

**JIRA SETUP GUIDE**

**The Below requirements are needed to establish a connection jira.**

**Prerequisites**

Prerequisiteslink  
To connect your Jira account to Fivetran, you need:  
  
Your Jira host name  
Your port  
A connecting user with access to all the data in the Jira UI that you'd like to analyze. If you'd like to sync Jira Service Management (formerly Jira Service Desk), you need the appropriate higher permissions.  
For Jira On-Premise - your username and password

**Setup Guide**

* Application URL: https://fivetran.com
* Consumer key: Use the consumer key specified in the Jira Setup Form
* Public key: Use the public key mentioned in the Jira Setup Form
* IMPORTANT: Only use an HTTPS URL with TLS version 1.2 or above.

1. Jira On-Premise Setup Instructions

* In the connector setup form, enter the Destination schema name of your choice.
* Enter the name of your Jira Host.
* Enter your Port number.
* Set the On Premise toggle to ON.
* Provide your username and password.
* Click Save & Test. Fivetran will take it from here and sync your data from your Jira account.

1. Jira Cloud Setup Instructions
2. Begin Fivetran configuration

* In the connector setup form, enter the Destination schema name of your choice.
* Enter the name of your Jira Host.
* Enter your Port number.
* Specify the Consumer Key or leave the default one, "OauthKey", if it is not used by another external application in your Jira installation.
* Find the public key and make a note of it. You will need it to configure Jira to connect with Fivetran.

1. Create Atlassian application

* Log in to your Atlassian profile.
* Go to Jira Settings, then select Products.
* Go to Integrations, then select Application Links.

1. Enter https://fivetran.com in the bar.
2. Click Create new .
3. Configure application for Fivetran

* You will receive a warning that "No response was received from the URL you entered." This warning is expected, as noted in Jira's documentation. Disregard this warning and click Continue.
* In the Link Applications window, enter "Fivetran" as the Application Name.
* For Application Type, select Generic Application.

1. Fill in the rest of the fields as shown below. These other fields do not matter for the purposes of setting up our Jira connection. Fivetran only needs to retrieve data, so we can set up a one-way (incoming) from the client to Jira.
2. Select the Create incoming checkbox.

* Click Continue.
* In the next Link Applications window, enter the Consumer Key you've specified in the Setup Form (default "OauthKey").
* Enter "Fivetran" as the Consumer Name.
* Enter the public key you found in Step 1.
* Click Continue. If setting up the Application Link was a success, you'll be taken to a page with this notification:

1. Finish Fivetran configuration

* Return to the tab with your Fivetran dashboard.
* Click Authorize and allow Fivetran to access your data.
* Click Save & Test. Fivetran will take it from here and sync your data from your Jira account.

1. Custom field feature request

* If you don't see a custom field you'd like to sync listed in our Jira documentation, reach out to our Support Team.
* Note that a new field support requires that you grant us access to your Jira source. Also, it requires a full historical resync.

