

Sagith Kalaichelvam

Emerging user experience designer. Expert at identifying and meeting users' needs through many projects. Passionate about improving user interaction and experience.

Work Experience

KGS Research Outbound Call Centre Representative

MAY 2022 - AUGUST 2022

- Conducted interviewing surveys for political research for many campaigns from the United States
- Collaborated with cross-functional teams to improve the living and working experience for many Americans
- Facilitated interview sessions to gather survey responses and improve the problems that Americans are facing

Elections Ontario Tech Deputy Returning Officer

MAY 2022 - JUNE 2022

- Processing electors for verification of voting
- Revising their electors' information to make changes
- Issuing ballots using electronic forms and lists

Selected Project

Better We

January 2023- February 2023

- Defined user needs by analyzing primary & secondary research to define user needs
- Organized user interviews to gain comprehensive insights into high-level improvements on user interface
- Prototyped functional, intuitive designs for usability testing

Education

University of Toronto Bachelor of Information

September 2020- JUNE 2024

- Area of Study: Information Studies, UX Design, and GIS
- Relevant coursework: Interaction Design, User-Centered Design, Design Thinking, and Geographic Information Systems
- Completed a course project on designing a motivational mobile app for improving user behaviour and lifestyle

sagith.kalaichelvam@mail.utoronto.ca

[LinkedIn](#)

[Portfolio](#)

Skills

- User Research
- Prototyping & Wireframing
- Interaction Design
- Visual Design
- Communication and Collaboration
- User Testing
- Adaptability and Continuous Learning
- Time Management

Tools

- Figma
- Figjam
- Adobe Creative Suite
- Balsamiq
- Java
- Python
- R
- Microsoft Office
- Canva
- Miro

Hobbies

- Image editing
- Creating mobile app designs
- Browsing the web to gather information
- Helping people with technology