

NATIONAL CONFERENCE

AUGUST 2-3, 2017 | HYATT REGENCY • BETHESDA, MARYLAND

Meeting Employer Demand in a Job- Driven Economy: Diversity, Inclusion, and VR's Evolving Role



Hosted by the Job-Driven Vocational Rehabilitation Technical Assistance Center (JD-VRTAC) and
Vocational Rehabilitation Research and Training Center on Demand-Side Strategies (Demand-Side RRTC)



The JD-VRTAC and Demand-Side VR-RRTC have partnered to host this National Conference. The JD-VRTAC is funded by the Rehabilitation Services Administration (RSA) within the US Department of Education under grant #H264A140002. The Vocational Rehabilitation Research and Training Center on Demand-Side Strategies (Demand-Side RRTC) is funded by the National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR) Grant # H133B120002. The JD-VRTAC and the Demand-Side RRTC are national centers housed at the Institute for Community Inclusion (ICI) at the University of Massachusetts Boston. The centers are part of ExploreVR, the data hub for a group of vocational rehabilitation research projects ICI.

9:00–9:20am

WELCOME

Tom Sannicandro, Julisa Cully, and Cecilia Gandolfo, JD-VRTAC

9:20–10:20am

OPENING PANEL: HOW VR MEETS EMPLOYER DEMAND AND CLIENTS' EMPLOYMENT NEEDS.....

Moderator: DeBrittany Mitchell, JD-VRTAC, Demand-Side RRTC

- **Dr. Susan Foley, Institute for Community Inclusion (ICI)**
- **Mark Schultz, Nebraska Vocational Rehabilitation**
- **Daniel Frye, New Jersey Commission for the Blind and Visually Impaired**
- **Emily Malsch, United States Business Leadership Network (USBLN)**

SESSION 1: BUSINESS AS A CUSTOMER

10:25–11:05am

GENERAL SESSION PANEL: RESEARCH, POLICY, AND PRACTICE.....

Moderator: Dr. Dana Jefferson, JD-VRTAC

- **Research:** Dr. Susan Foley, JD-VRTAC, Demand-Side RRTC
- **Policy:** Mary Wright, JD-VRTAC
- **Practice:** Kathy West-Evans, Council of State Administrators of Vocational Rehabilitation (CSAVR), JD-VRTAC, Demand-Side RRTC

11:05–11:15am

BREAK

11:15am–2:00pm

GENERAL SESSION PANEL: BUSINESS ENGAGEMENT AT THE NATIONAL, STATE, AND LOCAL LEVELS

Moderator: Linda Mock, JD-VRTAC, Demand-Side RRTC

- **Jeanne Miller, JD-VRTAC:** Business engagement practices in the field
- **Yvonne Wright, Missouri Vocational Rehabilitation:** State-level business engagement and partnerships
- **John Marchioro, Illinois Department of Rehabilitation Services:** Regional business engagement and partnerships
- **Morgan Rincon, Oregon Commission for the Blind:** Engaging businesses statewide while ensuring blind and visually impaired individuals find competitive, integrated employment

12:00–1:15pm

LUNCH

1:15–1:25pm

WELCOME BACK

Julisa Cully and Cecilia Gandolfo, JD-VRTAC

1:25–2:10pm

BREAKOUT SESSIONS: LABOR MARKET INFORMATION, SECTOR STRATEGIES,
AND COMMUNITY REHABILITATION PROVIDERS (CRPS)

BREAKOUT ROOM 1: HOW CAN VR USE LMI IN TO ENGAGE BUSINESS?

