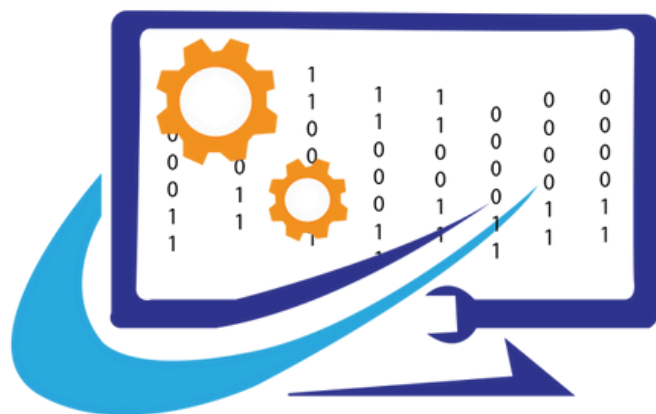


# ACCESS COMPUTER DOCTOR COMPANY LIMITED

# COMPANY PROFILE



**ACCESS COMPUTER DOCTOR COMPANY LTD**

# TABLE OF CONTENT

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  - 2 COMPANY OVERVIEW**
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# COMPANY HISTORY

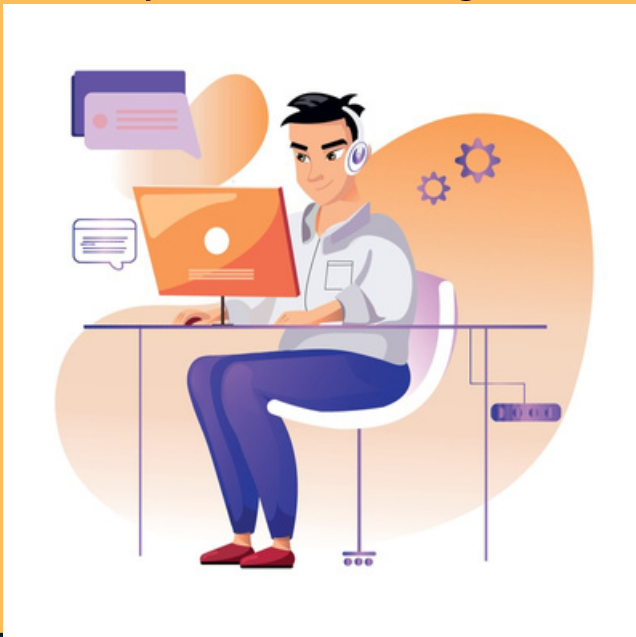
Access Computer Doctor Company Limited started in 2018, helping people with their computer needs in Moshi-Kilimanjaro, Tanzania. Later, realizing the growing demand for professional IT services, the founders decided to make it official. So, on January 6, 2024, the company got registered with BRELA, then got certificate with number **171235324**. Now, located in Miami-Street, Maduka ya chini (KCMC), Moshi-Kilimanjaro, Tanzania, the company has grown and serves clients in provision of technology service and solutions supports. With a focus on doing great work that offer the best value to customers, Access Computer Doctor Company Limited has become a trusted name in IT services and solutions supports. Looking ahead, the company aims to keep up with technology changes and help businesses succeed in today's digital world.



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## 2 COMPANY OVERVIEW

We specializes in Technology services and solutions supports, and we strives to provide the high-quality technological business solutions supports with a concentrated focus on the government institutions, private sectors and individuals. Our company focuses its efforts in two areas: Provision of Technology services and Solutions Supports. We also strives to foster and maintain solid relationships with our clients, fine tune the services, and continue to develop innovative business services and solutions that will improve the way our clients do business



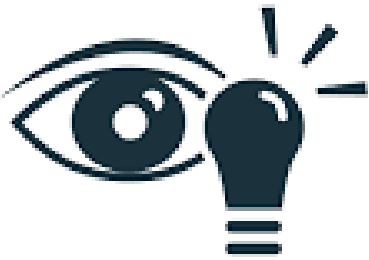
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## 3 MISSION

To provide and Develop innovative and high quality technology Service and Solution Support that offer the best value to our customers.



## VISION



To Become among of innovative technology company in Tanzania which provide high quality Technology Service and Solutions Supports



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## OUR VALUES

### > Integrity

Upholding honesty and ethics in all actions.

