
Important Notice: Termination of Payment Gateway Services Effective 31/01/2024

Paylike <hello@paylike.io>

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To: ASOCIATIA COMMUNITY POWERED BY DLOT <cora.lupas@asociatiacommunity.ro>

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Termination of Payment Gateway Services Effective 31/01/2024

Dear **ASOCIATIA COMMUNITY POWERED BY DLOT**,

In Paylike, we've been on a mission to make online payments easier and better for modern e-commerce merchants. This is still our mission, but we have also learnt that to accomplish our goals in an environment with substantial and increasing regulation, we must focus our efforts. For us, this means going back to our Nordic roots.

We will continue to operate and serve customers in the Nordic region, but will unfortunately have to say goodbye to customers in the rest of Europe as of January 31st 2024. We want to assure you that this was not a decision made lightly and we have proactively worked to facilitate a smoother transition for your business.

What does it mean for you?

This change is affecting your Paylike account with us with the public key: beba541f-e7cb-4e85-a873-02a52e6f3fae

You can continue using our service on this account until you find another provider, up until January 31st 2024. On January 31st, your account's ability to accept new transactions will be removed, but existing transactions will not be affected. This means that you can capture, refund and void existing transactions as normally, but no new authorizations can

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be created. Settlements will not be affected by this change and we will continue to pay out according to your balance and reserve terms.

To avoid any disruptions in your business' ability to accept payments, please make sure to switch to another provider before January 31st 2024.

Alternative solution: Quickpay

As an alternative to our solution, we can refer you to one of our competitors, Quickpay. Paylike and Quickpay share a common acquirer, which means you won't have to go through a full onboarding again. You can find their list of supported integrations [here](#). For Paylike customers, Quickpay is offering a discounted pricing of 0.99% per transaction for European debit cards, 1.09% for European credit cards, a transaction fee of €0.03, and a monthly fee of €6.

To transfer to Quickpay and receive the discounted price, please write to sales@quickpay.net with the following message and attach a confirmation of ownership to your bank account: *I would like to move from Paylike to Quickpay. Please set up an account for my business called [company name] with my URL being "www.dummyurl.com". I want you to wire the company's settlement funds to IBAN: [IBAN_nr.], which I hold at [Bank Name], and the settlement funds should be paid out in [Currency]. Please see my bank information confirmed in the attachment.*

If you have any questions on Quickpay (how to set it up, the pricing, the integrations, etc.), please write to sales@quickpay.net, or call them at +45 77 34 86 42 between 9:00 and 16:00 on business days.

We understand the negative impact this change may have on your operations. We thank you for your business with us and the trust you have placed in our products. Please reach out to us if you have any questions or need additional support.

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