

Software Engineering 2

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**SafeStreets**

RASD – Requirement Analysis and Specification Document

Version 1.0

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# Introduction

## Purpose

### 1.1.1 General Purpose

SafeStreets is a crowded-sourced application that intends to provide users with the possibility to notify authorities when traffic violations occur, specifically parking violations. The application allows users to send pictures of violations, including their date, time, and position, to authorities. The main purpose of SafeStreets is to reduce the number of accidents that may be caused by certain violations that can be avoided easily. The following examples may illustrate and visualize the type of violations that may be captured and notified to the authorities:

* Double parking
* Expiry of the parking time limit
* No parking area
* Parking in places reserved to people with disabilities
* Parking in the middle of bike lanes
* Parking near bus stops
* Parking on crosswalk
* Parking on residents reserved spots
* Parking ticket missing
* Possible vehicles damage by third parties (e.g. broken glass)

SafeStreets stores the information provided by the users, completing it with suitable metadata. In particular, when it receives a picture, it runs an algorithm to read the licence plate and stores the retrieved information with the violation, including also the type of violation (input by the user) and the name of the street where the violation occurred (which can be retrieved from the geographical position of the violation). In addition, the application allows both end users and authorities to mine the information that has been received, for example by highlighting the streets (or the areas) with the highest frequency of violations, or the vehicles that commit the most violations. Of course, different levels of visibility are offered to different roles, for example the authorities can see the licence plate numbers of the vehicles that commit any violation while the end user cannot see that.

Moreover, there’s another functionality that can be provided by SafeStreets. If the municipality offers a service that allows users to retrieve the information about accidents that occur on the territory of the municipality, SafeStreets can cross that information with its own data to identify potentially unsafe areas, hence suggest possible interventions depending of the type of the most committed violation in that area. The following examples show which intervention could be suggested depending on the preceding examples of violations presented earlier in this paragraph:

* Add a barrier between the bike lane and the part of the road for motorized vehicles
* Install a towaway zone sign
* Increase parking slots
* Increase local police controls

The main purpose of this functionality is that SafeStreets also identifies areas with critical number of accidents and reports suggestions as a possible solution as an automatized method to engage with the problem. Thus, it could help the authorities to highlight where the interventions should be provided, and this functionality should make it easier to point out the areas with critical statistics. So, if the municipality provide the needed information, it helps with the traceability of the main problem, therefore handling it providing also a higher measurement on local security.

### 1.1.2 Goals

Taking the abstraction as an outcome of the “real-world” only, we should be able to define the goals as a part of the requirement engineering of an S2B to satisfy the stakeholders’ requests:

* [G1] Every registered user should be able to notify violations
* [G2] Every recognized authority should be able to access the application
* [G3] Every recognized authority should be able to receive any violation that has been pointed out by a registered user
* [G4] Every communication from the user must include a violation that has been committed by a recognizable vehicle
* [G5] Every registered end user should be able to mine general information about the violations committed in a certain area
* [G6] Every recognized authority must be able to verify the notified violations by the registered users
* [G7] Every recognized authority must be able to receive suggestions about improving the local security

Reading these goals, we should acknowledge the fact that the system considers two most end users: the normal user and the authorities. They’ll be defined later on.

## 1.2 Scope



SafeStreets is meant to help authorities to identify some serious violations, traffic and parking violations, that may cause accidents in the future being. Thus, as it’s been called, it’s intended for making streets safer. Also, this application will increase the efficiency on reporting violations with the help of a common citizen. In order to report a violation, citizens won’t have to go to a police station (that might be far from the current position of the violation), they won’t even have to search where they are in order to report formally the committed violation. There are also some assumptions made in order to satisfy the goals of the S2B and the fundamental requirements that would help the lower level to easily realize the implementation part without considering the research on some tech already defined and available for use, also for higher level perspectives, for future improvements; thus it will be easier to integrate some new tech inherent to the domain of the application.

