**CUSTOMER SATISFACTION SURVEY**

**Client Name:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr.** | **Key Parameters(Attributes)** | **Kindly tick the appropriate boxes** | | | |
| **Needs Improvement** | **Acceptable** | **Good** | **Outstanding** |
| **1** | **Quality of the job, considering mistakes, omissions, translation quality of precise language** |  |  |  |  |
| **2** | **Timely delivery of the job** |  |  |  |  |
| **3** | **Timely issue of Certificate** |  |  |  |  |
| **4** | **Interaction with front office executive & other personnel** |  |  |  |  |

**Your Additional Comments and Suggestions would be highly appreciated:**

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|  |

**Thank You**

**Name:**