

PP-Module for MDM Agents



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National Information Assurance Partnership

Revision History

Version	Date	Comment
1.0	2013-10-21	Initial Release
1.1	2014-02-07	Typographical changes and clarifications to front-matter
2.0	2014-12-31	Separation of MDM Agent SFRs. Updated cryptography, protocol, X.509 requirements. Added objective requirement for Agent audit storage. New requirement for unenrollment prevention. Initial Release of MDM Agent EP.
3.0	2016-11-21	Updates to align with Technical Decisions. Added requirements to support BYOD use case.
4.0	2019-03-01	Convert to PP-Module.

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1 Overview

The scope of the MDM Agent is to describe the security functionality of a Mobile Device Management (MDM) Agent in terms of [] and to define functional and assurance requirements for such products. This is intended for use with the following s:

- Mobile Device Management (MDM) Protection Profile, Version 4.0
- Mobile Device Fundamentals (MDF) Protection Profile, Version 3.1

These s are valid because a Agent is either a 3rd party application manufactured by the Server vendor or is a native application deployed on a mobile device.

1.1 Terms

The following sections list Common Criteria and technology terms used in this document.

1.1.1 Common Criteria Terms

Assurance	Grounds for confidence that a TOE meets the SFRs [CC] .
Base Protection Profile (Base-PP)	Protection Profile used as a basis to build a PP-Configuration.
Collaborative Protection Profile (cPP)	A Protection Profile developed by international technical communities and approved by multiple schemes
Common Criteria (CC)	Common Criteria for Information Technology Security Evaluation (International Standard ISO/IEC 15408).
Common Criteria Testing Laboratory	Within the context of the Common Criteria Evaluation and Validation Scheme (CCEVS), an IT security evaluation facility, accredited by the National Voluntary Laboratory Accreditation Program (NVLAP) and approved by the NIAP Validation Body to conduct Common Criteria-based evaluations.
Common Evaluation Methodology (CEM)	Common Evaluation Methodology for Information Technology Security Evaluation.
Distributed TOE	A TOE composed of multiple components operating as a logical whole.
Extended Package (EP)	A deprecated document form for collecting SFRs that implement a particular protocol, technology, or functionality. See Functional Packages.
Functional Package (FP)	A document that collects SFRs for a particular protocol, technology, or functionality.
Operational Environment (OE)	Hardware and software that are outside the TOE boundary that support the TOE functionality and security policy.
Protection Profile (PP)	An implementation-independent set of security requirements for a category of products.
Protection Profile Configuration (PP-Configuration)	A comprehensive set of security requirements for a product type that consists of at least one Base-PP and at least one PP-Module.
Protection Profile Module (PP-Module)	An implementation-independent statement of security needs for a TOE type complementary to one or more Base Protection Profiles.
Security Assurance Requirement (SAR)	A requirement to assure the security of the TOE.
Security	A requirement for security enforcement by the TOE.

Functional Requirement (SFR)	
Security Target (ST)	A set of implementation-dependent security requirements for a specific product.
Target of Evaluation (TOE)	The product under evaluation.
TOE Security Functionality (TSF)	The security functionality of the product under evaluation.
TOE Summary Specification (TSS)	A description of how a TOE satisfies the SFRs in an ST.

1.1.2 Technical Terms

Administrator	The person who is responsible for management activities, including setting the policy that is applied by the enterprise on the mobile device.
Enrolled State	The state in which a mobile device is managed by a policy from an MDM.
Mobile Application Store (MAS)	Mobile Application Store
Mobile Device Management (MDM)	Mobile Device Management
Mobile Device User	The person who uses and is held responsible for a mobile device.
Operating System	Software which runs at the highest privilege level and can directly control hardware resources. Modern mobile devices typically have at least two primary operating systems: one which runs on the cellular baseband processor and one which runs on the application processor. The platform of the application processor handles most user interaction and provides the execution environment for apps. The platform of the cellular baseband processor handles communications with the cellular network and may control other peripherals. The term OS, without context, may be assumed to refer to the platform of the application
Unenrolled State	The state in which a mobile device is not managed by an MDM system.
User	See Mobile Device User.

2 Compliant Targets of Evaluation

The system consists of two primary components: the Server software and the Agent. This specifically addresses the Agent. The Agent establishes a secure connection back to the Server, from which it receives policies to enforce on the mobile device. Optionally, the Agent interacts with the Mobile Application Store (MAS) Server to download and install enterprise-hosted applications.

A compliant Agent is installed on a mobile device as an application (supplied by the developer of the Server software) or is part of the mobile device's OS. This builds on either the MDF PP or the MDM PP. A TOE that claims conformance to this must also claim conformance to one of those PPs as its . A compliant is obligated to implement the functionality required in the along with the additional functionality defined in this in order to mitigate the threats that are defined by this .

This shall build on the MDF PP if the is a native part of a mobile operating system. The for this combined with the MDF is the mobile device itself plus the Agent. If the Agent is part of the mobile device's OS, the Agent may present multiple interfaces for configuring the mobile device, such as a local interface and a remote interface. Agents conforming to this must at least offer an interface with a trusted channel that serves as one piece of an system. Conformant Agents may also offer other interfaces, and the configuration aspects of these additional interfaces are in scope of this .

This shall build on the Server PP if the is a third-party application that is provided with an Server and installed on a mobile device by the user after acquiring the mobile device. The distributed for this combined with the Server is the entire environment, which includes both the Server and the Agent. Even though the mobile device itself is not part of the , it is expected to be evaluated against the MDF so that its baseline security capabilities can be assumed to be present. Figure 1 shows a high-level example of the boundary and its Operational Environment. As stated above, the Agent may either be provided as part of the mobile device itself (shown in red) or distributed as a third-party application from the developer of the Server software (shown in blue).



Figure 1: MDM Agent Operating Environment

The Agent must closely interact with or be part of the mobile device's platform in order to establish policies and to perform queries about device status. The mobile device, in turn, has its own security requirements specified in the MDF .

3 Use Cases

This defines 4 use cases:

[USE CASE 1] Enterprise-owned device for general-purpose enterprise use

An Enterprise-owned device for general-purpose business use is commonly called Corporately Owned, Personally Enabled (COPE). This use case entails a significant degree of Enterprise control over configuration and software inventory. Enterprise administrators use an product to establish policies on the mobile devices prior to user issuance. Users may use Internet connectivity to browse the web or access corporate mail or run Enterprise applications, but this connectivity may be under significant control of the Enterprise. The user may also be expected to store data and use applications for personal, non-enterprise use. The Enterprise administrator uses the product to deploy security policies and query mobile device status. The may issue commands for remediation actions.

[USE CASE 2] Enterprise-owned device for specialized, high-security use

An Enterprise-owned device with intentionally limited network connectivity, tightly controlled configuration, and limited software inventory is appropriate for specialized, high-security use cases. As in the previous use case, the product is used to establish such policies on mobile devices prior to issuance to users. The device may not be permitted connectivity to any external peripherals. It may only be able to communicate via its Wi-Fi or cellular radios with the Enterprise-run network, which may not even permit connectivity to the Internet. Use of the device may require compliance with usage policies that are more restrictive than those in any general-purpose use case, yet may mitigate risks to highly sensitive information. Based upon the operation environment and the acceptable risk level of the enterprise, those security functional requirements outlined in of this Protection Profile along with the selections in the Use Case 2 template defined in are sufficient for the high-security use case.

[USE CASE 3] Personally owned device for personal and enterprise use

A personally owned device, which is used, for both personal activities and enterprise data is commonly called Bring Your Own Device (BYOD). The device may be provisioned for access to enterprise resources after significant personal usage has occurred. Unlike in the enterprise-owned cases, the enterprise is limited in what security policies it can enforce because the user purchased the device primarily for personal use and is unlikely to accept policies that limit the functionality of the device.

However, because the Enterprise allows the user full (or nearly full) access to the Enterprise network, the Enterprise will require certain security policies, for example a password or screen lock policy, and health reporting, such as the integrity of the mobile device system software, before allowing access. The administrator of the can establish remediation actions, such as wipe of the Enterprise data, for non-compliant devices. These controls could potentially be enforced by a separation mechanism built-in to the device itself to distinguish between enterprise and personal activities, or by a third-party application that provides access to enterprise resources and leverages security capabilities provided by the mobile device. Based upon the Operational Environment and the acceptable risk level of the enterprise, those security functional requirements outlined in of this Protection Profile along with the selections in the Use Case 3 template defined in are sufficient for the secure implementation of this BYOD use case.

