

**FRESHDESK SETUP GUIDE**

**The Below requirements are needed to establish a connection freshdesk.**

**Prerequisites**

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To connect Freshdesk to Fivetran, you need:  
  
A Freshdesk account with active subscription.  
An account with owner/admin privileges.

**Setup Guide**

* To authorize Fivetran to connect to your Freshdesk app, follow these instructions:

1. Find subdomain

* Find your subdomain in your Freshdesk URL. For example, if your URL is https://fivetran.freshdesk.com, then your subdomain is fivetran.

1. Find API Key

* Go to your Freshdesk dashboard (for example, https://yoursubdomain.freshdesk.com/helpdesk).
* Click on your profile image in the top right corner, then select Profile settings.
* In the Profile settings page, find your API Key on the right side of the page and make a note of it. You will need it to configure Fivetran.

1. Finish Fivetran Configuration

* Enter your chosen destination schema name in the connector setup form.
* Enter your subdomain that you found in Step 1
* Enter your API key that you found in Step 2.
* Click Next. Fivetran will take it from here and sync data from your Freshdesk account.