### > Confidentiality

Safeguarding sensitive information and respecting privacy.

### > Accountability

Taking ownership and responsibility for actions and decisions.

### > Discipline

Maintaining focus, organization, and professionalism.

### > Teamwork

Collaborating effectively and valuing diverse perspectives.

### > Trust

Building reliability and confidence through open communication.

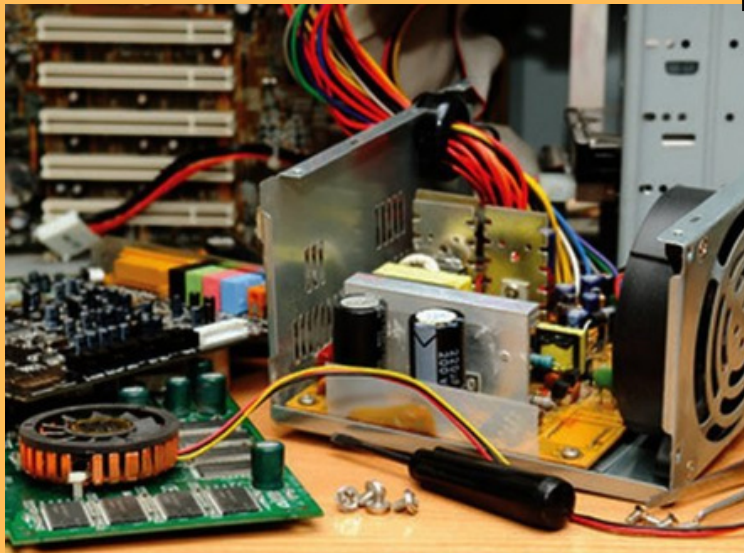


**5**

## **OUR SERVICES**

**Below is our current list of Services and Solutions Supports we offer!.**

### **>Computer Troubleshooting, Maintenance & Repairing**



**We provide comprehensive troubleshooting, maintenance, and repair services for computers. Our experienced technicians are equipped to diagnose and fix various hardware and software issues, Additionally, we offer Preventive Maintenance Contracts for regular checkups and proactive maintenance to minimize downtime and maximize productivity.**



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# **>Printers & Photocopy Machine Troubleshooting, Maintenance & Repairing**



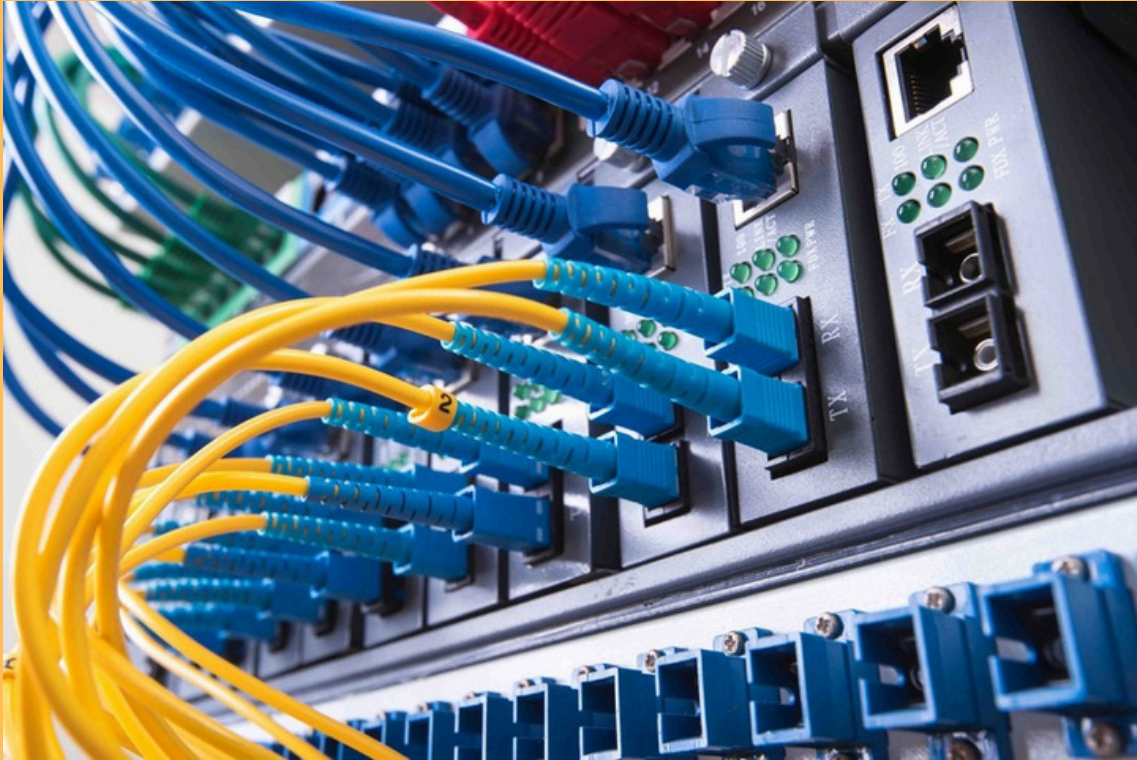
**Our skilled technicians specialize in troubleshooting, maintaining, and repairing printers and photocopy machines. Whether it's diagnosing print quality issues, resolving paper jams, or conducting regular maintenance checks, we ensure that your printing equipment operates smoothly and efficiently. With our prompt and reliable repair services, you can minimize downtime and maximize productivity in your workplace.**