[USE CASE 4] Personally owned device for personal and limited enterprise use

A personally owned device may also be given access to limited enterprise services such as enterprise email. Because the user does not have full access to the enterprise or enterprise data, the enterprise may not need to enforce any security policies on the device. However, the enterprise may want secure email and web browsing with assurance that the services being provided to those clients by the mobile device are not compromised. Based upon the Operational Environment and the acceptable risk level of the enterprise, those security functional requirements outlined in of this are sufficient for the secure implementation of this BYOD use case.

This inherits exact conformance as required from the specified and as defined in the and addenda for Exact Conformance, Selection-Based SFRs, and Optional SFRs (dated May 2017).

The following PPs and PP-Modules are allowed to be specified in a PP-Configuration with this PP-Module.

- PP-Module for VPN Client, Version 2.1

This is conformant to Parts 2 (extended) and 3 (conformant) of Common Criteria Version 3.1, Release 5 [].

This is TLS Package Version 1.1 Conformant.

4 Threats

The following threats are specific to Agents, and represents an addition to those identified in the s.

T.MALICIOUS_APPS

FILL IN

T.BACKUP

An attacker may try to target backups of data or credentials and exfiltrate data. Since the backup is stored on either a personal computer or end user's backup repository, it's not likely the enterprise would detect compromise.

T.NETWORK_ATTACK

FILL IN

T.NETWORK_EAVESDROP

FILL IN

T.PHYSICAL_ACCESS

FILL IN

5 Assumptions

These assumptions are made on the Operational Environment in order to be able to ensure that the security functionality specified in the PP-Module can be provided by the TOE. If the TOE is placed in an Operational Environment that does not meet these assumptions, the TOE may no longer be able to provide all of its security functionality.

A.CONNECTIVITY

The relies on network connectivity to carry out its management activities. The will robustly handle instances when connectivity is unavailable or unreliable.

A.MOBILE_DEVICE_PLATFORM

The MDM Agent relies upon mobile platform and hardware evaluated against the MDF PP and assured to provide policy enforcement as well as cryptographic services and data protection. The mobile platform provides trusted updates and software integrity verification of the MDM Agent.

A.PROPER_ADMIN

One or more competent, trusted personnel who are not careless, willfully negligent, or hostile, are assigned and authorized as the Administrators, and do so using and abiding by guidance documentation.

A.PROPER_USER

Mobile device users are not willfully negligent or hostile, and use the device within compliance of a reasonable Enterprise security policy.

6 Organizational Security Policies

An organization deploying the TOE is expected to satisfy the organizational security policy listed below in addition to all organizational security policies defined by the claimed base PP.

P.ACCOUNTABILITY

Personnel operating the shall be accountable for their actions within the .

P.ADMIN

The configuration of the mobile device security functions must adhere to the Enterprise security policy.

P.DEVICE_ENROLL

A mobile device must be enrolled for a specific user by the administrator of the prior to being used in the Enterprise network by the user.

P.NOTIFY

The mobile user must immediately notify the administrator if a mobile device is lost or stolen so that the administrator may apply remediation actions via the system.

7 Security Objectives for the TOE

O.ACCOUNTABILITY

The must provide logging facilities, which record management actions undertaken by its administrators.

O.APPLY_POLICY

The must facilitate configuration and enforcement of enterprise security policies on mobile devices via interaction with the mobile OS and the Server. This will include the initial enrollment of the device into management, through its entire lifecycle, including policy updates and its possible unenrollment from management services.

O.DATA_PROTECTION_TRANSIT

Data exchanged between the Server and the Agent must be protected from being monitored, accessed, or altered.

O.STORAGE

To address the issue of loss of confidentiality of user data in the event of loss of a mobile device (T.PHYSICAL), conformant s will use platform provide key storage. The is expected to protect its persistent secrets and private keys.

8 Security Objectives for the Operational Environment

The Operational Environment of the TOE implements technical and procedural measures to assist the TOE in correctly providing its security functionality (which is defined by the security objectives for the TOE). The security objectives for the Operational Environment consist of a set of statements describing the goals that the Operational Environment should achieve. This section defines the security objectives that are to be addressed by the IT domain or by non-technical or procedural means. The assumptions identified in Section 3 are incorporated as security objectives for the environment.

OE.DATA_PROPER_ADMIN

TOE Administrators are trusted to follow and apply all administrator guidance in a trusted manner.

OE.DATA_PROPER_USER

Users of the mobile device are trained to securely use the mobile device and apply all guidance in a trusted manner.

OE.IT_ENTERPRISE

The Enterprise IT infrastructure provides security for a network that is available to the and mobile devices that prevents unauthorized access.

OE.MOBILE_DEVICE_PLATFORM

The Agent relies upon the trustworthy mobile platform and hardware to provide policy enforcement as well as cryptographic services and data protection. The mobile platform provides trusted updates and software integrity verification of the Agent.

OE.WIRELESS_NETWORK

A wireless network will be available to the mobile devices.

8.1 Security Objectives Rationale

This section describes how the assumptions, threats, and organizational security policies map to the security objectives.

Table 1: Security Objectives Rationale

Threat, Assumption, or OSP	Security Objectives	Rationale
T.MALICIOUS_APPS	O.DATA_PROTECTION_TRANSIT	The threat T.MALICIOUS_APPS is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to protect app loading/updates against malicious insertion from the network.
	O.APPLY_POLICY	The threat T.MALICIOUS_APPS is countered by O.APPLY_POLICY as this provides policy preventing loading of unapproved apps into the .
T.BACKUP	O.DATA_PROTECTION_TRANSIT	The threat T.BACKUP is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
	O.APPLY_POLICY	The threat T.BACKUP is countered by O.APPLY_POLICY as this provides policy to enforce that backups be stored only in secure, protected locations.
T.NETWORK_ATTACK	O.DATA_PROTECTION_TRANSIT	The threat T.NETWORK_ATTACK is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
	O.APPLY_POLICY	The threat T.NETWORK_ATTACK is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	OE.IT_ENTERPRISE	The threat T.NETWORK_ATTACK is countered by OE.IT_ENTERPRISE by reducing the network exposure of the mobile device.
T.NETWORK_	O.DATA_	The threat T.NETWORK_EAVESDROP is countered by

EAVESDROP	PROTECTION_TRANSIT	O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
	O.APPLY_POLICY	The threat T.NETWORK_EAVESDROP is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	OE.IT_ENTERPRISE	The threat T.NETWORK_EAVESDROP is countered by OE.IT_ENTERPRISE by reducing the network exposure of the mobile device.
T.PHYSICAL_ACCESS	O.ACCOUNTABILITY	The threat T.PHYSICAL_ACCESS is countered by O.ACCOUNTABILITY as this provides the capability to log attempts by unauthorized personnel to access data, and to log any access to the data or the device, as well as changes to the device during the time when it is not under the control of an authorized user.
	O.APPLY_POLICY	The threat T.PHYSICAL_ACCESS is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	O.STORAGE	The threat T.PHYSICAL_ACCESS is countered by O.STORAGE as this provides the capability to encrypt all user and enterprise data and authentication keys to ensure the confidentiality of data that it stores.
A.CONNECTIVITY	OE.WIRELESS_NETWORK	The Operational Environment objective OE.WIRELESS_NETWORK is realized through A.CONNECTIVITY.
A.MOBILE_DEVICE_PLATFORM	OE.MOBILE_DEVICE_PLATFORM	The Operational Environment objective OE.MOBILE_DEVICE_PLATFORM is realized through A.MOBILE_DEVICE_PLATFORM.
A.PROPER_ADMIN	OE.DATA_PROPER_ADMIN	The Operational Environment objective OE.DATA_PROPER_ADMIN is realized through A.PROPER_ADMIN.
A.PROPER_USER	OE.DATA_PROPER_USER	The Operational Environment objective OE.DATA_PROPER_USER is realized through A.PROPER_USER.
P.ACCOUNTABILITY	O.ACCOUNTABILITY	O.ACCOUNTABILITY provides logging of personnel actions in order to provide accountability of all personnel actions within the .
P.ADMIN	O.APPLY_POLICY	The adheres to the Enterprise security policy through the application of O.APPLY_POLICY.
P.DEVICE_ENROLL	O.APPLY_POLICY	The enrolls mobile devices for specific users with policy through the application of O.APPLY_POLICY.
P.NOTIFY	O.APPLY_POLICY	The provides the capability for the administrator to apply remediation actions via the system through policy, which is applied through O.APPLY_POLICY.

