Christopher M. DeRoche

https://github.com/compact-disc Bloomington, Indiana

EXPERIENCE

Indiana University Technology Center Consulting,

August 22, 2019 - December 19, 2019

Bloomington, Indiana

Consultant

- Delivered direct support to customers of the Student Technology Centers.
- Provided technical assistance relating to software applications, report software and hardware issues, resolve printer problems, monitor supplies, and maintain the lab environment.

Best Buy, Fort Wayne, Indiana

August 2015 - August 2018

May 2021

Wireless Sales Consultant

- Provided personalized service and exceptional expertise for customers.
- Developed, maintained and communicated strong, up-to-date knowledge of wireless products and services.

General Sales Consultant

- Demonstrated advanced knowledge in computers, televisions, household appliances, and general consumer technologies.
- Delivered world-class customer experience as the authority for all technology products and services.

Sales Consultant - Computing/Digital Imaging

Engaged customers using selling skills to build complex, connected solutions in a fast-paced, dynamic environment.

EDUCATION

Indiana University, Bloomington, IN

Bachelor of Science in Computer Science

Specialization: Systems Minor: Business

TECHNICAL SKILLS

Languages:

Proficient: Java

Familiar: C, C#, Swift, SQL

Platforms: Microsoft Windows, Mac-OS, UNIX/Linux, VMware ESXi

Web Development: HTML, JavaScript, CSS Networking: Cisco IOS, Cisco Packet Tracer

Tools: Git, Eclipse, Visual Studio, Vim, PuTTY, WinSCP, XCode, MySQL

Miscellaneous: Microsoft Office (Word, Excel, Power Point, Access), Adobe Suite (Photoshop, Premiere, Illustrator)

PROJECTS

Twitter Bot:

Created in Java and the Twitter4J API. The bot takes in text files and posts on Twitter automatically.

Netflix Bot:

Created using Java and the Selenium web framework. This bot allows Netflix keep playing instead of stopping during a binge.

Personal Website:

Created using HTML, CSS, and JavaScript. Used to display personal projects and information.

Data Center: https://compact-disc.github.io/homelab.html

- Contains: 6 Dell PowerEdge rack mount severs, unmanaged Netgear switch, managed Cisco switch, and an APC UPS.
- Software: VMware ESXi, Docker, pfSense, and FreeNAS.
- Used for practice with virtualization, system administration, networking, and private game servers.

STUDENT ACTIVITIES

Gaming at IU Club, Bloomington, IN

Fall 2018 - Present

Officer - Technical Support/Game Server Development/Student Recruitment

RELEVANT COURSEWORK

CSCI-C 212 Introduction to Software Systems (4 Credits)

Spring 2019

Design of computer software systems and introduction to programming.

CSCI-C 291 System Programming with C and UNIX (1.5 Credits)

Summer 2019

Introduces programming in a Unix (Linux) environment using the C language.

CSCI-C 343 Data Structures (4 Credits)

Fall 2019

Systematic study of data structures encountered in computing problems, structure and use of storage media, methods of representing structured data, and techniques for operating on data structures.

CSCI-C 323 Mobile App Development - iOS (3 Credits)

Focuses on development of mobile applications for modern platforms and introduces common tools and languages used.