

TEMPLATE NARRATIVE SCENARIOS FOR CALIBRATING EVALUATION FRAMEWORK FOR COMPLEX THINKING FOR THE PROPERTY OF STRUCTURAL VARIETY AND DIMENSIONALITY

This document presents three narratives of a relative complexity pertaining to an imaginary community called Riverforce and its problems. These narratives are classified and illustrate different levels of descriptive complexity of the thinking in terms of the dimension of Structural Complexity, and the property of Structural Variety and Dimensionality.

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HIGH COMPLEXITY NARRATIVE FICTIONAL SCENARIO OF A COMMUNITY AND ITS PROBLEMS: THE RIVERTOWN TASK FORCE

The target system of interest is the community of Rivertown and its problems. A task force was in charge of providing a complex description of the target system of interest as well as descriptions and proposals for interventions. Below is the narrative they have produced.

Rivertown Task Force: A Comprehensive Tale of Transformation

In the heart of Rivertown, a community historically renowned for its cohesive neighborhoods and bustling markets, dark clouds of adversity had begun to loom. Rising crime rates, high unemployment, severe housing shortages, and inadequate access to healthcare were tearing at the very fabric of the town. The residents, diverse and resilient, felt the weight of these interconnected problems bearing down on their daily lives, each thread of the social fabric pulling taut under the strain.

Understanding Rivertown's Complex Tapestry:

The Scene: Rivertown is home to a rich mosaic of individuals, including families with children, single parents, elderly residents, young professionals, and immigrants, each bringing their own unique stories and struggles. For instance, Maria, a single mother of two, works multiple part-time jobs yet struggles to cover rent and food. Her story is echoed by many others in the community, such as Ahmed, an immigrant who, despite his engineering degree, can only find work as a taxi driver. These individual narratives reflect broader socio-economic patterns and historical developments affecting the community. The cultural and ethnic diversity of the population, with vibrant traditions and varied histories, adds layers of richness and complexity to the community dynamics. Neighborhood associations, youth groups, senior citizen clubs, and cultural and ethnic communities form the social backbone of this town. However, these groups, once pillars of strength, now find themselves stretched thin by the multiplying crises, their capacity to support and uplift increasingly compromised.

The Elements: The problems are multifaceted and deeply entrenched, rooted in historical and socio-economic shifts. Crime encompasses not just theft and vandalism but also violent offenses, domestic violence, and gang-related activities, creating a pervasive sense of fear and insecurity. For instance, John, a store owner, has been a victim of multiple break-ins, leading him to consider closing his shop. This mirrors the broader trend of increasing crime rates over the past decade, coinciding with the decline of local industries. On a larger scale, this contributes to the economic downturn of the community as businesses leave Unemployment isn't just about statistics; it embodies the despair of young graduates like Sarah, who, despite her degree, cannot find a job in her field, the anxiety of seasoned professionals like Mark laid off from closing factories, and the struggles of single parents like

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Maria juggling multiple part-time jobs to make ends meet. These issues are compounded by the deindustrialization that has plagued Rivertown since the late 20th century, when major factories shut down, leading to a loss of blue-collar jobs. Housing shortages aren't merely numerical deficits but represent families facing evictions, overcrowded living conditions, and unsafe, deteriorating homes, such as the dilapidated apartment where Emily and her three children live. This problem traces back to urban planning decisions from the 1970s that failed to account for future population growth and economic downturns. Healthcare access issues are not only about physical distance to the nearest clinic but also involve systemic barriers like high costs, lack of insurance, cultural insensitivity, and inadequate mental health services, keeping essential care out of reach for many. Take, for example, the case of Mrs. Lee, an elderly resident with chronic conditions, who often forgoes her medication due to cost.