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# **>Network Nodes/Equipment Troubleshooting, Maintenance & Repairing**

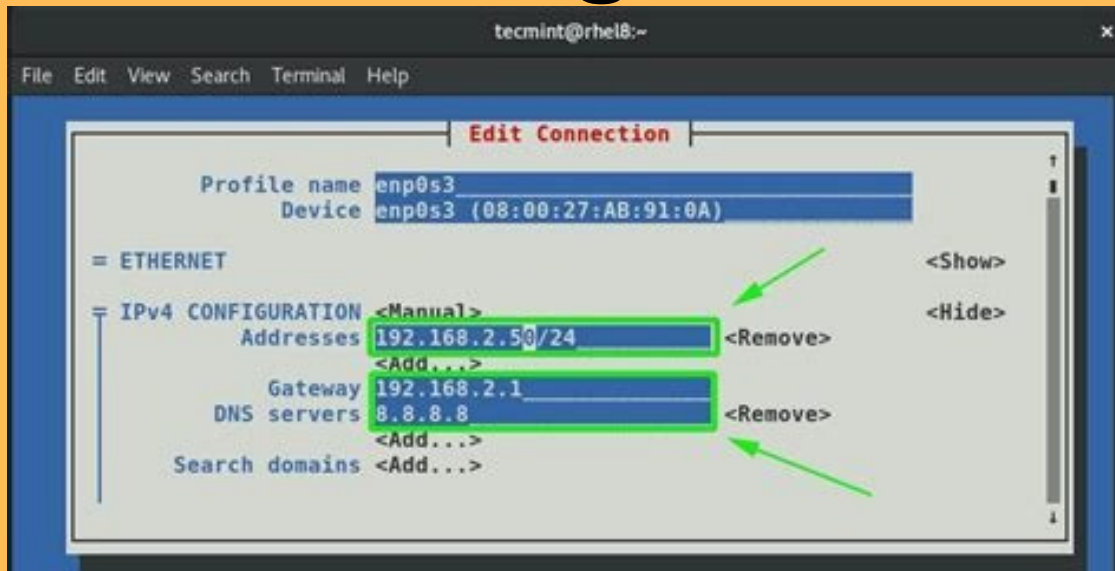


**We offer expert troubleshooting, maintenance, and repair services for network nodes and equipment. Our technicians are proficient in diagnosing and resolving network issues, ensuring seamless connectivity and optimal performance**



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# >Network Installations, Setup and Configurations



Our team specializes in designing, installing, and configuring network solutions tailored to your specific needs. Whether you require network setup for your home or office, we provide end-to-end services to ensure reliable connectivity and seamless communication. we deliver customized network solutions that meet your requirements and exceed your expectations.



