

CTA LAB 2018
Add TOPIC HERE
Dallas, TX 2018

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1. Introduction

Bill ????

2. Architecture

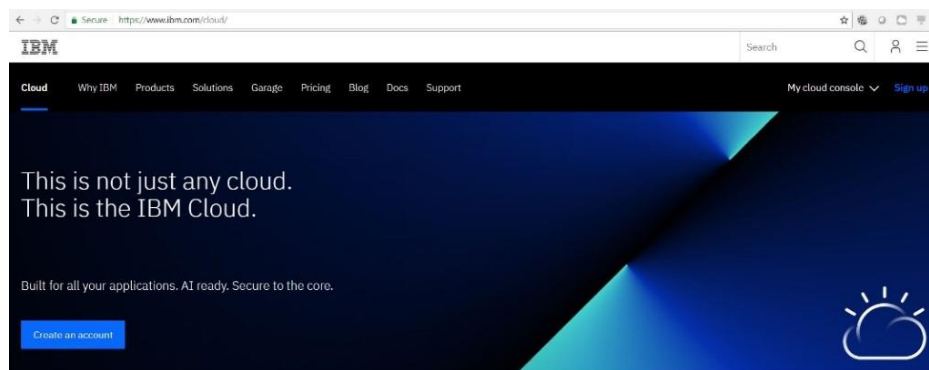
Janki – Can you pls update with diagram including DL model

3. Environment Setup

3.1. Create an IBM Cloud Account (Skip if you have one)

- Step (1)

Navigate to www.ibm.com/cloud. Click the Blue “Create Account” Button

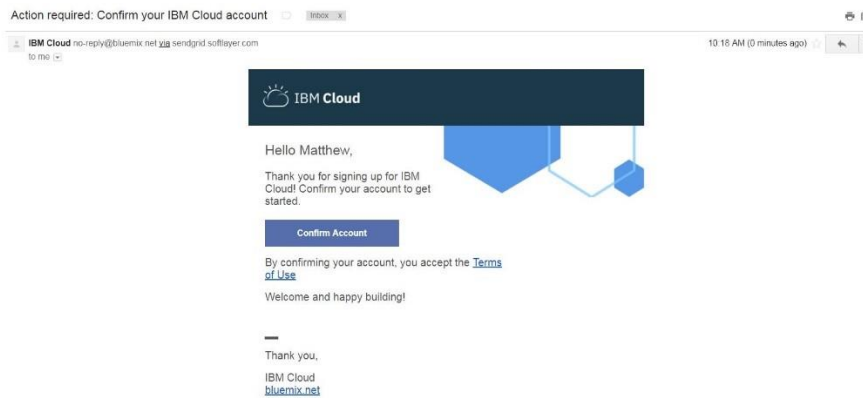


- Step (2)

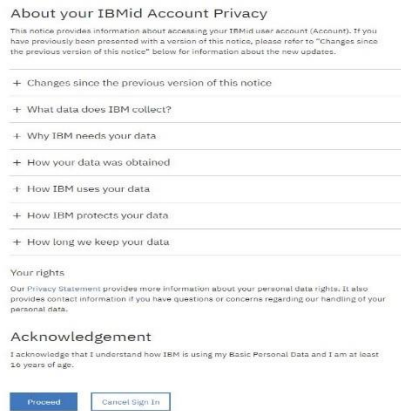
Create your account details and password

A screenshot of the IBM Cloud account creation form. The left side has a blue background with text: "Sign up for an IBMid and create your IBM Cloud account", "Build on IBM Cloud for free with no time restrictions", "Guaranteed free development with Lite plans", "Start on your projects right away", "Get a \$200 credit when you upgrade", and "Ready to get started? Sign up today!". The right side is a white form with fields for "Email*", "First Name*", "Last Name*", "Country or Region*", and "Password*". The "Email*" field contains "MrManager@bluth.co", "First Name*" contains "Michael", "Last Name*" contains "Bluth", "Country or Region*" is a dropdown menu showing "United States", and "Password*" contains "\$\$\$nBanana_Stand7". There is a "Log in" link for existing users. At the bottom, there is a checkbox for "IBM may use my contact data to keep me informed of products, services and offerings:" which is checked, and a link to "unsubscribe@us.ibm.com".

You will receive an Account Confirmation Email at the address you provided. Click the blue “Confirm Account” button within the email.



You will immediately be provided with a copy of the IBMid Privacy Policy. Read the policy, then click “Proceed”



Write down your organization information:

Table 1:

Organization:	
Space:	

3.2. Install IBM Bluemix CLI

IBM Cloud CLI provides the command line interface to manage applications, containers, infrastructures, services and other resources in IBM Cloud.

https://console-dal10.bluemix.net/docs/cli/reference/bluemix_cli/get_started.html#getting-started

- For Mac and Linux, run the following command:

```
curl -sL https://ibm.biz/ibt-installer | bash
```

- For Windows 10, run the following command as an administrator:

```
Set-ExecutionPolicy Unrestricted; iex(New-Object  
Net.WebClient).DownloadString('http://ibm.biz/ibt-win-installer')
```

3.3. Create a Kubernetes Instance on IBM Cloud

To create a free cluster:

1. From the [IBM Cloud Catalog](#) from **Containers** category, click **Containers in Kubernetes Clusters**.
2. Read up on clusters, then click **Create**. Enter a **Cluster Name**. The default cluster type is free. Next time, you can create a standard cluster and define additional customizations, like the number of worker nodes. The cluster will be deleted after 30 days on the lite account.
3. Click **Create Cluster**. The details for the cluster open, but the worker node in the cluster takes about 30 minutes to provision. You can see the status of the worker node in the **Worker nodes** tab. When the status reaches Ready, your worker node is ready to be used.

References:

https://console.bluemix.net/docs/containers/container_index.html#container_index

3.4. Install Node.js

Install nodejs from <https://nodejs.org/en/download/> which also installs npm.

(Please install version 8.12.0)

You can verify the versions of the required or pre-installed software by running the following commands and ensuring that you have the following versions (or higher).

```
C:\Users\SaiGorti>node --version  
v8.11.3  
  
C:\Users\SaiGorti>npm --version  
4.6.1
```

3.5. Install API Connect CLI

Loopback CLI tool: Install loopback command-line interface (CLI) tool using command “npm install -g loopback-cli”.

Install IBM API Connect v5 developer toolkit: IBM API Connect is an end-to-end API management solution that uses Loopback to create APIs and provides integrated build and deployment tools. Install IBM API Connect v5 developer toolkit using “npm install -g apiconnect”.

You can verify the versions of the required or pre-installed software by running the following commands and ensuring that you have the following versions (or higher).

```
C:\Users\SaiGorti>apic --version  
API Connect: v5.0.8.4-iFix (apiconnect: v2.8.39)
```

3.6. Install IBM CLOUD CLI

IBM Cloud CLI provides the command line interface to manage applications, containers, infrastructures, services and other resources in IBM Cloud.

Please go this link https://console-bluemix.net/docs/cli/reference/bluemix_cli/get_started.html#getting-started

Run the install command:

- For Mac and Linux, run the following command:

```
curl -sL https://ibm.biz/ibt-installer | bash
```

- For Windows 10, run the following command as an administrator: (Right-click the Windows PowerShell or command line, and select **Run as administrator**)

```
Set-ExecutionPolicy Unrestricted; iex(New-Object  
Net.WebClient).DownloadString('http://ibm.biz/ibt-win-installer')
```

3.7. Install Kubernetes CLI

Use the Kubernetes command-line tool, kubectl, to deploy and manage applications on Kubernetes. Using kubectl, you can inspect cluster resources; create, delete, and update components; and look at your new cluster and bring up example apps.

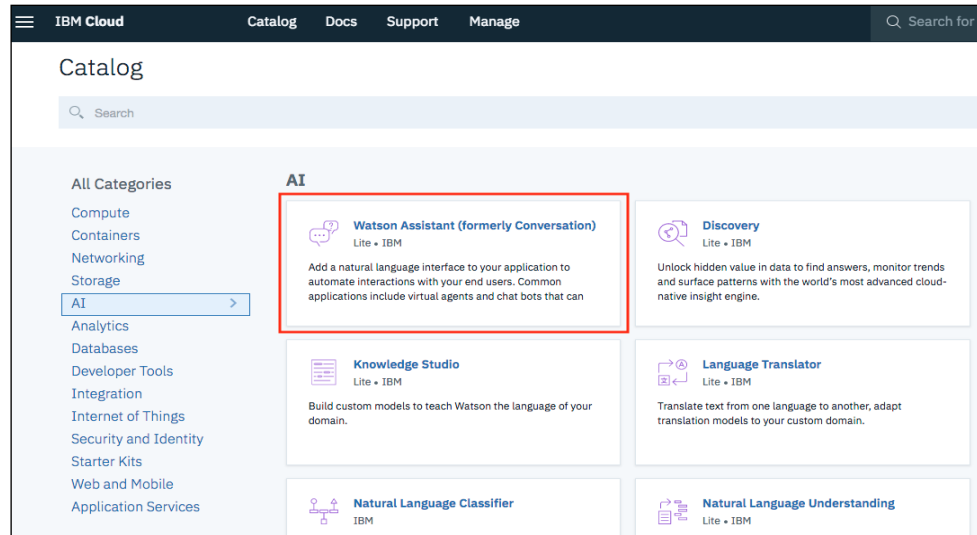
<https://kubernetes.io/docs/tasks/tools/install-kubectl/>

3.8. Create a Watson Assistance service

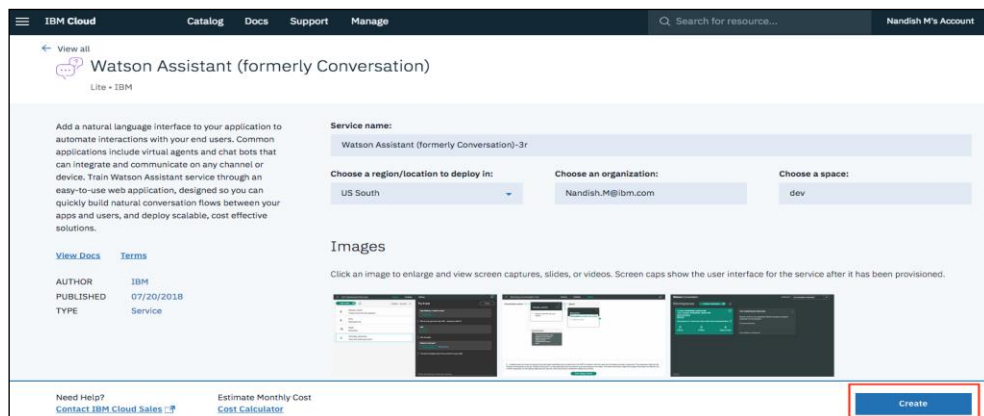
- Create Watson Assistant service

Navigate to ‘Catalog’ section in IBM Cloud.