9 Security Requirements

This chapter describes the security requirements which have to be fulfilled by the product under evaluation. Those requirements comprise functional components from Part 2 and assurance components from Part 3 of [CC]. The following conventions are used for the completion of operations:

- **Refinement** operation (denoted by **bold text** or ~~striketrough text~~): is used to add details to a requirement (including replacing an assignment with a more restrictive selection) or to remove part of the requirement that is made irrelevant through the completion of another operation, and thus further restricts a requirement.
- **Selection** (denoted by *italicized text*): is used to select one or more options provided by the [CC] in stating a requirement.
- **Assignment** operation (denoted by *italicized text*): is used to assign a specific value to an unspecified parameter, such as the length of a password. Showing the value in square brackets indicates assignment.
- **Iteration** operation: is indicated by appending the SFR name with a slash and unique identifier suggesting the purpose of the operation, e.g. "/EXAMPLE1."

9.1 MDF PP Security Functional Requirements Direction

In a PP-Configuration that includes MDF PP, the TOE is expected to rely on some of the security functions implemented by the Mobile Device as a whole and evaluated against the MDF PP. The following sections describe any modifications that the ST author must make to the SFRs defined in the MDF PP in addition to what is mandated by [Section 9.3 TOE Security Functional Requirements](#).

9.1.1 Modified SFRs

This PP-Module does not modify any SFRs defined by the MDF PP.

9.1.2 Additional SFRs

This section defines additional SFRs that must be added to the TOE boundary in order to implement the functionality in any PP-Configuration where the MDF PP is claimed as the Base-PP.

FCS_STG_EXT.4 Cryptographic Key Storage

FCS_STG_EXT.4.1

The Agent shall use the platform provided key storage for all persistent secret and private keys.

Application Note: This requirement ensures that persistent secrets (credentials, secret keys) and private keys are stored securely when not in use by the mobile platform.

Evaluation Activities ▼

[FCS_STG_EXT.4](#)

TSS

The evaluator will verify that the lists each persistent secret (credential, secret key) and private key needed to meet the requirements in the . For each of these items, the evaluator will confirm that the lists for what purpose it is used, and, for each platform listed as supported in the , how it is stored. The evaluator shall verify that the Agent calls a platform-provided API to store persistent secrets and private keys.

FTP_ITC_EXT.1/TRUSTCHAN Trusted Channel Communication

FTP_ITC_EXT.1.1/TRUSTCHAN

Refinement: The TSF shall use [selection:

- *mutually authenticated TLS client as defined in the Package for Transport Layer Security,*
- *mutually authenticated DTLS client as defined in the Package for Transport Layer Security,*
- *HTTPS*

] to provide a communication channel between itself and another trusted IT product that is logically distinct from other communication channels, provides assured identification of its end points, protects channel data from disclosure, and detects modification of the channel data.

Application Note: The intent of this requirement is to protect the communications channel between Server and Agent, post enrollment. is to protect the communications channel between Server and Agent during enrollment.

This requirement is to ensure that the transmission of any audit logs, mobile device information data (software version, hardware model, and application versions), and configuration data collected by the Agent and sent from the Agent to the Server, when commanded, or at configurable intervals, is properly protected. This trusted channel also protects any commands and policies sent by the Server to the Agent. Either the Agent or the Server is able to initiate the connection.

This requirement is iterated from the MDF to indicate the protocols that the MDM Agent can use for a trusted channel. The mobile device is required to perform the mandated cryptographic protocols as in the for communication channels mandated in the MDF . The author must select one of TLS, DTLS, or HTTPS in order to establish and maintain a trusted channel between the Agent and the Server. Only TLS, DTLS, or HTTPS are acceptable for this trusted channel.

Since this requirement is only for the case when the builds on MDF PP and in this case it is expected that the Agent will be a native part of the mobile operating system, it is expected that the Agent will utilize the mobile device's implementation of the selected protocols. HTTPS (FCS_HTTPS_EXT.1) and TLS (FCS_TLSC_EXT.1) are already mandatory for a MDF ST. If "TLS" or "DTLS" is selected the following selections from the TLS Functional Package must be made:

- FCS_TLS_EXT.1:
 - either TLS or DTLS is selected depending on the selection made in FTP_ITC_EXT.1.1
 - client must be selected
- FCS_TLSC_EXT.1.1:
 - The cipher suites selected must correspond with the algorithms and hash functions allowed in FCS_COP.1 from the MDF PP.
 - mutual authentication must be selected

Protocol, RBG, Certificate validation, algorithm, and similar services may be met with platform provided services.

FTP_ITC_EXT.1.2/TRUSTCHAN

Refinement: The shall permit the TSF and the Server and [**selection:** MAS Server, no other IT entities] to initiate communication via the trusted channel.

Application Note: For all other use cases, the mobile device initiates the communication; however, for Agents, the Server may also initiate communication.

FTP_ITC_EXT.1.3/TRUSTCHAN

Refinement: The TSF shall initiate communication via the trusted channel for all communication between the MDM Agent and the MDM Server and [**selection:** all communication between the MAS Server and the MDM Agent, no other communication]

Application Note: This element is iterated from the MDF ; it is expected that the mobile device will initiate the trusted channel between the MDM Agent and the MDM Server for administrative communication and may initiate other trusted channels to other trusted IT entities for other uses.

Evaluation Activities ▼

[FTP_ITC_EXT.1/TRUSTCHAN](#)

TSS

The evaluator shall examine the to determine that the methods of Agent-Server communication are indicated, along with how those communications are protected. The evaluator shall also confirm that all protocols listed in the in support of remote administration are consistent with those specified in the requirement, and are included in the requirements in the .

Guidance

The evaluator shall confirm that the operational guidance contains instructions for configuring the communication channel between the MDM Agent and the MDM Server and conditionally, the MAS Server for each supported method.

Tests

For each supported identifier type (excluding DNs), the evaluator shall repeat the following tests:

- **Test 1:** The evaluators shall ensure that communications using each specified (in the operational guidance) Agent-Server communication method is tested during the course of the evaluation, setting up the connections as described in the operational guidance and ensuring that communication is successful.
- **Test 2:** The evaluator shall ensure, for each method of Agent-Server communication, the channel data is not sent in plaintext.
- **Test 3:** The evaluator shall ensure, for each communication channel with the MDM Server, that a protocol analyzer identifies the traffic as the protocol under testing.

Further evaluation activities are associated with the specific protocols.

FTP_TRP.1/TRUSTPATH Trusted Path (for Enrollment)

FTP_TRP.1.1/TRUSTPATH

Refinement: The TSF shall use [selection:

- TLS client as defined in the Package for Transport Layer Security,
- HTTPS

] to provide a trusted communication path between itself and another trusted IT product that is logically distinct from other communication paths and provides assured identification of its endpoints and protection of the communicated data from disclosure and detection of modification of the communicated data from [modification, disclosure].

FTP_TRP.1.2/TRUSTPATH

Refinement: The TSF shall permit MD users to initiate communication via the trusted path.

FTP_TRP.1.3/TRUSTPATH

Refinement: The TSF shall require the use of the trusted path for [[all MD user actions]].

Application Note: This requirement ensures that authorized MD users initiate all communication with the via a trusted path, and that all communications with the by MD users is performed over this path. The purpose of this connection is for enrollment by the MD user.

The author chooses the mechanism or mechanisms supported by the . The data passed in this trusted communication channel are encrypted as defined by the protocol selected.

Since this requirement is only for the case when the builds on MDF PP and in this case it is expected that the Agent will be a native part of the mobile operating system, it is expected that the Agent will utilize the mobile device's implementation of the selected protocols. HTTPS (FCS_HTTPS_EXT.1) and TLS (FCS_TLSC_EXT.1) are already mandatory for a MDF ST. If "TLS" or "DTLS" is selected the following selections from the TLS Functional Package must be made:

- FCS_TLS_EXT.1:
 - TLS must be selected
 - client must be selected
- FCS_TLSC_EXT.1.1:
 - The cipher suites selected must correspond with the algorithms and hash functions allowed in FCS_COP.1 from the MDF PP.

Evaluation Activities ▼

FTP_TRP.1/TRUSTPATH

TSS

The evaluator shall examine the to determine that the methods of remote enrollment are indicated, along with how those communications are protected. The evaluator shall also confirm that all protocols listed in the in support of enrollment are consistent with those specified in the requirement, and are included in the requirements in the .

Guidance

The evaluator shall confirm that the operational guidance contains instructions for establishing the enrollment sessions for each supported method.

Tests

For each Agent/platform listed as supported in the :

- **Test 1:** The evaluators shall ensure that communications using each specified (in the operational guidance) enrollment method is tested during the course of the evaluation, setting up the connections as described in the operational guidance and ensuring that communication is successful.
- **Test 2:** For each method of enrollment supported, the evaluator shall follow the operational guidance to ensure that there is no available interface that can be used by a remote user to establish enrollment sessions without invoking the trusted path.
- **Test 3:** The evaluator shall ensure, for each method enrollment, the channel data is not sent in plaintext.