The Interactions: These issues interact in complex and often insidious ways, influenced by historical and spatial contexts. Unemployment leads to increased crime as economic desperation pushes some to illegal activities, further exacerbating the stress and instability in their lives. High crime rates deter businesses from investing in the area, perpetuating the cycle of joblessness and economic stagnation. For instance, a planned grocery store chain retracted its proposal to open in Rivertown due to security concerns, a decision reflecting broader investment trends over the past two decades. Housing shortages add layers of stress and instability, contributing to mental health issues, substance abuse, and family breakdowns, which in turn exacerbate crime and health problems. The connections are strong and pervasive, creating a web of interdependence that traps many residents in a cycle of hardship, where each problem feeds into and amplifies the others. For example, when Sarah lost her job, she could no longer afford her apartment, leading to her eviction and subsequent health problems due to stress and lack of access to healthcare. This cycle reflects the broader socio-economic decline that has affected Rivertown since the 1980s.

The Functions: Each element within this complex system has its role and significance, contextualized by historical and spatial factors. Employment provides not just income but also a sense of purpose, community engagement, and social status. For example, local factory jobs once provided not only wages but also community cohesion, as workers like Joe found camaraderie and a sense of identity among their colleagues. The decline of these factories in the 1990s marked the beginning of a long economic decline for Rivertown. Housing offers stability, security, and a foundation for healthy family life and personal development. Healthcare ensures physical and mental well-being, crucial for maintaining productivity and quality of life. Education fosters social mobility, critical thinking, and civic engagement, forming the bedrock of a vibrant and informed community. Social protection and welfare programs aim to provide a safety net for the most vulnerable, although often inadequately funded and executed. The evolution of these programs reflects broader policy shifts at the state and national levels over the past fifty years.

Emergent Properties: The collective impact of these issues is greater than the sum of its parts, creating emergent properties that shape the community's identity and dynamics. A pervasive sense of insecurity and mistrust has begun to erode the social cohesion that once Recommended citation: Melo, A. T., Renault, L., Ribeiro, R. (2024). Template narrative scenarios for calibrating evaluation framework for Complex Thinking on the dimension of Structural Complexity and the property of Structural Variety and Dimensionality. Coimbra: Centre for Social Studies.

defined Rivertown. Participation in community events has dwindled, voter turnout has plummeted, and public spaces have become neglected and unsafe. For instance, the once-thriving Rivertown Festival now sees a fraction of its past attendance, a stark contrast to its heyday in the 1980s when it symbolized community pride and togetherness. Amid this gloom, narratives of resilience and struggle have emerged, as community members rally together to support one another through informal networks and grassroots initiatives. These stories harken back to the community's responses to past crises, such as the floods of the 1950s that saw neighbors banding together to rebuild. The community clings to an identity of being safe, thriving, and supportive, even as the reality seems to contradict this hope, highlighting the tension between aspiration and lived experience.

The Task Force's Mission:

The Environment: Rivertown's environment is a blend of urban and suburban areas, each with its own distinct challenges and opportunities, shaped by decades of urban planning decisions and economic shifts. Urban areas face significant infrastructure issues, such as aging buildings, inadequate public transportation, and limited access to green spaces. For example, the downtown area is riddled with potholes and abandoned buildings, a result of the urban decline that began in the late 20th century. In contrast, the suburban enclave of Greenfield, developed during the suburban boom of the 1960s, enjoys manicured lawns and modern amenities. Suburban neighborhoods vary in development levels, with some enjoying well-maintained facilities and others suffering from neglect and underinvestment. Parks and green spaces, once areas of respite and community gathering, are underutilized due to safety concerns and lack of maintenance, reflecting broader trends in urban disinvestment. Technological access is uneven, with some neighborhoods enjoying high-speed internet and modern amenities, while others lag behind, affecting education, job opportunities, and access to information and services.