Select ‘Watson Assistant’ in ‘AI’ Category (as shown in image below).



Click 'Create'



- Create a workspace:

Once Watson assistant service is created, you will be able to see this screen.

Get started by launching the tool. Plan: Lite [Upgrade](#)

[Launch tool](#) [Getting started tutorial](#) [API reference](#)

Credentials [Show Credentials](#)

Url: [Copy](#)

Username: [Copy](#)

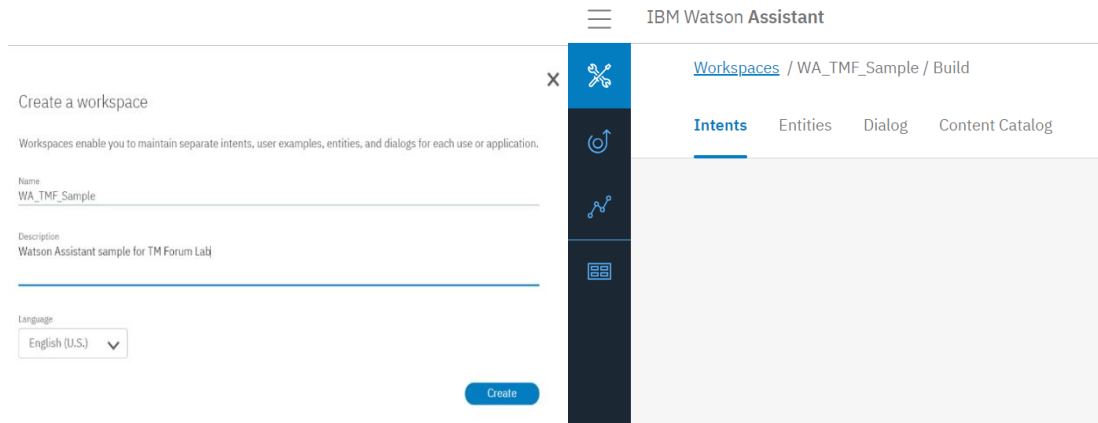
Password: [Copy](#)

Click "Launch tool" and workspaces tab to create new workspaces. Click "Create" to create a workspace and provide name and description as below.

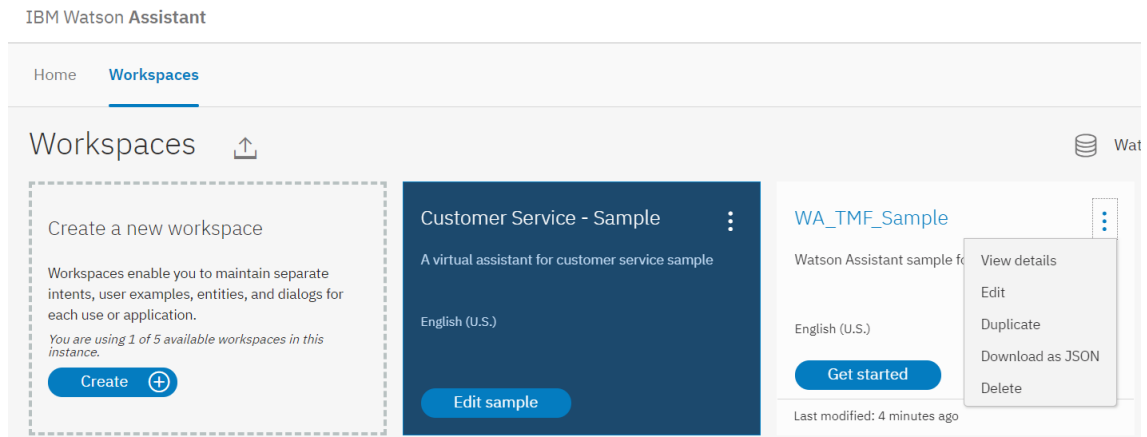
Name: WA_TMF_Sample

Description: Watson Assistant sample for TM Forum Lab

After the workspace is created, click “Back to workspaces” from the menu on left side.



Click “View details” of your workspace to see the “Workspace_ID”



- Get the Service Credentials:

Please make a note of username and password of the Watson assistant service and workspace id of the workspace created.

Table 2:

Username:	
Password:	
Workspace ID:	

3.9. Create APIC instance

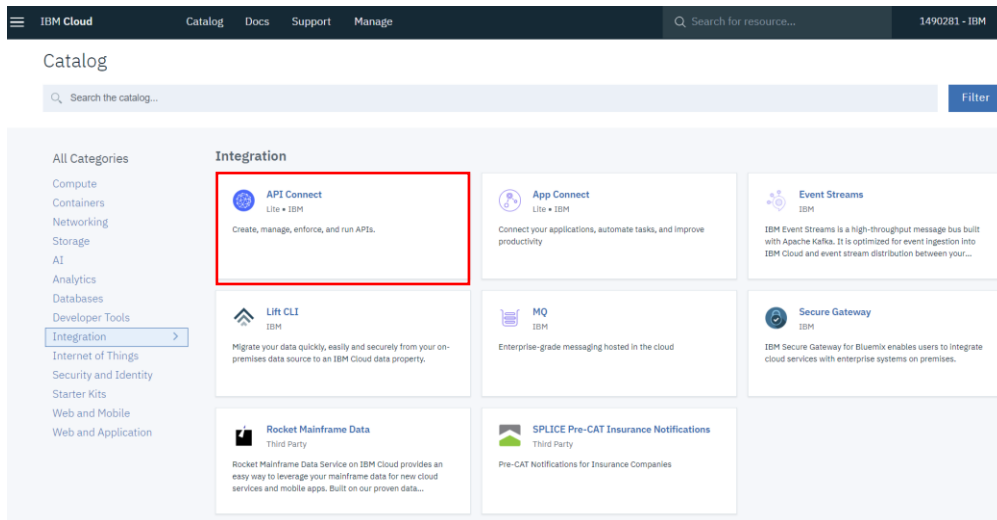
- Step (1)

Within the IBM Cloud Dashboard, navigate to the Catalog using the “Catalog” Button in the upper toolbar



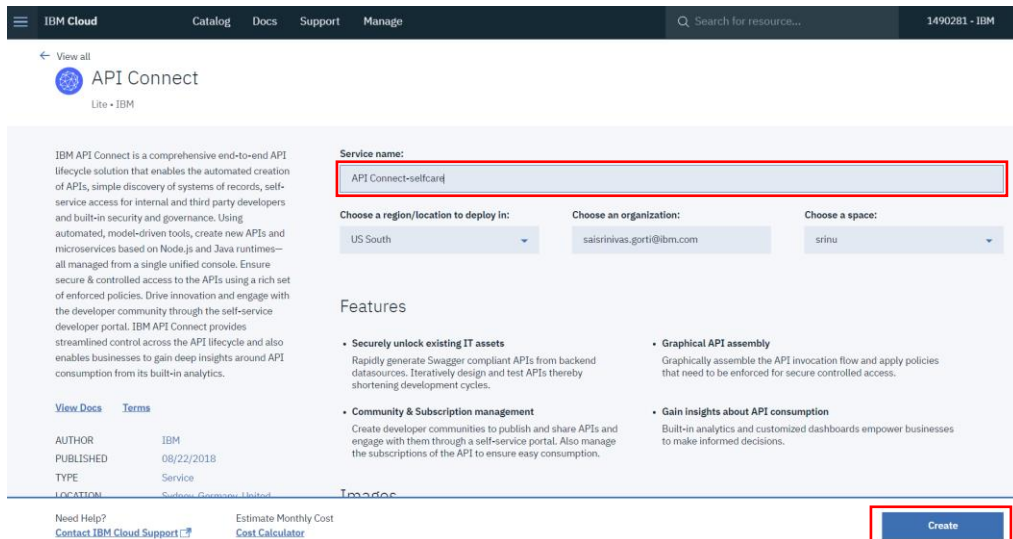
- **Step (2)**

Once in the Catalog, Search for “**API Connect**” and click the Description Card. Alternatively, click the “**Integration**” Category in the Left-hand filter menu and look for “**API Connect**” as shown.



- **Step (3)**

Give your API Connect service name and select the region, organization and space from the dropdown lists to create API Connect service.



- **Step (4)**

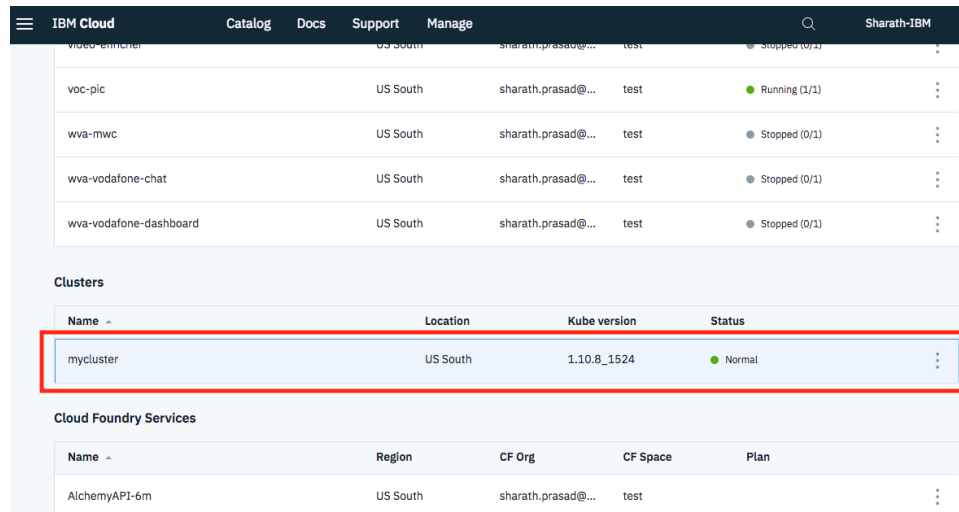
You will then be redirected to the IBM Cloud Dashboard. Your API Connect Service will appear under the “Cloud Foundry Services” Header.