Moderator: *Paula Pottenger, JD-VRTAC*

- **Amanda Gerson, New Jersey Commission for the Blind and Visually Impaired:**
Labor Market Information Training and Implementation
- **Michael Quinn, Alabama Dept of Rehabilitation Services; Libin Zhang, JD-VRTAC, Demand-Side RRTC:**
The Creation, Implementation, and Challenges of Rolling Out an LMI Dashboard in Alabama and Preliminary Perspectives of Users:

BREAKOUT ROOM 2: SECTOR STRATEGIES

Moderator: *Russ Thelin, JD-VRTAC*

- **Kartik Trivedi & Susan Foley, JD-VRTAC, Demand-Side RRTC:**
Middle Skills Certificate Program: Continuous Quality Improvement Evaluation of a VR-Community College-Healthcare Industry Initiative: Nebraska Vocational Rehabilitation
- **Steve Marshall, South Carolina Vocational Rehabilitation Department:**
How South Carolina VR uses sector strategies to serve the dual customer
- **Jennifer Scilacci, Colodo Division of Vocational Rehabilitation:**
How Colorado VR uses sector strategies to serve the dual customer

BREAKOUT ROOM 3: CRPS AND BUSINESS ENGAGEMENT

Moderator: *Laurie Ford, JD-VRTAC*

- **Betsy Hopkins, Maine Division of Vocational Rehabilitation:**
How Maine DVR uses CRPs to engage business
- **Shannon Myers: Iowa Department for the Blind:**
How Iowa Dept. for the Blind uses CRPs to engage business

2:10–2:20pm

BREAK

2:20–3:00pm

GENERAL SESSION PANEL: BUSINESS PANEL - BUSINESS PERSPECTIVE ON WORKING RELATIONSHIPS WITH VR

Moderator: *Kathy West-Evans, CSAVR, JD-VRTAC, Demand-Side RRTC*

- *Presenters: TBD*

3:00–3:45pm

GENERAL SESSION PANEL: WORK-BASED LEARNING EXPERIENCES – STARBUCKS IN MARYLAND

Moderator: Neil McNeil, JD-VRTAC, Demand-Side RRTC

- Jim Evans and Jessica Hawes, Maryland Department of Rehabilitation Services; Melanie Hood-Wilson, Community College of Baltimore County; Starbucks; Maryland DORS consumer

3:45–3:50pm

BREAK

3:50–4:20pm

POSTER SESSION 1

BREAKOUT ROOM.....

LMI and the Demand Side RRTC Projects: Dashboards, Surveys, Interviews, and Sample Analysis

- Interactive demonstration of the ADRS LMI Dashboard
Michael Quinn and Milton Moats, - Alabama Department of Rehabilitation Services
- Key survey findings from the Business Relations Survey
May-Lorie Saint Laurent & Libin Zhang, JD-VRTAC, Demand-Side RRTC
- Qualitative Interviews of VR counselors using LMI in Alabama
Libin Zhang, JD-VRTAC, Demand-Side RRTC
- LMI Catalog: Sample Analyses/ Data Visualizations
Kartik Trivedi, JD-VRTAC, Demand-Side RRTC

Apprenticeships

- Apprenticeship programs with Arkansas VR
Jonathan Bibb, Arkansas Rehabilitation Services
- Apprenticeship Programs and Disability
Tom Hooper, Jobs for the Future, JD-VRTAC

Internships and Business Partnerships

- Internships and VR Business Partnerships
Mary Ofiato & Joey Buizon, Massachusetts Commission for the Blind
- USBLN Mentoring Program – USBLN
Keri Gray, USBLN
- Pennsylvania's Training Program with Starbucks
Ralph Roach, Pennsylvania Office of Vocational Rehabilitation

Customized Training Programs and Partnerships

- Customized Training Partnerships with Business and the technical college system
Steve Marshall, South Carolina Vocational Rehabilitation Department
- Customized Training Partnerships with Deltech
Delaware Division of Vocational Rehabilitation

- Partnership Training Programs with VR
Melanie Hood-Wilson, Community College of Baltimore County
- Customized Training Partnerships with Business
Jim Evans, Maryland Department of Rehabilitation Services

BREAKOUT ROOM 2

Vermont Progressive Employment Model from the ICI Research Team

- 25 Fidelity components of Progressive Employment (Progressive Employment vs. Business as usual)
Susan Foley & Dennis Moore, Demand-Side RRTC
- VTPE Video Series on ExploreVR
DeBrittany Mitchell, JD-VRTAC, Demand-Side RRTC

