

**ZENDESK CHAT SETUP GUIDE**

**The Below requirements are needed to establish a connection zendesk chat.**

**Prerequisites**

Prerequisiteslink  
Before getting started, you need access to your Zendesk Chat account with the owner or administrative permissions.

**Setup Guide**

1. Find your Zendesk Chat subdomain

* In Zendesk Chat, find your Zendesk Chat subdomain. For example, if your URL is fivetran.zendesk.com/chat, the subdomain is fivetran.

1. Add new API Client

* To add a new API Client, proceed to your Zendesk Chat dashboard.
* Select Settings
* Select Account
* Select API
* Click on Add API Client
* Enter the following details in the input fields:
* Client Name: Fivetran
* Company: Fivetran
* Redirect URL: https://fivetran.com/integrations/zendesk\_chat/oauth2/return
* Click on Create API Client
* Find your Client ID and Client Secret and make a note of them.

1. Finish Fivetran configuration

* In the connector setup form, enter your Destination schema name.
* Enter the Zendesk Chat subdomain that you found in Step 1.
* Enter the OAuth Client ID and OAuth Client Secret that you found in Step 2.
* Click Authorize to allow Fivetran to access your Zendesk Chat.
* Click Save & Test. Fivetran will take it from here and sync your data from your Zendesk Chat account.