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# **>Retail selling of Computers, Hard/Softwares Accessories and Peripherals**



**We also provide retail sales of Computers(Workstation & Laptops),Computer Hardware Accessories and peripherals related to our core services. Whether you need replacement parts, accessories, or consumables for your computers, printers, or network equipment, we have a wide range of products available. Our knowledgeable staff can assist you in finding the right products to meet your needs, ensuring compatibility and quality.**



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# MEET OUR TEAM



Mr. LUCAS EMMANUEL MANYOTA Company Chief Executive Officer(C.E.O), Graduated Bachelor of Science in Computer Science and Bachelor of Science with Education. Expert in Computer Troubleshooting, Maintenance & Repairing, Network engineering and Information System Security



Ms. HAPPYNESS AMOS NDASA Company Director and Secretary, Graduated Bachelor of Science in Computer Science. and expert in System analysis(System Analyst), Network Administration and Software engineering.



Mr. GEORGE JUMA MUSA Company Chief Operating Officer(C.O.O) He graduated Bachelor of Science in Computer Science. and expert in Computer Maintenance & Troubleshooting, Information System Security and Database Administration



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# CONTACT US



**Thank You  
For  
Your Attentions**



**+255 713 236 418 / +255 787 332 574**



**info@accesscomputerdoctor.co.tz**



**MIAMI STREET(KCMC) Maduka ya Chini  
Moshi - Kilimanjaro, Tanzania**



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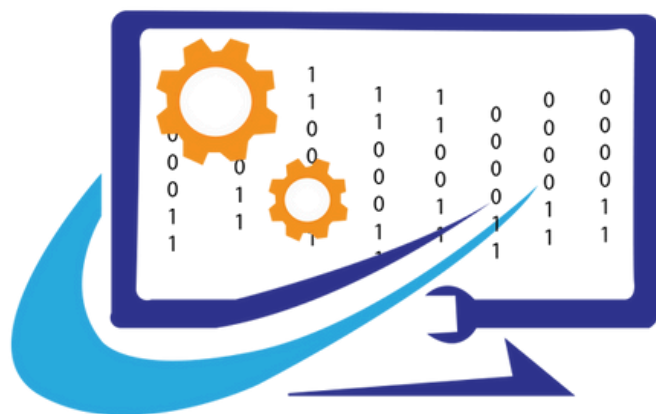
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# ACCESS COMPUTER DOCTOR COMPANY LIMITED

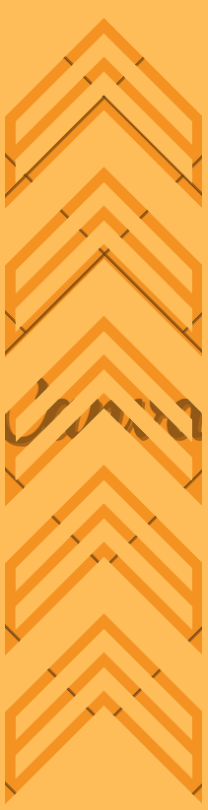

# WASIFU WA KAMPUNI



**ACCESS COMPUTER DOCTOR COMPANY LTD**



# YALIYOMO

- 
- 
- 1 HISTORIA YA KAMPUNI**
  - 2 MUHTASARI WA KAMPUNI**
  - 3 DHAMIRA NA MAONO**
  - 4 MISINGI YA KAMPUNI**
  - 5 HUDUMA ZINAZOTOLEWA**
  - 6 KUTANA NA TIMU**
  - 7 WASILIANA NASI**





# HISTORIA YA KAMPUNI

Kampuni ya Access Computer Doctor Company Limited iliyoanzishwa mwaka 2018, ilianza kwa lengo la kusaidia watu na mahitaji yao ya kompyuta. Baadaye, wakagundua kuongezeka kwa mahitaji ya huduma za kitaalamu za teknolojia ya habari, waanzilishi wakaamua kufanya iwe rasmi. Hivyo, tarehe 6 Januari, 2024, kampuni ilisajiliwa na BRELA na kupewa ithibati namba **171235324**. Sasa, ikiwa imepata makao yake Maduka ya Chini (KCMC), Moshi-Kilimanjaro, Tanzania, Kampuni imekuwa ikikua na kuhudumia wateja katika utoaji wa huduma na suluhisho kwa changamoto katika teknolojia. Ikiwa na lengo la kufanya kazi nzuri zenye thamani bora kwa wateja, Access Computer Doctor Company Limited imekuwa kampuni yenye kuaminika katika huduma zake. Kuelekea mbele, kampuni inalenga kufuata mabadiliko ya teknolojia na kusaidia biashara kufanikiwa katika ulimwengu wa dijiti wa leo.