SafeStreets allow users to report a violation to the authorities when they spot one. In order to obtain the ability of using SafeStreets the user will have to register himself into the application system. Users have two different modes to register themselves into the system: the first one is the proprietary authentication and the second one consists of SPID authentication. Generally, they will have to subscribe with their full name and fiscal code since they’re mandatory to be able to fill certain reports. Registered Users obtain points that indicate their integrity through their continuous voluntaristic participation in order to provide the possibility of achieving the goal of making the streets safer. These points are called integrity points. Initially, users, who have registered with SPID, have more integrity points than the proprietary authentication (according to demonstrating more integrity into the society verifying his own identity through a public system of digital authentication). Moreover, when a report is verified by the authorities, integrity points of the notifier increase. Users can see also, through a map, the security level of a zone. Actually, allowing users to mine general information about notified violations doesn’t violate the privacy of the reporting user according to the Legislative Decree 196/03 and the regulation 2016/679 given since they aren’t authorized to access other users’ private information such as fiscal code, name, surname etc. Security level is calculated being based on the statistics of the types of violations committed in the interested area.

As it is in the specification of the S2B, Reports are composed of date, time, position, a note (with a maximum fixed number of characters) and a clear picture of the committed violation in which the licence plate should be included, but it isn’t a restricted requirement because, in the worst case, there are two possible situations: in the first one the licence plate isn’t clear (e.g. poor quality or blurry image) the user is allowed to do one out of two possible actions that consist of re-take the picture of the violation or modify the licence plate number, and if the user chooses to do the second action, the system shall recognize the report as one, instead, with a modified licence plate number and this induces minor level of credibility; instead, in the second situation, if the system doesn’t recognize a vehicle in the taken picture it will take an immediate action to discard this picture and it will eventually ask the user to take a new clearer picture to be able to proceed, and that precludes the fact that user might send pictures that are not in accordance with the domain of the application (e.g. photos that don’t contain a vehicle such as selfies).

Since the violation must be notified in real-time domain, the user is not allowed to upload a picture at all. So that, situations as creating a false violation or manipulating data of a certain violation. For the same reason the user is not allowed to modify a photo. If the user notices something that should be mentioned, there’s a note that he can fill in briefly with possible observations. Also, the user must have a stable active connection to be able to submit the violation.

A report should satisfy the application domain before it becomes in hands of authorities and in order to realize this fact a report should include the preconditions described earlier. When a report is filled in completely the authorities must be able to receive it through the application. Within this context, the authorities are defined as Italy’s law enforcement agencies. The authorities, interested in the application willing to use it for increasing local security, must have a valid digital certificate provided by the police forces through the Ministry of the Interior. An authority must register to be able to use the application. The registration process requires a valid digital certificate. Once an authority is registered, it’s able to receive notifications about the committed violations. Registered authorities have the maximum authorization to access all the data notified by users. They also have access to all normal user functionalities, thus the capability of reporting violations. The authorities can also verify and validate the visualized reports depending on the veracity of the notified violations.

Either the registration process or the reports made and of the user who carried it out are respects the terms established by the Legislative Decree 196/03 and the regulation 2016/679.

SafeStreets offers also the possibility to be an important participant as an independent entity which can provide suggestions to the improvement of a certain area. In order to realize such a functionality, SafeStreets should have access to accident records of the applied areas. Interested municipalities, in order to apply this functionality, must guarantee access to those data records because it helps the application to cross the provided data about accidents with its own data to provide suitable suggestions depending on the identified situation.