Social Networks: Informal social networks, such as family and neighborhood groups, play a crucial role in providing support and a sense of belonging, a role that has been historically significant in Rivertown. These networks are often the first line of defense in times of crisis, offering emotional, financial, and practical assistance. For instance, the Hernandez family relies on a tight-knit network of relatives for childcare and emergency support, a tradition rooted in their cultural heritage. However, these networks are strained, often stepping in where formal institutions fail. Schools, healthcare facilities, and local businesses, the backbone of Rivertown, are overwhelmed and under-resourced, struggling to meet the needs of the community. Community institutions like local councils, non-profits, and faith-based organizations are active and engaged but lack the support and resources needed to make a significant and sustained impact. These institutions have been shaped by broader societal norms and systemic issues, including systemic racism, economic inequality, and restrictive policies, influencing local issues and shaping cultural narratives about poverty, crime, and social responsibility.

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The Observers: The Rivertown Task Force is composed of local government officials, community leaders, residents, social workers, healthcare professionals, and educators. They bring a history of engagement, diverse perspectives, and a deep commitment to their mission. Their approach combines rigorous data-driven analysis with qualitative insights from community interactions, leveraging interdisciplinary collaboration to address the multifaceted nature of the problems. They aim to build positive relationships within the community, fostering trust, empowering residents, and supporting sustainable change through participatory processes and inclusive decision-making.

Proposed Interventions:

1. Integrated Economic and Social Programs:

- Narrative: To break the cycle of unemployment and crime, the task force envisions a future where local businesses thrive, creating job opportunities for residents. Schools offer vocational training tailored to market needs, and social services support job seekers with essential resources like childcare, transportation, and career counseling.
- Implementation: Partnerships with local businesses will create apprenticeships, internships, and job opportunities, fostering a vibrant local economy. Collaboration with educational institutions will provide vocational training, skills development, and lifelong learning opportunities. Social services will offer comprehensive support to job seekers, including childcare, transportation, mental health services, and career counseling, ensuring they have the tools needed to succeed and thrive.

2. Comprehensive Housing Strategy:

- Narrative: Every resident deserves a safe and stable place to call home. The task force seeks to address housing shortages through a multi-tiered strategy that includes building affordable housing, offering rental assistance, and addressing policy barriers that impede housing development and access. This strategy is informed by a historical understanding of housing policies and urban development trends in Rivertown.
- Implementation: Securing funding for affordable housing projects through public-private partnerships will be a priority, leveraging community investment and government support. Rental assistance programs will help low-income families find and maintain housing, reducing the risk of eviction and homelessness. Advocacy for policy changes will facilitate the development of affordable housing, protect tenants' rights, and promote inclusive zoning and land use practices. For instance, revisiting zoning laws established in the 1970s that have since become outdated and restrictive will be key to enabling more diverse housing options.

3. Community Health Initiatives:

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- Narrative: Health is more than the absence of illness; it encompasses overall well-being, including physical, mental, and social health. The task force aims to create community health initiatives that expand healthcare access, address underlying social determinants of health, and promote holistic well-being. This approach considers the historical lack of healthcare infrastructure and systemic barriers faced by residents.
- Implementation: Health clinics will be established within community centers to provide accessible, affordable, and culturally sensitive care. Mental health services will be integrated into schools, workplaces, and community settings, ensuring comprehensive support for mental well-being. Health education campaigns will promote preventive care, healthy lifestyles, and wellness practices, empowering residents with the knowledge and resources to maintain their health and well-being. An example would be launching a campaign that draws from historical public health successes, such as vaccination drives in the 1950s, adapted to address contemporary health challenges like chronic diseases and mental health.

Epilogue: As the Rivertown Task Force rolled up their sleeves and dived into the challenges ahead, they knew the journey would be long and arduous. However, with a clear understanding of the complexity of the problems and a comprehensive strategy in place, they were ready to steer Rivertown towards a brighter, more resilient future. They envisioned a community where safety, prosperity, and well-being were not just dreams but realities for every resident. Drawing from the lessons of the past and the insights of the present, they were determined to create a Rivertown where the legacy of its history informed a brighter tomorrow. The tale of Rivertown was one of hope, resilience, and unwavering determination to transform adversity into opportunity, ensuring that the community could once again thrive and support all its members.