Further evaluation activities are associated with the specific protocols.

9.2 MDM PP Security Functional Requirements Direction

In a PP-Configuration that includes MDM PP, the TOE is expected to rely on some of the security functions implemented by the MDM Server as a whole and evaluated against the MDM PP. The following sections describe any modifications that the ST author must make to the SFRs defined in the MDM PP in addition to what is mandated by [Section 9.3 TOE Security Functional Requirements](#).

9.2.1 Modified SFRs

This PP-Module does not modify any SFRs defined by the MDM PP.

9.2.2 Additional SFRs

This section defines additional SFRs that must be added to the TOE boundary in order to implement the functionality in any PP-Configuration where the MDM PP is claimed as the Base-PP.

FCS_STG_EXT.1/KEYSTO Cryptographic Key Storage

FCS_STG_EXT.1.1/KEYSTO

Refinement: The MDM Agent shall use the [platform-provided key storage] for all persistent secret and private keys.

Application Note: This requirement ensures that persistent secrets (credentials, secret keys) and private keys are stored securely when not in use by the mobile platform.

Evaluation Activities ▼

[FCS_STG_EXT.1/KEYSTO](#)

TSS

The evaluator will verify that the lists each persistent secret (credential, secret key) and private key needed to meet the requirements in the . For each of these items, the evaluator will confirm that the lists for what purpose it is used, and, for each platform listed as supported in the , how it is stored. The evaluator shall verify that the Agent calls a platform-provided API to store persistent secrets and private keys.

9.3 TOE Security Functional Requirements

The following section describes the SFRs that must be satisfied by any TOE that claims conformance to this PP-Module. These SFRs must be claimed regardless of which PP-Configuration is used to define the TOE.

FAU_ALT_EXT.2 Agent Alerts

FAU_ALT_EXT.2.1

The Agent shall provide an alert via the trusted channel to the Server in the event of any of the following audit events:

- successful application of policies to a mobile device,
- **[selection:** receiving, generating] periodic reachability events,
- **[selection:**
 - change in enrollment state,
 - failure to install an application from the MAS Server,
 - failure to update an application from the MAS Server,
 - **[assignment:** other events],
 - no other events

].

Application Note: The trusted channel is defined in FPT_ITT.1(2) of the if Agent extends Server and FTP_ITC_EXT.1 if Agent extends MDF . “Alert” in this requirement could be as simple as an audit record or a notification. If any prior alerts exist in the queue, per [FAU_ALT_EXT.2.2](#), those alerts must be sent when the trusted channel is available.

This requirement is to ensure that the Agent must notify the Server whenever one of the events listed above occurs. Lack of receipt of a successful policy installation indicates the failure of the policy installation.

The periodic reachability events ensure that either the Agent responds to Server polls to determine device network reachability, or the Agent can be configured to regularly notify the Server that it is reachable. The author must select “receiving” in the first case and “generating” in the second. The corresponding requirement for the Server is FAU_NET_EXT.1 in the .

The author must either assign further events or select the “no other events” option. Note that alerts may take time to reach the Server, or not arrive, due to poor connectivity.

FAU_ALT_EXT.2.2

The MDM Agent shall queue alerts if the trusted channel is not available.

Application Note: If the trusted channel is not available, alerts must be queued. When the trusted channel becomes available, the queued alerts must be sent.

Evaluation Activities ▼

[FAU_ALT_EXT.2](#)

TSS

The evaluator shall examine the and verify that it describes how the alerts are implemented.

The evaluator shall examine the and verify that it describes how the candidate policy updates are obtained and the actions that take place for successful (policy update installed) and unsuccessful (policy update not installed) cases. The software components that are performing the processing must also be identified in the and verified by the evaluator.

The evaluator also ensures that the describes how reachability events are implemented, and if configurable are selected in [FMT_SMF_EXT.4.2](#). The evaluator verifies that this description clearly indicates who (Agent or Server) initiates reachability events.

The evaluator shall ensure that the describes under what circumstances, if any, the alert may not be generated (e.g., the device is powered off or disconnected from the trusted channel), how alerts are queued, and the maximum amount of storage for queued messages.

Tests

- **Test 1:** The evaluator shall perform a policy update from the test environment server. The evaluator shall verify the Agent accepts the update, makes the configured changes, and reports the success of the policy update back to the Server.
- **Test 2:** The evaluator shall perform each of the actions listed in [FAU_ALT_EXT.2.1](#) and verify that the alert does in fact reach the Server.
- **Test 3:** The evaluator shall configure the Agent to perform a network reachability test, both with and without such connectivity and ensure that results reflect each.
- **Test 4:** The evaluator shall remove network connectivity from the MDM Agent and generate an alert/event as defined in [FAU_ALT_EXT.2.1](#). The evaluator shall restore network connectivity to the MDM Agent and verify that the alert generated while the was disconnected is sent by the MDM Agent upon re-establishment of the connectivity.

FAU_GEN.1/AUDITGEN Audit Data Generation

FAU_GEN.1.1/AUDITGEN

Refinement: The Agent shall [**selection:** invoke platform-provided functionality, implement functionality] to generate an Agent audit record of the following auditable events:

- a. Startup and shutdown of the Agent;
- b. All auditable events for [*not specified*] level of audit; and

- c. [*policy updated, any modification commanded by the Server, specifically defined auditable events listed in , and [selection: [assignment: other events], no other events]*].

Application Note: This requirement outlines the information to be included in the Agent’s audit records. The author can include other auditable events directly in the Auditable Events table in FAU_GEN.1.1(2); they are not limited to the list presented.

policy update must minimally indicate that an update to policy occurred. The event record need not contain the differences between the prior policy and the new policy; optionally, the specific change(s) to policy that were included in that update may be detailed. All updates to policy should trigger this alert. Modifications commanded by the Server are those commands listed in FMT_SMF.1.1.

The selection for the [FMT_UNR_EXT.1](#) auditable event in the Auditable Events table corresponds to the selection in [FMT_UNR_EXT.1](#). If “apply remediation actions” is selected in [FMT_UNR_EXT.1](#), then the author selects “attempt to unenroll” in FAU_GEN.1.1(2) Auditable Events table for [FMT_UNR_EXT.1](#); otherwise, “none” is selected.

Table 2 Auditable Events

Requirement	Auditable Events	Additional Audit Record Contents
FAU_ALT_EXT.2	Success/failure of sending alert.	No additional information.
FAU_GEN.1	None.	N/A
FAU_SEL.1	All modifications to the audit configuration that occur while the audit collection functions are operating.	No additional information.
FCS_STG_EXT.4 / FCS_STG_EXT.1(2)	None.	
FCS_TLSC_EXT.1	Failure to establish a TLS session.	Reason for failure.
	Failure to verify presented identifier.	Presented identifier and reference identifier.
	Establishment/termination of a TLS session.	Non-TOE endpoint of connection.
FIA_ENR_EXT.2	Enrollment in management.	Reference identifier of Server.
FMT_POL_EXT.2	Failure of policy validation.	Reason for failure of validation.
FMT_SMF_EXT.4	Outcome (Success/failure) of function.	No additional information.
FMT_UNR_EXT.1.1	[selection: <i>Attempt to unenroll, none</i>]	No additional information.
FTP_ITC_EXT.1(2)	Initiation and termination of trusted channel.	Trusted channel protocol. Non-TOE endpoint of connection.

FAU_GEN.1.2/AUDITGEN

Refinement: The [**selection:** *TSF, TOE platform*] shall record within each Agent audit record at least the following information:

- Date and time of the event, type of event, subject identity, (if relevant) the outcome (success or failure) of the event, and additional information in ; and
- For each audit event type, based on the auditable event definitions of the functional components included in the PP-Module/ST, [**assignment:** *other*

audit relevant information].

Application Note: All audits must contain at least the information mentioned in FAU_GEN.1.2(2), but may contain more information which can be assigned. The author must identify in the which information of the audit record that is performed by the Agent and that which is performed by the Agent's platform.

Evaluation Activities ▼

[FAU_GEN.1/AUDITGEN](#)

TSS

The evaluator shall check the and ensure that it provides a format for audit records. Each audit record format type must be covered, along with a brief description of each field.

If "invoke platform-provided functionality" is selected, the evaluator shall examine the to verify that it describes (for each supported platform) how this functionality is invoked (it should be noted that this may be through a mechanism that is not implemented by the Agent; nonetheless, that mechanism will be identified in the as part of this evaluation activity).

Tests

The evaluator shall use the to perform the auditable events defined in the Auditable Events table in FAU_GEN.1.1(2) and observe that accurate audit records are generated with contents and formatting consistent with those described in the . Note that this testing can be accomplished in conjunction with the testing of the security mechanisms directly.