## 1.3 Definitions, Acronyms, Abbreviations

## 1.4 Revision history

## 1.5 Reference Documents

* D.L. 196 del 2003 (196/03) <https://www.camera.it/parlam/leggi/deleghe/Testi/03196dl.htm>
* General Data Protection Regulation (EU) 2016/679 <https://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679>
* IEEE 830-1998 - IEEE Recommended Practice for Software Requirements Specifications <https://standards.ieee.org/standard/830-1998.html>
* IEEE 29148-2018 - ISO/IEC/IEEE International Standard - Systems and software engineering -- Life cycle processes -- Requirements engineering <https://standards.ieee.org/standard/29148-2018.html>
* Specification document “Mandatory Project Assignment AY 2018-2019” <https://polimi365-my.sharepoint.com/:b:/g/personal/10528029_polimi_it/EXR1gN6gBoxJgMC86Ow45gMBFwZzkRSWuoaf5K7t1wZutA?e=SPnVkI>
* Ministry of the Interior and digital certificates released <http://politichepersonale.interno.it/itaindex.php?IdMat=1&IdSot=35&IdNot=386>

## 1.6 Document Structure

# Overall description

## Product perspective

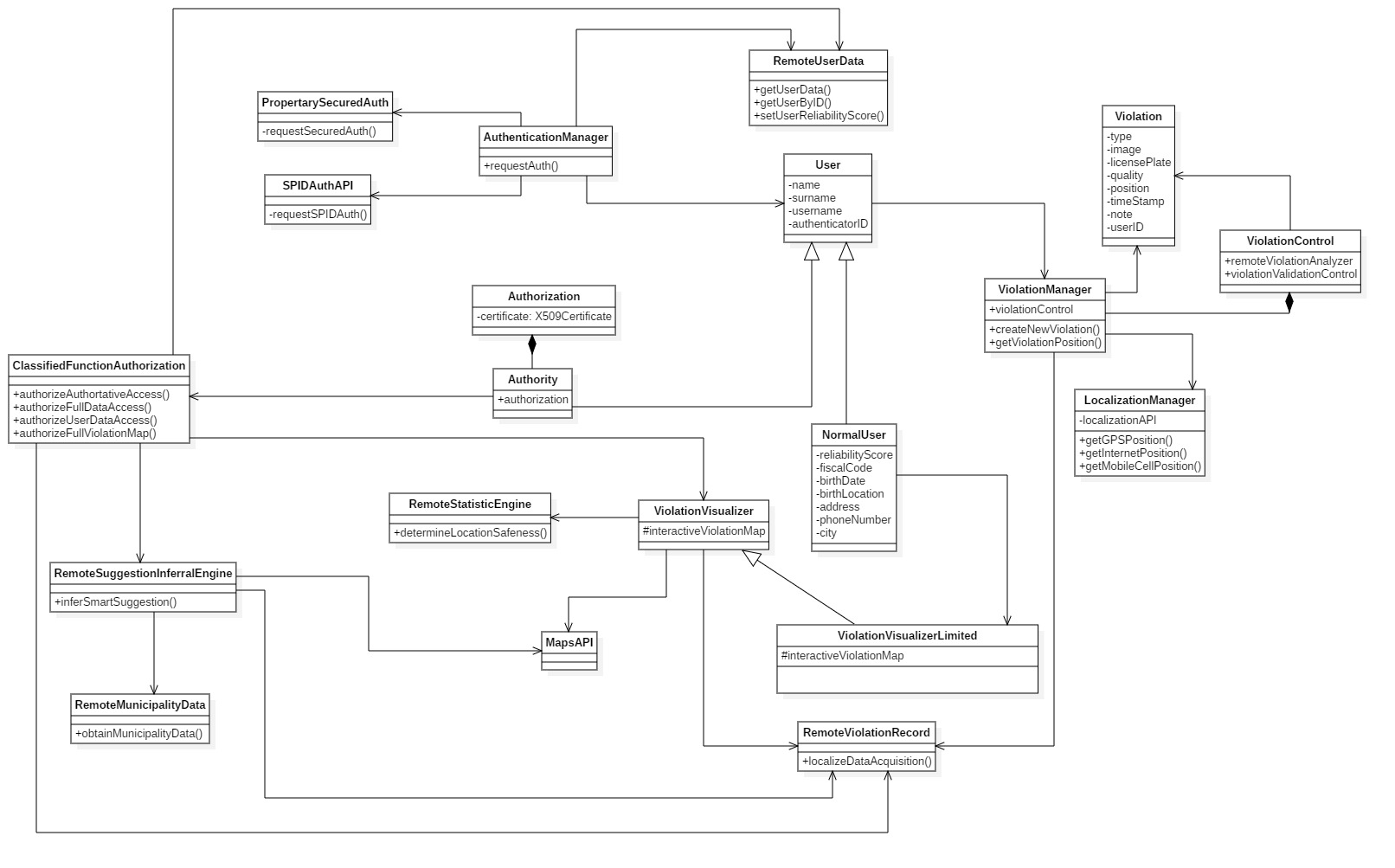
In the below figure 2 is shown the main structure of the SafeStreets application, actually only the main parts without going too deep in the actual SafeStreets structure which is not a topic for this document.  
One of the main objectives is security. To offer two type of different authentications, an authentication manager will have as its duty to offer these two authentications as transparent as possible, of course SPID authentication will have to communicate with different server than the ones of SafeStreets. SPID servers and its authentication process will follow its documentations.  
User data has to be secured in the best way possible following directives imposed by D.L. 196/03 and the General Data Protection Regulation 2016/679, so even if not shown, for clarity reasons, in the class diagram data will indeed have to be decrypted to be seen from the application and has to be crypted when memorized in the database through SafeStreets servers to guarantee.  
An user will not ever be able to access other user restricted information, SafeStreets will grant him only the permission to explore violations signaled. Contraposed to the authority which has the legal rights to see every user data, expect obviously the authentication related ones.  
An authority to access this data will have to let its previous asked digital certificate be verified in every application session to use even just one of the main three restricted functions.