4. Section 1 – IBM One Cloud

4.1. IBM Cloud (Public Cloud)

4.1.1. Deploy the TMF Open Digital Lab on IBM Cloud on Kubernetes

After about 30 mins, your cluster on the Kubernetes service should be ready. Navigate to the IBM Cloud dashboard <https://console.bluemix.net/> Find your cluster as shown below:



The screenshot shows the IBM Cloud console interface. At the top, there's a navigation bar with 'IBM Cloud', 'Catalog', 'Docs', 'Support', and 'Manage'. Below this, a table lists various services like 'video-enhancer', 'voc-pic', 'wva-mwc', 'wva-vodafone-chat', and 'wva-vodafone-dashboard'. Each row shows details like location (US South), user (sharath.prasad@...), test status, and a green dot indicating running status. Below this table, there's a section titled 'Clusters' with a table containing one entry: 'mycluster' located in 'US South' with 'Kube version' 1.10.8_1524 and 'Status' Normal. This row is highlighted with a red border. Below the clusters section, there's a 'Cloud Foundry Services' section with a table listing 'AlchemyAPI-6m' in 'US South'.

Name	Location	Kube version	Status
mycluster	US South	1.10.8_1524	Normal

Open a terminal and log into ibmcloud using the following command:

```
ibmcloud login -a https://api.ng.bluemix.net
```

Or `ibmcloud login --sso`

Once you have logged in, you need to set the environment variable and download the Kubernetes configuration files.

```
ibmcloud cs cluster-config *YOUR CLUSTER NAME*
```

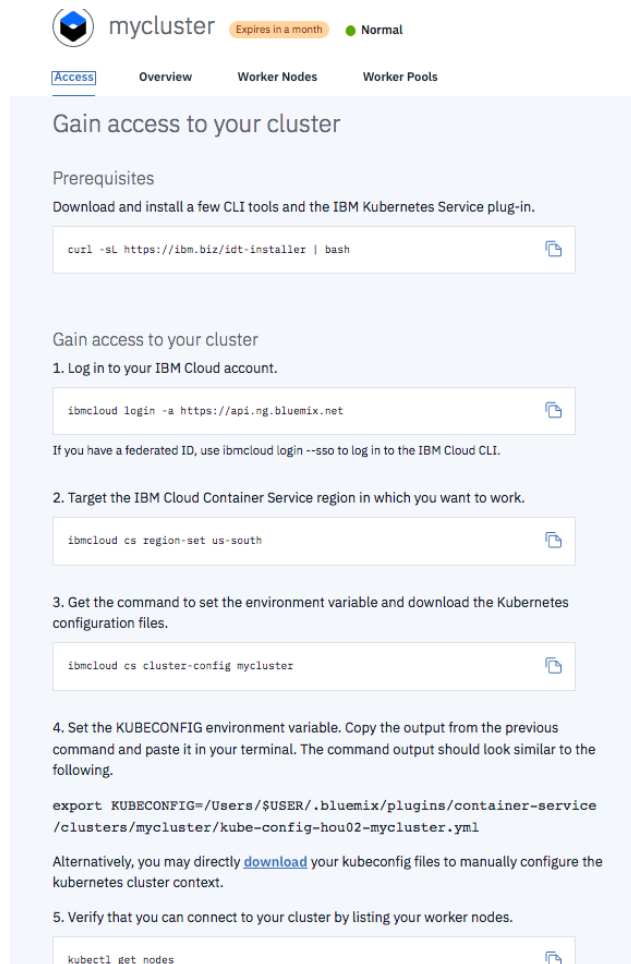
Set the KUBECONFIG environment variable. Copy the output from the previous command and paste it in your terminal. The command output should look similar to the following.

```
export KUBECONFIG=/Users/$USER/.bluemix/plugins/container-service/clusters/mycluster/kube-config-hou02-mycluster.yml
```

Verify that you can connect to your cluster by listing your worker nodes

kubectl get nodes

The above instructions are also available for your particular cluster in the access tab as shown below:



mycluster Expires in a month ● Normal

Access Overview Worker Nodes Worker Pools

Gain access to your cluster

Prerequisites
Download and install a few CLI tools and the IBM Kubernetes Service plug-in.

```
curl -sL https://ibm.biz/ibt-installer | bash
```

Gain access to your cluster

1. Log in to your IBM Cloud account.

```
ibmcloud login -a https://api.ng.bluemix.net
```

If you have a federated ID, use `ibmcloud login --sso` to log in to the IBM Cloud CLI.

2. Target the IBM Cloud Container Service region in which you want to work.

```
ibmcloud cs region-set us-south
```

3. Get the command to set the environment variable and download the Kubernetes configuration files.

```
ibmcloud cs cluster-config mycluster
```

4. Set the KUBECONFIG environment variable. Copy the output from the previous command and paste it in your terminal. The command output should look similar to the following.

```
export KUBECONFIG=/Users/$USER/.bluemix/plugins/container-service/clusters/mycluster/kube-config-hou02-mycluster.yml
```

Alternatively, you may directly [download](#) your kubeconfig files to manually configure the Kubernetes cluster context.

5. Verify that you can connect to your cluster by listing your worker nodes.

```
kubectl get nodes
```

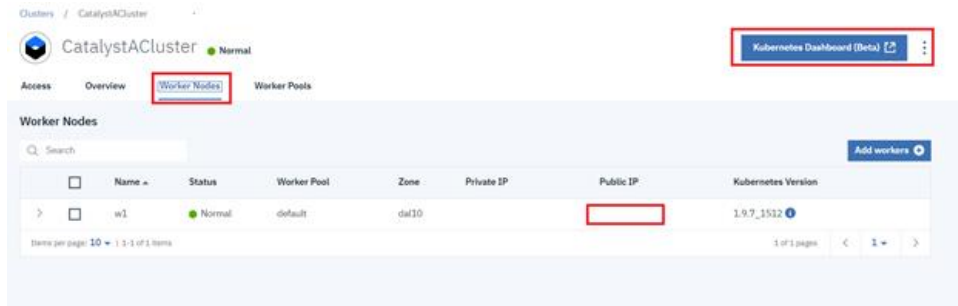
Go to the git hub repo and download the yaml file. The link is provided below:

https://github.com/commgsc/CTA_LAB_2018/blob/master/Kubernetes/sandbox.yaml

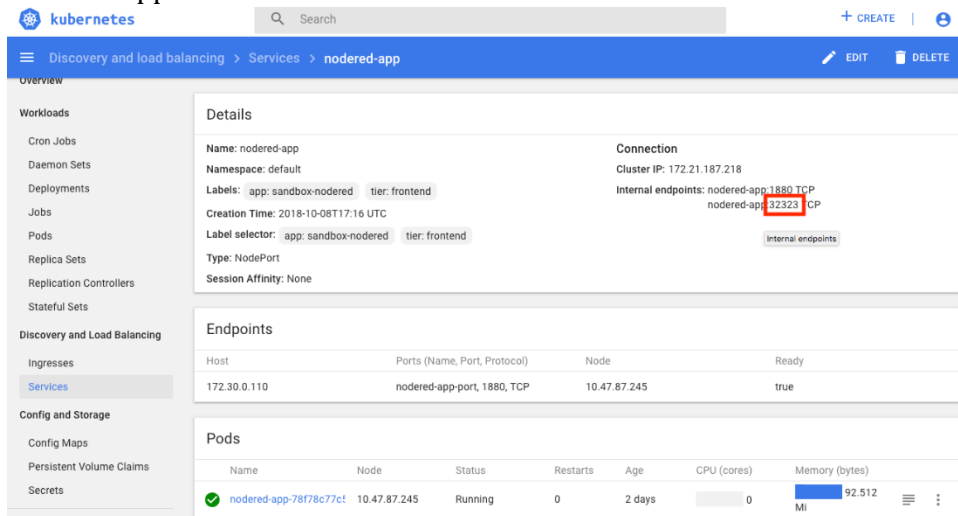
kubectl create -f

https://github.com/commgsc/CTA_LAB_2018/blob/master/Kubernetes/sandbox.yaml

Navigate to IBM Cloud dashboard using this link <https://console.bluemix.net/>. Click on your cluster in the clusters section. Click “**Worker Nodes**” tab to note your public IP.



Launch “**Kubernetes Dashboard (Beta)**”. Navigate to services and get the port number for nodered-app as shown below.



Use the Public IP and port number in the format below to access the node red application.

Node-red Flow editor:

Url - Public IP: port (Ex: 184.172.214.2:32323)

This url opens the node-red application with a pre-defined flow.

4.2. IBM Cloud Private

4.2.1. Deploy on ICP

4.2.2. Monitor your deployment

4.2.3. Access your environment

5. Section 2 – Creating a self-care app

5.1. Microservices

5.1.1. API Connect

IBM API Connect integrates IBM API Management and IBM **Strong Loop** into a single package with built-in gateway, which allows you to create, secure, run and manage APIs and Microservices. IBM API Connect utilizes Strong Loop capabilities to rapidly build API's and Microservices using Node.js – Loopback and Express

frameworks. It uses Model driven approach to create API's, map models to back-end systems using available connectors.

For this lab, we took the swagger files from TMF OPEN API TABLE and using the definitions and paths defined in the swagger files, we were able to generate persistent models using API Connect (apic command line). These models generated stores and retrieves information from MongoDB. Once the models are generated and linked to database, we tested the models and were able to push it to **IBM API Connect** on **IBM Cloud**. Thus, creating APIs which can be accessed anywhere. The deployment of TMF APIs is explained in the API Connect Hands-on section of appendix.

5.1.2. Create an APIC project using CLI

Open command line or Terminal and run the loopback application generator “**apic loopback**” to create a new application and follow the prompts to give your application a name and hit “enter” to have a default directory of project, select “3.x (current)” as the loopback version and select empty-server option to create an empty LoopBack API.

```
C:\Srinivas\IBM projects\apic-test>apic loopback
? What's the name of your application? AccountAPI
? Enter name of the directory to contain the project: AccountAPI
? Which version of LoopBack would you like to use? 3.x (current)
? What kind of application do you have in mind?
> empty-server (An empty LoopBack API, without any configured models or datasources)
hello-world (A project containing a controller, including a single vanilla Message and a single remote method)
notes (A project containing a basic working example, including a memory database)
```

5.1.3. Accessing database credentials

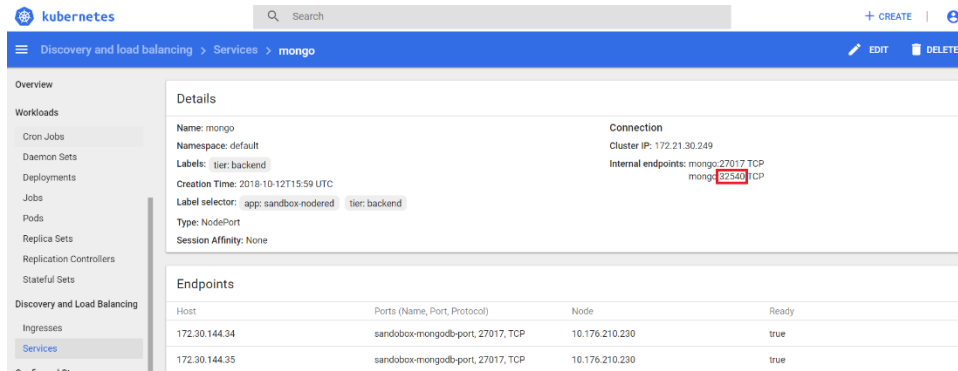
Navigate to IBM Cloud dashboard using this link <https://console.bluemix.net/>. Click on your cluster in the clusters section. MongoDB is installed into kubernetes cluster as a part of section 4.1.1. Below steps will explain how to get its credentials.