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## 2

# MUHTASARI WA KAMPUNI

Kampuni inajikita katika utoaji wa huduma na suluhisho kwa changamoto katika teknolojia. na inajitahidi kutoa ufumbuzi bora wa biashara za kiteknolojia zenye ubora mkubwa na umakini maalum kwa taasisi za serikali, sekta binafsi, na watu binafsi. Kampuni yetu inaelekeza juhudi zake katika maeneo mawili: Utoaji wa huduma na suluhisho kwa changamoto katika teknolojia. Pia, inajitahidi kuimarisha na kudumisha mahusiano imara na wateja wake, kurekebisha huduma, na kuendelea kukuza huduma za biashara na ufumbuzi wa ubunifu ambao utaboresha jinsi wateja wake wanavyofanya biashara.



### 3 DHAMIRA

Kutoa na Kuendeleza huduma na suluhisho kwa changamoto katika teknolojia na zenye ubora wa hali ya juu ambao hutoa thamani bora kwa wateja wetu.



### MAONO



Kuwa miongoni mwa kampuni za teknolojia zenye ubunifu nchini Tanzania ambazo hutoa huduma na ufumbuzi wa teknolojia wenye ubora wa hali ya juu



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## MISINGI YA KAMPUNI

### > Uadilifu

Kudumisha uadilifu na maadili katika kila hatua

### > Usiri

Kulinda taarifa nyeti na kuheshimu faragha

### > Uwajibikaji

Kuchukua maamuzi na uwajibikaji kwa vitendo.

### > Nidhamu

Kuendeleza umakini, utaratibu, na taaluma.

### > Kufanya kazi kwa Timu

Kushirikiana kwa ufanisi na kutambua mitazamo tofauti

### > Uaminifu

Kujenga uaminifu na kujiamini kupitia mawasiliano wazi

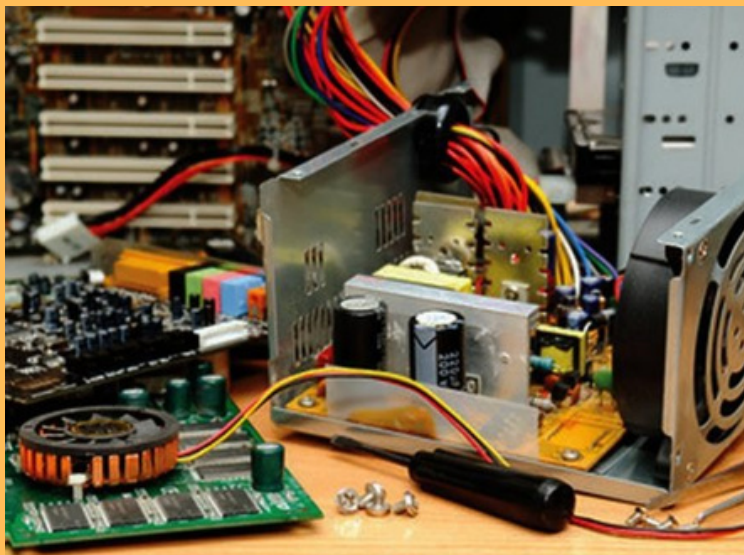


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# **HUDUMA ZINAZOTOLEWA**

**Hapa chini ni orodha yetu ya sasa ya Huduma na ufumbuzi Tunaoendelea Kutoa!**

## **>Kutatua Matatizo ya Kompyuta, Matengenezo na Ukarabati**



**Tunatoa huduma za kutatua matatizo, matengenezo, na ukarabati wa kompyuta. Wataalamu wetu wanaweza kutambua na kurekebisha matatizo mbalimbali ya vifaa na programu, kuhakikisha utendaji bora na uaminifu wa miundombinu yako ya IT. Aidha, tunatoa Mikataba ya Matengenezo na ukaguzi wa kawaida ili kuzuia na kupunguza athari na kuongeza ufanisi.**



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# **>Kutatua Matatizo ya Printa na Mashine za Fotokopi, Matengenezo na Ukarabati**