Vermont Progressive Employment Model – State Practices

- *Hugh Bradshaw, Vermont Vocational Rehabilitation*
- *Libby Stone-Sterling, Maine Division of Vocational Rehabilitation*
- *Morgan Rincon, Oregon Commission for the Blind*
- *Nebraska Vocational Rehabilitation*

4:20–4:30pm

BREAK

4:30–5:00pm

POSTER SESSION 2

BREAKOUT ROOM 1

Career Pathways Projects

- Advanced Manufacturing Supplement Career Pathways
Tish Harris, Virginia Department for the Blind and Visually Impaired
- UpSkill/Backfill Model Career Pathways Project
Nebraska Vocational Rehabilitation
- Job-Driven Career Lattices Project
Delaware Division of Vocational Rehabilitation

BREAKOUT ROOM 2

Assistive Technology Strategies with Business and Work-Based Learning

- *Mary Ofiato & Joey Buizon, Massachusetts Commission for the Blind*
- *Amanda Gerson, New Jersey Commission for the Blind and Visually Impaired*
- *Jonathan Richmond, Connecticut Bureau of Education and Blind Services*
- *Jason Clary, Oregon Commission for the Blind*
- *Kevin Markel, Texas Workforce Commission - Blind Services Division*

5:00pm

ADJOURN

8:45–9:00am

WELCOME

Julisa Cully and Cecilia Gandolfo, JD-VRTAC

SESSION 2: ADVANCING THE HUMAN CAPITAL

9:00–9:35am

GENERAL SESSION PANEL: JOB-DRIVEN TRAINING FOR VR CONSUMERS

Moderator: *Cecilia Gandolfo, JD-VRTAC*

- *VR: Training from the VR Perspective*
Joe Marrone, JD-VRTAC, Demand-Side RRTC
- *Business: Training from the Business Perspective*
USBLN

9:40–10:25am

GENERAL SESSION PANEL: DEMAND-SIDE RESEARCH FINDINGS ON BUSINESS RELATIONS.....

Moderator: *Kartik Trivedi, JD-VRTAC, Demand-Side RRTC*

- *Vermont Progressive Employment: Model Replication and Evaluation:*
Susan Foley & Dennis Moore, Demand-Side RRTC; Hugh Bradshaw, Vermont Vocational Rehabilitation
- *VR and Business Relations: State of the Research:*
Kathy West Evans, Linda Mock, Melissa Alford, & May-Lorie Saint Laurent, Demand-Side RRTC

10:25–10:40am

BREAK

SESSION 3: YOUTH AND EARLY CAREER

10:40–11:20am

GENERAL SESSION PANEL: BUSINESS ENGAGEMENT STRATEGIES FOR WORKING WITH YOUTH

Moderator: *Joe Marrone, JD-VRTAC, Demand-Side RRTC*

- *Betsy Hopkins, Maine Division of Vocational Rehabilitation: Progressive Employment and Work-Based Learning with Jobs for Maine's Graduates*
- *Ralph Roach, Pennsylvania Office of Vocational Rehabilitation: Engaging business to Hire Minors*

11:25am–12:15pm

BREAKOUT ROOM ROUNDTABLES ON WORK-BASED LEARNING FOR YOUTH

ROUNDTABLE 1: YOUTH-FOCUSED APPRENTICESHIPS.....

Facilitator: *Jeanne Miller, JD-VRTAC*

- *Steve Marshall, South Carolina Vocational Rehabilitation Department*
- *Kim Osmani, Oklahoma Department of Rehabilitation Services*

ROUNDTABLE 2: YOUTH-FOCUSED INTERNSHIPS

Facilitator: *Vito DeSantis, JD-VRTAC, Demand-Side RRTC*

- *Joey Buizon & Mary Otiato, Massachusetts Commission for the Blind*

ROUNDTABLE 3: YOUTH-FOCUSED CUSTOMIZED TRAINING PROGRAMS

Facilitator: *Mary Ann Bedick, JD-VRTAC*

- *Delaware Division of Vocational Rehabilitation*

12:20–12:40pm

FINAL REMARKS AND ADJOURN