FAU_SEL.1/EVENTSEL Security Audit Event Selection

FAU_SEL.1.1/EVENTSEL

Refinement: The shall **[selection:** *invoke platform-provided functionality, implement functionality*] to select the set of events to be audited from the set of all auditable events based on the following attributes:

- a. [event type]
- b. [success of auditable security events, failure of auditable security events, **[assignment:** *other attributes*]].

Application Note: The intent of this requirement is to identify all criteria that can be selected to trigger an audit event. For the author, the assignment is used to list any additional criteria or "no other attributes". This selection may be configured by the MDM Server.

Evaluation Activities ▼

[FAU_SEL.1/EVENTSEL](#)

TSS

If "invoke platform-provided functionality" is selected, the evaluator shall examine the of the to verify that it describes (for each supported platform) how this functionality is invoked (it should be noted that this may be through a mechanism that is not implemented by the MDM Agent; nonetheless, that mechanism will be identified in the as part of this evaluation activity).

Guidance

The evaluator shall examine the operational guidance to determine that it contains instructions on how to define the set of auditable events as well as explains the syntax for multi-value selection (if applicable). The evaluator shall also verify that the operational guidance shall identify those audit records that are always recorded, regardless of the selection criteria currently being enforced.

Tests

- **Test 1:** For each attribute listed in the requirement, the evaluator shall devise a test to show that selecting the attribute causes only audit events with that attribute (or those that are always recorded, as identified in the administrative guidance) to be recorded.
- **Test 2:** [conditional]: If the TSF supports specification of more complex audit pre-selection criteria (e.g., multiple attributes, logical expressions using attributes) then the evaluator shall devise tests showing that this capability is correctly implemented. The evaluator shall also, in the test plan, provide a short narrative justifying the set of tests as representative and sufficient to exercise the capability.

FIA_ENR_EXT.2 Agent Enrollment of Mobile Device into Management

FIA_ENR_EXT.2.1

The Agent shall record the reference identifier of the Server during the enrollment process.

Application Note: The reference identifier of the Server may be the Distinguished Name, Domain Name, and/or the IP address of the Server. This requirement allows the specification of the information to be used to establish a network connection and the reference identifier for authenticating the trusted channel between the Server and Agent.

Evaluation Activities ▼

[FIA_ENR_EXT.2](#)

TSS

The evaluator shall examine the to verify that it describes which types of reference identifiers are acceptable and how the identifier is specified (e.g. preconfigured in the Agent, by the user, by the server, in a policy).

Guidance

The evaluator shall examine the operational guidance to verify that it describes how to configure reference identifier of the Server's certificate and, if different than the reference identifier, the Domain Name or IP address (for connectivity) of the Server.

Tests

The evaluator shall follow the operational guidance to establish the reference identifier of the server on the Agent and in conjunction with other evaluation activities verify that the Agent can connect to the Server and validate the Server's certificate.

FMT_POL_EXT.2 Agent Trusted Policy Update

FMT_POL_EXT.2.1

The Agent shall only accept policies and policy updates that are digitally signed by a certificate that has been authorized for policy updates by the Server.

Application Note: The intent of this requirement is to cryptographically tie the policies to the enterprise that mandated the policy, not to protect the policies in transit (as they are already protected by FPT_ITT.1(2) of the). This is especially critical for users who connect to multiple enterprises.

Policies must be digitally signed by the enterprise using the algorithms in FCS_COP.1(3).

FMT_POL_EXT.2.2

The MDM Agent shall not install policies if the policy-signing certificate is deemed invalid.

Evaluation Activities ▼

[FMT_POL_EXT.2](#)

TSS

The evaluator ensures that the describes how the candidate policies are obtained by the Agent, the processing associated with verifying the digital signature of the policy updates, and the actions that take place for successful (signature was verified) and unsuccessful (signature could not be verified) cases. The software components that are performing the processing must also be identified in the and verified by the evaluators.

Tests

This evaluation activity is performed in conjunction with the evaluation activity for FIA_X509_EXT.1 and FIA_X509_EXT.2 as defined in the s.

- **Test 1:** *The evaluator shall perform a policy update from an available configuration interface (such as through a test Server). The evaluator shall verify the update is signed and is provided to the Agent. The evaluator shall verify the Agent accepts the digitally signed policy.*
- **Test 2:** *The evaluator shall perform a policy update from an available configuration interface (such as through a test Server). The evaluator shall provide an unsigned and an incorrectly signed policy to the Agent. The evaluator shall verify the Agent does not accept*

FMT_SMF_EXT.4 Specification of Management Functions

FMT_SMF_EXT.4.1

The Agent shall be capable of interacting with the platform to perform the following functions:

- Import the certificates to be used for authentication of Agent communications,
- **[selection:** *administrator-provided management functions in MDF , administrator-provided device management functions in]*
- **[selection:** *[assignment: additional functions], no additional functions*].

Application Note: This requirement captures all the configuration functionality in the Agent to configure the underlying mobile device with the configuration policies sent from the Server to the Agent. The author selects the (MDF or) as the source of the management functions.

The administrator-provided management functions in MDF are specified in Column 4 of Table 5 in MDF and in FPT_TUD_EXT.1 (for version queries). The administrator-provided device management functions in are specified in FMT_SMF.1.1(1); the functions in the selection of FMT_SMF.1.1(1) in the are required to correspond to the functions available on the platforms supported by the Agent.

The author can add more commands and configuration policies by completing the assignment statement; the mobile device must support these additional commands or configuration policies.

The agent must configure the platform based on the commands and configuration policies received from the Server. The author must not claim any functionality not provided by the supported mobile device(s). All selections and assignments performed by the author in this requirement should match the selections and assignments of the validated mobile device .

FMT_SMF_EXT.4.2

The Agent shall be capable of performing the following functions:

- Enroll in management
- Configure whether users can unenroll from management
- **[selection:** *configure periodicity of reachability events, [assignment: other management functions], no other functions*].

Application Note: This requirement captures all of the configuration in the Agent for configuration of itself.

If the Agent is a part of the mobile device, enrollment is a single function both of the Agent and of the mobile device ([FMT_SMF_EXT.4.1](#)).

If the Agent is an application developed separately from the mobile device, the Agent performs the function “enroll the mobile device in management” (per [FMT_SMF_EXT.4.1](#)) by registering itself to the mobile device as a device administrator. The Agent itself is enrolled in management by configuring the Server to which the Agent answers.

If the Agent does not support unenrollment prevention, remediation actions should be applied upon unenrollment (per [FMT_UNR_EXT.1](#)).

If the Agent generates periodic reachability events in [FAU_ALT_EXT.2.1](#) and the periodicity of these events is configurable, “configure periodicity of reachability events” must be selected.

Evaluation Activities ▼

[FMT_SMF_EXT.4](#)

This assurance activity may be performed in conjunction with other assurance activities in the .

TSS

The evaluator shall verify that the any assigned functions are described in the and that these functions are documented as supported by the platform. The evaluator shall examine the to verify that any differences between management functions and policies for each supported

mobile device are listed.

The evaluator shall verify that the describes the methods in which the MDM Agent can be enrolled.

The description shall make clear if the MDM Agent supports multiple interfaces for enrollment and configuration (for example, both remote configuration and local configuration).

Guidance

The evaluator shall verify the AGD guidance includes detailed instructions for configuring each function in this requirement.

If the Agent is a component of the system (i.e. Server is the), the evaluator shall verify, by consulting documentation for the claimed mobile device platforms, that the configurable functions listed for this Agent are supported by the platforms.

If the Agent supports multiple interfaces for configuration (for example, both remote configuration and local configuration), the AGD guidance makes clear whether some functions are restricted to certain interfaces.

Tests

- **Test 1:** In conjunction with the evaluation activities in the , the evaluator shall attempt to configure each administrator-provided management function and shall verify that the mobile device executes the commands and enforces the policies.
- **Test 2:** The evaluator shall configure the MDM Agent authentication certificate in accordance with the configuration guidance. The evaluator shall verify that the MDM Agent uses this certificate in performing the tests for FPT_ITT.1(2) (from the MDM PP).
- **Test 3:** In conjunction with other evaluation activities, the evaluator shall attempt to enroll the MDM Agent in management with each interface identified in the , and verify that the MDM Agent can manage the device and communicate with the MDM Server.
- **Test 4:** [conditional] In conjunction with the evaluation activity for [FAU_ALT_EXT.2.1](#), the evaluator shall configure the periodicity for reachability events for several configured time periods and shall verify that the MDM Server receives alerts on that schedule.
- **Test 5:** [conditional] The evaluator shall design and perform tests to demonstrate that the assigned function may be configured and that the intended behavior of the function is enacted by the mobile device.