SafeStreets needs to be as fast as possible, considering the requirement to have always an available Internet connection, SafeStreets computing servers will be used for peculiar sub functionalities like live statistics computation on violations data or like the violation image validity recognizer which will be featured with the use of a Convolutional Neural Network helping authorities to have as many as possible valid violations.

Concerning valid violations to also ensure no misuse of any localization spoofing service, to upload to SafeStreets servers a new violation it will be needed that three different locations taken from GPS/Galileo system, Internet localization system and mobile cell approximate location will have to coincide within a few kilometers radius.

SafeStreets needs to be as autonomous as possible to prohibit any misuse of its violations reporting system. Indeed even when an user needs to modify the license plate autonomously read in case of a wrong reading, the application through ViolationValidationControl will have to lower the quality attribute of this violation due to this needed modification made by the user, even if it will result right.

Expect some note that a user can write about some violation and obviously the type of violations, editing the license, at the cost of a notified lower quality, is the only allowed edit for a violation that can be made by the user.



*Figure 2 – SafeStreets Descriptive Class Diagram*

## 2.2 Product functions

## 2.3 User characteristics

SafeStreets requires some fundamental actors who could help in order to exploit the possibility to use all the possible functionalities to accomplish what is built for as described earlier. Those actors belong to two different categories: a normal user or a citizen and the authorities (mainly, local police). Their characteristics will be described as follows:

* User: a person who registers to SafeStreets, a citizen of the community, a passer-by who may spot a violation while he’s walking around the streets, having the possibility to report it via the application, simply taking a photo of the violation, and filling in the required data. He may register through the proprietary authentication or SPID. Data as his full name and his fiscal code are restrictedly required. He has access to his own profile on which, in addition to his own data, there will be all the violation notified followed by an integrity score which describes the credibility of the reports provided by him. He’s also allowed to make queries about other violations (obviously, without violating other users’ privacy accordingly with the terms established by the Legislative Decree 196/03 and the regulation 2016/679). He’s also allowed to visualize, through a map, the security level of a certain area and the statistics on the type committed violations.
* Authority: mainly, the authority is represented by the local police (in the domain of the application). Authorities are recognizable through a valid digital certificate which is provided by the police forces through the Ministry of the Interior, usable according to D.P.C.M. of 30.10.2014 N.193 art.21 and art.22. Once they access, they have the maximum authority to access data of the violations made respecting the terms established by the Legislative Decree 196/03 and the regulation 2016/679. They should act based on the information provided by a violation. They also receive suggestions on how to decrease the number of violations and, consequently, increase the local security. They also have access to the same functionalities as the normal users