Click “**Worker Nodes**” tab to note your public IP.



Launch “**Kubernetes Dashboard (Beta)**” to get the port number of mongodb service. Navigate to “**Discovery and load balancing --> Services**”.

Look for mongodb service endpoints, default port number for mongodb is 27017, note down the other port number.



These credentials are used to access the mongoDB published on kubernetes cluster. Note down the host and port of mongodb.

Table 3:

Host:	
Port:	

5.1.4. Create a dataSource

This can be done using CLI as well as API designer. Use the above noted Public IP address as host and port to connect the database.

Command Line Interface:

Create a Data Source using apic CLI using “**apic create --type datasource**”. Enter a data-source name and select “**Mongodb (supported by StrongLoop)**” as connector for db. Then follow the prompts to provide **host, port**. Just hit enter for the other configuration parameters. Select “**Yes**” for Install loopback-connector-mongodb.

```
C:\Srinivas\IBM projects\apic-test\AccountAPI>apic create --type datasource
? Enter the data-source name: db
? Select the connector for db: MongoDB (supported by StrongLoop)
Connector-specific configuration:
? Connection String url to override other settings (eg: mongodb://username:password@hostname:port/database):
? host:
? port:
? user:
? password:
? database:
? Install loopback-connector-mongodb@^1.4 (Y/n) Y
```

API Designer:

Navigate to your application folder in command line or terminal using “**apic edit**” command. API Designer opens up in a browser, Navigate to Data Sources section of API Designer. Provide details of the database to be used in the application. Use the above noted public IP address as host and port number to connect apic

application to database.

The screenshot shows a web interface for configuring a data source. At the top, there's a breadcrumb "All Data Sources" and a timestamp "a few seconds ago". The form has several sections: "Name" with a text input; "Connector" with a dropdown menu showing "MongoDB"; "URL" with a text input; "Host" with a text input containing "XX.XX.XX.XX" and a red tooltip that says "Update the host and port numbers from kubernetes cluster"; "Port" with a text input containing "XXXX"; "User" with a text input; "Password" with a text input; "Database" with a text input; and "Options" with a checkbox labeled "Fetch all Schemas".

5.1.5. Create API's using a swagger file

Look for "TMFOpenApi" folder of the [github repository](#) to find simplified openAPIs. These API files can be downloaded or the url from github can be used to import these APIs. These Swagger files or openAPIs are a subset of the original TMForum APIs which can be downloaded from [TM Forum Open API table](#) using this link <https://projects.tmforum.org/wiki/display/API/Open+API+Table>. The original APIs are simplified according to our selfcare app use case.

Note: For simplicity download all three .yaml files and repeat this step of importing swagger files and linking mongodb data source for all of them.

Navigate to your loopback application folder in the command line or terminal and run "**apic loopback:swagger**" to import TM Forum API into the sample application you created. Provide the File path or url of the TM Forum Open API of the github repository. Follow the prompts to select all the models and link data sources created in the above step for those respective models. Select the pre-populated data source which we created in the above step.

```
C:\Srinivas\IBM projects\TMF_Test\selfcare-account>apic loopback:swagger
? Enter the swagger spec url or file path: ../AccountManagement.yaml
Loading ../AccountManagement.yaml...
? Select models to be generated: swagger_tmf-api_accountManagement_v2_, BillingAccount
? Select the data-source to attach models to: (Use arrow keys)
> selfcare-app-db (mongodb)
(no data-source)
```


Execution of above command creates models and links them with the datasource.

```
C:\Srinivas\IBM projects\TMF_Test\selfcare-account>apic loopback:swagger
? Enter the swagger spec url or file path: ../AccountManagement.yaml
Loading ../AccountManagement.yaml...
? Select models to be generated: swagger_tmf-api_accountManagement_v2_, BillingAccount
? Select the data-source to attach models to: selfcare-app-db (mongodb)
Creating model definition for swagger_tmf-api_accountManagement_v2_...
Creating model definition for BillingAccount...
Model definition created/updated for swagger_tmf-api_accountManagement_v2_...
Model definition created/updated for BillingAccount...
Creating model config for swagger_tmf-api_accountManagement_v2_...
Creating model config for BillingAccount...
Model config created for swagger_tmf-api_accountManagement_v2_...
Model config created for BillingAccount...
Generating C:\Srinivas\IBM projects\TMF_Test\selfcare-account\server\models\swagger_tmf-api_accountmanagement_v2_.js
Models are successfully generated from swagger spec.
Done running LoopBack generator

Updating swagger and product definitions
Created C:\Srinivas\IBM projects\TMF_Test\selfcare-account\definitions\selfcare-account.yaml swagger description
```

5.1.6. Sample input data to be inserted into database

Open a browser window and navigate to the [github repository](#) for the lab. Go to “**mongodb**” folder and download all the json files. These are sample data files to be inserted into the database.

In the next step of testing and exploring your loopback application use these json files for data while using a **POST** operation.

Table 4:

Swagger File	Json data file
Selfcare-account-api.yaml	billingAccount.json
SelfCare-usage-consumption-api.yaml	usageConsumptionReport.json
selfcare-usage-api.yaml	usage.json

5.1.7. Test and Explore your Loopback application

Ensure that you are in the loopback directory you created earlier.
Run “**cd <loopback-application>**” in your command line or terminal.

Launch the API Connect designer

The API Connect Designer is a GUI that allows developers to graphically create and manage their APIs. Launch the API Connect designer using “**apic edit**”.

After a brief pause, the following message is displayed.

Express server listening on <http://127.0.0.1:9000/>

Start your LoopBack application

On the bottom left of the API Designer, hit the Play button to start your application.

► | Stopped |



After a short delay, your application will change to "Running", and you should see two links: Gateway and Application.

■  **Running** | Gateway: https://localhost:4002/ | Application: http://127.0.0.1:4001/ | 

Test and Explore your Swagger-based APIs

Now that the application is running, let's try calling some of the APIs!

On the top right of the API Designer, hit the **"Explore"** button. This takes you to an API Explorer, allowing you to explore the APIs defined in your generated Swagger doc. Let's try calling a series of these operations.

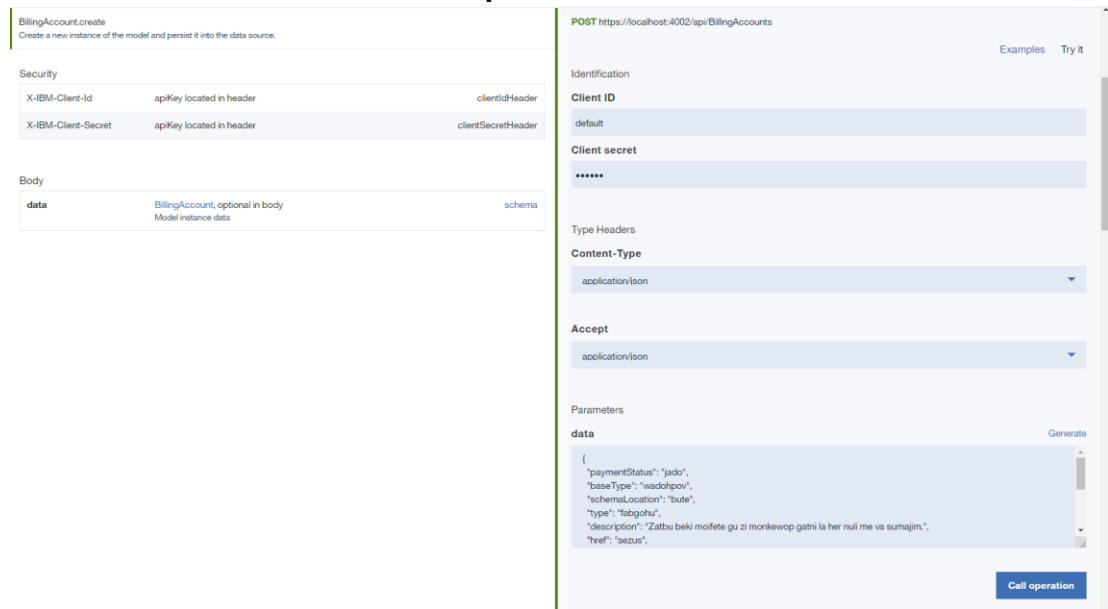
Table 5:

Swagger File	Json data file	POST operation
Selfcare-account-api.yaml	billingAccount.json	BillingAccounts
SelfCare-usage-consumption-api.yaml	usageConsumptionReport.json	UsageConsumptionReports
selfcare-usage-api.yaml	usage.json	Usages

For each of the above swagger files while creating their own applications, use the respective POST operations at this stage after clicking **"explore"** in the API designer of the application. Below POST operation describes how to post data for selfcare-account-api.yaml

POST /BillingAccounts:

Navigate to the operation BillingAccount.create to create a database entry. Scroll down to the "Call Operation" button, copy data from billingAccont.json and paste it in **"data"** section and click **"Call Operation"**.



BillingAccount.create
Create a new instance of the model and persist it into the data source.

Security

X-IBM-Client-Id	apiKey located in header	clientIdHeader
X-IBM-Client-Secret	apiKey located in header	clientSecretHeader

Body

data	BillingAccount, optional in body Model instance data	schema
-------------	---	--------

POST https://localhost:4002/api/BillingAccounts

Identification

Client ID
default

Client secret

Type Headers

Content-Type
application/json

Accept
application/json

Parameters

data

```
{
  "paymentStatus": "jado",
  "baseType": "wadohpov",
  "schemaLocation": "bute",
  "type": "fabgohu",
  "description": "Zatbu beki moifete gu zi monkewop gatri la her nuli me va sumajim.",
  "tree": "sezus"
}
```

Call operation

You should see a “**200 OK**” response, as well as a response body indicating that the operation was successful.