MODERATE COMPLEXITY NARRATIVE FICTIONAL SCENARIO OF A COMMUNITY AND ITS PROBLEMS: THE RIVERTOWN TASK FORCE

Rivertown Task Force: A Detailed Overview of Challenges and Interventions

Rivertown has been grappling with multiple issues, including rising crime rates, unemployment, housing shortages, and limited access to healthcare. The community comprises a diverse population of families, elderly residents, young professionals, and immigrants.

Understanding Rivertown's Key Issues:

- **Crime**: Crime rates have been increasing, with incidents of theft, vandalism, and some violent offenses.
- Unemployment: Many residents, including young graduates and seasoned professionals, struggle to find employment.
- **Housing**: There is a shortage of affordable housing, and many existing homes are in poor condition.
- Healthcare: Access to healthcare is limited by high costs and insufficient facilities.

Description of Key Elements:

- **Individuals and Groups**: The narrative includes descriptions of families, single parents, elderly residents, and young professionals, highlighting some of their specific struggles.
- Material Elements: It mentions homes, schools, and community centers, with some detail on their condition and availability.
- **Interactions**: It describes interactions within neighborhoods and how these impact the broader community dynamics.

Environmental Context:

- **Natural and Material Conditions**: The town has several parks, but some suffer from neglect and pollution.
- **Technological Conditions**: Access to technology varies, with some areas having better internet connectivity than others.
- **Formal Institutions**: Local schools, a community clinic, and several non-profits play significant roles in the community.

Observer Interactions:

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- **Task Force Composition**: The task force includes local government officials, community leaders, social workers, and healthcare professionals.
- **Thinking Approach**: They are using community surveys, interviews, and statistical data to inform their understanding.
- **Capacity to Build Relations**: The task force is actively working to build trust through community meetings and participatory approaches.

Proposed Interventions:

- **Economic Programs**: Encourage local businesses to hire more residents and provide job training programs.
- **Housing Initiatives**: Secure funding to repair existing homes and build new affordable housing units.
- **Healthcare Programs**: Establish a community clinic to offer basic and preventive healthcare services.

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LOW COMPLEXITY NARRATIVE FICTIONAL SCENARIO OF A COMMUNITY AND ITS PROBLEMS: THE RIVERTOWN TASK FORCE

Rivertown Task Force: A Brief Overview of Challenges

Rivertown has been experiencing several issues, including crime, unemployment, and housing shortages. The community is made up of families, elderly residents, and young professionals.

Understanding Rivertown's Basic Issues:

- **Crime**: Crime rates are high. There have been instances of theft and vandalism.
- Unemployment: Many people in Rivertown are unemployed.
- Housing: There is a shortage of housing, and many homes are in poor condition.
- **Healthcare**: Access to healthcare is limited, and many cannot afford it.

Description of Basic Elements:

- **Individuals and Groups**: Rivertown has families, single parents, elderly residents, and young professionals.
- Material Elements: The town has homes, schools, and shops. Some areas are more run-down than others.
- Interactions: People in Rivertown interact mainly within their own neighborhoods.

Environmental Context:

- Natural and Material Conditions: The town has several parks and public spaces. Some areas suffer from pollution.
- **Technological Conditions**: Access to technology is uneven; some areas have better internet access than others.
- Formal Institutions: There are local schools, a clinic, and a few community organizations.

Observer Interactions:

- **Task Force Composition**: The task force includes local government officials and community leaders. They are trying to find solutions to the town's problems.
- Thinking Approach: The task force is using basic surveys and community meetings to gather information.
- Capacity to Build Relations: The task force is working to build trust with the community.

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Proposed Interventions:

- **Economic Programs**: Encourage local businesses to hire more residents.
- Housing Initiatives: Secure funding to repair existing homes.
- Healthcare Programs: Set up a clinic to provide basic healthcare services.

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