

# FREYZA FACHRURROZI KUSUMA

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## EDUCATION

### MERCU BUANA UNIVERSITY

Jakarta, Indonesia

Bachelor of Computer Science

Sep 2024

Major in Informatics Engineering; Concentration in Data Science & Software Engineering.

Cumulative GPA: 3.84/4.0

Relevant Coursework: Calculus, Web Programming, Smart Web Programming, Algorithm and Data Structure, Software Engineering, Object Oriented Programming, Object Oriented Analysis, Mobile Programming, Machine Learning, Natural Language Processing, Data Mining, Deep Learning, and Introduction to AI.

## EXPERIENCE

### PT DERAJAT UTAMA KREASI (NOTCH)

Jakarta, Indonesia

Web Developer

Nov 2023 – Present

- Enhancing internal and external company websites for improving performance and user experience.
- Identifying and resolving issues, monitoring for suspicious behavior, and ensuring the reliability of server-hosted websites.
- Monitoring and updating website processes to comply with changes in payment gateway regulations.
- Debugging and optimizing code for improved functionality and performance.
- Conducting daily monitoring and inspection to optimize system performance.
- Hosting and maintaining websites, ensuring high availability and security.
- Managing databases, including query simplification and optimization for efficiency.
- Raised and reported payment-related issues to the appropriate authority of payment gateway teams such as Midtrans, Xendit, and Doku, ensuring prompt resolution.

### COMPUTER NETWORK SERVICES GROUP

Port-Vila, Vanuatu

Senior IT Developer

Apr 2023 – Oct 2023

- Orchestrated the optimization of diverse websites, leveraging cutting-edge technologies to revolutionize website performance; boosted conversion rates by 45%.
- Resolved critical web development issues across multiple projects, optimizing load times by 40% and reducing bounce rates by 25% through implementation of advanced caching techniques and performance optimizations.
- Streamlined the production pipeline by incorporating rigorous testing and debugging procedures; achieved enhanced process efficiency and a 35% decrease in production-related errors.
- Performed frequent maintenance on several users' and company's databases and websites, optimizing their processes and usage up to 60%.

### PT AKSES PRIMA INDONESIA

Jakarta, Indonesia

Full-Stack Developer

Dec 2022 – Apr 2023

- Generated websites leveraging extensive technologies, aiding users to modernize business processes considerably.
- Contributed in plenty of meetings with users, attaining all information regarding a project and its challenges.
- Enforced daily care on users and the company's website, reducing cases of trouble caused by any cyber-attack.
- Revamped sites to encounter high performance by executing testing and debugging steps in development mode.

### IFCA SOFTWARE INDONESIA

Jakarta, Indonesia

Software Consultant

Nov 2019 – Dec 2022

- Enhanced the speed of project execution by enabling users to set up the IFCA application on their devices, as well as migrating their existing data into it if any.
- Led users to understand how to access and operate the IFCA application for the first time by conducting training sessions routinely as scheduled.
- Tailored the IFCA application to align with users' preferences by implementing a user-centric design framework, resulting in a 40% increase in user satisfaction and a 25% decrease in user churn rate.

- Proposed various solutions and alternatives to users to answer all concerns regarding the IFCA application, achieving their trust to consult further.
- Addressed up to 100% of data anomalies in users' databases by executing several SQL queries based on analysis, improving users' business processes.
- Participated in multiple meetings alongside users brainstorming about a project, their issues, cases, and preferences related to the IFCA application, reaching great deals from both sides by nearly a hundred percent.

## SKILLS

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- **Technical Skills:** Web Scraping, HTML, CSS, JavaScript, TypeScript, jQuery, PHP, Laravel, Codeigniter, React.js, Next.js, Node.js, PostgreSQL, MySQL, Microsoft SQL Server, REST API, WordPress, Docker, Git, GitHub, Figma, Python, Tensorflow, Scikit-Learn, Pandas, and Ultralytics YOLO Object Detection.
- **Soft Skills:** Problem-Solving, Effective Communication, Teamwork, Adaptability, and Analytical Thinking.
- **Languages:** Bahasa Indonesia (Native), English (Fluent).

## CERTIFICATIONS

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- Junior Web Programmer Certification - Indonesian Professional Certification Authority (BNSP).
- Certified Web Developer Associate (CWDA) - PT Atlasfizi Meraki Inovasi.
- Database Programming with PL/SQL - Oracle Academy.
- Crash Course on Python – Google
- Advance Learning Algorithms – DeepLearning.AI
- Supervised Machine Learning – DeepLearning.AI
- Google Cloud Big Data and Machine Learning Fundamentals – Google Cloud