Perform similar POST operations for all the other swagger files(OpenAPI or yaml files) using respective data.

5.1.8. Publish in IBM Cloud

Publish the application using the “**Publish**” button on top right corner. Choose “**Add and Manage Targets**” and “**Add IBM Bluemix target**”. Ensure that the organization is correct (it should correspond to your Bluemix email). Choose the “**Sandbox**” catalog.

Select an organization and catalog

Region
US South

Organization
saisrinivas.gorti@ibm.com (srinu)

Search

None

Sandbox

Back Cancel Next

Type a new application name: “**AccountAPI**”. Click the (+) button and click “**Save**”.

Select a Bluemix application

Search

None

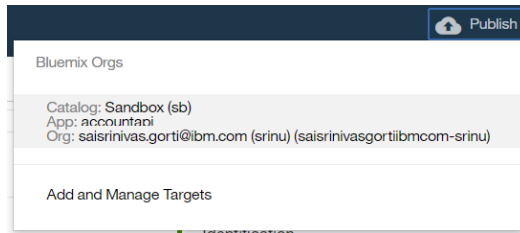
test-acc

accountapi

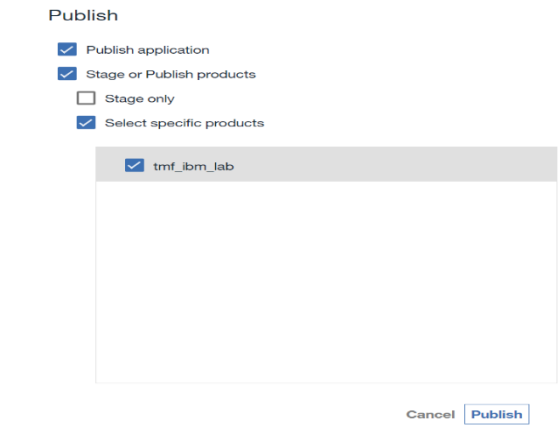
Type new application name

Back Cancel Save

You’ve created a publish target, deploy it to IBM Cloud by clicking “**Publish**” button and choosing the target you just created.



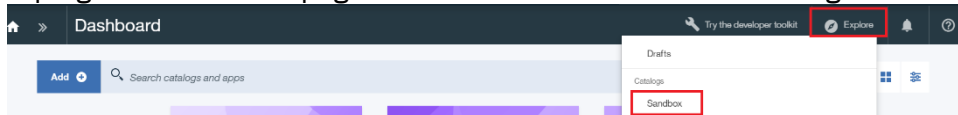
Select the below options and click “**publish**”.



Once published and the application’s state is “**started**”, the application is started and your APIs are being managed by API Connect.

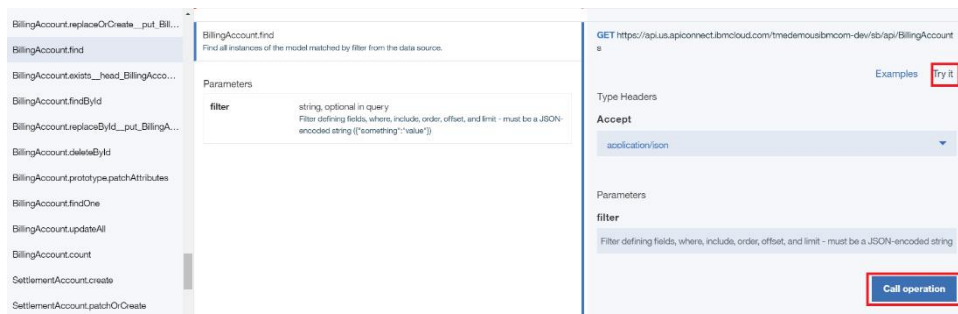
5.1.9. Test API getting data

Navigate to IBM Cloud dashboard using <https://console.bluemix.net> and look for the API Connect instance created. Select your cluster and click “**explore**” on the top right corner of the page. Select “**Sandbox**” from the catalogs to test APIs.



GET /BillingAccounts:

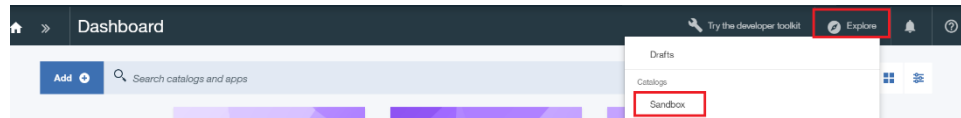
Navigate to the operation BillingAccount.find to create a database entry. Click “**Try it**” and click “**Call Operation**”.



You should see a “**200 OK**” response, as well as a response body with the list of billingAccounts indicating that the operation was successful.

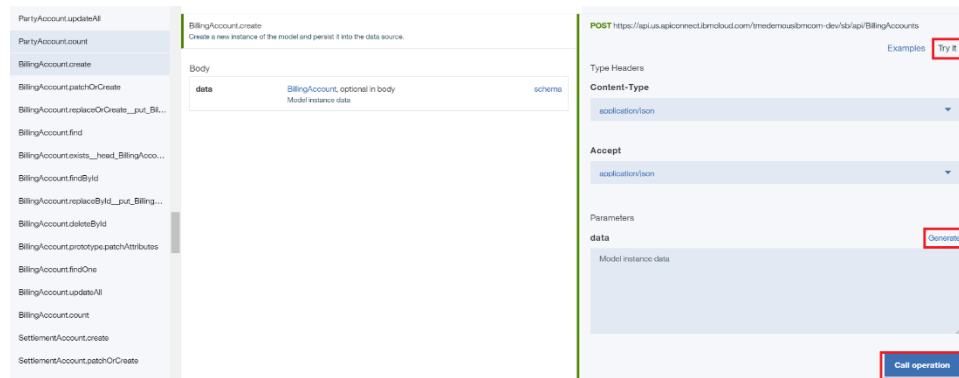
5.1.10. Test API pushing data (optional)

Navigate to IBM Cloud dashboard using <https://console.bluemix.net> and look for the API Connect instance created in services. Select your cluster and click “**explore**” on the top right corner of the page. Select “**Sandbox**” from the catalogs to test APIs.



POST /BillingAccounts:

Navigate to the operation BillingAccount.create to create a database entry. Click “Try it”, enter some data into the Parameters section (or use the Generate button) and click “**Call Operation**”.



You should see a “**200 OK**” response, as well as a response body indicating that the operation was successful.

5.2. Functions as a service (Serverless applications)

5.2.1. IBM Functions

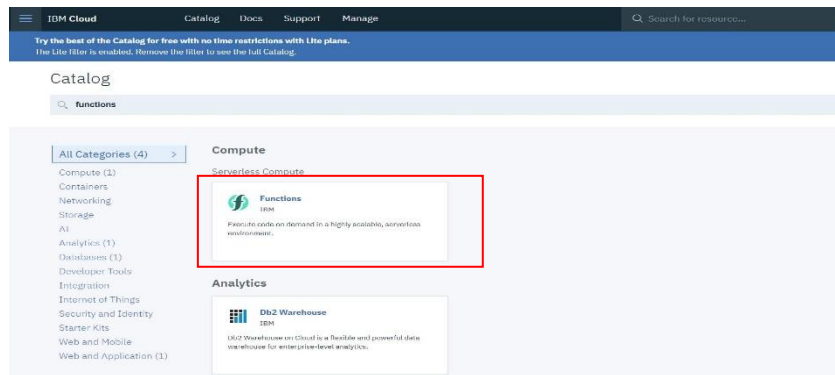
IBM Cloud Functions (based on Apache OpenWhisk) is a Function-as-a-Service (FaaS) platform which executes functions in response to incoming events. Given Cloud Functions’ event-driven nature, it offers several benefits for user-facing applications, whereas the HTTP requests coming from the user’s browser serve as the events. Cloud Functions applications use compute capacity and billed only when they are serving user requests. Idle standby or waiting mode is nonexistent. This feature makes Cloud Functions considerably less expensive when compared to traditional containers or Cloudfoundry applications. Both of which can spend most of their time idle, waiting for inbound user requests, and being billed for all that “sleeping” time.

IBM has a growing list of runtime execution options, which now includes, Java, Swift, Node, Python, PHP and other languages of your choice using Docker.

5.2.2. Access IBM Functions

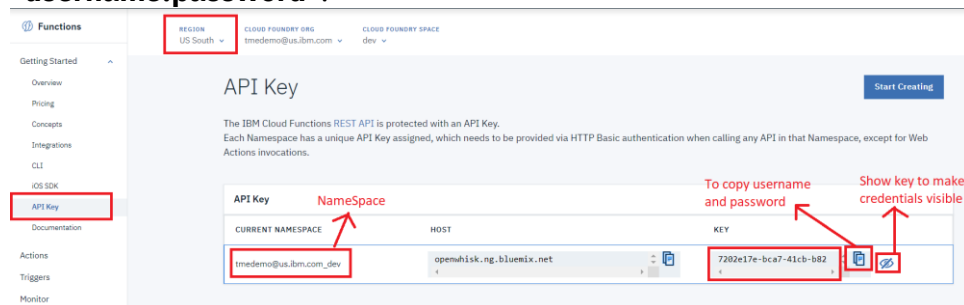
Navigate to catalog.mybluemix.net to reach the IBM Cloud Catalog. Search **“Functions”** to find IBM Functions Service.

****Note: Please make sure that the actions being created on IBM Functions as a part of this lab are on the same cloudfoundry organization and same space as the Watson assistant service created above. This way Watson assistant and IBM Functions can call each other.**



5.2.3. Get IBM Functions credentials

Navigate to **“API Key”** of Getting started menu (left hand side), look for the API Key section on the right having Current namespace, host and key. The hidden key (click the show key to make it visible) has the credentials of IBM Functions in the form of **“username:password”**.



Write down these credentials as these are required in Watson Assistant to call IBM Functions.

