



Title: Enterprise Security Management (ESM) - Enterprise Management (EM)

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Background and Purpose

This document describes a core set of security requirements for Enterprise Security Management systems. These requirements cover basic security characteristics and behaviors for an ESM management server.

The intent is that the remaining sections provide succinct statements that highlight the relevant aspects to be addressed by the Technical Community (TC) constructing the PP. Here, the authors provide a narrative that introduces the reader to the problem being solved, and presents key aspects that support or guide the TC, and may elaborate on subtleties not apparent in the “bulleted” high level statements.

Use Cases

This section is intended to provide the initial scope/bound of the security problem by providing the reader with concise statements regarding the scenarios in which the technology is being used. The intended usage presented here should lay the groundwork for the identifying the resources to be protected, and what threats must be considered in the drafting of the Essential Security Requirements (ESR) and for the TC to consider when writing the PP.

[USE CASE] **Monitoring and Management**

[USE CASE 1] Custom Events

The ability to handle custom event management and monitoring across server and workstation endpoints.

[USE CASE 2] Standard Services and Alerts

The ability to monitor multiple system services across endpoints, such as alerting for low disk space, high memory usage alerts, account creations, accounts being added or removed from groups, services stopping.

[USE CASE 3] Patching and Policies

The ability to deploy patches, security, and business policies to server and workstation endpoints, in addition to deploying instructions to network configurable infrastructure devices.

[USE CASE 4] Discovery

The capability to effectively browse, query, and export aggregated host-based endpoint data through a management dashboard query interface, in addition to automatically add newly discovered endpoints to a monitored database.

[USE CASE] **Expandability**

[USE CASE 1] Vendor Expansion

The ability to integrate and expand with additional vendor packages for custom monitoring and configuration of varying physical and virtual hardware.

[USE CASE 2] Resource Expansion

The capability to generate performance and predictive analysis to estimate when a monitored resource will be exhausted and allow for administrators to plan accordingly.

[USE CASE] **Security**

The ability to function in any configuration of endpoints with or without agents in the following ways.

Agent

[USE CASE 1] Detection of Potential Unauthorized Activity

The ability for agents to detect potentially unauthorized activity, software, or users by collection of host-based endpoint data and reporting back to the management server for further analysis.

[USE CASE 2] Remediation of Malicious Activity

The ability for the management server to instruct agents to perform remediation activities on the endpoints to cleanup detected malicious activity and report back through secured channels.

Agentless

[USE CASE 1] Detection of Potential Unauthorized Activity

The detection of potentially unauthorized activity, software, or users is enabled by remote collection of host-based endpoint data by the management server.

[USE CASE 2] Remediation of Malicious Activity

The ability to perform remediation activities on the endpoint remotely from the management server to cleanup detected malicious activity.

Resources to be protected

- Sensitive data stored by the ESM system.
- Credentials for authentication to or from the ESM system.
- Cryptographic key material to perform secure communications with host agents.
- Sensitive data in transit to or from the ESM system.

Attacker access

- An attacker is assumed to attempt attacks from the following vantage points:
 - The network across which the application engages in communication, both actively and passively. Including potentially IOT devices and BYOD.
 - The platform on which the application is installed, though as an unprivileged subject.
 - The endpoint (host agent) by planting crafted malicious artifacts on the Endpoint platform to be consumed by the ESM System.
- An attacker has an arbitrary amount of time to analyze the behavior of the application, its interaction with its host device or platform, and/or the data it transmits over the network.

Essential Security Requirements

This is where the authors present an initial set of English requirements that specify security functionality, rather than design and/or implementation characteristics. These requirements will provide the foundation for which the detailed set of requirements is derived. It is important that the requirements captured here make an attempt to fully address the categories (e.g., access control, identification, authentication, management capabilities, roles of administration, secure communications, and audit). That's not to say the requirements are fully specified or detailed enough to simply translate to Common Criteria security functional requirements. The goal is that there is enough information contained here, as well as the other sections of this document, to provide the TC enough information to ensure they have an understanding of what is minimally required in breath.

- Patch Management
 - Scanning and updating patches is important enterprise security and requires management at all phases: QA, development, staging, production, etc. and maintaining strict policies to avoid any unexpected events.
- Policy Management
 - Exception creation and policy configuration.

- View protected processes.
- Agent and ESM settings
 - Heartbeat Interval
 - Reporting Interval
- Content updates
- Vulnerability Assessment
 - Import unknown hashes and set policy for them based on rules.
 - Ability to administratively override previous policies.
 - Scanning hosts for missing patches, configurations, security policies
 - Scanning file executions and running files.
- Architecture
 - Resiliency
 - Failover
 - Loadbalanced
 - Endpoint and Tenant Management
 - Role-based access control
 - Agent revocation
 - Permission Segregation
 - Role based Tier model, protecting privileged accounts and resources from non-privileged.
 - Compliance
 - Auditing capabilities
 - Confidentiality
 - Encrypted communication between ESM host and clients
- Risk Management
 - Behavior Detection/Threat Modeling
 - Network Virtualization
 - Ties into architecture with custom defense strategies based on the capabilities of the architecture
 - Zero Trust
- Reporting Capabilities
 - Log forwarding (SIEM, Syslog, Email, etc.)
 - Security events search criteria

Assumptions

Simply put, this section presents the aspects of the product and its intended environment that can be assumed to hold true. This will provide additional scope on the resulting PP.

The following assumptions are made for the ESM product and its operational environment:

- Depending on configuration and capability, the product may or may not be:
 - Bound to directory server to support multi-user login
- The ESM system is connected to a network. For purposes of sending/receiving endpoint agent data. Other entities on the network are not inherently trustable.
- Administrators are not malicious in nature.
- Users are not malicious in nature, though they may inadvertently or intentionally engage in risky behavior.

Optional Extensions

Here is where the authors may indicate capabilities or features that they considered to be suitable for the technology type, but not something that should be mandated at this time. This could be capabilities not widely available for the technology at this time, but will be mandated in a future draft of the PP, or it could be a “nice to have” that product developers could use to distinguish their products from others.

Outside the TOE's Scope

This is where the authors explicitly state things they do not want to be considered for inclusion in an evaluation against a resulting PP. Items expressed here could include threats, functions or capabilities

that would require assurance activities that are too subjective, or specific expertise not available in the evaluation facilities expected to assess products against the PP (e.g., assessing anti-tamper measures).

- Cloud ESM devices – this is not to include a VM running in the cloud running ESM, but ESM cloud specific tool like AWS Security Hub or Azure Sentinel