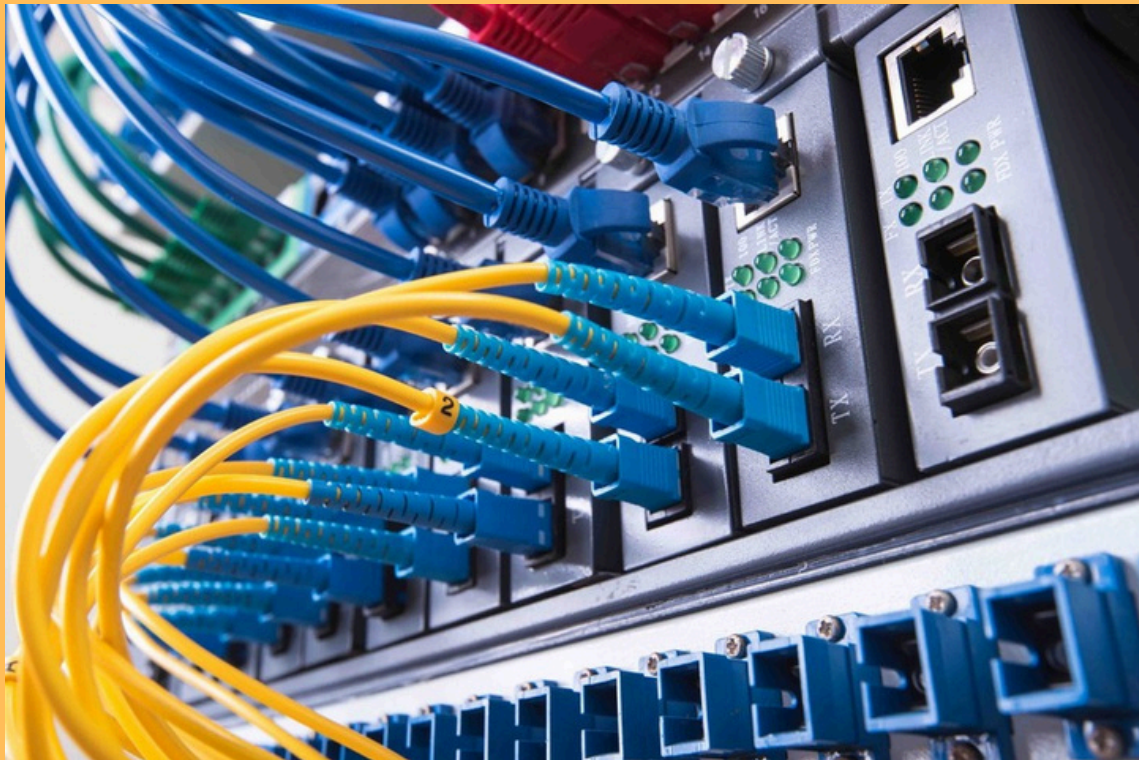
**Wataalamu wetu wenye ujuzi wanajitahidi katika kutatua matatizo, kudumisha, na kukarabati printa na mashine za fotokopi. Iwe ni kutambua matatizo ya ubora wa uchapishaji, kutatua kuvurugika kwa karatasi, au kufanya ukaguzi wa kawaida wa matengenezo, tunahakikisha kuwa vifaa vyako vya uchapishaji vinahudumu kwa ufanisi na kwa utaratibu. Hivyo, unaweza kupunguza upotevu muda wa kutokuweza kufanya kazi na kuongeza uzalishaji katika eneo lako la kazi.**



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# **>Kutatua Matatizo ya Vifaa vya Mtandao, Matengenezo na Ukarabati**