Table 6:

IBM Functions Namespace:	
Username:	
Password:	

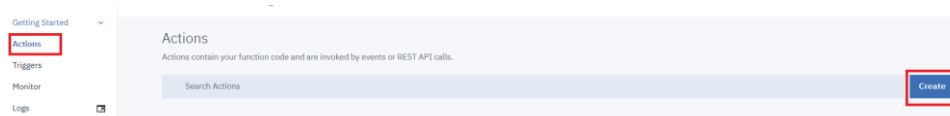
Take your namespace from above table 6 and remove '@' and '.' from it and replace underscore with hyphen (replace '_' with '-'). For instance, ['tmedemo@us.ibm.com dev'](#) would be replaced as **'tmedemousibmcom-dev'**. Note this replaced text as API Connect namespace.

Table 7:

IBM Functions Namespace:	
Username:	
Password:	
API Connect Namespace:	

5.2.4. Create action 1 and test

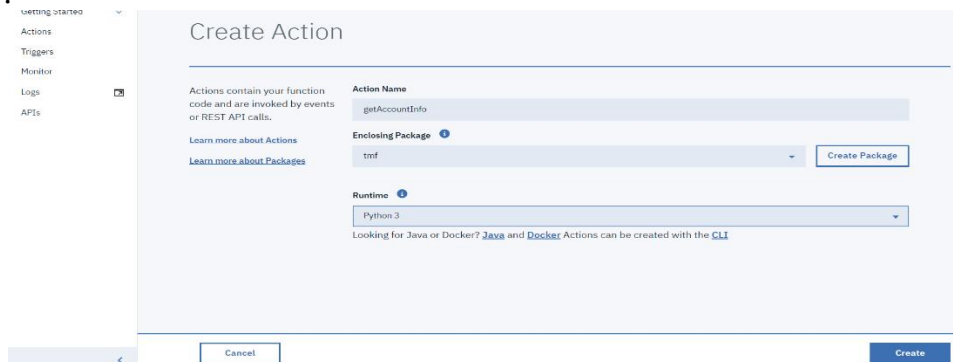
Navigate to **"Actions"** in the Left-hand menu. Click the Blue **"Create"** Button on the right-hand side and click **"Create Action"** to create a new action.



Enter **"getAccountInfo"** as the Action Name.

Click **"create Package"** and enter a package name for instance **"tmf"**.

Select the package created above using the dropdown. Select Python 3 as your Runtime in the Dropdown Menu. Then click the **"Create"** Button in the lower right corner.



In a separate browser tab, navigate to: Within the Git repository, navigate to [CTA_Lab_2018/IBMFFunctions/getAccountInfo.py](#). Copy the code from **"getAccountInfo.py"**

```

1 import sys
2 import requests
3
4 def main(dict):
5     response = requests.get('https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/BillingAccounts/acc111?filter={"fields":{"name":true,"state":true,"type":true,"accountBalance":true}}')
6     res = response.json()
7     accountbal = res['accountBalance']
8     bal = accountbal[0]
9     return { 'accountbal' : bal['amount'], 'startdatetime' : bal['validFor']['startDateTime'], 'enddatetime' : bal['validFor']['end

```

Back in your IBM Functions Tab, paste the code from the Git Repository in the “code” editor in the center of the page.



Change API Connect endpoint:

Please perform this section only if a loopback application has been created for selfcare-account-api.yaml as demonstrated in section 5.1. Skip this if you haven’t published loopback application to IBM Cloud.

In the above IBM Functions code, replace the text between **ibmcloud.com** and **sb** with the API Connect namespace from table 7.

For instance,

Original URL: `https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/BillingAccounts/acc111?filter={"fields":{"name":true,"state":true,"type":true,"accountBalance":true}}`

Modified URL: `https://api.us.apiconnect.ibmcloud.com/*Replace with API Connect namespace from table`

`7*/sb/api/BillingAccounts/acc111?filter={"fields":{"name":true,"state":true,"type":true,"accountBalance":true}}`

Validating created IBM Function:

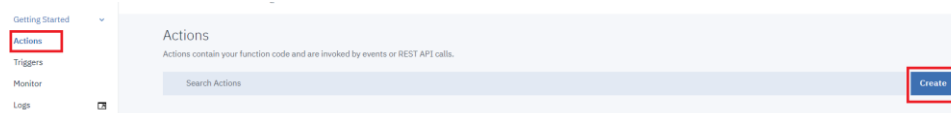
Back on the main page, Click the “Invoke” Button above the code editor in the center of the page. You can see the results of your test in the “Activations” Window shown at right in the image below:



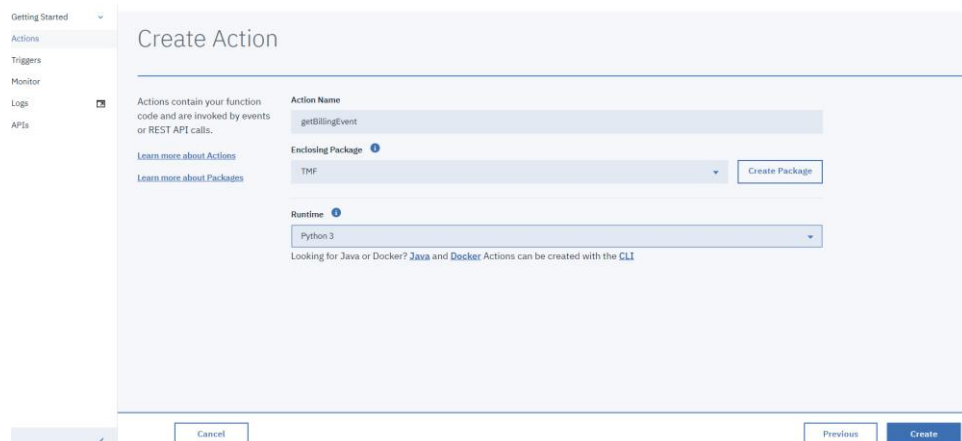
If the function is executed properly without any errors, we will be able to see results as shown above.

5.2.5. Create action 2 and test

Navigate to “Actions” in the Left-hand menu. Click the Blue “**Create**” Button on the right-hand side and click “Create Action” to create a new action.



Enter “**getBillingEvents**” as the Action Name. Select the package name created above using the dropdown. Select Python 3 as your Runtime in the Dropdown Menu. Then click the blue “**Create**” Button in the lower right corner.



In a separate browser tab, navigate to: Within the Git repository, navigate to [CTA_Lab_2018/IBMFfunctions/getBillingEvents.py](https://github.com/CTA_Lab_2018/IBMFfunctions/getBillingEvents.py). Copy the code from “getBillingEvents.py”

commgsc / CTA_LAB_2018

Branch: master CTA_LAB_2018 / IBMFunctions / getBillingEvents.py

tgmaeshi first commit d638020 7 hours ago

0 contributors

24 lines (23 sloc) 1.01 KB

```

1 import sys
2 import requests
3 import json,operator
4
5 def main(dict):
6     response = requests.get('https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/Usages?filter={"where":{"relatedParty.role":
7     res = response.json()
8     data = []
9     for item in res:
10         tmp = {'UsageType': item['type']}
11         for usagechar in item['usageCharacteristic']:
12             tmp[usagechar['name']] = usagechar['value']
13         mins = int(tmp['duration']) / 60
14         cost = round(mins*float(item['ratedProductUsage'][0]['taxExcludedRatingAmount']),2)
15         tmp['Cost'] = float(cost)
16         tmp['duration'] = str(tmp['duration']) + ' ' + tmp['unit']
17         data.append(tmp)
18     data_sorted = sorted(data, key=lambda d: d['Cost'],reverse = True)
19     billing_det = json.dumps(data_sorted)
20     return { 'result' : billing_det }

```

Back in your IBM Functions Tab, paste the code from the Git Repository in the “code” editor in the center of the page.

TMForumLabs/getBillingEvents

Code Python 3.6.4 Edit mode - press ESC to exit

```

1 import sys
2 import requests
3 import json,operator
4
5 def main(dict):
6     response = requests.get('https://api.us.apiconnect.ibmcloud.com/saisrinivasgortiibmcom-dev/sb/api/Usages?
7     res = response.json()
8     data = []
9     for item in res:
10         tmp = {'UsageType': item['type']}
11         for usagechar in item['usageCharacteristic']:
12             tmp[usagechar['name']] = usagechar['value']
13         mins = int(tmp['duration']) / 60
14         cost = round(mins*float(item['ratedProductUsage'][0]['taxExcludedRatingAmount']),2)
15         tmp['Cost'] = float(cost)
16         tmp['duration'] = str(tmp['duration']) + ' ' + tmp['unit']
17         del tmp['unit']
18         del tmp['endDateTime']
19         del tmp['UsageType']
20         del tmp['originatingNumber']
21         data.append(tmp)
22     data_sorted = sorted(data, key=lambda d: d['Cost'],reverse = True)
23     billing_det = json.dumps(data_sorted)
24     return { 'result' : billing_det }

```

Change API Connect endpoint:

Please perform this section only if a loopback application has been created for SelfCare-usage-api.yaml as demonstrated in section 5.1. Skip this if you haven't published loopback application to IBM Cloud.

In the above IBM Functions code, replace the text between **ibmcloud.com** and **sb** with the API Connect namespace from table 7.

For instance,

Original URL: `https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/Usages?filter={"where":{"relatedParty.role":"customer", "relatedParty.id":"cst123", "type":"voice", "date":{"gt":"2018-04-01"}}`

Modified URL: [https://api.us.apiconnect.ibmcloud.com/*Replace with API Connect namespace from table 7*/sb/api/Usages?filter={"where":{"relatedParty.role":"customer","relatedParty.id":"cst123","type":"voice","date":{"gt":"2018-04-01"}}}}](https://api.us.apiconnect.ibmcloud.com/*Replace with API Connect namespace from table 7*/sb/api/Usages?filter={)

Validating created IBM Function:

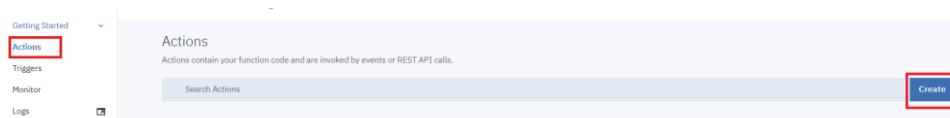
Back on the main page, Click the “Invoke” Button above the code editor in the center of the page. You can see the results of your test in the “Activations” Window shown at right in the image below:



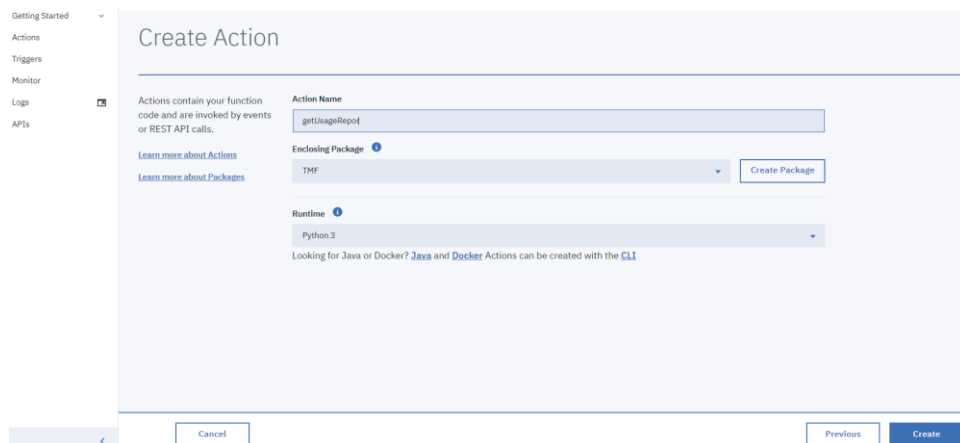
If the function is executed properly without any errors we will be able to see results as shown above.