FMT_UNR_EXT.1 User Unenrollment Prevention

FMT_UNR_EXT.1.1

The Agent shall provide a mechanism to enforce the following behavior upon an attempt to unenroll the mobile device from management: **[selection: prevent the unenrollment from occurring, apply remediation actions]**.

Application Note: Unenrolling is the action of transitioning from the enrolled state to the unenrolled state. If preventing the user from unenrolling is configurable, administrators configure whether users are allowed to unenroll through the Server.

For those configurations where unenrollment is allowed, for example a BYOD usage, the MDF PP describes remediation actions performed upon unenrollment, such as wiping enterprise data, in FMT_SMF_EXT.2.1; however, the Agent is limited to those actions supported by the mobile device on which the Agent is operating.

Evaluation Activities ▼

[FMT_UNR_EXT.1](#)

TSS

The evaluator shall ensure that the describes the mechanism used to prevent users from unenrolling or the remediation actions applied when unenrolled.

Guidance

The evaluator shall ensure that the administrative guidance instructs administrators in configuring the unenrollment prevention in each available configuration interface. If any configuration allows users to unenroll, the guidance also describes the actions that unenroll the Agent.

Tests

- **Test 1:** If 'prevent the unenrollment from occurring' is selected: The evaluator shall

configure the Agent according to the administrative guidance for each available configuration interface, shall attempt to unenroll the device, and shall verify that the attempt fails.

- **Test 2:** If ‘apply remediation actions’ is selected: If any configuration allows the user to unenroll, the evaluator shall configure the Agent to allow user unenrollment, attempt to unenroll, and verify that the remediation actions are applied.

9.4 TOE Security Functional Requirements Rationale

The following rationale provides justification for each security objective for the TOE, showing that the SFRs are suitable to meet and achieve the security objectives:

Table 3: SFR Rationale

Objective	Addressed by	Rationale
O.ACCOUNTABILITY	FAU_ALT_EXT.2, FAU_GEN.1(2), FAU_SEL.1(2)	FILL IN
O.APPLY_POLICY	FAU_STG_EXT.3(objective), FIA_ENR_EXT.2, FMT_POL_EXT.2, FMT_SMF_EXT.4, FMT_UNR_EXT.1	FILL IN
O.DATA PROTECTION TRANSIT	FCS_DTLSS_EXT.1 (from TLS Package), FCS_DTLSC_EXT.1 (from TLS Package), FCS_TLSC_EXT.1 (from TLS Package), FCS_TLSC_EXT.2 (from TLS Package), FCS_TLSS_EXT.1 (from TLS Package), FCS_TLSS_EXT.2 (from TLS Package), FPT_NET_EXT.1 (objective), FTP_ITC_EXT.1(2) (if MDF is Base-PP), FTP_TRP.1(2) (if MDF is Base-PP)	FILL IN
O.STORAGE	FCS_STG_EXT.1(2) (if MDM is Base-PP), FCS_STG_EXT.4 (if MDF is Base-PP)	FILL IN

9.5 TOE Security Assurance Requirements

This PP-Module does not define any SARs beyond those defined within the Base-PPs to which it can claim conformance. It is important to note that a TOE that is evaluated against this PP-Module is inherently evaluated against the MDF PP, and MDM PP as well. These PPs include a number of EAs associated with both Security Functional Requirements (SFRs) and SARs. Additionally, this PP-Module includes a number of SFR-based EAs that similarly refine the SARs of the Base-PPs. The evaluation laboratory will evaluate the TOE against the chosen Base-PP and supplement that evaluation with the necessary SFRs that are taken from this PP-Module.

10 Consistency Rationale

10.1 Protection Profile for Mobile Device Fundamentals

10.1.1 Consistency of TOE Type

When this is used to extend the MDF PP, the TOE type for the overall TOE is still a mobile device. The TOE boundary is simply extended to include the Agent application that runs on the mobile device.

10.1.2 Consistency of Security Problem Definition

PP-Module Threat, Assumption, OSP	Consistency Rationale
-----------------------------------	-----------------------

T.MALICIOUS_APPS	
------------------	--

T.BACKUP	
----------	--

T.NETWORK_ATTACK	
------------------	--

T.NETWORK_EAVESDROP	
---------------------	--

T.PHYSICAL_ACCESS	
-------------------	--

A.CONNECTIVITY	
----------------	--

A.MOBILE_DEVICE_PLATFORM	
--------------------------	--

A.PROPER_ADMIN	
----------------	--

A.PROPER_USER	
---------------	--

P.ACCOUNTABILITY	
------------------	--

P.ADMIN	
---------	--

P.DEVICE_ENROLL	
-----------------	--

P.NOTIFY	
----------	--

10.1.3 Consistency of Objectives

The objectives for the TOEs are consistent with the MDF PP based on the following rationale:

PP-Module TOE Objective	Consistency Rationale
-------------------------	-----------------------

O.ACCOUNTABILITY	
------------------	--

O.APPLY_POLICY	
----------------	--

O.DATA_PROTECTION_TRANSIT	This objective extends the 's O.COMMS objective by ensuring that the communications related to Agents functionality are secured in the same manner as other sensitive data transmitted to/from the mobile device.
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O.STORAGE	This objective extends the 's O.STORAGE objective by ensuring that the mobile device's data-at-rest protection mechanisms can also be used to secure the Agent and related data.
-----------	--

The objectives for the TOE's Operational Environment are consistent with the MDF PP based on the following rationale:

PP-Module Operational Environment Objective	Consistency Rationale
---	-----------------------

OE.DATA_PROPER_ADMIN	
----------------------	--

OE.DATA_PROPER_USER	
---------------------	--

OE.IT_ENTERPRISE	
------------------	--

OE.MOBILE_DEVICE_PLATFORM	
---------------------------	--

OE.WIRELESS_NETWORK	
---------------------	--

10.1.4 Consistency of Requirements

This PP-Module identifies several SFRs from the MDF PP that are needed to support MDM Agents functionality. This is considered to be consistent because the functionality provided by the MDF PP is being

used for its intended purpose. The PP-Module identifies new SFRs that are used entirely to provide functionality for MDM Agents. The rationale for why this does not conflict with the claims defined by the MDF PP are as follows:

PP-Module Requirement	Consistency Rationale
Modified SFRs	
This PP-Module does not modify any requirements when the MDF PP is the base.	
Additional SFRs	
FCS_STG_EXT.4	This SFR requires the Agent to use functionality defined by the in FCS_CKM_EXT.1.
FTP_ITC_EXT.1/TRUSTCHAN	The defines FTP_ITC_EXT.1 to define the secure protocols used for trusted channel communications. This iterates the SFR to specify a subset of these protocols that may be used for Agent communications in particular.
FTP_TRP.1/TRUSTPATH	This SFR uses the trusted channel protocols defined by the in FTP_ITC_EXT.1 to facilitate a trusted path that the Agent can use to enroll the mobile device it runs on into management. Even though the does not define FTP_TRP.1, the requirement was given an iteration label for consistency with the Server requirement of the same name.
Mandatory SFRs	
FAU_ALT_EXT.2	
FAU_GEN.1/AUDITGEN	
FAU_SEL.1/EVENTSEL	
FIA_ENR_EXT.2	
FMT_POL_EXT.2	
FMT_SMF_EXT.4	
FMT_UNR_EXT.1	
Optional SFRs	
This PP-Module does not define any Optional requirements.	
Selection-based SFRs	
This PP-Module does not define any Selection-based requirements.	
Objective SFRs	
FAU_STG_EXT.3	
FPT_NET_EXT.1	
Implementation-Dependent SFRs	
This PP-Module does not define any Implementation-Dependent requirements.	

10.2 Protection Profile for Mobile Device Management

10.2.1 Consistency of TOE Type

When this is used to extend the PP, the TOE type for the overall TOE is still mobile device management. The TOE boundary is simply extended to include the Agent(s) that reside on individual mobile devices and support the management functionality that the Server component implements.