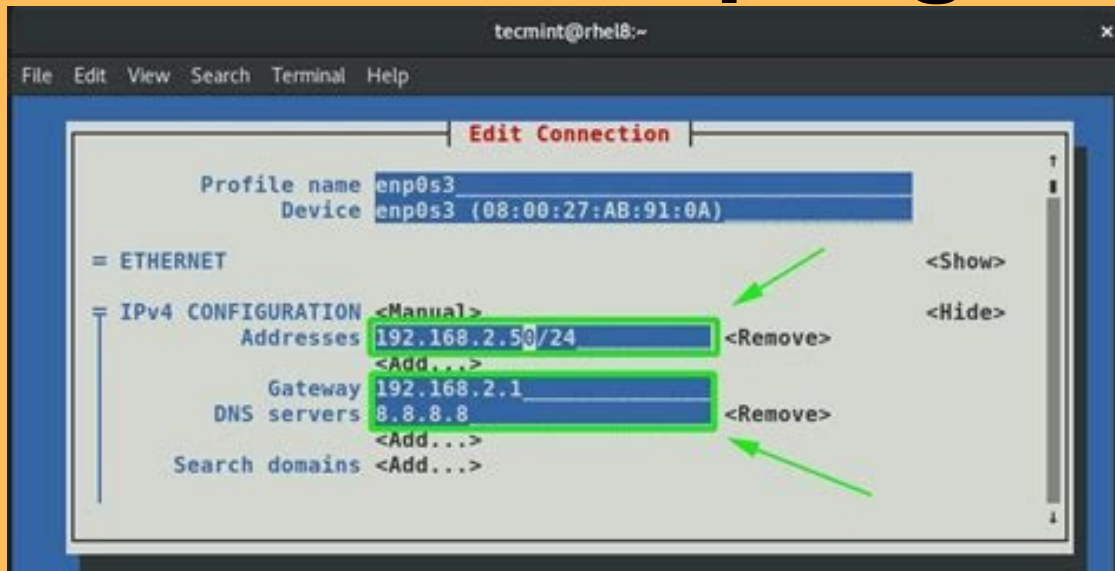


**Tunatoa huduma za kutatua matatizo, matengenezo, na ukarabati kwa vifaa vya mtandao. Wataalamu wetu wanajua kutambua na kutatua matatizo ya mtandao, kuhakikisha ufanisi wa bila kipingamizi na utendaji bora.**



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# >Usakinishaji wa Mtandao, usanidi na Mipangilio



Timu yetu ina buni, kusakinisha, na kusanidi suluhisho za mtandao zilizobinafsishwa kulingana na mahitaji yako maalum. Iwe unahitaji usanidi wa mtandao kwa nyumbani au ofisini, tunatoa huduma kamili kuhakikisha uunganisho wa kuaminika na mawasiliano bila kipingamizi. tunatoa suluhisho za mtandao zilizobinafsishwa ambazo zinakidhi mahitaji yako na kuzidi matarajio yako.



# **>Uuzaji wa Kompyuta, Vifaa vya kompyuta na Vifaa vya mtandao.**



**Pia tunatoa mauzo ya Kompyuta (Desktops na Laptops), Vifaa vya Kielektroniki vya Kompyuta, na vifaa vya kielektroniki vinavyohusiana na mtandao. Ikiwa unahitaji vipuri vya kubadilisha, vifaa vya ziada, au vifaa vya matumizi kwa kompyuta zako, printa, au vifaa vya mtandao, tunavyo vya aina mbalimbali za bidhaa zinazopatikana. Wafanyakazi wetu wenye ujuzi wanaweza kukusaidia kupata bidhaa sahihi kukidhi mahitaji yako, kuhakikisha ufanisi na ubora.**

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# KUTANA NA TIMU



Bwana LUCAS EMMANUEL MANYOTA, Afisa Mtendaji Mkuu (CEO) wa Kampuni, alihitimu Shahada ya Uzamili ya Sayansi ya Kompyuta na Shahada ya Uzamili ya Elimu. Yeye ni Mtaalamu katika Kutatua Matatizo ya Kompyuta, Matengenezo na Ukarabati wa Kompyuta, Uhandisi wa Mtandao, na Usalama wa Mifumo ya Habari.



Bi. HAPPYNESS AMOS NDASA, Mkurugenzi na Katibu wa Kampuni, alihitimu Shahada ya Uzamili ya Sayansi ya Kompyuta. Yeye ni Mtaalamu katika Uchambuzi wa Mifumo (System Analyst), Usimamizi wa Mtandao (Network Administration), na Uhandisi wa Programu (Software Engineering).



Bwana GEORGE JUMA MUSA, Afisa Mkuu wa Uendeshaji (COO) wa Kampuni, alihitimu Shahada ya Uzamili ya Sayansi ya Kompyuta. Yeye ni Mtaalamu katika Matengenezo na Kutatua Matatizo ya Kompyuta, Usalama wa Mifumo ya Habari, na Usimamizi wa Mifumo ya Taarifa.





# WASILIANA NASI



## Asante kwa umakini wako!



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