5.2.6. Create action 3 and test

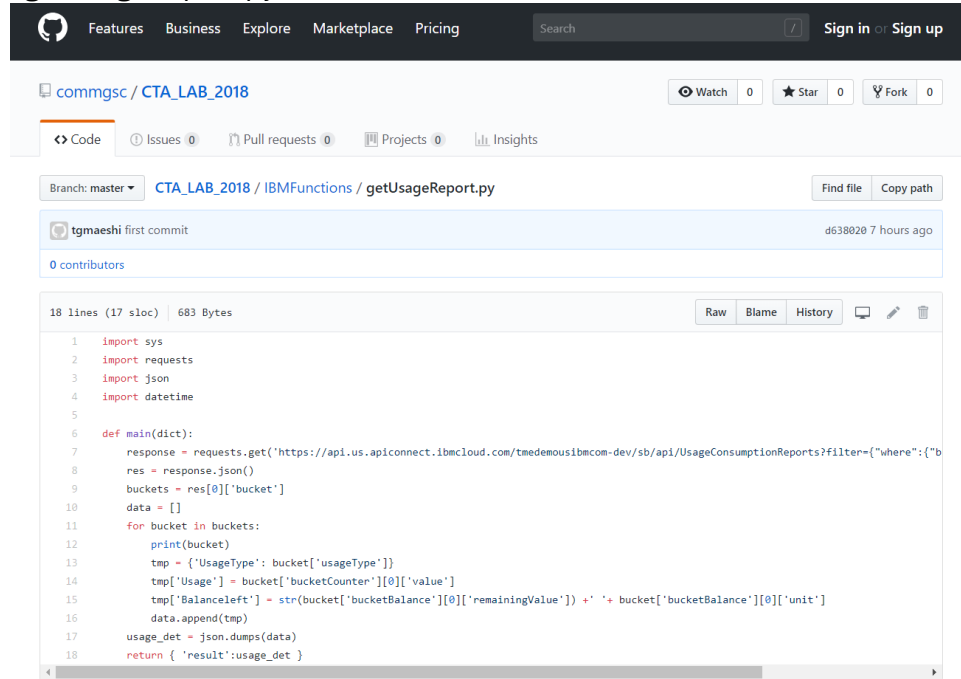
Navigate to “Actions” in the Left-hand menu. Click the Blue “**Create**” Button on the right-hand side and click “Create Action” to create a new action.



Enter “**getUsageReport**” as the Action Name. Select the package name created above using the dropdown. Select Python 3 as your Runtime in the Dropdown Menu. Then click the blue “**Create**” Button in the lower right corner.



In a separate browser tab, navigate to: Within the Git repository, navigate to [CTA_Lab_2018/IBMFunctions/getUsageReport.py](https://github.com/CTA_Lab_2018/IBMFunctions/getUsageReport.py). Copy the code from “getUsageReport.py”



```

1  import sys
2  import requests
3  import json
4  import datetime
5
6  def main(dict):
7      response = requests.get('https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/UsageConsumptionReports?filter={"where":{"bucket":' + bucket['bucketCounter'][0]['value'] + '}}')
8      res = response.json()
9      buckets = res[0]['bucket']
10     data = []
11     for bucket in buckets:
12         print(bucket)
13         tmp = {'UsageType': bucket['usageType']}
14         tmp['Usage'] = bucket['bucketCounter'][0]['value']
15         tmp['BalanceLeft'] = str(bucket['bucketBalance'][0]['remainingValue']) + ' ' + bucket['bucketBalance'][0]['unit']
16         data.append(tmp)
17     usage_det = json.dumps(data)
18     return { 'result':usage_det }

```

Back in your IBM Functions Tab, paste the code from the Git Repository in the “code” editor in the center of the page.



```

1  import sys
2  import requests
3  import json
4  import datetime
5
6  def main(dict):
7      response = requests.get('https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/UsageConsumptionReports?filter={"where":{"bucket.product.id":"mobile999"}}')
8      res = response.json()
9      buckets = res[0]['bucket']
10     data = []
11     for bucket in buckets:
12         print(bucket)
13         tmp = {'UsageType': bucket['usageType']}
14         tmp['Usage'] = bucket['bucketCounter'][0]['value']
15         tmp['BalanceLeft'] = str(bucket['bucketBalance'][0]['remainingValue']) + ' ' + bucket['bucketBalance'][0]['unit']
16         data.append(tmp)
17     usage_det = json.dumps(data)
18     return { 'result':usage_det }

```

Change API Connect endpoint:

Please perform this section only if a loopback application has been created for SelfCare-usage-consumption-api.yaml as demonstrated in section 5.1. Skip this if you haven’t published loopback application to IBM Cloud.

In the above IBM Functions code, replace the text between **ibmcloud.com** and **sb** with the API Connect namespace from table 7.

For instance,

Original URL: `https://api.us.apiconnect.ibmcloud.com/tmedemousibmcom-dev/sb/api/UsageConsumptionReports?filter={"where":{"bucket.product.id":"mobile999"}}`

Modified URL: [https://api.us.apiconnect.ibmcloud.com/*Replace with API Connect namespace from table 7*/sb/api/UsageConsumptionReports?filter={"where":{"bucket.product.id":"mobile999"}}}](https://api.us.apiconnect.ibmcloud.com/*Replace with API Connect namespace from table 7*/sb/api/UsageConsumptionReports?filter={)

Validating created IBM Function:

Back on the main page, Click the “Invoke” Button above the code editor in the center of the page. You can see the results of your test in the “Activations” Window shown at right in the image below:



If the function is executed properly without any errors, we will be able to see results as shown above.

5.3. AI powered chatbot

5.3.1. Watson Assistant

Watson Assistant is a robust platform that allows developers and non-technical users to collaborate on building conversational AI solutions. Its graphical UI, powerful NLP and familiar developer features allow the rapid creation of anything from simple chatbots to complex enterprise grade solutions for customer service and more. With the IBM Watson Assistant service, you can build a solution that understands natural-language input and uses machine learning to respond to customers in a way that simulates a conversation between humans.

5.3.2. Creating a workspace by uploading a JSON

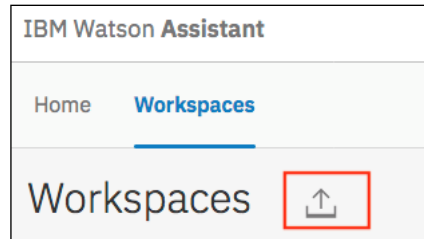
In a separate browser window navigate to the below github link and download ‘WA_TMF.json’ or copy the content to create a file with json extension.

Github link:

https://raw.githubusercontent.com/commgsc/CTA_LAB_2018/master/WatsonAssistant/WA_TMF.json

Navigate to <https://console.bluemix.net/> and look for the watson assistant created in section 4.6. Select your watson assistant from the services and click “**Launch Tool**” to launch your workspaces.

Click “**Workspaces**” and import “**WA_TMF.json**” file (json downloaded from the github repository) using the import button as shown below.



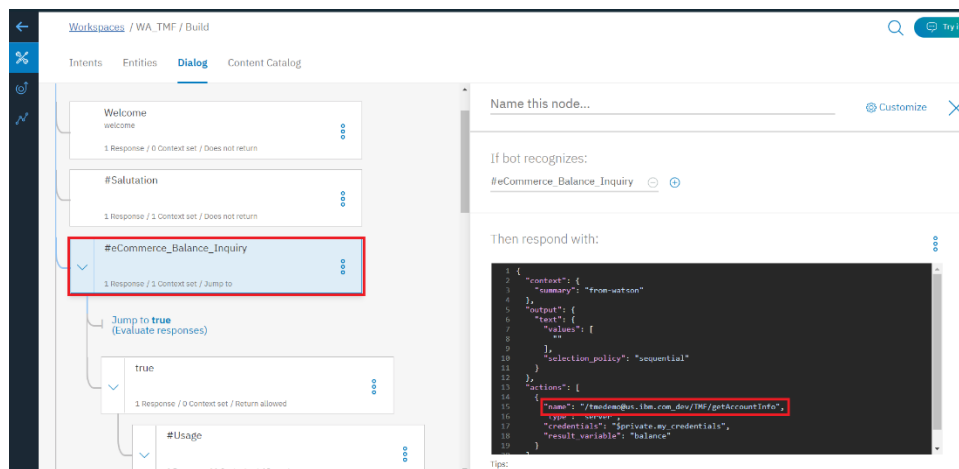
Once json file has been imported, you could view 'Intents', 'Entities' and 'Dialog'.

5.3.3. Edit the dialog Nodes to point to the correct IBM Functions

Once the workspace is imported, click on the workspace and then click on **"Dialog"**.