## 2.4 Assumptions, dependencies and constraints

# Specific requirements

## 3.1 External Interface Requirements

### 3.1.1 User interfaces

### 3.1.2 Hardware Interfaces

### 3.1.3 Software Interfaces

### 3.1.4 Communication Interfaces

## 3.2 Functional Requirements

[G1] Every registered user should be able to notify violations

* [R1] The user must be registered to use the application
* [R2] The user can register, and access, through two different authentication methods: SPID and proprietary authentication
* [R3] The user registered with SPID has a higher initial integrity score than a registered user with proprietary authentication
* [R4] Each user has an integrity score
* [R5] Each user can access the details of his own and view his data, integrity score and reports made
* [R6] Each registration made by a user follows the indications imposed by the Legislative Decree 196/03 and the Regulation 2016/679, which are shown to the user

[G2] Every recognized authority should be able to access the application

* [R7] Each authority can access the application through its pre-given credentials and its digital certificate provided by the police forces through the Ministry of the Interior
* [R8] Every authority can make reports
* [R9] Each authority can have access to the application features available for users without privileged access

[G3] Every recognized authority should be able to receive any violation that has been pointed out by a registered user

* [R10] Each authority has full access to the reports made
* [R11] Each authority can access the details of the report made and of the user who carried it out according to the terms established by the Legislative Decree 196/03 and the regulation 2016/679

[G4] Every communication from the user must include a violation that has been committed by a recognizable vehicle

* [R12] A report must consist of an image, date, time, location and metadata
* [R13] The metadata of a report is the type of report, the quality of the report and the notes entered by the user
* [R14] The notes entered by the user cannot be longer than 140 characters
* [R15] Date, time and location must be added automatically via the Internet and GPS/Galileo satellites
* [R16] The user can proceed with the signaling if the GPS location, if present, is inside the location through the Internet and the location through mobile network cells
* [R17] It is possible to report in the presence of an Internet connection only
* [R18] User reporting image is recognized as valid for reporting only if it contains a vehicle that can be identified through the license plate
* [R19] The system must be able to recognize the vehicle registration number
* [R20] The user can decide to modify the result of the reading of the license plate made by the system
* [R21] A warning in which the user has modified the vehicle registration number will have reported a lower quality

[G5] Every registered end user should be able to mine general information about the violations committed in a certain area

* [R22] Each user can access a map showing the security level in certain areas
* [R23] Each user can have limited access to reports by viewing information that does not violate the privacy of the reporting user according to the Legislative Decree 196/03 and the regulation 2016/679
* [R24] Each user can view statistics based on reports made in certain areas

[G6] Every recognized authority must be able to verify the notified violations by the registered users

* [R25] Authorities can indicate an alert as verified through the application
* [R26] Each alert verified by an authority will give the user who has indicated it a higher reliability score

[G7] Every recognized authority must be able to receive suggestions about improving the local security

* [R27] The system must be able to access the accident data present in a specific municipal area if present
* [R28] The system must analyse accidents and violations data to produce a suggestion to be notified to the authority to improve road safety

## 3.3 Performance Requirements

## 3.4 Design Constraints

### 3.4.1 Standards compliance

### 3.4.2 Hardware limitations

### 3.4.3 Any other constraint

## 3.5 Software System Attributes

### 3.5.1 Availability

### 3.5.2 Security

### 3.5.3 Maintainability

### 3.5.4 Portability

# Formal Analysis using Alloy

# Effort spent

# References