10.2.2 Consistency of Security Problem Definition

PP-Module Threat, Assumption, OSP	Consistency Rationale
T.MALICIOUS_APPS	
T.BACKUP	
T.NETWORK_ATTACK	

T.NETWORK_EAVESDROP

T.PHYSICAL_ACCESS

A.CONNECTIVITY

A.MOBILE_DEVICE_PLATFORM

A.PROPER_ADMIN

A.PROPER_USER

P.ACCOUNTABILITY

P.ADMIN

P.DEVICE_ENROLL

P.NOTIFY

10.2.3 Consistency of Objectives

The objectives for the TOEs are consistent with the MDM PP based on the following rationale:

PP-Module TOE Objective	Consistency Rationale
O.ACCOUNTABILITY	
O.APPLY_POLICY	
O.DATA_PROTECTION_TRANSIT	This objective extends the 's O.COMMS objective by ensuring that the communications related to Agents functionality are secured in the same manner as other sensitive data transmitted to/from the mobile device.
O.STORAGE	This objective extends the 's O.STORAGE objective by ensuring that the mobile device's data-at-rest protection mechanisms can also be used to secure the Agent and related data.

The objectives for the TOE's Operational Environment are consistent with the MDM PP based on the following rationale:

PP-Module Operational Environment Objective	Consistency Rationale
---	-----------------------

OE.DATA_PROPER_ADMIN

OE.DATA_PROPER_USER

OE.IT_ENTERPRISE

OE.MOBILE_DEVICE_PLATFORM

OE.WIRELESS_NETWORK

10.2.4 Consistency of Requirements

This PP-Module identifies several SFRs from the MDM PP that are needed to support MDM Agents functionality. This is considered to be consistent because the functionality provided by the MDM PP is being used for its intended purpose. The PP-Module identifies new SFRs that are used entirely to provide functionality for MDM Agents. The rationale for why this does not conflict with the claims defined by the MDM PP are as follows:

PP-Module Requirement	Consistency Rationale
Modified SFRs	
This PP-Module does not modify any requirements when the MDM PP is the base.	
Additional SFRs	
FCS_STG_EXT.1/KEYSTO	The requires the TOE to define a method of key storage. This iterates it to specify the use of platform key storage for Agents.
Mandatory SFRs	
FAU_ALT_EXT.2	

FAU_GEN.1/AUDITGEN

FAU_SEL.1/EVENTSEL

FIA_ENR_EXT.2

FMT_POL_EXT.2

FMT_SMF_EXT.4

FMT_UNR_EXT.1

Optional SFRs

This PP-Module does not define any Optional requirements.

Selection-based SFRs

This PP-Module does not define any Selection-based requirements.

Objective SFRs

FAU_STG_EXT.3

FPT_NET_EXT.1

Implementation-Dependent SFRs

This PP-Module does not define any Implementation-Dependent requirements.

Appendix A - Optional SFRs

A.1 Strictly Optional Requirements

This PP-Module does not define any Strictly Optional SFRs.

A.2 Objective Requirements

FAU_STG_EXT.3 Security Audit Event Storage

FAU_STG_EXT.3.1

The MDM Agent shall store MDM audit records in the platform-provided audit storage.

Application Note: [FAU_STG_EXT.3](#) should only be included in the for MDM Agent platforms (i.e., mobile devices) that conform to MDF PP version 3 or later.

Evaluation Activities ▼

[FAU_STG_EXT.3](#)

TSS

The evaluator shall verify that the description of the audit records indicates how the records are stored. The evaluator shall verify that the Agent calls a platform-provided API to store audit records.

FPT_NET_EXT.1 Network Reachability

FPT_NET_EXT.1.1

The TSF shall detect when a configurable [**selection:** *positive integer of missed reachability events occur, time limit is exceeded*] related to the last successful connection with the server has been reached.

Application Note: This requirement is to enable the Agent to determine if it has been out of connectivity with the Server for too long. The configuration of the number of allowed missed reachability events or time limit since last successful connection with the server is handled in Server configuration policy of the Agent (the first selection of function 56 in FMT_SMF.1.1(1) within the MDM PP). If the first selection of FMT_SMF.1.1(1) function 56 is included in the , then [FPT_NET_EXT.1.1](#) must be included in the .

If the Agent has been out of connectivity with the server for too long than the remediation actions specified in the second selection of function 56 must occur. For example if the Agent has not synced with the server in the allowed amount of time that the Agent must wipe the device without requiring a command from the Server.

Evaluation Activities ▼

[FPT_NET_EXT.1](#)

TSS

The evaluator shall verify that the contains a description of how the Agent determines how long it has been since the last successful connection with the Server (i.e., total number of missed reachability events or time). If total number of missed reachability events is selected, the evaluator shall verify that the contains a description of how often the reachability events are sent.

Guidance

The evaluator shall verify that the AGD guidance instructs the administrator, if needed, how to configure the to detect when the time since last successful connection with the server has been reached.

Tests

The evaluator shall configure the Server configuration policy of the Agent per FMT_SMF.1.1(1) function 56 within the Mobile Device Managment PP. The device shall be placed in airplane mode to prevent connectivity with the Server. The evaluator shall verify that after the configured

time, the remediation actions selected in function 56 occur.

Appendix B - Selection-Based Requirements

This PP-Module does not define any Selection-Based SFRs.

Appendix C - Extended Component Definitions

This appendix contains the definitions for all extended requirements specified in the Module.

C.1 Extended Components Table

All extended components specified in the Module are listed in this table:

Table 4: Extended Component Definitions

Functional Class	Functional Components
Cryptographic Support (FCS)	FCS_STG_EXT Trusted Channel
Security Audit (FAU)	FAU_ALT_EXT MDM Alerts FAU_STG_EXT Protected Audit Event Storage
Identification and Authentication (FIA)	FIA_ENR_EXT Enrollment
Security Management (FMT)	FMT_POL_EXT Trusted Policy Update FMT_SMF_EXT Specification of Management Functions (Agent) FMT_UNR_EXT Unenrollment
Protection of the TSF (FPT)	FPT_NET_EXT Network Reachability

C.2 Extended Component Definitions

C.2.1 Cryptographic Support (FCS)

This Module defines the following extended components as part of the FCS class originally defined by CC Part 2:

C.2.1.1 FCS_STG_EXT Trusted Channel

This family is defined in both the MDF and the MDM s. This augments the extended family by adding one additional component, [FCS_STG_EXT.4](#). This new component and its impact on the extended family’s component leveling are shown below; reference the MDF or MDM PP for all other definitions for this family. [FCS_STG_EXT.4](#), Cryptographic Key Storage, requires the TSF to define a specific location for its key storage.

Management: FCS_STG_EXT.4

There are no management functions foreseen.

Audit: FCS_STG_EXT.4

There are no auditable events foreseen.

FCS_STG_EXT.4 Cryptographic Key Storage

Hierarchical to: No other components.

Dependencies to: FCS_CKM.1 Cryptographic Key Generation

FCS_STG_EXT.4.1

The Agent shall use the platform provided key storage for all persistent secret and private keys.

C.2.2 Security Audit (FAU)

This Module defines the following extended components as part of the FAU class originally defined by CC Part 2:

C.2.2.1 FAU_ALT_EXT MDM Alerts

This family is defined in the . This augments the extended family by adding one additional component, [FAU_ALT_EXT.2](#). This new component and its impact on the extended family’s component leveling are shown below; reference the PP for all other definitions for this family. [FAU_ALT_EXT.2](#), Agent Alerts, requires the TSF to define when and how an Agent generates alerts and transmits them to an Server based on its activity.

Management: FAU_ALT_EXT.2

The following actions could be considered for the management functions in FMT:

- Ability to configure the specific events that result in generation of alerts.

Audit: FAU_ALT_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Success/failure of sending alert.

FAU_ALT_EXT.2 Agent Alerts

Hierarchical to: No other components.

Dependencies to: FAU_ALT_EXT.1 Server Alerts

[FPT_ITT.1(2) Basic Internal TSF Data Transfer Protection; or
FTP_ITC.1 Inter-TSF Trusted Channel]

FAU_ALT_EXT.2.1

The Agent shall provide an alert via the trusted channel to the Server in the event of any of the following audit events:

- successful application of policies to a mobile device,
- [**selection:** *receiving, generating*] periodic reachability events,
- [**selection:**
 - *change in enrollment state,*
 - *failure to install an application from the MAS Server,*
 - *failure to update an application from the MAS Server,*
 - [**assignment:** *other events*],
 - *no other events*

].

FAU_ALT_EXT.2.2

The MDM Agent shall queue alerts if the trusted channel is not available.

C.2.2.2 FAU_STG_EXT Protected Audit Event Storage

This family is defined in the . This augments the extended family by adding one additional component, [FAU_STG_EXT.3](#). This new component and its impact on the extended family's component leveling are shown below; reference the PP for all other definitions for this family.

[FAU_STG_EXT.3](#), Security Audit Event Storage, requires the TSF to identify a location for audit record storage and the events that are stored at this location.

Management: FAU_STG_EXT.3

There are no management functions foreseen.

Audit: FAU_STG_EXT.3

There are no auditable events foreseen.

FAU_STG_EXT.3 Security Audit Event Storage

Hierarchical to: No other components.

