

**PENDO SETUP GUIDE**

**The Below requirements are needed to establish a connection pendo.**

**Prerequisites**

Prerequisiteslink  
To connect your Pendo account to Fivetran, you need a Pendo account with Admin privileges and Integration API access.

**Setup Guide**

1. Create Integration Key

* Log in to your Pendo account with an owner/admin role.
* NOTE: For EU region, go to Pendo EU.
* From the dashboard, click Settings and then click Integrations.
* In the Integrations tab, select Integrations Keys and then click Add Integration Key.
* Write a description in the Description field and select Allow Write Access to give permissions to the Integration Key.
* Click Create.
* Make a note of your Integration Key. You will need it to configure Fivetran.

1. Finish Fivetran configuration

* In the connector setup form, enter your Destination schema name.
* Depending on your Pendo account, select your Region: Region - US or Region - EU.
* Enter the Integration Key you created in Step 1.
* Click Verify to validate the Integration Key.
* Select the Sync Mode you'd like to use: Sync All App Ids or Sync Specific App Ids. If you select Sync Specific App Ids, you must also select the App Ids you would like to sync.
* Click Save & Test. Fivetran will take it from here and sync your data from your Pendo account.

