1 - 36 No 13 Hoffmans Road, 11 - 12 Eclipse, Hookers

Road, Walthamstow, E17 6DP Postcode area alpha identifier: S

DEEMED QFDC

Energy Charges for Meter K18W001889

11th Nov 2022 10265.7 Estimated reading 1st Dec 2022 18428.5 Estimated reading

Energy Used 8162.8 kWh @ 63.27p/kWh £5,164.58

Energy Bill Relief Scheme 8162.8 kWh @ 34.50p/kWh -£2,816.16

Standing Charge 20 days @ 200.00p/day £40.00

Government Climate Change Levy @ 0.00775 £/kWh on 8162.8 kWh £63.26

Subtotal of charges before VAT £2,451.68

VAT @ 20% on £2,451.68 £490.34

£2,942.02 **Total Electricity Charges**

4 Electricity

S	3	801	C2B
	2700004476460		

£2,594.05

Supply Address: Ll Flats 1 - 36 No 13 Hoffmans Road, 11 - 12 Eclipse, Hookers

Road, Walthamstow, E17 6DP Postcode area alpha identifier: S

Total Electricity Charges

Deemed

Energy Charges for Meter K18W001889

1st Oct 2022 5271.8 Estimated reading 1st Nov 2022 6357.6 Estimated reading 11th Nov 2022 10265.7 Estimated reading **Energy Used** 4993.9 kWh @ 75.37p/kWh £3,763.90 Energy Bill Relief Scheme 4993.9 kWh @ 34.50p/kWh -£1,722.89 Standing Charge 41 days @ 200.00p/day £82.00 Government Climate Change Levy @ 0.00775 £/kWh on 4993.9 kWh £38.70 Subtotal of charges before VAT £2,161.71 VAT @ 20% on £2,161.71 £432.34

Total charges before VAT £4,613.39

Total VAT £922.68

£5,536.07 Total charges for bill

About your tariff

Electricity

Tariff Name Deemed

Payment Method Direct Debit Monthly Agreement End Date 11th Nov 2022 Estimated Annual Usage 12804.6 kWh

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Tariff Name Deemed

Payment Method Direct Debit Monthly Agreement End Date 11th Nov 2022 Estimated Annual Usage 12804.6 kWh

Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone.

Email: hellobusiness@eonnext.com

Facebook: m.me/eonnext Phone: 0808 501 5699

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no

extra cost.

Please don't hesitate to contact us if you've any questions, comments, or complaints.

Complaints

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or

www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

Fuel mix

Our fuel mix shows the fuel sources of the electricity we supply for both our residential and business customers.

100% of the electricity used by our residential customers is backed by 100% renewable sources.

Go to eonnext.com/about/fuel-mix to take a look.

Ways to pay

Direct Debit

Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up – just have your bank account details ready when you contact us and we'll sort it out.

Bank transfer

Pay us directly from your bank account. Our bank details:

Your account number reference	A-365078EB
E.ON Next bank account number	70257647
Sort code	60 80 09

Credit or debit card

Make a one off payment online 24/7 at eonnext.com or pay by card over the phone weekdays 9am to 5pm. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.

Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show this barcode, so we know to add the money to your account. Please don't send us cash through the post.



Cheque

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-365078EB) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG1 9NJ.