

**ORACLE CUSTOMER EXPERIENCE SETUP GUIDE**

**The Below requirements are needed to establish a connection oracle customer experience.**

**Prerequisites**

Prerequisiteslink  
To connect your Oracle Customer Experience instance to Fivetran, you need:  
  
An Oracle Cloud account  
An active Oracle CRM subscription  
Access to the Application Console

**Setup Guide**

1. Find Server URL

* Log in to the Oracle Cloud.
* Go to the Application Console.
* Find your Oracle CRM application instance. If you don't have an instance, follow Oracle's instructions to create one.
* In the application instance details, find and make a note of the Service Environment URL (for example, https://servername.fa.us2.oraclecloud.com). You will need this to configure Fivetran.

1. Create user

* In the Application Console, follow Oracle's instructions to create a user role for Fivetran.

1. Finish Fivetran configuration

* In the connector setup form, enter the Destination schema name of your choice.
* Enter the Server URL that you found in Step 1.
* Enter User Name and Password for the user you created in Step 2.
* Click Save & Test. Fivetran will take it from here and sync your data from your Oracle Customer Experience applications.