Dependencies to: FAU_GEN.1 Audit Data Generation

FAU_STG_EXT.3.1

The MDM Agent shall store MDM audit records in the platform-provided audit storage.

C.2.3 Identification and Authentication (FIA)

This Module defines the following extended components as part of the FIA class originally defined by CC Part 2:

C.2.3.1 FIA_ENR_EXT Enrollment

This family is defined in the . This augments the extended family by adding one additional component, [FIA_ENR_EXT.2](#). This new component and its impact on the extended family's component leveling are shown below; reference the PP for all other definitions for this family.

[FIA_ENR_EXT.2](#), Agent Enrollment of Mobile Device into Management, requires the TSF to record specific information about the Server (i.e. the entity that is enrolling it) during the enrollment process.

Management: FIA_ENR_EXT.2

There are no management functions foreseen.

Audit: FIA_ENR_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the

PP/ST:

- Minimal: Completion of enrollment process.

FIA_ENR_EXT.2 Agent Enrollment of Mobile Device into Management

Hierarchical to: No other components.

Dependencies to: FIA_ENR_EXT.1 Enrollment of Mobile Device into Management

FIA_ENR_EXT.2.1

The Agent shall record the reference identifier of the Server during the enrollment process.

C.2.4 Security Management (FMT)

This Module defines the following extended components as part of the FMT class originally defined by CC Part 2:

C.2.4.1 FMT_POL_EXT Trusted Policy Update

This family is defined in the . This augments the extended family by adding one additional component, [FMT_POL_EXT.2](#). This new component and its impact on the extended family's component leveling are shown below; reference the PP for all other definitions for this family.

[FMT_POL_EXT.2](#), Agent Trusted Policy Update, requires the TSF to verify the validity of the source of a policy before applying it.

Management: FMT_POL_EXT.2

There are no management functions foreseen.

Audit: FMT_POL_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Failure to validate policy.

FMT_POL_EXT.2 Agent Trusted Policy Update

Hierarchical to: No other components.

Dependencies to: FCS_COP.1 Cryptographic Operation
FMT_POL_EXT.1 Trusted Policy Update

FMT_POL_EXT.2.1

The Agent shall only accept policies and policy updates that are digitally signed by a certificate that has been authorized for policy updates by the Server.

FMT_POL_EXT.2.2

The MDM Agent shall not install policies if the policy-signing certificate is deemed invalid.

C.2.4.2 FMT_SMF_EXT Specification of Management Functions (Agent)

This family is defined in the MDF . This augments the extended family by adding one additional component, [FMT_SMF_EXT.4](#). This new component and its impact on the extended family's component leveling are shown below; reference the MDF PP for all other definitions for this family.

[FMT_SMF_EXT.4](#), Specification of Management Functions, requires the TSF to support the execution of certain management functions that require interfacing with other TOE components.

Management: FMT_SMF_EXT.4

The following actions could be considered for the management functions in FMT:

- Execution of management functions.
- Configuration of management functions behavior.

Audit: FMT_SMF_EXT.4

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Successful and failed execution of management functions.

FMT_SMF_EXT.4 Specification of Management Functions

Hierarchical to: No other components.

Dependencies to: FCS_CKM.1 Cryptographic Key Generation

FMT_SMF_EXT.4.1

The Agent shall be capable of interacting with the platform to perform the following functions:

- Import the certificates to be used for authentication of Agent communications,
- [**selection:** *administrator-provided management functions in MDF , administrator-provided device management functions in]*
- [**selection:** [**assignment:** *additional functions*], *no additional functions*].

FMT_SMF_EXT.4.2

The Agent shall be capable of performing the following functions:

- Enroll in management
- Configure whether users can unenroll from management
- [**selection:** *configure periodicity of reachability events*, [**assignment:** *other management functions*], *no other functions*].

C.2.4.3 FMT_UNR_EXT Unenrollment

Family Behavior

Components in this family define requirements for TSF behavior when a user attempts to unenroll the TOE from mobile device management.

Component Leveling

[FMT_UNR_EXT] ————— [1]

[FMT_UNR_EXT.1](#), User Unenrollment Prevention, requires the TSF either to prevent unenrollment entirely or to take some corrective action in the event that an unenrollment is initiated.

Management: FMT_UNR_EXT.1

There are no management functions foreseen.

Audit: FMT_UNR_EXT.1

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Unenrollment from .

FMT_UNR_EXT.1 User Unenrollment Prevention

Hierarchical to: No other components.

Dependencies to: [FIA_ENR_EXT.1 Enrollment of Mobile Device into Management; or FMT_MOF_EXT.1 Management of Functions Behavior]

FMT_UNR_EXT.1.1

The Agent shall provide a mechanism to enforce the following behavior upon an attempt to unenroll the mobile device from management: [**selection:** *prevent the unenrollment from occurring, apply remediation actions*].

C.2.5 Protection of the TSF (FPT)

This Module defines the following extended components as part of the FPT class originally defined by CC Part 2:

C.2.5.1 FPT_NET_EXT Network Reachability

Family Behavior

Components in this family define requirements for tracking the availability of network components.

Component Leveling

[FPT_NET_EXT] ————— [1]

[FPT_NET_EXT.1](#), Network Reachability, requires the TSF to keep track of failed attempts to communicate with a remote entity.

Management: FPT_NET_EXT.1

The following actions could be considered for the management functions in FMT:

- Configuration of unreachable threshold.

Audit: FPT_NET_EXT.1

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Reaching/exceeding unreachability threshold.

FPT_NET_EXT.1 Network Reachability

Hierarchical to: No other components.

Dependencies to: FPT_STM.1 Reliable Time Stamps

FPT_NET_EXT.1.1

The TSF shall detect when a configurable [**selection:** *positive integer of missed reachability events occur, time limit is exceeded*] related to the last successful connection with the server has been reached.

Appendix D - Use Case Templates

The following use case templates list those selections, assignments, and objective requirements that best support the use cases identified by this Protection Profile. Note that the templates assume that all s listed in Section 5 are included in the , not just those listed in the templates. These templates and deviations from the template should be identified in the Security Target to assist customers with making risk-based purchasing decisions. Products that do not meet these templates are not precluded from use in the scenarios identified by this Protection Profile.

Where selections for a particular requirement are not identified in a use case template, all available selections are equally applicable to the use case.

[Use Case 1] Enterprise-owned device for general-purpose enterprise use

At this time no additional requirements are recommended for this use case.

[Use Case 2] Enterprise-owned device for specialized, high-security use

Requirement	Action
FAU_ALT_EXT.2.1 Function c	Include in .
FMT_UNR_EXT.1.1	Select “prevent the unenrollment from occurring”.

[Use Case 3] Personally owned device for personal and enterprise use

Requirement	Action
FMT_UNR_ENT.1.1	Select “apply remediation actions”

[Use Case 4] Personally owned device for personal and limited enterprise use

At this time no additional requirements are recommended for this use case.

Appendix E - Acronyms

Acronym	Meaning
API	Application Programming Interface
BYOD	Bring Your Own Device
Base-PP	Base Protection Profile
CC	Common Criteria
CEM	Common Evaluation Methodology
COPE	Corporately Owned, Personally Enabled
DN	Distinguished Name
DTLS	Datagram Transport Layer Security
EP	Extended Package
FP	Functional Package
GPOS	General Purpose Operating System
HTTPS	HyperText Transfer Protocol Secure
IP	Internet Protocol
IPSec	Internet Protocol Security
MAS	Mobile Application Store
MD	Mobile Device
MDF	Mobile Device Fundamentals
MDM	Mobile Device Management
OE	Operational Environment
PP	Protection Profile
PP-Configuration	Protection Profile Configuration
PP-Module	Protection Profile Module
RBG	Random Bit Generation
SAR	Security Assurance Requirement
SD	Supporting Document
SFR	Security Functional Requirement
ST	Security Target
ST	Security Target
TLS	Transport Layer Security
TOE	Target of Evaluation
TSF	TOE Security Functionality
TSFI	TSF Interface
TSS	TOE Summary Specification
VPN	Virtual Private Network
WiFi	Wireless Fidelity
cPP	Collaborative Protection Profile

Appendix F - Bibliography

Identifier	Title
[CC]	<div>Common Criteria for Information Technology Security Evaluation -<ul style="list-style-type: none">Part 1: Introduction and General Model, CCMB-2017-04-001, Version 3.1 Revision 5, April 2017.Part 2: Security Functional Components, CCMB-2017-04-002, Version 3.1 Revision 5, April 2017.Part 3: Security Assurance Components, CCMB-2017-04-003, Version 3.1 Revision 5, April 2017.</div>