Look for the following intents in the dialog and click on each one of them to open up the response of these nodes. The response when bot recognizes these intents is provided by calling IBM Functions. Look for the attribute "name" in "actions", this name defines which IBM Function to be called when bot recognizes this intent. The format of functions should be **"Namespace/package/function_name"**

- #eCommerce_Balance_Inquiry
- #Usage
- #Telco_Troubleshooting

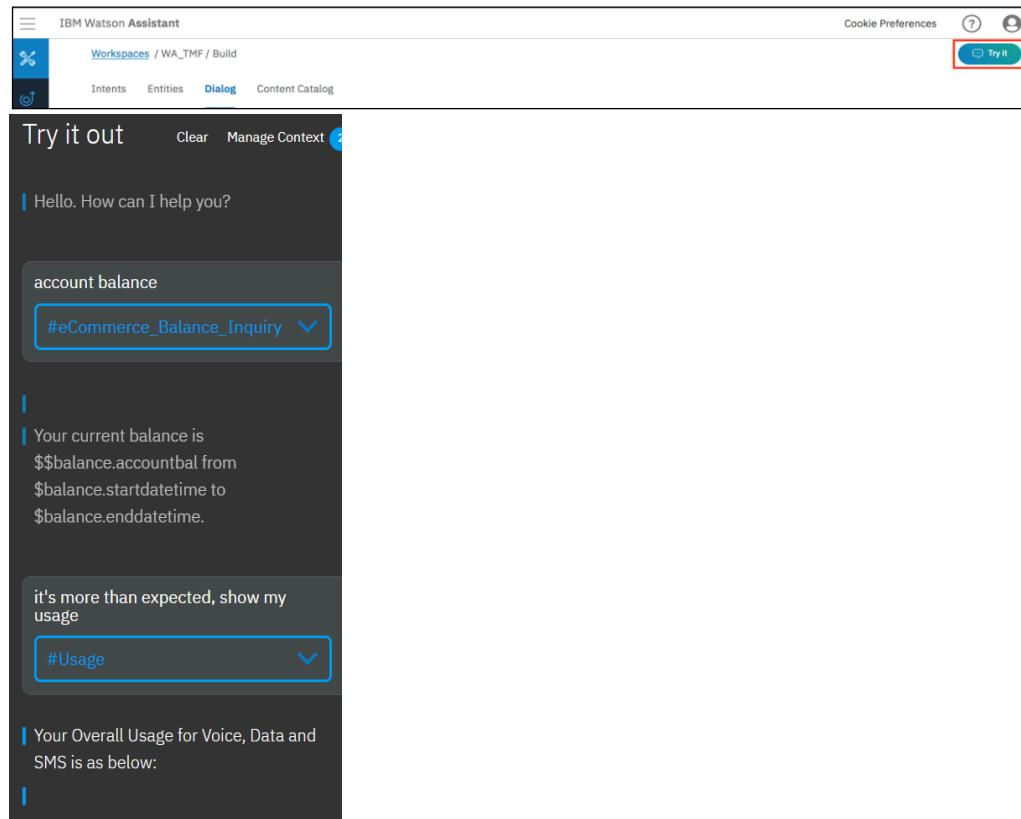


The above image shows the node with intent **"#eCommerce_Balance_Inquiry"**, and on the right side you could see that this node calls **"getAccountInfo"** function of package **"tmf"** and namespace **"tmedemo@us.ibm.com_dev"**. Replace these IBM Function credentials to namespace noted down in section 6.2.3 and package created in section 6.2.4. Note that it should match the format of IBM Functions defined above.

Assuming that names of the IBM Functions are not changed, Change these credentials(namespace and package) for all the 3 nodes shown above.

5.3.4. Test the robot

Try out the conversation, you just created! As the credentials were not provided in the WA, we will not be able to see the actual results but when invoked through the node-red application, credentials would be provided through the application, so that we can see actual results on web application UI.



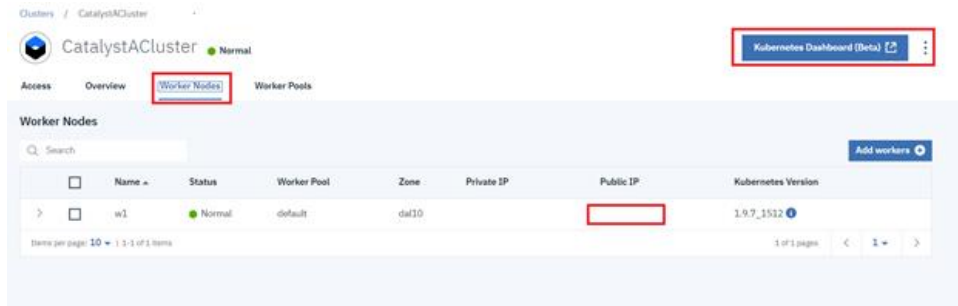
5.4. Interfacing with the end user

5.4.1. Node-red UI

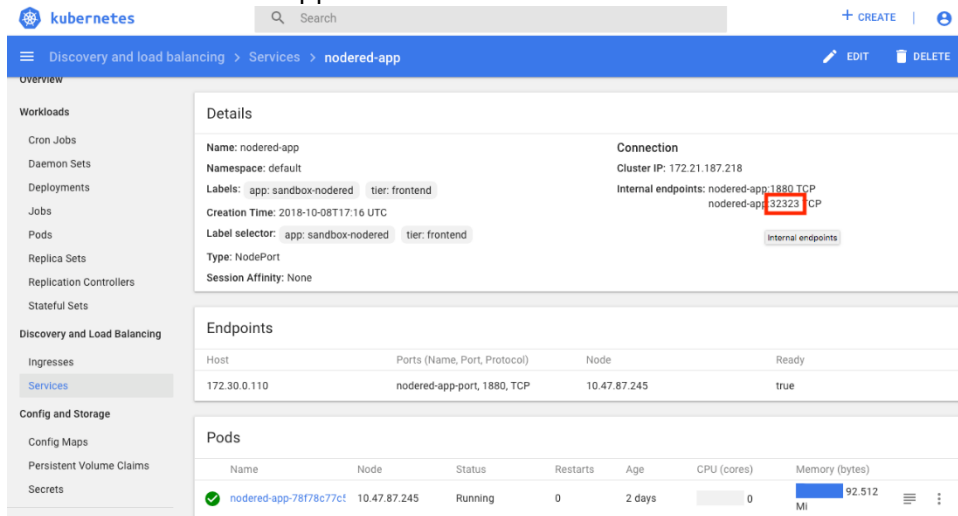
5.4.2. Navigate to Node-Red flow editor

User submits an input using node-red application UI, a http request is made which calls the JavaScript node of node-red flow to make an ajax call to Watson assistant. Watson assistant will call respective IBM Function in its context and sends a response either as a text message or an object. This response is processed by the JavaScript and response sent back using HTML template.

Navigate to IBM Cloud dashboard using this link <https://console.bluemix.net/>. Click on your cluster in the clusters section. Click "Worker Nodes" tab to note your public IP.



Launch “**Kubernetes Dashboard (Beta)**”. Navigate to services and get the port number for nodered-app as shown below.



Use the Public IP and port number in the format below to access the node red application.

Node-red Flow editor:

Url - Public IP: port (Ex: 184.172.214.2:32323)

This url opens the node-red application with a pre-defined flow.

Node-red Application UI:

Url - Public IP: port/bot (Ex: 184.172.214.2:32323/bot).

This url opens up the node-red application UI which is integrated with the pre-defined configuration for watson assistant, IBM functions.

Table 8:

Public IP (host):	
Port:	

5.4.3. Change credentials (optional)

This section helps you to change credentials in Watson assistant and IBM Functions to match with the services which were created in sections 5.2, 5.3. The pre-defined node-red flow has credentials embedded in it, this runs as such without changing any credentials.

So, skip this part if you don't want to change the credentials. But for the node-red to use the services that you just created in the above sections, IBM Functions and Watson Assistant credentials have to be changed in the existing flow.

Open the node-red flow editor using **ip:port** listed in table 5. Change the IBM Functions credentials by double clicking on **“Change credentials here”** node to open the node and change the username and password to the credentials noted down in [step \(2\) of section 5.2.3](#).

Change the Watson Assistant credentials by double clicking on **“My Bot”** node to open the node and change the username, password and Workspace_ID to the credentials noted down in [step \(2\) of section 4.7](#).

Click **“Deploy”** on the top right corner of the page once the credentials are changed. “Successfully deployed” alert would be displayed if the deployment is successful. At this point the application is successfully deployed on IBM Cloud.

5.4.4. Access the UI


Node-red flow editor opens up the node-red flow where individual nodes can be updated, whereas node-red application UI can be accessed using node-red application UI link from the above section 5.4.2.

Refer to above section 5.4.2 to copy the url of the application UI. Open a new browser tab, paste the url and press enter to launch the node-red application.

5.4.5. Test the use case

The selfcare node red application has a facial age detection model as its first step. This model takes image of a human being as an input to predict his/her age and then re-directs you to selfcare app. Please upload your image using the **“upload”** button or click anywhere in that area to upload an image or you can select the pre-populated images.

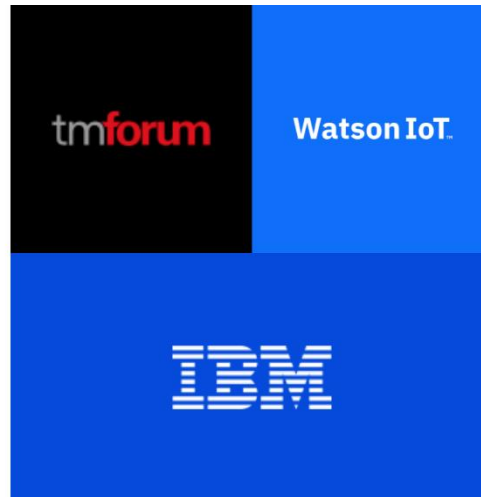
Welcome.



Upload your image

Upload

- or - Select one from below



Once you upload your picture or select an image from the list, it takes you to next screen where the bot can assist you in self-care app instructions.

Try some inputs like **“account balance”** or **“show usage”** to initiate a conversation. These instructions will trigger intents in Watson assistant dialog which would call IBM Functions within the Watson Assistant you just created.

TMForum BOT

Welcome to the TM Forum bot

2:59:43 PM

By my best guess, it looks like you're only 24 years young! How may I help you?

3:34:53 PM

Your current balance is \$139.88 from 2018-04-01 00:00:00 to 2018-04-30 00:00:00.

3:35:04 PM

Your Overall Usage for Voice, Data and SMS is as below:

UsageType	Usage	Balanceleft
voice	2879	121 sec
data	799	228 MB
sms	0	200 sms

3:35:07 PM

Your top voice charges for this month are as below:

destinationNumber	duration	startTime	Cost
447987654321	3540 sec	2018-04-07 14:02:17	82.01
447987633111	102 sec	2018-04-08 20:02:23	0.59
447987654321	20 sec	2018-04-08 16:42:23	0.02
447987654321	5 sec	2018-04-07 18:12:17	0

3:35:10 PM

Type here

Submit

account balance

3:35:03 PM

show usage

3:35:05 PM

I didn't know my voice usage was too high, how much did you charge for voice?

3:35:38 PM

6. Conclusions

7. Appendix